Skillsoft Course Directory

We improve the performance of organizations by improving the performance of their people.

May 2017
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>May 2017</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT SKILLS COURSEWARE</td>
<td>3</td>
</tr>
<tr>
<td>DESKTOP SKILLS COURSEWARE</td>
<td>70</td>
</tr>
<tr>
<td>BUSINESS SKILLS COURSEWARE</td>
<td>87</td>
</tr>
<tr>
<td>ENVIRONMENTAL, SAFETY &amp; HEALTH AND TRANSPORTATION COURSEWARE</td>
<td>110</td>
</tr>
<tr>
<td>LEGAL COMPLIANCE COURSEWARE</td>
<td>120</td>
</tr>
<tr>
<td>FEDERAL GOVERNMENT INDUSTRY</td>
<td>124</td>
</tr>
<tr>
<td>LIVE LEARNING ALL ACCESS BUNDLES</td>
<td>125</td>
</tr>
</tbody>
</table>
IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

MICROSOFT WEB APPLICATIONS

- **Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3**
  - Microsoft Visual Studio 2012: Introduction to HTML5 and CSS3
    - Course.............................................wd_hjsc_a01_it_enus
  - Microsoft Visual Studio 2012: HTML5 and JavaScript
    - Course.............................................wd_hjsc_a02_it_enus
  - Microsoft Visual Studio 2012: Advanced HTML5 and JavaScript
    - Course.............................................wd_hjsc_a03_it_enus
  - Microsoft Visual Studio 2012: HTML5 APIs and Local Storage
    - Course.............................................wd_hjsc_a04_it_enus
  - Microsoft Visual Studio 2012: HTML5, CSS3, and Adaptive UIs
    - Course.............................................wd_hjsc_a05_it_enus
  - Microsoft Visual Studio 2012: HTML5 Graphics and Animation
    - Course.............................................wd_hjsc_a06_it_enus
  - Microsoft Visual Studio 2012: Consuming and Transmitting Data with HTML5
    - Course.............................................wd_hjsc_a07_it_enus
  - Microsoft Visual Studio 2012: Utilizing the HTML5 WebSocket API and Web Workers
    - Course.............................................wd_hjsc_a08_it_enus

- **Microsoft Azure and Web Services**
  - Working With Local Data Access Technologies
    - Course.............................................cl_mazw_a01_it_enus
  - Querying and Manipulating Data with the Entity Framework
    - Course.............................................cl_mazw_a02_it_enus
  - Creating and Consuming WCF Web Services
    - Course.............................................cl_mazw_a03_it_enus
  - WCF Instancing and Concurrency and WCF Data Services
    - Course.............................................cl_mazw_a04_it_enus
  - Creating and Consuming Web API Services
    - Course.............................................cl_mazw_a05_it_enus
  - Data Access and Services with Microsoft Azure
    - Course.............................................cl_mazw_a06_it_enus
  - Preparing and Packaging Applications For Deployment
    - Course.............................................cl_mazw_a07_it_enus
  - Web Application and Services Deployment
    - Course.............................................cl_mazw_a08_it_enus

- **Web API Essentials**
  - Web API Essentials
    - Course.............................................sd_apid_a01_it_enus
  - Web API Advanced
    - Course.............................................sd_apid_a02_it_enus

- **Microsoft Azure**
  - Microsoft Azure: Introduction
    - Course.............................................cl_msaz_a01_it_enus
  - Microsoft Azure: Networks and Storage
    - Course.............................................cl_msaz_a02_it_enus
  - Microsoft Azure: Publishing and Caching
    - Course.............................................cl_msaz_a03_it_enus

- **Microsoft Azure: Implementing Infrastructure Solutions**
  - Microsoft Azure - Implementing Infrastructure Solutions: Virtual Networks
    - Course.............................................cl_mazi_a01_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: Virtual Machines
    - Course.............................................cl_mazi_a02_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: Implementing Websites
    - Course.............................................cl_mazi_a03_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: Storage and PaaS Cloud
    - Course.............................................cl_mazi_a04_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: Data Services
    - Course.............................................cl_mazi_a05_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: CDNs and Automation
    - Course.............................................cl_mazi_a06_it_enus
  - Microsoft Azure - Implementing Infrastructure Solutions: Active Directory
    - Course.............................................cl_mazi_a07_it_enus

SOFTWARE DEVELOPMENT

WEB DEVELOPMENT TECHNOLOGIES

- **Introduction to Ajax Development**
  - Ajax Basics
    - Course.............................................wt_ajax_a01_it_enus
  - Ajax API Essentials
    - Course.............................................wt_ajax_a02_it_enus
  - Ajax Applications and Server Communication
    - Course.............................................wt_ajax_a03_it_enus
Developing Applications Using Java Spring

Java Spring: Spring Application Basics Course..................................................jl_spng_a01_it_enus
Java Spring: Annotation Configuration and Java Configuration in Spring Course..................................................jl_spng_a02_it_enus
Java Spring: Creating Web Applications Using Spring MVC Course..................................................jl_spng_a03_it_enus
Java Spring: Working with Data in Spring Course..................................................jl_spng_a04_it_enus
Java Spring: Aspect-Oriented Programming Using Spring AOP Course..................................................jl_spng_a05_it_enus
Java Spring: Adding Security Using the Spring Security Project Course..................................................jl_spng_a06_it_enus

Java Hibernate

Getting Started with Java Hibernate Course..................................................jl_hbnt_a01_it_enus
Customized Mapping and Basic Querying in Java Hibernate Course..................................................jl_hbnt_a02_it_enus
Advanced Querying in Java Hibernate Course..................................................jl_hbnt_a03_it_enus

Java SE 8 Fundamentals

Java SE 8 Fundamentals: Introduction to Java Course..................................................jl_jsee_a01_it_enus
Java SE 8 Fundamentals: Classes and Objects Course..................................................jl_jsee_a02_it_enus
Java SE 8 Fundamentals: Methods, Encapsulation, and Conditionals Course..................................................jl_jsee_a03_it_enus
Java SE 8 Fundamentals: Data Manipulation and Inheritance Course..................................................jl_jsee_a04_it_enus
Java SE 8 Fundamentals: Interfaces, Exceptions, and Deployment Course..................................................jl_jsee_a05_it_enus

Java SE 8 Programming

Java SE 8 Programming: Encapsulation, Polymorphism, and Abstraction Course..................................................jl_sepr_a01_it_enus
Java SE 8 Programming: Interfaces, Lambda Expressions, Collections, and Generics Course..................................................jl_sepr_a02_it_enus

Java SE7 Professional

Java SE7 Professional: Syntax and Class Design Course..................................................jl_jsep_a01_it_enus
Java SE7 Professional: Generics, Errors, and I/O Course..................................................jl_jsep_a02_it_enus
Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization Course..................................................jl_jsep_a03_it_enus

Introduction to Java EE 6

Introduction to Java EE 6 Course..................................................jl_jteo_a01_it_enus

Ajax

Ajax: Requesting Data and Retrieving Responses Course..................................................wt_ajaz_a01_it_enus

CQRS Theory

Introduction to CQRS Course..................................................sd_cqrs_a01_it_enus

SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

Java SE7 Fundamentals

Java SE7 Fundamentals: Introduction to Java Course..................................................jl_jsef_a01_it_enus
Java SE7 Fundamentals: Variables, Operators, and Objects Course..................................................jl_jsef_a02_it_enus
Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops Course..................................................jl_jsef_a03_it_enus
Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts Course..................................................jl_jsef_a04_it_enus
Java SE7 Fundamentals: Handling Errors and Deploying Applications Course..................................................jl_jsef_a05_it_enus

Java SE 7 New Features

Java SE 7 New Features: Java Language and Technology Enhancements Course..................................................jl_jses_a01_it_enus
Java SE 7 New Features: I/O, Network, and Desktop Enhancements Course..................................................jl_jses_a02_it_enus

Java SE7 Professional

Java SE7 Professional: Syntax and Class Design Course..................................................jl_jsep_a01_it_enus
Java SE7 Professional: Generics, Errors, and I/O Course..................................................jl_jsep_a02_it_enus
Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization Course..................................................jl_jsep_a03_it_enus

Introduction to Java EE 6

Introduction to Java EE 6 Course..................................................jl_jteo_a01_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
Java SE 8 Programming: Inheritance, Interfaces, Exceptions, and Deployment
Course..........................................................jl_sepr_a03_it_enus
Java SE 8 Programming: Date/Time API, I/O and File I/O (NIO.2), and Concurrency
Course..........................................................jl_sepr_a04_it_enus
Java SE 8 Programming: Concurrency, Parallelism, the JDBC API, and Localization
Course..........................................................jl_sepr_a05_it_enus

Defensive Programming in Java
Defensive Programming in Java: Fundamentals
Course..........................................................sd_sprj_a01_it_enus
Defensive Programming in Java: Data Handling, Injection Attacks, and Concurrency
Course..........................................................sd_sprj_a02_it_enus
Defensive Programming in Java: Data Security and Access Control
Course..........................................................sd_sprj_a03_it_enus

Working with Java SE 7
Programming Apps with Java SE 7
Course..........................................................jl_wjsv_a01_it_enus

Working with Java SE 6
Programming Apps with Java SE 6
Course..........................................................jl_wjsx_a01_it_enus

Using Akka
Akka Essentials
Course..........................................................sd_akka_a01_it_enus
Advanced Features of Akka
Course..........................................................sd_akka_a02_it_enus

Java Multi-Tenant Cloud Programming Fundamentals
Java Multi-Tenant Cloud Application Programming Fundamentals
Course..........................................................sd_jmtc_a01_it_enus

Java Hibernate with Oracle 12c
Getting Started with Hibernate
Course..........................................................sd_hbor_a01_it_enus
Deep Diving with Hibernate and Queries
Course..........................................................sd_hbor_a02_it_enus

JAVA EE7

Java EE 7 Back-end Server Application Development
Java EE 7 Back-end Server Application Development: JAXB and JAX-WS Web Services
Course..........................................................sd_jeeb_a02_it_enus
Java EE 7 Back-end Server Application Development: Web Services
Course..........................................................sd_jeeb_a03_it_enus
Java EE 7 Back-end Server Application Development: Communication and Security
Course..........................................................sd_jeeb_a04_it_enus

Java EE 7 Front End Web Application Development
Java EE 7 Front End Web Application Development: Getting Started
Course..........................................................sd_jeef_a01_it_enus
Java EE 7 Front End Web Application Development: Presentation with JSF
Course..........................................................sd_jeef_a07_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT .NET SOFTWARE DEVELOPMENT TOOLS

Microsoft .NET: An Overview
.NET Overview: Windows, Web, and the Cloud
Course..........................................................sd_mnov_a01_it_enus

Microsoft .NET Framework: WPF with XAML and C#
WPF Fundamentals with XAML and C#
Course..........................................................sd_wpfn_a01_it_enus

Architecture N-Tier/REST
Architecture N-Tier/REST: Designing and Building Applications
Course..........................................................sd_arcr_a01_it_enus

Visual Studio Application Lifecycle Management
Defining Effective End-to-end SDLC Practices
Course..........................................................wd_vslm_a01_it_enus
Define the ALM Process
Course..........................................................wd_vslm_a02_it_enus

SOFTWARE DEVELOPMENT

.NET Overview: Windows, Web, and the Cloud
Course..........................................................sd_mnov_a01_it_enus

WPF Fundamentals with XAML and C#
Course..........................................................sd_wpfn_a01_it_enus

Architecture N-Tier/REST: Designing and Building Applications
Course..........................................................sd_arcr_a01_it_enus

Visual Studio Application Lifecycle Management
Defining Effective End-to-end SDLC Practices
Course..........................................................wd_vslm_a01_it_enus
Define the ALM Process
Course..........................................................wd_vslm_a02_it_enus
IT SKILLS COURSEWARE

Define End Value for Software Iterations
Course........................................... wd_vslm_a03_it_enus
Develop Customer Quality with High Value
Course........................................... wd_vslm_a04_it_enus
Integrate Development and Operations (DevOps)
Course........................................... wd_vslm_a05_it_enus

F# Fundamentals
Getting Started with F#
Course........................................... sd_fsfn_a01_it_enus
Data, Workflows, and Charting in F#
Course........................................... sd_fsfn_a02_it_enus

Secure Programming for .NET
Securing .NET Programming
Course........................................... sd_spdn_a01_it_enus

Visual Studio Code Cross-platform Code
Editor
Visual Studio Code Cross-platform Code Editor: Basics
Course........................................... sd_vscp_a01_it_enus

Visual Studio for New Users
Introducing Visual Studio
Course........................................... wd_vsaa_a01_it_enus
Visual Studio Frameworks and Tools
Course........................................... wd_vsaa_a02_it_enus

Software Development Fundamentals
Programming Fundamentals
Course........................................... sd_sdfn_a01_it_enus
Programming Techniques
Course........................................... sd_sdfn_a02_it_enus
Developing Windows and Web Applications
Course........................................... sd_sdfn_a03_it_enus
Object-oriented Programming Fundamentals
Course........................................... sd_sdfn_a04_it_enus
Windows Store Applications and Databases
Course........................................... sd_sdfn_a05_it_enus

Introduction to ASP.NET Core 1.0 and MVC
Introduction to ASP.NET Core 1.0
Course........................................... sd_adnm_a01_it_enus
Developing ASP.NET Core 1.0 and MVC Applications
Course........................................... sd_adnm_a02_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANG UAGES

Ruby On Rails
Ruby on Rails - Fundamentals
Course........................................... pg_rubr_a01_it_enus
Ruby on Rails - Database Fundamentals
Course........................................... pg_rubr_a02_it_enus
Ruby on Rails for .NET Developers
Course........................................... pg_rubr_a03_it_enus
Working with Databases in Ruby on Rails
Course........................................... pg_rubr_a04_it_enus
Databases in Ruby on Rails: Advanced Concepts
Course........................................... pg_rubr_a05_it_enus
Web APIs with Ruby on Rails
Course........................................... pg_rubr_a06_it_enus

Ruby Programming
Getting Started with Ruby
Course........................................... pg_ruby_a01_it_enus
Working with Ruby
Course........................................... pg_ruby_a02_it_enus
Advanced Ruby Features
Course........................................... pg_ruby_a03_it_enus

