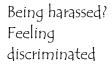
If you answer YES to any one of these questions... Mediation can Help you!

### Work ?

Are you: At odds with your boss or a co-worker?



against?

by co-workers?

## **Student Organizations/Groups**

Is someone in your group:

Not doing their share of the work?

Having difficulty working as a team?

Creating friction in your organization

## **Discrimination**

Are you:

Feeling discriminated against?

Experiencing conflict



## **Roommate**

Is your roommate: Eating your food?

Creating friction with your friends?

Not speaking to you?

Disrespecting your space?

## **Neighbors**



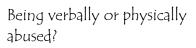
Do your neighbors:

Play their music too loud?

## **Relationship**

Are you:

Having communication problems?



Do you want to dissolve the problem and not the relationship?

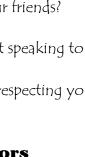


# Student Conflict

**Resolution Services** 

# **STUDENT AFFAIRS**

Office of Student Judicial Programs





# Student Mediation **Services**



If you answered YES to any one of these questions...





WHAT IS MEDIATION?

Mediation is a problem-solving process facilitated by a neutral third party which promotes understanding and settlement in a safe and confidential environment

> HOW DO I REQUEST A MEDIATOR?

Contact us at: Office of Student Affairs Student Judicial Programs 301–860–3390 E-mail: dHolland@Bowiestate.edu

OFFICE LOCATION Henry Administration Building Room 0234 WHAT ARE THE BENEFITS OF MEDIATION?

High Success Rate

Free for All Currently

Enrolled Students

You Control the Outcome

Confidential

Convenient & Saves Time

Saves Your Reputation

Expands Your Options

Deals Directly With The Issue

Helps Preserve Relationships

Voluntary

If you answered YES to any one of these questions...

MEDIATION CAN HELP YOU!



## WHAT DOES A MEDIATOR DO?

- ? facilitates communication in the mediation process
- ? helps the parties to understand each other's views
- ? promotes venting or emotional expression in a safe environment
- ? deals with differences in perceptions and interests between parties
- ? shifts the focus from the past to the future
- ? encourages the parties to suggest creative settlements