

Bowie State University introducing

LIVE@EDU

New Student Email System

Introducing Live@Edu

Starting fall 2009, student email accounts will be hosted on Microsoft's Outlook Live servers (also known as Live@Edu). This change provides many new and exciting benefits to students.

Benefits

The new system will offer Bowie State University students email accounts for life. It will allow for a tremendous increase in account sizes, up to 10 GB of space (versus 10 MB in the "old" system). Live@Edu includes improved anti-spam filtering capabilities, innovative collaboration tools such as Sky Drive and Spaces that give students opportunities to share documents and photos online, and work on group projects together. Live@Edu brings high availability and connectivity with Macs, mobile devices and various Internet browsers. For a complete list of features, please visit <http://my.liveatedu.com/>.

Students

All students who registered for classes for the Fall 2009 semester will receive new Live@Edu email accounts that can be accessed at <http://bulldoglive.bowiestate.edu>. If you have previously received a letter with your email address, please be aware that your new Bowie State email address is now @students.bowiestate.edu (not @bowiestate.edu).

Students who have registered for the Fall 2009 semester will have email accounts created in both systems. If you have already begun using your email account on the "old" system, you should move emails to the new Live@Edu system. Also start notifying your contacts that your email address will change and will end with @students.bowiestate.edu.

Faculty and Staff

Faculty/staff email accounts will not be affected by this transition. Please know that the format of student email addresses will change to end with @students.bowiestate.edu. You may need to update your Contacts to reflect this change. Distribution lists in the Global Address List will be unaffected.



Support information

IT Helpdesk 301-860-4357 or help@bowiestate.edu

The Division of Information Technology will continue to make the new email transition as seamless as possible to the entire community and is excited about all the new rich features that Bowie State students will be able to enjoy!

Changes in Email Address

All students on the Live@Edu system will be using a new email address format. The new format has a new domain name: @students.bowiestate.edu. The username portion of the email address will stay the same.

Please be aware that your email address will be changed to Live@Edu in the BSU Online course management system for the Summer 2010 term and beyond.

First Login

To access the new Live@Edu system students should go to <http://bulldoglive.bowiestate.edu> and login using their new email address: i.e. username@students.bowiestate.edu. The password is the same as your network and Bulldog Connection passwords.

If you change your password in the @students.bowiestate.edu email system your network and Bulldog Connection password WILL NOT be changed.

If you change your password at the Bowie State University Help Desk for the network and Bulldog Connection accounts, your password in @students.bowiestate.edu system WILL CHANGE.

For your convenience, a grace period has been established. During the grace period you will have an opportunity to move or forward emails from your "old" Bowie State email account to the new Live@Edu account. On March 1, 2010, you will no longer be able to log into your @bowiestate.edu account.

Please be aware that your email address will be changed to Live@Edu address in the BSU Online course management system for the Summer 2010 semester and beyond.

Forwarding

If you have previously configured email forwarding from your "old" Bowie State account to another account, that forwarding will stop.