Working with Clojure
Clojure Fundamentals
Course........................................... sl_jclj_a01_it_enus
Data and State Management in Clojure
Course........................................... sl_jclj_a02_it_enus
Optimizing Clojure Projects
Course........................................... sl_jclj_a03_it_enus
Clojure Data-Driven and Web Application Fundamentals
Course........................................... sl_jclj_a04_it_enus

Introduction to R Programming
Introduction to R Programming
Course........................................... pg_rprg_a01_it_enus

Programming with ANSI C
ANSI C Language Fundamentals
Course........................................... sd ANSI_a01_it_enus
Iterations, Functions and Pointers in ANSI C
Course........................................... sd Ansi_a02_it_enus
Data Structures and File Management in ANSI C
Course........................................... sd Ansi_a03_it_enus
Optimizing and Debugging ANSI C Programs
Course........................................... sd Ansi_a04_it_enus
**IT SKILLS COURSEWARE**

- **Introduction to Swift Programming**
  - Swift Language Basics
    Course............................................... sd_swft_a01_it_enus
  - Using Swift Advanced Language Features
    Course............................................... sd_swft_a02_it_enus

- **Python Fundamentals**
  - Python: The Basics
    Course............................................... pg_pyth_a01_it_enus
  - Python: Classes and Modules
    Course............................................... pg_pyth_a02_it_enus
  - Python: Iteration and Exceptions
    Course............................................... pg_pyth_a03_it_enus

- **Introduction to Scala**
  - Scala Introduction
    Course............................................... sd_scal_a01_it_enus
  - Scala Functional Programming and Collections
    Course............................................... sd_scal_a02_it_enus
  - Scala Pattern Matching, Interoperability, and Concurrency
    Course............................................... sd_scal_a03_it_enus
  - Scala Tooling
    Course............................................... sd_scal_a04_it_enus
  - Scala Expressions and Parallel Computation
    Course............................................... sd_scal_a05_it_enus

- **Asynchronous Programming with Clojure**
  - Asynchronous Programming with Clojure's core.async Library
    Course............................................... sd_apcl_a01_it_enus

- **Introduction to Scalding**
  - The Basics of Scalding Programming
    Course............................................... sd_ussc_a01_it_enus

- **Ruby on Rails 4.2**
  - Introduction to Rails
    Course............................................... sd_rorf_a01_it_enus
  - Introduction to Models
    Course............................................... sd_rorf_a02_it_enus
  - Introduction to Views
    Course............................................... sd_rorf_a03_it_enus
  - Advanced Rails
    Course............................................... sd_rorf_a04_it_enus
  - Examining Rails APIs
    Course............................................... sd_rorf_a05_it_enus

- **Getting Started with MATLAB**
  - MATLAB Fundamentals
    Course............................................... sd_matl_a01_it_enus

- **Python for Data Science**
  - Python for Data Science – Introduction to Python for Data Science
    Course............................................... sd_pyds_a01_it_enus
  - Python for Data Science – Complex Data Engineering in Python
    Course............................................... sd_pyds_a02_it_enus

- **C++ Institute Certified Professional Programmer**
  - C++ Templates and Containers
    Course............................................... sd_cppl_a01_it_enus
  - C++ STL Algorithms and Operations
    Course............................................... sd_cppl_a02_it_enus
  - C++ Sort, Merge, IO Operations and Functors
    Course............................................... sd_cppl_a03_it_enus

- **C++ Certified Associate Programmer (CPA)**
  - C++ Fundamentals
    Course............................................... sd_cpac_a01_it_enus
  - C++ Functions, Exceptions, and Strings
    Course............................................... sd_cpac_a02_it_enus
  - C++ Classes and Object-oriented Programming
    Course............................................... sd_cpac_a03_it_enus

- **Perl Programming Essentials**
  - Perl Language Essentials
    Course............................................... sd_ppes_a01_it_enus
  - Perl Programming Techniques
    Course............................................... sd_ppes_a02_it_enus

**SOFTWARE DEVELOPMENT**

**C/C++ PROGRAMMING**

- **C++11 Programming Essentials**
  - C++11: Programming Fundamentals
    Course............................................... pg_cpl1_a01_it_enus
  - C++11: Programming Techniques
    Course............................................... pg_cpl1_a02_it_enus
  - C++11: Programming with Boost
    Course............................................... pg_cpl1_a03_it_enus
  - C++11: Advanced Techniques and C++14 Preview
    Course............................................... pg_cpl1_a04_it_enus
IT SKILLS COURSEWARE

Programming in C++

Programming in C++: Working with Classes
Course................................................pg_pcpp_a01_it_enus
Programming in C++: Arrays, Pointers, and STL
Course................................................pg_pcpp_a02_it_enus
Programming in C++: STL I/O and Headers, Templates, and Namespaces
Course.................................................pg_pcpp_a03_it_enus
Programming in C++: Structure and Data Types
Course................................................pg_pcpp_a04_it_enus
Programming in C++: Program Structure and Exceptions
Course...............................................pg_pcpp_a05_it_enus
Programming in C++: Tools and Techniques
Course...............................................pg_pcpp_a06_it_enus

SOFTWARE DESIGN

Object-oriented Design

Beginning Object-Oriented Design
Course................................................sd_oord_a01_it_enus

Service Oriented Architecture

SOA Fundamentals
Course..............................................sd_soae_a01_it_enus

SOLID Principles of Object-oriented Design

Introduction to SOLID
Course................................................sd_obod_a01_it_enus
SOLID Fundamentals
Course..............................................sd_obod_a02_it_enus

JIRA Fundamentals

Leveraging the JIRA Platform for Development Projects
Course..............................................sd_jira_a01_it_enus

Domain-driven Design

Introduction to Domain-driven Design
Course..............................................sd_domd_a01_it_enus
Components of Domain-driven Design
Course..............................................sd_domd_a02_it_enus
Expanding Design Patterns
Course..............................................sd_domd_a03_it_enus

TOGAF 9.1 Advanced

TOGAF Advanced - Enterprise Architecture
Course..............................................er_tgfb_a01_it_enus
TOGAF Advanced - Guidelines and Techniques
Course..............................................er_tgfb_a02_it_enus
TOGAF Advanced - Content Framework And Continuum
Course..............................................er_tgfb_a03_it_enus
TOGAF Advanced - Reference Models and Capability Framework
Course..............................................er_tgfb_a04_it_enus

SOFTWARE PROGRAMMING BEST PRACTICES

Software Programming Fundamentals

Software Programming Fundamentals: Design and Development Best Practices
Course..............................................sd_spfm_a01_it_enus
Software Programming Fundamentals: Source Coding Best Practices
Course..............................................sd_spfm_a02_it_enus
Course..............................................sd_spfm_a03_it_enus
Course..............................................sd_spfm_a04_it_enus

Hello, World!

Getting Started with Hello, World!
Course..............................................sd_hewo_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

Software Programming Fundamentals

Getting Started with Software Programming
Course..............................................sd_spff_a01_it_enus
Introduction to Software Program Design
Course..............................................sd_spff_a02_it_enus
Software Program Control Flow Fundamentals
Course..............................................sd_spff_a03_it_enus

SOFTWARE DEVELOPMENT PRINCIPLES
IT SKILLS COURSEWARE

- **Agile Software Development**
  - Introducing Agile Software Development Course........................................... sd_agsd_a01_it_enus
  - Planning an Agile Software Development Project Course.............................................. sd_agsd_a02_it_enus
  - Managing Agile Software Development Course.................................................. sd_agsd_a03_it_enus
  - Agile Programming and Testing Course.......................................................... sd_agsd_a04_it_enus

- **Advanced Scrum**
  - Advanced Scrum: Developing the Product and Sprint Backlogs Course.......................... sd_scrm_a01_it_enus
  - Advanced Scrum: Integrating and Customizing Scrum Course.................................. sd_scrm_a02_it_enus
  - Advanced Scrum: Addressing Sprint Execution Challenges Course.................................. sd_scrm_a03_it_enus

- **Software Practices (SCRUM)**
  - Software Practices (SCRUM): SCRUM Roles Course................................................. sd_spsc_a01_it_enus
  - Software Practices (SCRUM): SCRUM Meetings Course........................................... sd_spsc_a02_it_enus

- **User Experience (UX) Design Foundations**
  - UX Design Foundations: Design Principles and Strategies Course................................. sd_uxfd_a01_it_enus
  - UX Design Foundations: Techniques and Tools Course............................................. sd_uxfd_a02_it_enus
  - UX Design Foundations: Navigation, Layout, and Content Course................................ sd_uxfd_a03_it_enus

- **Software Practices: Waterfall**
  - The Waterfall Software Development Model Course.............................................. sd_wtfl_a01_it_enus

- **Agile Software Testing**
  - Agile Software Testing: Methodologies and Testing Approaches Course.......................... sd_agst_a01_it_enus
  - Agile Software Testing: Techniques and Tools Course.............................................. sd_agst_a02_it_enus

- **Kanban Fundamentals**
  - Kanban Fundamentals: Using Kanban in IT and Software Development Course.................. sd_kafu_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE TESTING FOUNDATIONS

- **Microsoft Visual Studio Team Foundation Server 2013 Administration**
  - Microsoft Team Foundation Server 2013: Installation and Configuration Course........................ sd_mtfs_a01_it_enus
  - Microsoft Team Foundation Server 2013: Managing an Implementation Course.................. sd_mtfs_a02_it_enus
  - Microsoft Team Foundation Server 2013: Customization for Team Use Course.................... sd_mtfs_a03_it_enus

- **Selenium Automated Web Testing**
  - Selenium Automated Web Testing Fundamentals Course............................................ sd_slwt_a01_it_enus
  - Advanced Features of Selenium Automated Web Testing Course..................................... sd_slwt_a02_it_enus
  - Selenium and Java Course.................................................................................. sd_slwt_a03_it_enus
  - Selenium and C# Course.................................................................................. sd_slwt_a04_it_enus
  - Selenium and Python Course............................................................................. sd_slwt_a05_it_enus

- **JUnit Fundamentals**
  - JUnit Fundamentals Course.................................................................................. jl_jtut_a01_it_enus

- **Testing with JUnit**
  - Working with JUnit Tests Course............................................................................. jl_jtut_a02_it_enus

- **Software Testing with Visual Studio**
  - Software Testing with Visual Studio: Create and Configure Test Plans Course.................... sd_stvs_a01_it_enus
  - Software Testing with Visual Studio: Manage Test Cases Course................................. sd_stvs_a02_it_enus
IT SKILLS COURSEWARE

Software Testing with Visual Studio: Manage Test Execution Part 1
Course.................................................sd_stvs_a03_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 2
Course.................................................sd_stvs_a04_it_enus

Debugging Fundamentals

Introduction to Debugging
Course.............................................sd_dbg_a01_it_enus
Visual Studio 2013 Debugging
Course.............................................sd_dbg_a02_it_enus
Debugging Tools
Course.............................................sd_dbg_a03_it_enus
Software Debugging in Windows
Course.............................................sd_dbg_a04_it_enus

Software Testing Fundamentals

Creating Software Tests
Course.............................................sd_stfm_a01_it_enus
Managing, Troubleshooting, and Automating Software Tests
Course.............................................sd_stfm_a02_it_enus

Using Cucumber

Cucumber Fundamentals
Course.............................................sd_ccmb_a01_it_enus

Software Testing Foundations

Software Testing Foundations: Testing throughout the Software Life Cycle
Course.............................................sd_sotf_a01_it_enus
Software Testing Foundations: Static, Dynamic, Black-box, and White-box Testing
Course.............................................sd_sotf_a02_it_enus
Software Testing Foundations: Test Planning, Management, and Tool Support
Course.............................................sd_sotf_a03_it_enus

Testing Android Apps with Genymotion

Genymotion: Testing Android Apps
Course.............................................sd_taat_a01_it_enus

Testing Social Media Applications

Ensuring Social Media and Application Quality
Course.............................................sd_tsmu_a01_it_enus

Using Jasmine in Testing

Deploying and Using Jasmine
Course.............................................sd_jate_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT WINDOWS STORE APPS

Advanced Windows Store App Development Using C# and XAML

Advanced Windows Store Apps with C# in Visual Studio 2013: Data Management
Course.............................................wd_awsa_a01_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: The UI, Printing, WNS
Course.............................................wd_awsa_a02_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Media and Devices
Course.............................................wd_awsa_a03_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Security & Optimizing
Course.............................................wd_awsa_a04_it_enus

ASP.NET MVC Web Application Development

Getting Started with ASP.NET MVC Web Applications in Visual Studio 2013
Course.............................................wd_dwap_a01_it_enus
Designing the User Experience in ASP.NET MVC Web Applications
Course.............................................wd_dwap_a02_it_enus
Working with ASP.NET MVC Models
Course.............................................wd_dwap_a03_it_enus
ASP.NET MVC Databases and the Entity Framework
Course.............................................wd_dwap_a04_it_enus
Developing the User Experience in ASP.NET MVC
Course.............................................wd_dwap_a05_it_enus
Designing ASP.NET MVC Application Architecture
Course.............................................wd_dwap_a06_it_enus
Implementing ASP.NET Authentication and Authorization
Course.............................................wd_dwap_a07_it_enus
Debugging ASP.NET MVC Web Applications
Course.............................................wd_dwap_a08_it_enus
Configuring and Deploying an ASP.NET MVC Application
Course.............................................wd_dwap_a09_it_enus
Optimizing and Protecting Application Data Course..............................................wd_dwap_a10_it_enus

Working with ASP.NET MVC 5
Creating and Securing MVC 5 Applications Course..............................................wd_dwaq_a01_it_enus
Using MVC 5 with EF6, Web API 2, SignalR, and Azure Course................................wd_dwaq_a02_it_enus

SOFTWARE DEVELOPMENT
MICROSOFT C#

Programming in C#
Programming in C#: Managing Program Flow Course..............................................wd_pgcs_a01_it_enus
Programming in C#: Creating and Using Types Course..............................................wd_pgcs_a02_it_enus
Programming in C#: Debugging and Security Implementation Course............................wd_pgcs_a03_it_enus
Programming in C#: Implementing Data Access Course..............................................wd_pgcs_a04_it_enus

SOFTWARE DEVELOPMENT
ECLIPSE

Fundamentals of Eclipse
Introduction to Eclipse Course............................................................................... sd_eclp_a01_it_enus
Using Eclipse Course......................................................................................... sd_eclp_a02_it_enus
Using Eclipse with Subversive Course.....................................................................sd_eclp_a03_it_enus

SOFTWARE DEVELOPMENT
MICROSOFT LINQ

Microsoft LINQ
Getting Started with LINQ Course.........................................................................sd_linq_a01_it_enus

SOFTWARE DEVELOPMENT
MICROSOFT ENTERPRISE LIBRARY

Microsoft Enterprise Library
Microsoft Enterprise Library Course......................................................................sd_enlb_a01_it_enus

SOFTWARE DEVELOPMENT
MICROSOFT ORM

NHibernate
NHibernate Essentials Course................................................................................sd_nhib_a01_it_enus
NHibernate Advanced Techniques Course....................................................................sd_nhib_a02_it_enus

SOFTWARE DEVELOPMENT
ALGORITHMS

Introduction to Algorithms and Data Structures
Introduction to Algorithms and Data Structures Course..............................................sd_alds_a01_it_enus

SOFTWARE DEVELOPMENT
MOBILE APPLICATION DEVELOPMENT

Programming Cross-Platform Applications in Visual Studio with Xamarin
Xamarin Android and iOS Projects in Cross-Platform Solutions in Visual Studio Course................................sd_xama_a01_it_enus
Cross-Platform Shared Code and Xamarin.Forms in Visual Studio Course..................sd_xama_a02_it_enus

New Features in Android 5.x Lollipop For Developers
Android Lollipop New Features For Developers Course..........................................sd_nfal_a01_it_enus
IT SKILLS COURSEWARE

- **Developing Apple Watch Applications**
  Developing Basic Apple Watch Applications
  Course: sd_daaw_a01_it_enus
  Developing Advanced Apple Watch Applications
  Course: sd_daaw_a02_it_enus

- **Titanium**
  Creating Mobile Apps with Appcelerator Titanium
  Course: ds_tani_a01_dt_enus
  Exploring the Advanced Features of Appcelerator Titanium
  Course: ds_tani_a02_dt_enus

- **Apache Cordova**
  Apache Cordova: Exploring the Basic Features
  Course: sd_apco_a01_it_enus
  Apache Cordova: Exploring the Advanced Features
  Course: sd_apco_a02_it_enus

- **Ionic Framework**
  Exploring the Basic Features of the Ionic Framework
  Course: sd_iofr_a01_it_enus
  Exploring the Advanced Features of the Ionic Framework
  Course: sd_iofr_a02_it_enus

- **PhoneGap**
  PhoneGap: Exploring Basic Features
  Course: sd_phga_a01_it_enus
  PhoneGap: Exploring Advanced Features
  Course: sd_phga_a02_it_enus

- **Android App Development Essentials**
  The Development of Android Applications
  Course: sd_aade_a01_it_enus
  The Main Components of Android
  Course: sd_aade_a02_it_enus
  User Interfaces, Controls, and Fragments
  Course: sd_aade_a03_it_enus
  Designing, Creating, and Manipulating Android Databases
  Course: sd_aade_a04_it_enus

- **Android For .NET Developers**
  Android For .NET Developers: Introduction to Xamarin
  Course: sd_afdd_a01_it_enus

- **iOS Application Development Fundamentals**
  iOS Application Development: Creating a Basic iOS App
  Course: sd_ioaf_a01_it_enus
  iOS Application Development: Layout and Controls
  Course: sd_ioaf_a02_it_enus
  iOS Application Development: Creating Adaptive Apps
  Course: sd_ioaf_a03_it_enus
  iOS Application Development: Application Lifecycle Management
  Course: sd_ioaf_a04_it_enus
  iOS Application Development: Data, Graphics and Media
  Course: sd_ioaf_a05_it_enus
  iOS Application Development: Optimizing Apps
  Course: sd_ioaf_a06_it_enus
  iOS Application Development: Optimizing Apps
  Course: sd_ioaf_a07_it_enus

- **Application Development with React and Flux**
  React and Flux: An Overview
  Course: sd_apdr_a01_it_enus
  React and Flux: Creating Simple React Components
  Course: sd_apdr_a02_it_enus
  React and Flux: React Router and Forms
  Course: sd_apdr_a03_it_enus
  React and Flux: Working with Flux
  Course: sd_apdr_a04_it_enus

- **Building Secure Mobile Apps**
  Tips and Tricks for Developing Secure Mobile Apps
  Course: sd_bsma_a01_it_enus
IT SKILLS COURSEWARE

Java and .NET Programming for IoT
Programming in the IoT Arena
Course........................................sd_iotp_a01_it_enus

SOFTWARE DEVELOPMENT

WINDOWS EMBEDDED

Windows Embedded 8.1 Industry
Windows Embedded 8.1 Industry
Course........................................sd_wemb_a01_it_enus

SOFTWARE DEVELOPMENT

CONFIGURATION MANAGEMENT

Git Fundamentals
Beginner Git
Course........................................sd_gitf_a01_it_enus
Advanced Git
Course........................................sd_gitf_a02_it_enus

SOFTWARE DEVELOPMENT

DEFENSIVE PROGRAMMING

Defensive Programming in C/C++
Defensive Coding Fundamentals for C/C++
Course........................................sd_dpcc_a01_it_enus
Defensive Coding for C/C++
Course........................................sd_dpcc_a02_it_enus

Defensive Programming in C#
Defensive Coding Fundamentals for C#
Course........................................sd_dpcs_a01_it_enus
Defensive Coding for C#
Course........................................sd_dpcs_a02_it_enus

Defensive Programming in JavaScript and HTML5
Defensive Coding Fundamentals for JavaScript and HTML5
Course........................................sd_dpjh_a01_it_enus
Defensive Coding for JavaScript and HTML5
Course........................................sd_dpjh_a02_it_enus

Defensive Programming in iOS
Thinking Defensively about Functions, Methods, and Input
Course........................................sd_dpio_a01_it_enus
Managing Network Interaction
Course........................................sd_dpio_a02_it_enus
Errors, Exceptions, and Testing
Course........................................sd_dpio_a03_it_enus
Protecting Data in iOS Apps
Course........................................sd_dpio_a04_it_enus

Defensive Programming in Android
Defensive Programming in Android: Input and Methods
Course........................................sd_dpfa_a01_it_enus
Defensive Programming in Android: Using Standards
Course........................................sd_dpfa_a02_it_enus
Defensive Programming in Android: Errors, Exceptions, and Testing
Course........................................sd_dpfa_a03_it_enus
Defensive Programming in Android: Network Access and Java Defensive Techniques
Course........................................sd_dpfa_a04_it_enus

SOFTWARE DEVELOPMENT

APACHE

Maven Fundamentals
Getting Started with Maven
Course........................................sd_apma_a01_it_enus
Maven Fundamentals: Documentation, Resources, Plugins, Releases, IDE Integration
Course........................................sd_apma_a02_it_enus

SOFTWARE DEVELOPMENT

GO

Go Programming Fundamentals
Programming in Go
Course........................................sd_gopf_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE REQUIREMENTS
IT SKILLS COURSEWARE

- **Introduction to iRise**
  - iRise Editor Basics
  - Online Prototyping with iRise
  - Advanced Prototyping in iRise
  - Reusable Components and iRise Administration

SOFTWARE DEVELOPMENT

MENTORING ASSETS

- **Mentoring Assets**
  - Mentoring 1Z0-804 Java SE 7 Programmer II
  - Mentoring 70-480 Programming in HTML5 with JavaScript and CSS3
  - Mentoring BH0-010 Certified Tester Foundation Level
  - Mentoring 70-483 Programming in C#
  - Mentoring 98-361 Software Development Fundamentals
  - Mentoring 70-486 Developing ASP.NET MVC Web Applications
  - Mentoring 70-487 Developing Microsoft Azure and Web Services
  - Mentoring 1Z0-808 Java SE 8 Programmer
  - Mentoring 1Z0-809 Java SE 8 Programmer II

SOFTWARE DEVELOPMENT

TEST PREPS

- **Test Preps**
  - TestPrep 1Z0-803 Java SE 7 Programmer I
  - TestPrep 1Z0-804 Java SE 7 Programmer II

TestPrep 70-480 Programming in HTML5 with JavaScript and CSS3
TestPrep BH0-010 Certified Tester Foundation Level
TestPrep 70-483 Programming in C#
TestPrep 70-486 Developing ASP.NET MVC Web Applications
TestPrep 70-487 Developing Microsoft Azure and Web Services
TestPrep 1Z0-808 Java SE 8 Programmer I
TestPrep 1Z0-809 Java SE 8 Programmer II

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA A+

- **CompTIA A+ 220-902**
  - CompTIA A+ 220-902: Windows Overview and Installation
  - CompTIA A+ 220-902: Windows Interaction and Personalization
  - CompTIA A+ 220-902: Windows Utilities and Management
  - CompTIA A+ 220-902: Adding Hardware to Windows and Storage Options
  - CompTIA A+ 220-902: Networking with the Windows Operating System
  - CompTIA A+ 220-902: Monitoring the Windows OS and an Introduction to Other OSs
  - CompTIA A+ 220-902: Mac OS X Features and an Introduction to Linux
  - CompTIA A+ 220-902: Shell and Terminal Commands for Linux or Mac OS X

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

CompTIA A+ 220-902: Introduction to Mobile Operating Systems
Course.................................................................cs_apen_a10_it_enus

CompTIA A+ 220-902: Introduction to Virtualization and Basic Security Concepts
Course.................................................................cs_apen_a11_it_enus

CompTIA A+ 220-902: Windows Security Features and Management
Course.................................................................cs_apen_a12_it_enus

CompTIA A+ 220-902: Common Troubleshooting and Security Practices
Course.................................................................cs_apen_a13_it_enus

CompTIA A+ 220-902: A Practical Approach to Troubleshooting
Course.................................................................cs_apen_a14_it_enus

CompTIA A+ 220-902: Various Features and Requirements of Microsoft OS
Course.................................................................cs_apen_a16_it_enus

- CompTIA A+ Exam 220-901
  Mentoring 220-901 CompTIA A+
  Mentoring Assets..............................................mnt220901

  CompTIA A+ Exam 220-901: Motherboards
  Course.................................................................cs_apen_a01_it_enus

  CompTIA A+ Exam 220-901: BIOS and Startup
  Course.................................................................cs_apen_a02_it_enus

  CompTIA A+ Exam 220-901: RAM
  Course.................................................................cs_apen_a03_it_enus

  CompTIA A+ Exam 220-901: Storage Solutions
  Course.................................................................cs_apen_a04_it_enus

  CompTIA A+ Exam 220-901: CPUs
  Course.................................................................cs_apen_a05_it_enus

  CompTIA A+ Exam 220-901: Connectors and Connections
  Course.................................................................cs_apen_a06_it_enus

  CompTIA A+ Exam 220-901: Peripheral Devices
  Course.................................................................cs_apen_a07_it_enus

  CompTIA A+ Exam 220-901: Display Devices
  Course.................................................................cs_apen_a08_it_enus

  CompTIA A+ Exam 220-901: Different Computer Form Factors
  Course.................................................................cs_apen_a09_it_enus

  CompTIA A+ Exam 220-901: Introduction to Networking
  Course.................................................................cs_apen_a10_it_enus

  CompTIA A+ Exam 220-901: Network Protocols and Cabling
  Course.................................................................cs_apen_a11_it_enus

  CompTIA A+ Exam 220-901: Wireless Networking
  Course.................................................................cs_apen_a12_it_enus

  CompTIA A+ Exam 220-901: Broadband Routers
  Course.................................................................cs_apen_a13_it_enus

  CompTIA A+ Exam 220-901: Internet Connections
  Course.................................................................cs_apen_a14_it_enus

  CompTIA A+ Exam 220-901: Mobile Computing
  Course.................................................................cs_apen_a15_it_enus

  CompTIA A+ Exam 220-901: Portable Computer Hardware
  Course.................................................................cs_apen_a16_it_enus

  CompTIA A+ Exam 220-901: Printers
  Course.................................................................cs_apen_a17_it_enus

  CompTIA A+ Exam 220-901: Printer Maintenance
  Course.................................................................cs_apen_a18_it_enus

  CompTIA A+ Exam 220-901: Troubleshooting Printers
  Course.................................................................cs_apen_a19_it_enus

  CompTIA A+ Exam 220-901: Miscellaneous Tools and Connectors
  Course.................................................................cs_apen_a20_it_enus

  CompTIA A+ Exam 220-901: Troubleshooting Peripheral and Mobile Devices
  Course.................................................................cs_apen_a21_it_enus

  TestPrep 220-901 CompTIA A+
  Testpreps Exams..................................................cs_apen_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA SERVER+

- CompTIA Server+ 2009

  CompTIA Server+ 2009: System Hardware
  Course.................................................................cs_csvr_a01_it_enus

  CompTIA Server+ 2009: System Software
  Course.................................................................cs_csvr_a02_it_enus

  CompTIA Server+ 2009: Server Functions and Network Essentials
  Course.................................................................cs_csvr_a03_it_enus

  CompTIA Server+ 2009: Storage
  Course.................................................................cs_csvr_a04_it_enus

  CompTIA Server+ 2009: IT Environment
  Course.................................................................cs_csvr_a05_it_enus

  CompTIA Server+ 2009: Disaster Recovery
  Course.................................................................cs_csvr_a06_it_enus

  CompTIA Server+ 2009: Troubleshooting
  Course.................................................................cs_csvr_a07_it_enus

  CompTIA Server+ 2009: Network and Storage Troubleshooting
  Course.................................................................cs_csvr_a08_it_enus

- CompTIA Server+ 2014

  CompTIA Server+ SK0-004: Server Architecture
  Course.................................................................cs_svpf_a01_it_enus

  CompTIA Server+ SK0-004: Server Administration I
  Course.................................................................cs_svpf_a02_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
# IT SKILLS COURSEWARE

**COMPTEA LUNIX+**

- **CompTIA Linux+ 2014 Powered By LPI: LX0-103**
  - CompTIA Linux+ 2014 Powered By LPI: LX0-103: System Architecture
    - Course: cs_lxps_a01_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package Management
    - Course: cs_lxps_a02_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix Commands
    - Course: cs_lxps_a03_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix Commands
    - Course: cs_lxps_a04_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and Filesystems
    - Course: cs_lxps_a05_it_enus

- **CompTIA Linux+ 2014 Powered By LPI: LX0-104**
  - CompTIA Linux+ 2014 Powered By LPI: LX0-104 Scripting and Administrative Tasks
    - Course: cs_lxpt_a01_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-104 Essential System Services
    - Course: cs_lxpt_a02_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-104 Networking Fundamentals
    - Course: cs_lxpt_a03_it_enus
  - CompTIA Linux+ 2014 Powered By LPI: LX0-104 Security, Data, and Accessibility
    - Course: cs_lxpt_a04_it_enus

# OPERATING SYSTEMS AND SERVER TECHNOLOGIES

## MICROSOFT SHAREPOINT SERVER 2016

- **Managing Microsoft SharePoint Server 2016: 70-339**
  - Planning and Installing SharePoint 2016
    - Course: os_shts_a01_it_enus
  - SharePoint 2016 Taxonomy and Search
    - Course: os_shts_a02_it_enus
  - SharePoint 2016 Security
    - Course: os_shts_a03_it_enus
  - SharePoint 2016 Service Applications
    - Course: os_shts_a04_it_enus
  - Interconnecting SharePoint 2016
    - Course: os_shts_a05_it_enus
  - SharePoint 2016 Content Management
    - Course: os_shts_a06_it_enus
  - Ensuring SharePoint 2016 Stability
    - Course: os_shts_a07_it_enus
  - Monitor, Tune, and Troubleshoot SharePoint 2016
    - Course: os_shts_a08_it_enus
  - Upgrading and Updating SharePoint 2016
    - Course: os_shts_a09_it_enus

## MICROSOFT SHAREPOINT SERVER 2013

- **Microsoft SharePoint Server 2013: Core Solutions**
  - Microsoft SharePoint Server 2013 - Core Solutions: Information Architecture
    - Course: es_cosp_a01_it_enus
  - Microsoft SharePoint Server 2013 - Core Solutions: Logical and Physical Design
    - Course: es_cosp_a02_it_enus
  - Microsoft SharePoint Server 2013 - Core Solutions: Installation
    - Course: es_cosp_a03_it_enus
  - Microsoft SharePoint Server 2013 - Core Solutions: Web and Service Applications
    - Course: es_cosp_a04_it_enus
  - Microsoft SharePoint Server 2013 - Core Solutions: Authentication
    - Course: es_cosp_a05_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Security and Taxonomy
Course........................................es_cosp_a06_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: User Profiles and Search
Course........................................es_cosp_a07_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Maintenance and Monitoring
Course........................................es_cosp_a08_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions

Microsoft SharePoint Server 2013 - Developing Core Solutions: Planning Sites
Course........................................es_spdu_a01_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Implement Security
Course........................................es_spdu_a02_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Managing Data
Course........................................es_spdu_a03_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Manage Solutions
Course........................................es_spdu_a04_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: User Experience
Course........................................es_spdu_a05_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Business Processes
Course........................................es_spdu_a06_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Create Office Apps
Course........................................es_spdu_a07_it_enus

Microsoft SharePoint Server 2013: Designing Advanced Solutions

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Upgrading
Course........................................es_dsas_a01_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Continuity
Course........................................es_dsas_a02_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Search Services
Course........................................es_dsas_a03_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Content Support
Course........................................es_dsas_a04_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Applications
Course........................................es_dsas_a05_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Support Service
Course........................................es_dsas_a06_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Solutions
Course........................................es_dsas_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MICROSOFT SYSTEM CENTER ESSENTIALS

Microsoft System Center Essentials: installation and Configuration

Installing and Configuring System Center Essentials 2010
Course........................................es_msce_a01_it_enus
Managing Computers, Devices, and Updates in System Center Essentials 2010
Course........................................es_msce_a02_it_enus
Monitoring and Using Reports in System Center Essentials 2010
Course........................................es_msce_a03_it_enus
Virtualization Management in Essentials 2010
Course........................................es_msce_a04_it_enus
Backing up, Restoring, and Troubleshooting Essentials 2010
Course........................................es_msce_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MICROSOFT WINDOWS 8

Microsoft Windows 8.1: Supporting Windows 8.1

Microsoft Windows 8.1 - Supporting Windows 8.1: Installation and Applications
Course........................................mw_mgmb_a01_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Cloud Applications and Settings
Course........................................mw_mgmb_a02_it_enus
Course........................................mw_mgmb_a03_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Data Storage and Security Course........................................mw_mgmb_a04_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Hardware and Mobile Devices Course........................................mw_mgmb_a05_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Recovery and Endpoint Security Course........................................mw_mgmb_a06_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Intune and Public Cloud Services Course..........................mw_mgmb_a07_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Using MDOP Course........................................mw_mgmb_a08_it_enus

■ Microsoft Windows 8.1: Configuration

Microsoft Windows 8.1 - Configuring: Installing and Upgrading to Windows 8.1 Course........................................mw_mwcp_a01_it_enus
Microsoft Windows 8.1 - Configuring: Hardware and Applications Course........................................mw_mwcp_a02_it_enus
Microsoft Windows 8.1 - Configuring: Network Configuration Course........................................mw_mwcp_a03_it_enus
Microsoft Windows 8.1 - Configuring: Remote Management and Security Course..........................mw_mwcp_a04_it_enus
Microsoft Windows 8.1 - Configuring: Resource Access Course........................................mw_mwcp_a05_it_enus
Microsoft Windows 8.1 - Configuring: Remote Access and Mobile Devices Course..........................mw_mwcp_a06_it_enus
Microsoft Windows 8.1 - Configuring: Windows Clients Course........................................mw_mwcp_a07_it_enus
Microsoft Windows 8.1 - Configuring: File and System Recovery Course........................................mw_mwcp_a08_it_enus

■ Microsoft Windows: Deploying Windows Devices and Enterprise Apps

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: MDT and LTI Course........................................mw_dwde_a04_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: ZTI and SCCM Course........................................mw_dwde_a05_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Activation Course........................................mw_dwde_a06_it_enus

■ Microsoft Windows: Managing Enterprise Devices and Apps

Microsoft Windows - Managing Enterprise Devices and Apps: Desktops and Devices Course........................................mw_medb_a01_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Preparing SCCM Course........................................mw_medb_a02_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Client Management Course........................................mw_medb_a03_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Inventory and Assets Course........................................mw_medb_a04_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Managing Applications Course........................................mw_medb_a05_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Software Updates Course........................................mw_medb_a06_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Compliance Course........................................mw_medb_a07_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Site Management Course........................................mw_medb_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for IT Professionals

Microsoft Windows 7: First Look for IT Professionals Course........................................mw_mwfp_a01_it_enus

■ Microsoft Windows 7: Configuration

Installing, Upgrading, and Migrating to Windows 7 Course........................................mw_mwcg_a01_it_enus
Deploying Windows 7
Course………………………………………mw_mwet_a01_it_enus
Configuring Hardware and Applications in Windows 7
Course………………………………………mw_mwet_a02_it_enus
Configuring Network Connectivity in Windows 7
Course………………………………………mw_mwet_a03_it_enus
Configuring Access to Resources in Windows 7
Course………………………………………mw_mwet_a04_it_enus
Configuring Mobile Computing in Windows 7
Course………………………………………mw_mwet_a05_it_enus
Monitoring, Backing Up, and Restoring Windows 7
Systems Course……………………………mw_mwet_a06_it_enus

Microsoft Windows 7: Enterprise Desktop Administrator

Planning for Windows 7 Deployment
Course………………………………………mw_mwda_a01_it_enus
Determining Application Compatibility for Windows 7
Course………………………………………mw_mwda_a02_it_enus
Creating a Standard Image to Deploy Windows 7
Course………………………………………mw_mwda_a03_it_enus
Deploying Windows 7 Using WDS and USMT
Course………………………………………mw_mwda_a04_it_enus
Deploying Windows 7 Using Lite-Touch Installation
Course………………………………………mw_mwda_a05_it_enus
Deploying Windows 7 Using Zero-Touch Installation
Course………………………………………mw_mwda_a06_it_enus
Designing Windows 7 Client Configuration
Course………………………………………mw_mwda_a07_it_enus
Troubleshooting Windows 7 Client Configuration
Course………………………………………mw_mwda_a08_it_enus
Designing Application and Update Deployments for
Windows 7 Course……………………………mw_mwda_a09_it_enus

Microsoft Windows 7: Enterprise Desktop Support Technician

Identifying and Resolving Windows 7 Application Issues
Course………………………………………mw_mwet_a01_it_enus
Management and Maintenance of Windows 7 Client
Systems Course……………………………mw_mwet_a02_it_enus
Troubleshooting Logon and Resource Access Issues in
Windows 7 Course…………………………mw_mwet_a03_it_enus
Resolving Windows 7 Network Connectivity Issues
Course……………………………………mw_mwet_a04_it_enus
Troubleshooting IE8 and Encryption Issues in Windows 7
Course……………………………………mw_mwet_a05_it_enus

Protecting Windows 7 Against Malware and
Vulnerabilities Course……………………………………mw_mwet_a06_it_enus

Operating Systems and Server Technologies

Microsoft Exchange Server 2016

Server 2016: Networking

Server 2016: IPv4 and IPv6 Address Management
Course……………………………………os_csat_a01_it_enus
Server 2016: DHCP Management
Course……………………………………os_csat_a02_it_enus
Server 2016: DNS Name Resolution
Course……………………………………os_csat_a03_it_enus
Server 2016: Configuring DNS Zones
Course……………………………………os_csat_a04_it_enus
Server 2016: Implementing IP Address Management
(IPAM) Course………………………………os_csat_a05_it_enus
Server 2016: Network Connectivity and Remote Access
Course……………………………………os_csat_a06_it_enus
Server 2016: Securing Remote Authentication
Course……………………………………os_csat_a07_it_enus
Server 2016: Supporting Branch Office Technologies
Course……………………………………os_csat_a08_it_enus
Server 2016: Advanced Network Infrastructures
Course……………………………………os_csat_a09_it_enus

Designing and Deploying Exchange Server 2016

Planning for and Deploying Mailbox Servers
Course……………………………………os_extc_a01_it_enus
Collaboration in Exchange 2016
Course……………………………………os_extc_a02_it_enus
Recovery Strategies And Client Access Services
Course……………………………………os_extc_a03_it_enus
Security Strategies
Course……………………………………os_extc_a04_it_enus
Design and Secure Remote Access and Multiple
Namespaces Solutions
Course……………………………………os_extc_a05_it_enus
Understanding Mailflow and Auditing
Course……………………………………os_extc_a06_it_enus
Message Records Management
Course……………………………………os_extc_a07_it_enus
Exchange 2016 Migration, Federation, and Sharing
Course……………………………………os_extc_a08_it_enus
Microsoft Exchange Server 2013: Advanced Solutions

Microsoft Exchange Server 2013 - Advanced Solutions: Availability
Course........................................es_exca_a01_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Site-resilience Solutions
Course........................................es_exca_a02_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Advanced Security
Course........................................es_exca_a03_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Compliance and Discovery
Course........................................es_exca_a04_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Migration and Federation
Course........................................es_exca_a05_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Troubleshooting
Course........................................es_exca_a06_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Unified Messaging
Course........................................es_exca_a07_it_enus

Microsoft Windows Server 2012 R2: Administration

Microsoft Windows Server 2012 R2 - Administration: Deploying and Managing WDS
Course........................................ws_admo_a01_it_enus
Microsoft Windows Server 2012 R2 - Administration: Updating and Monitoring
Course........................................ws_admo_a02_it_enus
Microsoft Windows Server 2012 R2 - Administration: File Services and Encryption
Course........................................ws_admo_a03_it_enus
Microsoft Windows Server 2012 R2 - Administration: Network Services and Access
Course........................................ws_admo_a04_it_enus
Microsoft Windows Server 2012 R2 - Administration: RADIUS, NPS, and NAP
Course........................................ws_admo_a05_it_enus
Microsoft Windows Server 2012 R2 - Administration: Service Accounts and Policies
Course........................................ws_admo_a06_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing Active Directory
Course........................................ws_admo_a07_it_enus
Microsoft Windows Server 2012 R2 - Administration: Group Policy Processing
Course........................................ws_admo_a08_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing GPOs and Preferences
Course........................................ws_admo_a09_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services

Microsoft Windows Server 2012 R2 - Configuring Advanced Services: HA
Course........................................ws_cfat_a01_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: VMs and DR
Course........................................ws_cfat_a02_it_enus
Microsoft Windows Server 2012 R2: Configuring Advanced Services: Storage
Course.............................................. ws_cfat_a03_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: DAC
Course.............................................. ws_cfat_a04_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: DHCP & DNS
Course.............................................. ws_cfat_a05_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: AD Domains
Course.............................................. ws_cfat_a06_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: AD Replication
Course.............................................. ws_cfat_a07_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: PKI
Course.............................................. ws_cfat_a08_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services: Federation
Course.............................................. ws_cfat_a09_it_enus

Microsoft Windows Server 2012 R2: Implementing an Advanced Infrastructure
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Updates
Course.............................................. ws_adin_a01_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM hosts and guests
Course.............................................. ws_adin_a02_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Storage and Networks
Course.............................................. ws_adin_a03_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM Administration
Course.............................................. ws_adin_a04_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Clustering and NLB
Course.............................................. ws_adin_a05_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Business Continuity
Course.............................................. ws_adin_a06_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Monitoring
Course.............................................. ws_adin_a07_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Certificate Services
Course.............................................. ws_adin_a08_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: AD RMS and AD FS
Course.............................................. ws_adin_a09_it_enus

Microsoft Windows Server 2012 R2: Designing and Implementing an Infrastructure
Microsoft Windows Server 2012 R2: Server Infrastructure - AD Design
Course.............................................. ws_imin_a01_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - AD DS
Course.............................................. ws_imin_a02_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - OU and Group Policy
Course.............................................. ws_imin_a03_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - Server Deployment
Course.............................................. ws_imin_a04_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - DHCP Design
Course.............................................. ws_imin_a05_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - DNS, File and Storage
Course.............................................. ws_imin_a06_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - IPAM and VPN
Course.............................................. ws_imin_a07_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - DirectAccess
Course.............................................. ws_imin_a08_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - Network Protection
Course.............................................. ws_imin_a09_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - Implement NPS and WAP
Course.............................................. ws_imin_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MICROSOFT WINDOWS SERVER 2008

Microsoft Windows Server 2008: Configuring Active Directory
The Active Directory Infrastructure in Windows Server 2008
Course.............................................. ws_mwcd_a01_it_enus

Additional Active Directory Server Roles in Windows Server 2008
Course.............................................. ws_mwcd_a02_it_enus

Active Directory Objects in Windows Server 2008
Course.............................................. ws_mwcd_a03_it_enus

Group Policy Objects Strategy in Windows Server 2008
Course.............................................. ws_mwcd_a04_it_enus
IT SKILLS COURSEWARE

Configuring DNS in Windows Server 2008
Course.............................................. ws_mwcd_a05_it_enus
Active Directory Certificate Services in Windows Server 2008
Course.............................................. ws_mwcd_a06_it_enus
Communications and Security in Windows Server 2008
Course.............................................. ws_mwcd_a07_it_enus
Monitoring, Backups, and Recovery in Windows Server 2008
Course.............................................. ws_mwcd_a08_it_enus

Microsoft Windows Server 2008: Configuring Network Infrastructure

Configure IP Addressing and Windows Services in Windows Server 2008
Course.............................................. ws_mwci_a01_it_enus
Configure, Manage, and Maintain IP Services in Windows Server 2008
Course.............................................. ws_mwci_a02_it_enus
Name Resolution in Windows Server 2008
Course.............................................. ws_mwci_a03_it_enus
DNS Zones and Replication in Windows Server 2008
Course.............................................. ws_mwci_a04_it_enus
Configure Network Access in Windows Server 2008
Course.............................................. ws_mwci_a05_it_enus
Course.............................................. ws_mwci_a06_it_enus
Configure File and Print Services in Windows Server 2008
Course.............................................. ws_mwci_a07_it_enus
Monitor Network Infrastructure in Windows Server 2008
Course.............................................. ws_mwci_a08_it_enus

Microsoft Windows Server 2008: Configuring Applications Infrastructure

Deploying Windows Server 2008 Servers
Course.............................................. ws_mwcf_a01_it_enus
Configuring Windows Server 2008 Availability
Course.............................................. ws_mwcf_a02_it_enus
Configure Terminal Services in Windows 2008
Course.............................................. ws_mwcf_a03_it_enus
Terminal Services Resource Access in Windows 2008
Course.............................................. ws_mwcf_a04_it_enus
Configuring Windows Server Hyper-V and Virtual Machines
Course.............................................. ws_mwcf_a05_it_enus
Configuring Web Services and Security in Windows Server 2008
Course.............................................. ws_mwcf_a06_it_enus
Managing IIS in Windows Server 2008
Course.............................................. ws_mwcf_a07_it_enus
Configuring Web Service Protocols in Windows Server 2008
Course.............................................. ws_mwcf_a08_it_enus
Configuring Network Application Services in Windows Server 2008
Course.............................................. ws_mwcf_a09_it_enus

Microsoft Windows Server 2008: Server Administration

Planning Windows Server 2008 Deployment
Course.............................................. ws_wsad_a01_it_enus
Planning Active Directory and Group Policy for Windows Server 2008
Course.............................................. ws_wsad_a02_it_enus
Windows Server 2008 Management and Delegation
Course.............................................. ws_wsad_a03_it_enus
Managing File Servers and Data Provisioning in Windows Server 2008
Course.............................................. ws_wsad_a04_it_enus
Windows Server 2008 Application Server Management and Application Provisioning
Course.............................................. ws_wsad_a05_it_enus
Windows Server 2008 Application Servers and Services
Course.............................................. ws_wsad_a06_it_enus
Patch Management and Securing and Monitoring Servers in Windows Server 2008
Course.............................................. ws_wsad_a07_it_enus
Certificate Services, SANs, and High Availability in Windows Server 2008
Course.............................................. ws_wsad_a08_it_enus
Accessing Windows Networks Remotely in Windows Server 2008
Course.............................................. ws_wsad_a09_it_enus
Windows Server 2008 Backup and Recovery
Course.............................................. ws_wsad_a10_it_enus

Microsoft Windows Server 2008: Enterprise Administration

Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008
Course.............................................. ws_mwse_a01_it_enus
Network Access in Microsoft Windows Server 2008
Course.............................................. ws_mwse_a02_it_enus
Application Access and Delivery in Microsoft Windows Server 2008
Course.............................................. ws_mwse_a03_it_enus
Server and Application Virtualization in Microsoft Windows Server 2008
Course.............................................. ws_mwse_a04_it_enus
Designing the Active Directory Infrastructure in Microsoft Windows Server 2008
Course.............................................. ws_mwse_a05_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

Active Directory Administration in Microsoft Windows Server 2008 Course...........................................ws_mwse_a06_it_enus
Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008 Course..............................ws_mwse_a07_it_enus
The Certificate Services Infrastructure in Microsoft Windows Server 2008 Course...........................................ws_mwse_a08_it_enus
Software Updates and Compliance Management in Microsoft Windows Server 2008 Course............................ws_mwse_a09_it_enus
Designing Data Security and High Availability in Microsoft Windows Server 2008 Course.............................ws_mwse_a10_it_enus

Microsoft Windows 2008: Update to R2

Active Directory Domain Services in Windows Server 2008 R2 Course......................................................ws_mwur_a01_it_enus
Management Improvements in Windows Server 2008 R2 Course.............................................................ws_mwur_a02_it_enus
Improvements to Role Services in Windows Server 2008 R2 Course..........................................................ws_mwur_a03_it_enus
Access Control in Windows Server 2008 R2 Course.....................................................................................ws_mwur_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER

Microsoft Exchange Server 2013: Core Solutions

Microsoft Exchange Server 2013 - Core Solutions: Deployment Course..................................................es_excs_a01_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Mailbox Server Management Course..............................es_excs_a02_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Client Access Servers Course...........................................es_excs_a03_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Configuring Mobile Connectivity Course..........................es_excs_a04_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Message Transport Course............................................es_excs_a05_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Access Control Course.................................................es_excs_a06_it_enus
Microsoft Exchange Server 2013 - Core Solutions: High Availability and DR Course........................................es_excs_a07_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Monitoring and Troubleshooting Course..........................es_excs_a08_it_enus

Microsoft Exchange Server 2010 SP1: Configuring

Exchange Server 2010 SP1: Planning for Exchange Server Course.............................................................es_mesd_a01_it_enus
Exchange Server 2010 SP1: Installation and Configuration Course............................................................es_mesd_a02_it_enus
Exchange Server 2010 SP1: Administrative Tools Course............................................................................es_mesd_a03_it_enus
Exchange Server 2010 SP1: Mailbox Server Administration Course.........................................................es_mesd_a04_it_enus
Exchange Server 2010 SP1: Public Folders and Messaging Records Management Course..............................es_mesd_a05_it_enus
Exchange Server 2010 SP1: Message Transport Course............................................................................es_mesd_a06_it_enus
Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security Course..............................es_mesd_a07_it_enus
Exchange Server 2010 SP1: Client Access Course.....................................................................................es_mesd_a08_it_enus
Exchange Server 2010 SP1: High Availability Course...................................................................................es_mesd_a09_it_enus
Exchange Server 2010 SP1: Backup and Recovery Course............................................................................es_mesd_a10_it_enus
Exchange Server 2010 SP1: Monitoring Mail Flow and Performance Course...............................................es_mesd_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX ESSENTIALS

Unix OS Fundamentals

Unix OS Fundamentals: An Introduction to Unix Course..............................................................lu_unsf_a01_it_enus
Unix OS Fundamentals: Managing Files and Directories Course..........................................................lu_unsf_a02_it_enus
IT SKILLS COURSEWARE

Unix OS Fundamentals: Security
Course...........................................lu_unsf_a03_it_enus
Unix OS Fundamentals: Network Administration
Course...........................................lu_unsf_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX PROFESSIONAL INSTITUTE

■ Linux Professional Institute: Advanced Level
Linux Professional (LPIC-2) Exam 201

Linux User Notification and Device Management
Course...........................................lu_lalq_a01_it_enus
E-mail and Security in Linux
Course...........................................lu_lalq_a02_it_enus
Linux Kernel Compilation and Linux Startup
Course...........................................lu_lalq_a03_it_enus
Linux File Sharing and Filesystem Management
Course...........................................lu_lalq_a04_it_enus
Linux Network Configuration
Course...........................................lu_lalq_a05_it_enus
Managing Resource Utilization in Linux
Course...........................................lu_lalq_a06_it_enus

■ Linux Professional Institute: Advanced Level
Linux Professional (LPIC-2) Exam 202

Linux Network Services
Course...........................................lu_lalr_a01_it_enus
Linux System Maintenance and Hardware
Configuration
Course...........................................lu_lalr_a02_it_enus
Linux Security
Course...........................................lu_lalr_a03_it_enus
Linux System Troubleshooting
Course...........................................lu_lalr_a04_it_enus
Booting Linux and Installing Applications from Source
Course...........................................lu_lalr_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

VMWARE

■ VMware vSphere 6 Install, Configure, Manage: Part 2

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Clustering
Course...........................................vi_vhpp_a01_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Clustering
Course...........................................vi_vhpp_a01_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Monitoring
Course...........................................vi_vhpp_a03_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Design
Course...........................................vi_vhpp_a04_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Upgrading
Course...........................................vi_vhpp_a05_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2:
vSphere 6 Upgrading
Course...........................................vi_vhpp_a06_it_enus

■ VMware vSphere 6 Install, Configure, Manage: Part 1

VMware vSphere 6 Install, Configure, Manage - Part 1:
vSphere 6 Overview
Course...........................................vi_vhpr_a01_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1:
vSphere Installation
Course...........................................vi_vhpr_a02_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1:
Virtual Networks
Course...........................................vi_vhpr_a03_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1:
Storage and VMs
Course...........................................vi_vhpr_a04_it_enus

■ VMware Workstation 11 Fundamentals

Installing and Configuring VMware Workstation 11
Course...........................................vi_vmsu_a01_it_enus
Creating and Configuring Virtual Machines in VMware
Workstation 11
Course...........................................vi_vmsu_a02_it_enus
Managing Virtual Machine Devices and Resources in
VMware Workstation 11
Course...........................................vi_vmsu_a03_it_enus
VMware Workstation 11 Networking and Remote
Connectivity
Course...........................................vi_vmsu_a04_it_enus

■ VMware NSX Network Virtualization

VMware NSX Network Virtualization: Technology and
Architecture
Course...........................................cl_vmnv_a01_it_enus
VMware NSX Network Virtualization: Physical
Infrastructure Requirements
Course...........................................cl_vmnv_a02_it_enus

©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

VMware NSX Network Virtualization: Configuring vSphere Networking Course........................................ cl_vmnv_a03_it_enus
VMware NSX Network Virtualization: Installing and Upgrading Course........................................ cl_vmnv_a04_it_enus
VMware NSX Network Virtualization: Configuring NSX Virtual Networks Course........................................ cl_vmnv_a05_it_enus
VMware NSX Network Virtualization: NSX Network Services Course........................................ cl_vmnv_a06_it_enus
VMware NSX Network Virtualization: NSX Network Security Course........................................ cl_vmnv_a07_it_enus
VMware NSX Network Virtualization: NSX Operations Course........................................ cl_vmnv_a08_it_enus

VMware Overview

VMware Desktop Virtualization Overview Course........................................ cl_vmov_a01_it_enus
VMware Data Center Virtualization Overview Course........................................ cl_vmov_a02_it_enus
VMware Business Mobility Solutions Course........................................ cl_vmov_a03_it_enus
VMware Cloud Services Solutions Course........................................ cl_vmov_a04_it_enus

VMware Certified Cloud Associate

VMware VCA: Cloud Overview Course........................................ cl_vcca_a01_it_enus
VMware VCA:vRealize Automation and vRealize Operations Manager Course........................................ cl_vcca_a02_it_enus
VMware VCA: vCloud Connector and vSphere Course........................................ cl_vcca_a03_it_enus

VMware Certified Cloud Professional

Install and Configure vRealize Suite Course........................................ cl_vccp_a01_it_enus
Configure and Manage Users and Groups in vRealize Automation Course........................................ cl_vccp_a02_it_enus
Create and Administer Cloud Networking Course........................................ cl_vccp_a03_it_enus
Manage vRealize Automation Resources Course........................................ cl_vccp_a04_it_enus
Administer vRealize Automation Components Course........................................ cl_vccp_a05_it_enus
Administer vRealize Orchestrator and Troubleshoot Automation Implementation Course........................................ cl_vccp_a06_it_enus
Configure and Administer vRealize Business Standards and Application Services Course........................................ cl_vccp_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

OFFICE 365

Managing Identities and Requirements in Office 365
Office 365 Configuration Course........................................ mo_clda_a01_it_enus
Office 365 Deployment Course........................................ mo_clda_a02_it_enus
Managing Office 365 Cloud Identities, Synchronization, and Clients Course........................................ mo_clda_a03_it_enus
Office 365 Federated Identities (Single Sign-On) Course........................................ mo_clda_a04_it_enus
Monitoring and Troubleshooting Office 365 Usage Course........................................ mo_clda_a05_it_enus

Enabling Office 365 Services
Office 365 Services: Managing Clients and End-User Devices Course........................................ mo_ensv_a01_it_enus
Office 365 Services: SharePoint Online Site Collections Course........................................ mo_ensv_a02_it_enus
Office 365 Services: Planning for Exchange Online and Lync Online Course........................................ mo_ensv_a03_it_enus
Office 365 Services: Configuring Exchange Online and Lync Online Course........................................ mo_ensv_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS POWERSHELL

Microsoft PowerShell and Exchange Server
Microsoft PowerShell and Exchange Server: Getting Started Course........................................ mw_pses_a01_it_enus
Microsoft PowerShell and Exchange Server: Managing Mailboxes Course........................................ mw_pses_a02_it_enus
Microsoft Lync Server 2013
Microsoft Lync Server 2013: Administration and Data Resiliency Overview
Course........................................ es_lyct_a01_it_enus
Microsoft Lync Server 2013: Configuration and Maintenance
Course........................................ es_lyct_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MICROSOFT WINDOWS 10

Microsoft Windows 10: Exploring the Technical Preview
First Encounters with Windows 10
Course........................................ mw_wtcp_a01_it_enus

Microsoft Windows 10 End User First Look
Microsoft Windows 10 First Look: Interface and New Features
Course........................................ mw_wtfi_a01_it_enus
Microsoft Windows 10 First Look: Configuration
Course........................................ mw_wtfi_a02_it_enus

Microsoft Windows 10: Configuring Windows Devices
Introduction to Windows 10
Course........................................ mw_wtme_a01_it_enus
Deploy Windows 10 with New and Traditional Tools
Course........................................ mw_wtme_a02_it_enus
Configure Devices and Disks in Windows 10
Course........................................ mw_wtme_a03_it_enus
Configure Networking and Remote Connections in Windows 10
Course........................................ mw_wtme_a04_it_enus
Maintain Windows 10 and Configure Virtualization Technologies in Windows 10
Course........................................ mw_wtme_a05_it_enus
Configure User Data in Windows 10
Course........................................ mw_wtme_a06_it_enus
Configure Authentication and Secure Identities for Windows 10
Course........................................ mw_wtme_a07_it_enus
Threat Resistance Technologies in Windows 10
Course........................................ mw_wtme_a08_it_enus
Data Protection in Windows 10
Course........................................ mw_wtme_a09_it_enus
Install and Manage Windows 10 Applications and Universal Windows Apps
Course........................................ mw_wtme_a10_it_enus
Manage Windows 10 Devices
Course........................................ mw_wtme_a11_it_enus

Microsoft Windows 10: Supporting Windows 10
Microsoft Windows 10: Supporting Operating System and Application Installation
Course........................................ mw_wdmc_a01_it_enus
Microsoft Windows 10: Supporting Connectivity and Data Storage
Course........................................ mw_wdmc_a02_it_enus
Microsoft Windows 10: Supporting Authentication, Permissions, and Data Security
Course........................................ mw_wdmc_a03_it_enus
Microsoft Windows 10: Supporting Hardware, Performance, and Mobile Devices
Course........................................ mw_wdmc_a04_it_enus
Microsoft Windows 10: Supporting Client Compliance and Managing Clients
Course........................................ mw_wdmc_a05_it_enus

Microsoft Windows 10: Installing and Configuring
Microsoft Windows 10: Configuring Core Services
Course........................................ mw_icwt_a02_it_enus

DevOps Fundamentals
DevOps Fundamentals: Tools, Technologies, and Infrastructures
Course........................................ os_devo_a01_it_enus

Using Docker
Using Docker: Benefits and Installation
Course........................................ os_dock_a01_it_enus
Using Docker: Dockerizing Applications
Course........................................ os_dock_a02_it_enus
Using Docker: Customizing and Clustering
Course........................................ os_dock_a03_it_enus

Using Puppet
Using Puppet: Implementation and Benefits
Course........................................ os_pupp_a01_it_enus
Using Puppet: Configuration and Programming
Course........................................ os_pupp_a02_it_enus

Using Vagrant
Using Vagrant: Introduction
Course........................................ os_vagr_a01_it_enus
Using Vagrant: Configuration
Course........................................ os_vagr_a02_it_enus

Chef - Beyond the Basics
Working with Chef Analytics
Course........................................ os_chad_a01_it_enus
Chef Advanced Administration
Course........................................ os_chad_a02_it_enus

Docker - Beyond the Basics
Docker Configuration and Management
Course........................................ os_doad_a01_it_enus
Working with Docker Machine, Security, and APIs
Course........................................ os_doad_a02_it_enus

Extending Jenkins
Intermediate Jenkins Considerations
Course........................................ os_jead_a01_it_enus
Building and Administering Complex Jenkins Projects
Course........................................ os_jead_a02_it_enus

Puppet - Beyond the Basics
Working with Puppet Agent and Puppet Apply
Course........................................ os_puad_a01_it_enus

Working with Chef
Working with Chef: Fundamentals
Course........................................ os_chef_a01_it_enus
Building and Administering a Complex Puppet Installation
Course .............................................. os_puad_a02_it_enus

Vagrant Development Environments
Advanced Provisioning in Vagrant
Course ................................................ os_vaad_a01_it_enus
Vagrant Advanced Administration
Course .............................................. os_vaad_a02_it_enus

HP LoadRunner 12 Essentials
HP LoadRunner 12 Essentials: Working with VuGen
Course .................................................. os_lrte_a01_it_enus
HP LoadRunner 12 Essentials: Enhancing Vuser Scripts
Course .................................................. os_lrte_a02_it_enus
HP LoadRunner 12 Essentials: Working with Controller and Analysis
Course .............................................. os_lrte_a03_it_enus

Red Hat Certified System Administrator RHEL 7
Red Hat Certified System Administrator: The Environment
Course .............................................. lu_rhel_a01_it_enus
Red Hat Certified System Administrator: The Command Line
Course .............................................. lu_rhel_a02_it_enus
Red Hat Certified System Administrator: Administration and Permissions
Course .............................................. lu_rhel_a03_it_enus
Red Hat Certified System Administrator: Scripting and Scheduling
Course .............................................. lu_rhel_a04_it_enus
Red Hat Certified System Administrator: Processes, Networking, and Logging
Course .............................................. lu_rhel_a05_it_enus
Red Hat Certified System Administrator: Advanced Networking
Course .............................................. lu_rhel_a06_it_enus
Red Hat Certified System Administrator: Remote Connections and Access
Course .............................................. lu_rhel_a07_it_enus
Red Hat Certified System Administrator: File Systems and Device Management
Course .............................................. lu_rhel_a08_it_enus

Red Hat Certified System Administrator: Boot Process and Installation
Course .............................................. lu_rhel_a09_it_enus
Red Hat Certified System Administrator: Introduction to Virtualization
Course .............................................. lu_rhel_a10_it_enus
Red Hat Certified System Administrator: SELinux and Troubleshooting
Course .............................................. lu_rhel_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MICROSOFT MOBILITY AND DEVICE FUNDAMENTALS

Windows Devices and Mobility Fundamentals
Device Configuration and Data Access
Course .............................................. sd_mmdf_a01_it_enus
Data Management and Device Security
Course .............................................. sd_mmdf_a02_it_enus
Cloud Services and Enterprise Mobility
Course .............................................. sd_mmdf_a03_it_enus

Planning and Managing Devices in the Enterprise
Windows 10: Designing for Cloud and Hybrid Identity
Course .............................................. os_pmde_a01_it_enus
Windows 10: Designing for Device Access and Protection
Course .............................................. os_pmde_a02_it_enus
Windows 10: Designing for Data Access, Protection, and Remote Access
Course .............................................. os_pmde_a03_it_enus
Windows 10: Planning for Apps, Updates, and Recovery
Course .............................................. os_pmde_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
UBUNTU

Getting Started with Ubuntu
Introduction to Ubuntu
Course .............................................. lu_gsub_a01_it_enus
Essential Tools for Ubuntu
Course .............................................. lu_gsub_a02_it_enus
IT SKILLS COURSEWARE

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

SOFTWARE DEVELOPMENT

- Working with Jenkins
  Working with Jenkins: Fundamentals
  Course.............................................. sd_jenk_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2016

- Microsoft Windows Server 2016 (First Look)
  Microsoft Windows Server 2016 (First Look): Active
  Directory and Networking
  Course............................................. os_stf1_a01_it_enus

- Microsoft Windows Nano Server First Look
  Microsoft Windows Nano Server: Nano Server First
  Look
  Course............................................. os_nsfl_a01_it_enus

- Server 2016: Install, Store, and Compute
  Server 2016 - Install, Store, and Compute: Installation
  Options
  Course............................................. os_csa0_a01_it_enus
  Server 2016 - Install, Store, and Compute: Upgrading,
  Managing, and Monitoring
  Course............................................. os_csa0_a02_it_enus
  Server 2016 - Install, Store, and Compute: Storage
  Solutions
  Course............................................. os_csa0_a04_it_enus
  Server 2016 - Install, Store, and Compute: Data
  Deduplication and Hyper-V Setup
  Course............................................. os_csa0_a05_it_enus
  Server 2016 - Install, Store, and Compute: Hyper-V
  Configuration
  Course............................................. os_csa0_a06_it_enus
  Server 2016 - Install, Store, and Compute: Hyper-V
  Networking and Containers
  Course............................................. os_csa0_a07_it_enus
  Server 2016 - Install, Store, and Compute: Implementing
  Failover Clustering
  Course............................................. os_csa0_a09_it_enus
  Server 2016 - Install, Store, and Compute: Managing
  High Availability Solutions
  Course............................................. os_csa0_a10_it_enus

- Server 2016: Identity
  Server 2016 - Identity: Active Directory Domain
  Controllers
  Course............................................. os_csa0_a01_it_enus
  Server 2016 - Identity: Active Directory Accounts and
  Permissions
  Course............................................. os_csa0_a02_it_enus
  Server 2016 - Identity: Active Directory Object
  Management
  Course............................................. os_csa0_a05_it_enus
  Server 2016 - Identity: Trusts and Site Management
  Course............................................. os_csa0_a06_it_enus
  Server 2016 - Identity: Defining Group Policy Objects
  Course............................................. os_csa0_a07_it_enus
  Server 2016 - Identity: Implementing Group Policy
  Preferences
  Course............................................. os_csa0_a09_it_enus
  Server 2016 - Identity: Active Directory Certificate
  Services
  Course............................................. os_csa0_a08_it_enus
  Server 2016 - Identity: AD Rights Management Services
  Course............................................. os_csa0_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS PERFORMANCE MONITORING

- Microsoft Windows Performance Monitoring
  Microsoft Windows Performance Monitoring Basics
  Course............................................. os_wpmb_a01_it_enus
  Microsoft Windows Performance Monitoring Best
  Practice
  Course............................................. os_wpmb_a02_it_enus
  Microsoft Windows Performance Tools In Windows
  Operating Systems
  Course............................................. os_wpmb_a03_it_enus
  Windows Performance Monitoring: Additional
  Performance Tools
  Course............................................. os_wpmb_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SKYPE FOR BUSINESS
IT SKILLS COURSEWARE

Skype for Business 2015
Planning, Installation, and Upgrading
Course........................................os_cssb_a01_it_enus
Chatting and Conferencing
Course........................................os_cssb_a02_it_enus
Client Configuration
Course........................................os_cssb_a03_it_enus
Configuring Enterprise Voice
Course........................................os_cssb_a04_it_enus
Archiving and External Access
Course........................................os_cssb_a05_it_enus
High Availability and Disaster Recovery
Course........................................os_cssb_a06_it_enus
Troubleshooting Skype for Business
Course........................................os_cssb_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
MENTORING ASSETS

Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring
Mentoring Assets................................mnt70640
Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
Mentoring Assets................................mnt70642
Mentoring 70-646 PRO: Windows Server 2008, Server Administrator
Mentoring Assets................................mnt70646
Mentoring 70-680 TS: Windows 7, Configuring
Mentoring Assets................................mnt70680
Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator
Mentoring Assets................................mnt70686
Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
Mentoring Assets................................mnt70685
Mentoring 70-410 Installing and Configuring Windows Server 2012
Mentoring Assets................................mnt70410
Mentoring 70-461 Querying Microsoft SQL Server 2012
Mentoring Assets................................mnt70461
Mentoring 70-411 Administering Windows Server 2012
Mentoring Assets................................mnt70411
Mentoring 70-412 Configuring Advanced Windows Server 2012 Services
Mentoring Assets................................mnt70412
Mentoring N10-006 CompTIA Network+
Mentoring Assets................................mnt10006
Mentoring 98-368 Mobility and Device Fundamentals
Mentoring Assets................................mnt98368
Mentoring 220-902 CompTIA A+
Mentoring Assets................................mnt220902
Mentoring 220-901 CompTIA A+
Mentoring Assets................................mnt220901
Mentoring 70-697 Configuring Windows Devices
Mentoring Assets................................mnt70697
Mentoring 70-398 Planning for and Managing Devices in the Enterprise
Mentoring Assets................................mnt70398
Installing and Configuring Windows 10
Mentoring Assets................................mnt70698
Mentoring 70-741 Networking with Windows Server 2016
Mentoring Assets................................mnt70741

OPERATING SYSTEMS AND SERVER TECHNOLOGIES
TEST PREPS

Test Preps
TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuring
TestPrep Exams..........................ws_mwcd_a01_tp_enus
TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
TestPrep Exams..........................ws_mwci_a01_tp_enus
TestPrep 70-680 TS: Windows 7, Configuring
TestPrep Exams..........................mw_mwci_a01_tp_enus
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator
TestPrep Exams..........................mw_mwda_a01_tp_enus
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
TestPrep Exams..........................mw_mwet_a01_tp_enus
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator
TestPrep Exams..........................ws_admn_a02_tp_enus
TestPrep 70-411 Administering Windows Server 2012
TestPrep Exams..........................ws_mwcd_a02_tp_enus
TestPrep 70-410 Installing and Configuring Windows Server 2012
TestPrep Exams..........................ws fflush_a02_tp_enus
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services
TestPrep Exams..........................ws_cfas_a02_tp_enus
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013
TestPrep Exams..........................es_excs_a01_tp_enus
IT SKILLS COURSEWARE

TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013
TestPrep Exams ........................................... es_cosp_a01_tp_enus
TestPrep 70-414 Implementing an Advanced Server Infrastructure
TestPrep Exams ........................................... ws_adin_a01_tp_enus
TestPrep 70-332 Advanced Solutions of Microsoft SharePoint Server 2013
TestPrep Exams ........................................... es_dsas_a01_tp_enus
TestPrep 70-346 Managing Office 365 Identities and Requirements
TestPrep Exams ........................................... mo_clda_a01_tp_enus
TestPrep 70-342 Advanced Solutions of Microsoft Exchange Server 2013
TestPrep Exams ........................................... es_exca_a01_tp_enus
TestPrep 70-347 Enabling Office 365 Services
TestPrep Exams ........................................... mo_ensv_a01_tp_enus
TestPrep SK0-004 CompTIA Server+
TestPrep Exams ........................................... cs_svpf_a01_tp_enus
TestPrep LX0-103 CompTIA Linux+ Powered by LPI Exam 1
TestPrep Exams ........................................... cs_lxps_a01_tp_enus
TestPrep LX0-104 CompTIA Linux+ Powered by LPI Exam 2
TestPrep Exams ........................................... cs_lxpt_a01_tp_enus
TestPrep 70-696 Managing Enterprise Devices and Apps
TestPrep Exams ........................................... mw_medb_a01_tp_enus
TestPrep 70-695 Deploying Windows Devices and Enterprise Apps
TestPrep Exams ........................................... mw_dwde_a01_tp_enus
TestPrep 98-368 Mobility and Device Fundamentals
TestPrep Exams ........................................... sd_mmmdf_a01_tp_enus
TestPrep 220-901 CompTIA A+
TestPrep Exams ........................................... cs_apen_a01_tp_enus
TestPrep 220-902 CompTIA A+
TestPrep Exams ........................................... cs_apen_a01_tp_enus
TestPrep 70-697 Configuring Windows Devices
TestPrep Exams ........................................... mw_wtme_a01_tp_enus
TestPrep 70-398 Planning for and Managing Devices in the Enterprise
TestPrep Exams ........................................... os_pmde.a01_tp_enus
TestPrep 70-698 Installing and Configuring Windows 10
TestPrep Exams ........................................... mw_wdmc_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

Yammer for Business Users

Yammer for Business Users: Using Yammer
Course ....................................................... ds_yfba_a01_dt_enus

INTERNET AND NETWORK TECHNOLOGIES

Getting the Most from Social Networking

Social Networking Fundamentals
Course ....................................................... ds_gms_a01_dt_enus
Social Networking Services, Strategy, and Management
Course ....................................................... ds_gms_a02_dt_enus

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

CompTIA Security+ SY0-401

CompTIA Security+ SY0-401: Control Fundamentals and Security Threats
Course ....................................................... cs_styq_a01_it_enus
CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses
Course ....................................................... cs_styq_a02_it_enus
CompTIA Security+ SY0-401: Creating Secure Networks
Course ....................................................... cs_styq_a03_it_enus
CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing
Course ....................................................... cs_styq_a04_it_enus
CompTIA Security+ SY0-401: Secure Account Management, Security Policies, and LDAP
Course ....................................................... cs_styq_a05_it_enus
CompTIA Security+ SY0-401: Securing a Networked Environment
Course ....................................................... cs_styq_a06_it_enus
CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security
Course ....................................................... cs_styq_a07_it_enus
CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures
Course ....................................................... cs_styq_a08_it_enus
CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud
Course ....................................................... cs_styq_a09_it_enus
CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics
Course ....................................................... cs_styq_a10_it_enus

CompTIA Network+ N10-006

CompTIA Network+ N10-006: Network Architecture Part 1
Course ....................................................... cs_ctne_a01_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
CompTIA Network+ N10-006: Network Architecture Part 2
Course........................................cs_ctne_a02_it_enus
CompTIA Network+ N10-006: Network Operations Part 1
Course........................................cs_ctne_a03_it_enus
Course........................................cs_ctne_a04_it_enus
CompTIA Network+ N10-006: Network Security
Course........................................cs_ctne_a05_it_enus
CompTIA Network+ N10-006: Troubleshooting Part 1
Course........................................cs_ctne_a06_it_enus
CompTIA Network+ N10-006: Troubleshooting Part 2
Course........................................cs_ctne_a07_it_enus
Course........................................cs_ctne_a08_it_enus

CompTIA Mobility+ MB0-001

CompTIA Mobility+ MB0-001: Over The Air Technologies
Course........................................cs_mobl_a01_it_enus
CompTIA Mobility+ MB0-001: Network Infrastructure
Course........................................cs_mobl_a02_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 1
Course........................................cs_mobl_a03_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 2
Course........................................cs_mobl_a04_it_enus
CompTIA Mobility+ MB0-001: Security
Course........................................cs_mobl_a05_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 1
Course........................................cs_mobl_a06_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 2
Course........................................cs_mobl_a07_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

Networking Fundamentals
Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls
Course........................................dt_ntfd_a01_it_enus
Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking
Course........................................dt_ntfd_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

SECURITY SOLUTIONS

Certified Ethical Hacker (CEH)
Certified Ethical Hacker (CEH): Hacking and Penetration Testing
Course........................................sp_ceth_a01_it_enus
Certified Ethical Hacker (CEH): Footprinting and Reconnaissance
Course........................................sp_ceth_a02_it_enus
Certified Ethical Hacker (CEH): Network Scanning
Course........................................sp_ceth_a03_it_enus
Certified Ethical Hacker (CEH): Enumeration and Cryptography
Course........................................sp_ceth_a04_it_enus
Certified Ethical Hacker (CEH): System Hacking
Course........................................sp_ceth_a05_it_enus
Certified Ethical Hacker (CEH): Malware
Course........................................sp_ceth_a06_it_enus
Certified Ethical Hacker (CEH): Sniffing
Course........................................sp_ceth_a07_it_enus
Certified Ethical Hacker (CEH): Social Engineering
Course........................................sp_ceth_a08_it_enus
Certified Ethical Hacker (CEH): Denial of Service and Session Hijacking
Course........................................sp_ceth_a09_it_enus
IT SKILLS COURSEWARE

Certified Ethical Hacker (CEH): Hacking Web Servers Course.............................................. sp_ceth_a10_it_enus
Certified Ethical Hacker (CEH): Hacking Web Applications Course.............................................. sp_ceth_a11_it_enus
Certified Ethical Hacker (CEH): SQL Injection Course......................................................... sp_ceth_a12_it_enus
Certified Ethical Hacker (CEH): Hacking Wireless Networks Course.............................................. sp_ceth_a13_it_enus
Certified Ethical Hacker (CEH): Hacking Mobile Platforms Course.............................................. sp_ceth_a14_it_enus
Certified Ethical Hacker (CEH): Evading IDS, Firewalls, and Honeypots Course.............................................. sp_ceth_a15_it_enus
Certified Ethical Hacker (CEH): Buffer Overflow Course......................................................... sp_ceth_a16_it_enus

Certified Information Security Manager (CISM)

CISM: Information Security Governance (Part 1) Course......................................................... sp_ciso_a01_it_enus
CISM: Information Security Governance (Part 2) Course......................................................... sp_ciso_a02_it_enus
CISM: Information Security Governance (Part 3) Course......................................................... sp_ciso_a03_it_enus
CISM: Information Risk Management and Compliance (Part 1) Course.............................................. sp_ciso_a04_it_enus
CISM: Information Risk Management and Compliance (Part 2) Course.............................................. sp_ciso_a05_it_enus
CISM: Information Security Program Development and Management (Part 1) Course............................... sp_ciso_a06_it_enus
CISM: Information Security Program Development and Management (Part 2) Course............................... sp_ciso_a07_it_enus
CISM: Information Security Program Development and Management (Part 3) Course............................... sp_ciso_a08_it_enus
CISM: Information Security Program Development and Management (Part 4) Course............................... sp_ciso_a09_it_enus
CISM: Information Security Program Development and Management (Part 5) Course............................... sp_ciso_a10_it_enus
CISM: Information Security Incident Management (Part 1) Course......................................................... sp_ciso_a11_it_enus
CISM: Information Security Incident Management (Part 2) Course......................................................... sp_ciso_a12_it_enus

CompTIA Advanced Security Practitioner CAS-002

CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns Course.............................................. sp_capr_a01_it_enus
CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls Course.............................................. sp_capr_a02_it_enus
CompTIA CASP CAS-002: Security Controls for Hosts Course......................................................... sp_capr_a03_it_enus
CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls Course.............................................. sp_capr_a04_it_enus
CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control Course.............................................. sp_capr_a05_it_enus
CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery Course.............................................. sp_capr_a06_it_enus
CompTIA CASP CAS-002: Research, Analysis and Assessment Course......................................................... sp_capr_a07_it_enus
CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines Course.............................................. sp_capr_a08_it_enus
CompTIA CASP CAS-002: Technical Integration of Enterprise Components Course.............................................. sp_capr_a09_it_enus

Microsoft Security Fundamentals

Microsoft Security Fundamentals: Security Layers Course......................................................... sp_mtas_a01_it_enus
Microsoft Security Fundamentals: Operating System Security Course......................................................... sp_mtas_a02_it_enus
Microsoft Security Fundamentals: Network Security Course......................................................... sp_mtas_a03_it_enus
Microsoft Security Fundamentals: Security Software Course......................................................... sp_mtas_a04_it_enus

Certified Secure Software Lifecycle Professional (CSSLP)

CSSLP: Secure Software Concepts Course......................................................... sp_slcp_a01_it_enus
CSSLP: Secure Software Requirements Course......................................................... sp_slcp_a02_it_enus
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSSLP: Secure Software Design</td>
<td>sp_slcp_a03_it_enus</td>
</tr>
<tr>
<td>CSSLP: Secure Software Implementation and Coding</td>
<td>sp_slcp_a04_it_enus</td>
</tr>
<tr>
<td>CSSLP: Secure Software Testing</td>
<td>sp_slcp_a05_it_enus</td>
</tr>
<tr>
<td>CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and Disposal</td>
<td>sp_slcp_a06_it_enus</td>
</tr>
<tr>
<td>CSSLP: Supply Chain and Software Acquisition</td>
<td>sp_slcp_a07_it_enus</td>
</tr>
<tr>
<td>OWASP Top 10</td>
<td>sp_owsp_a01_it_enus</td>
</tr>
<tr>
<td>OWASP Mitigations for .NET</td>
<td>sp_owsp_a02_it_enus</td>
</tr>
<tr>
<td>Foundations of Android Security</td>
<td>sp_foas_a01_it_enus</td>
</tr>
<tr>
<td>Android Architecture, Protection, and Development Best Practices</td>
<td>sp_foas_a02_it_enus</td>
</tr>
<tr>
<td>Android Security Vulnerabilities, Testing, and Enterprise Considerations</td>
<td>sp_foas_a03_it_enus</td>
</tr>
<tr>
<td>Foundations of iOS Security</td>
<td>sp_fois_a01_it_enus</td>
</tr>
<tr>
<td>iOS Security Architecture and Application Data Protection</td>
<td>sp_fois_a02_it_enus</td>
</tr>
<tr>
<td>Cryptography Fundamentals</td>
<td>sp_cryf_a01_it_enus</td>
</tr>
<tr>
<td>Cryptography Fundamentals: Defining Cryptography</td>
<td>sp_cryf_a02_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner</td>
<td>sp_sscp_a01_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Access Controls</td>
<td>sp_sscp_a02_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Security Operations</td>
<td>sp_sscp_a03_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Incident Management</td>
<td>sp_sscp_a04_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Incident Response and Recovery</td>
<td>sp_sscp_a05_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Cryptography</td>
<td>sp_sscp_a06_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Network and Communications Security</td>
<td>sp_sscp_a07_it_enus</td>
</tr>
<tr>
<td>Systems Security Certified Practitioner: Systems and Application Security</td>
<td>sp_sscp_a08_it_enus</td>
</tr>
<tr>
<td>What’s New in CISSP 2015</td>
<td>sp_csst_a01_it_enus</td>
</tr>
<tr>
<td>Securing Mobile Devices in the Enterprise</td>
<td>sp_emds_a01_it_enus</td>
</tr>
<tr>
<td>Securing Mobile Devices in the Enterprise: Mobile Security Threats</td>
<td>sp_emds_a02_it_enus</td>
</tr>
<tr>
<td>Securing Mobile Devices in the Enterprise: Mobile Security Technologies</td>
<td>sp_emds_a03_it_enus</td>
</tr>
<tr>
<td>Securing Mobile Devices in the Enterprise: Mobile Security Threat Mitigation</td>
<td>sp_emds_a04_it_enus</td>
</tr>
<tr>
<td>Certified Information Systems Auditor</td>
<td>sp_cisb_a01_it_enus</td>
</tr>
</tbody>
</table>
## IT SKILLS COURSEWARE

<table>
<thead>
<tr>
<th>Course</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>CISA: The Process of Auditing Information Systems - Part 2</td>
<td>sp_cisb_a02_it_enus</td>
</tr>
<tr>
<td>CISA: Governance and Management of IT - Part 1</td>
<td>sp_cisb_a03_it_enus</td>
</tr>
<tr>
<td>CISA: Governance and Management of IT - Part 2</td>
<td>sp_cisb_a04_it_enus</td>
</tr>
<tr>
<td>CISA: Information Systems Acquisition, Development, and Implementation</td>
<td>sp_cisb_a05_it_enus</td>
</tr>
<tr>
<td>CISA: Information Systems Operations, Maintenance, and Service Management</td>
<td>sp_cisb_a06_it_enus</td>
</tr>
<tr>
<td>CISA: Protection of Information Assets - Part 1</td>
<td>sp_cisb_a07_it_enus</td>
</tr>
<tr>
<td>CISA: Protection of Information Assets - Part 2</td>
<td>sp_cisb_a08_it_enus</td>
</tr>
</tbody>
</table>

### CompTIA Cybersecurity Analyst+ CS0-001

<table>
<thead>
<tr>
<th>Course</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance</td>
<td>cs_cybs_a01_it_enus</td>
</tr>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification</td>
<td>cs_cybs_a02_it_enus</td>
</tr>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation</td>
<td>cs_cybs_a03_it_enus</td>
</tr>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities</td>
<td>cs_cybs_a04_it_enus</td>
</tr>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Investigate security incidents</td>
<td>cs_cybs_a05_it_enus</td>
</tr>
<tr>
<td>CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues</td>
<td>cs_cybs_a06_it_enus</td>
</tr>
</tbody>
</table>

### ROUTE 2.0: Implementing Cisco IP Routing

<table>
<thead>
<tr>
<th>Course</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco ROUTE 2.0: Basic Network and Routing Concepts</td>
<td>cc_rout_a01_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Understanding the RIP and EIGRP Routing Protocols</td>
<td>cc_rout_a02_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: EIGRP Topology Table and Optimizing EIGRP Behavior</td>
<td>cc_rout_a03_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Configuring EIGRP for IPv6 and Named EIGRP</td>
<td>cc_rout_a04_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Establishing OSPF Neighbor Relationships</td>
<td>cc_rout_a05_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Optimizing and Tuning OSPF</td>
<td>cc_rout_a17_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Link-State Database and Optimizing OSPF Behavior</td>
<td>cc_rout_a06_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Configuring OSPFv3</td>
<td>cc_rout_a07_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Configuring Routing Protocol Redistribution</td>
<td>cc_rout_a08_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Redistribution Using Distribute and Prefix Lists</td>
<td>cc_rout_a09_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Redistribution Using Route Maps and Tags</td>
<td>cc_rout_a15_it_enus</td>
</tr>
<tr>
<td>Cisco ROUTE 2.0: Path Control Implementation</td>
<td>cc_rout_a10_it_enus</td>
</tr>
</tbody>
</table>

### INTERNET AND NETWORK TECHNOLOGIES

## CISCO

### Cisco SENSS 1.0

<table>
<thead>
<tr>
<th>Course</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>SENSS 1.0: Secure Design Principles</td>
<td>cc_sens_a01_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Deploying Cisco IOS Control and Management Plane Security Controls</td>
<td>cc_sens_a02_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Deploying Cisco Traffic Telemetry Methods</td>
<td>cc_sens_a03_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: NAT Deployment on Cisco IOS Software and Cisco ASA</td>
<td>cc_sens_a04_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Firewall Threat Controls and Cisco ASA Policy Configuration</td>
<td>cc_sens_a05_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Deploying Advanced Cisco ASA Access Policies</td>
<td>cc_sens_a06_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Deploying Reputation and Identity-Based Cisco ASA Access Policies</td>
<td>cc_sens_a07_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Threat Controls Deployment on Cisco IOS Software</td>
<td>cc_sens_a08_it_enus</td>
</tr>
<tr>
<td>SENSS 1.0: Threat Controls Deployment on Cisco IOS Software Part 2</td>
<td>cc_sens_a09_it_enus</td>
</tr>
</tbody>
</table>

---

©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

Cisco ROUTE 2.0: Enterprise Internet Connectivity
Course.................................................cc_rout_a11_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity II
Course.................................................cc_rout_a16_it_enus
Cisco ROUTE 2.0: Implementing Basic BGP Operations
Course.................................................cc_rout_a12_it_enus
Cisco ROUTE 2.0: BGP Path Manipulation, Control, and BGP in the IPv6 Environment
Course.................................................cc_rout_a13_it_enus
Cisco ROUTE 2.0: Routers and Routing Protocol Hardening
Course.................................................cc_rout_a14_it_enus
Cisco ROUTE 2.0: Network Principles and Layer 2 Technologies
Course.................................................cc_rout_a18_it_enus
Cisco ROUTE 2.0: Layer 3 Technologies
Course.................................................cc_rout_a19_it_enus
Cisco ROUTE 2.0: VPN Technologies
Course.................................................cc_rout_a20_it_enus
Cisco ROUTE 2.0: Securing Access
Course.................................................cc_rout_a21_it_enus
Cisco ROUTE 2.0: Infrastructure Services
Course.................................................cc_rout_a22_it_enus

Cisco SWITCH 2.0: Campus Network Security II
Course.................................................cc_schw_a10_it_enus
Cisco SWITCH 2.0: Campus Network Security III
Course.................................................cc_schw_a13_it_enus

Cisco SWITCH 2.0: Campus Network Security I
Course.................................................cc_schw_a09_it_enus

TSHOOT 2.0: Troubleshooting and Maintaining Cisco IP Networks

Cisco TSHOOT 2.0: Tools and Methodologies of Troubleshooting
Course.................................................cc_trst_a01_it_enus
Cisco TSHOOT 2.0: Troubleshooting IPv4 and IPv6 Addressing and Routing
Course.................................................cc_trst_a02_it_enus
Cisco TSHOOT 2.0: Troubleshooting OSPF
Course.................................................cc_trst_a03_it_enus
Cisco TSHOOT 2.0: Troubleshooting EIGRP and BGP
Course.................................................cc_trst_a04_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPv2
Course.................................................cc_trst_a05_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPvng
Course.................................................cc_trst_a06_it_enus
Cisco TSHOOT 2.0: Troubleshooting Redistribution
Course.................................................cc_trst_a07_it_enus
Cisco TSHOOT 2.0: Troubleshooting Layer 2 Switching and Inter-VLAN Routing
Course.................................................cc_trst_a08_it_enus
Cisco TSHOOT 2.0: Troubleshooting FHRP
Course.................................................cc_trst_a09_it_enus
Cisco TSHOOT 2.0: Troubleshooting Security Issues
Course.................................................cc_trst_a10_it_enus
Cisco TSHOOT 2.0: Troubleshooting Router Features
Course.................................................cc_trst_a11_it_enus

Cisco SITCS 1.0: Implementing Cisco Threat Control Solutions

Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services I
Course.................................................cc_sitc_a01_it_enus
Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services II
Course.................................................cc_sitc_a02_it_enus
Cisco SITCS 1.0: Cisco Web Security Appliance
Course.................................................cc_sitc_a03_it_enus
Cisco SITCS 1.0: Configuring Cisco Web Security Appliance
Course.................................................cc_sitc_a04_it_enus
Cisco SITCS 1.0: Cisco Cloud Web Security
Course.................................................cc_sitc_a05_it_enus
Cisco SITCS 1.0: Cisco Email Security Appliance
Course.................................................cc_sitc_a06_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems I
Course.................................................cc_sitc_a07_it_enus
IT SKILLS COURSEWARE

Cisco SITCS 1.0: Cisco Intrusion Prevention Systems II Course ............................................. cc_sitc_a08_it_enus
Cisco SITCS 1.0: Configuring Cisco Email Security Course .................................................. cc_sitc_a09_it_enus

- Implementing Cisco Secure Access Solutions (SISAS) 1.0

Cisco SISAS 1.0: Identity Services Overview and 802.1X Course ........................................... cc_siss_a01_it_enus
Cisco SISAS 1.0: EAP and Logging into Cisco Identity Services Engine (ISE) Course ............. cc_siss_a02_it_enus
Cisco SISAS 1.0: Certificate-based Authentication and Authorization Course ...................... cc_siss_a03_it_enus
Cisco SISAS 1.0: Cisco TrustSec, MACsec, and WebAuth Access Course........................... cc_siss_a05_it_enus
Cisco SISAS 1.0: Endpoint Access Control Enhancements and Troubleshooting Course ........ cc_siss_a06_it_enus

- CICD 1.0: Implementing Cisco Collaboration Devices

CICD 1.0: Cisco Unified Communications Solutions Course ............................................... cc_cicd_a01_it_enus
CICD 1.0: Characteristics of Cisco Unified Communications Solutions Course .................... cc_cicd_a02_it_enus
CICD 1.0: Cisco Unified Communications Manager Administrator Interfaces Course ........ cc_cicd_a03_it_enus
CICD 1.0: Cisco UCM End-user Interfaces and Call Flows and Call Legs Course ................ cc_cicd_a04_it_enus
CICD 1.0: Component Impact on Call Flows in Unified Communications Manager Course ...... cc_cicd_a05_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express End-users Course ...................................... cc_cicd_a06_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoints Course ..................................... cc_cicd_a07_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoint Implementation Options Course ...... cc_cicd_a08_it_enus
CICD 1.0: Understanding Telephony Features Course ......................................................... cc_cicd_a09_it_enus
CICD 1.0: Telephony Feature Implementation and Mobility Options Course ........................... cc_cicd_a10_it_enus
CICD 1.0: Unity Connection and End User and Mailbox Requirements Course ..................... cc_cicd_a11_it_enus
CICD 1.0: Unity Connection End User Implementation and IM and Presence Service Course .... cc_cicd_a12_it_enus
CICD 1.0: Supporting End Users and Understanding Cisco UCM Reports Course ................. cc_cicd_a13_it_enus
CICD 1.0: Cisco UCM Call Detail Records and Reporting and Monitoring Tools Course ...... cc_cicd_a14_it_enus

- DCICN 1.0: Introducing Cisco Data Center Networking

DCICN 1.0: Ethernet Networks Course ................................................................................. cc_cicn_a01_it_enus
DCICN 1.0: Simple Networks Course .................................................................................... cc_cicn_a02_it_enus
DCICN 1.0: Switched Networks Course .................................................................................. cc_cicn_a03_it_enus
DCICN 1.0: VLANs and Trunks Course ................................................................................... cc_cicn_a04_it_enus
DCICN 1.0: Redundant Switched Topology Course ................................................................. cc_cicn_a05_it_enus
DCICN 1.0: IPv4 and the Routing Process Course ................................................................. cc_cicn_a06_it_enus
DCICN 1.0: IPv6 and Packet Delivery Course ......................................................................... cc_cicn_a07_it_enus
DCICN 1.0: Routing and ACLs on Cisco Nexus Switches Course ......................................... cc_cicn_a08_it_enus

- SIMOS 1.0: Implementing Cisco Secure Mobility Solutions

SIMOS 1.0: Fundamentals of VPN Technologies and Cryptography Course ......................... cc_smos_a01_it_enus
SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 1) Course ............... cc_smos_a02_it_enus
SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 2) Course .......... cc_smos_a03_it_enus
SIMOS 1.0: Deploying Cisco IOS Site-to-Site FlexVPN Solutions Course .......................... cc_smos_a04_it_enus
SIMOS 1.0: Deploying Clientless SSL VPNs Course ............................................................. cc_smos_a05_it_enus
SIMOS 1.0: Clientless SSL VPNs, Endpoint Security, and Dynamic Access Policies Course ............................. cc_smos_a06_it_enus
IT SKILLS COURSEWARE

SIMOS 1.0: Deploying Cisco AnyConnect VPNs
Course...........................................cc_smos_a07_it_enus

Certified Information Systems Security Professional (CISSP)

CISSP: Security Principles, Governance, and Guidelines
Course...........................................sp_cisp_a01_it_enus
CISSP: Risk Management
Course...........................................sp_cisp_a02_it_enus
CISSP: Asset Security
Course...........................................sp_cisp_a03_it_enus
CISSP: Security Engineering Part 1
Course...........................................sp_cisp_a04_it_enus
CISSP: Security Engineering Part 2
Course...........................................sp_cisp_a05_it_enus
CISSP: Communication & Network Security Design
Course...........................................sp_cisp_a06_it_enus
CISSP: Identity and Access Management
Course...........................................sp_cisp_a07_it_enus
CISSP: Security Assessment and Testing
Course...........................................sp_cisp_a08_it_enus
CISSP: Security Operations Part 1
Course...........................................sp_cisp_a09_it_enus
CISSP: Security Operations Part 2
Course...........................................sp_cisp_a10_it_enus
CISSP: Security Operations Part 3
Course...........................................sp_cisp_a11_it_enus
CISSP: Software Development Security
Course...........................................sp_cisp_a12_it_enus

DCICT 1.0: Introducing Cisco Data Center Technologies

Cisco DCICT 1.0 - Cisco Data Center Layers and the Nexus 7000 Series Switch
Course...........................................cc_cicc_a01_it_enus
Cisco DCICT 1.0 - Reviewing the Cisco Nexus 5000, 2000, and MDS Product Families
Course...........................................cc_cicc_a02_it_enus
Cisco DCICT 1.0 - Monitoring the Cisco Nexus 7000 and 5000 Series Switches
Course...........................................cc_cicc_a03_it_enus
Cisco DCICT 1.0 - Describing vPCs, Cisco FabricPath, and OTV in the DataCenter
Course...........................................cc_cicc_a04_it_enus
Cisco DCICT 1.0 - Virtualizing Network Devices and FEX Operations
Course...........................................cc_cicc_a05_it_enus
Cisco DCICT 1.0 - Virtualizing Storage and Servers
Course...........................................cc_cicc_a06_it_enus
Cisco DCICT 1.0 - Using the Cisco Nexus 1000V Series Switch
Course...........................................cc_cicc_a07_it_enus
Cisco DCICT 1.0 - Comparing Storage Connectivity Options in the Data Center
Course...........................................cc_cicc_a08_it_enus
Cisco DCICT 1.0 - Fibre Channel Storage and Cisco MDS 9000 Series Configuration
Course...........................................cc_cicc_a09_it_enus
Cisco DCICT 1.0 - Cisco Data Center Unified Fabric
Course...........................................cc_cicc_a10_it_enus
Cisco DCICT 1.0 - The Cisco UCS Series Product Family
Course...........................................cc_cicc_a11_it_enus
Cisco DCICT 1.0 - RAID Options and B-Series Blades and Cluster Options
Course...........................................cc_cicc_a12_it_enus
Cisco DCICT 1.0 - UCS Management Operations
Course...........................................cc_cicc_a13_it_enus

Implementing Cisco Video Network Devices, Part 2

CIVND2 1.0: Cisco Business Video Solutions
Course...........................................cc_civn_a01_it_enus
CIVND2 1.0: Cisco Business Video Collaboration
Course...........................................cc_civn_a02_it_enus
CIVND2 1.0: Installation and Configuration of Cisco IP Phones and Cisco Jabber
Course...........................................cc_civn_a03_it_enus
CIVND2 1.0: Troubleshooting Cisco IP Phone, Cisco Jabber and Endpoint Issues
Course...........................................cc_civn_a04_it_enus
CIVND2 1.0: Describing Cisco TelePresence and Endpoints
Course...........................................cc_civn_a05_it_enus
CIVND2 1.0: Configuring Cisco TelePresence TC
Course...........................................cc_civn_a06_it_enus
CIVND2 1.0: Troubleshooting Cisco TelePresence Endpoints
Course...........................................cc_civn_a07_it_enus
CIVND2 1.0: Configuring and Monitoring Cisco Conferencing and DMPs
Course...........................................cc_civn_a08_it_enus

Implementing Cisco IOS Network Security (IINS) 3.0

Cisco IINS 3.0: Threatscape, Security Policies and Basic Architectures
Course...........................................cc_seci_a01_it_enus
Cisco IINS 3.0: Cryptographic Technologies, PKI and Digital Certificates
Course...........................................cc_seci_a02_it_enus
IT SKILLS COURSEWARE

Cisco IINS 3.0: Implementing AAA, Management Protocols and Systems
Course................................................................ cc_seci_a03_it_enus
Cisco IINS 3.0: Securing Layer 2 Infrastructure
Course................................................................ cc_seci_a04_it_enus
Cisco IINS 3.0: Securing Layer 2 Protocols and Firewall Technologies
Course............................................................ cc_seci_a05_it_enus
Cisco IINS 3.0: Introducing the Cisco ASA v9.2
Course................................................................ cc_seci_a06_it_enus
Cisco IINS 3.0: Cisco ASA Access Control and Service Policies
Course............................................................ cc_seci_a07_it_enus
Cisco IINS 3.0: Cisco IOS Zone Based Firewall
Course................................................................ cc_seci_a08_it_enus
Cisco IINS 3.0: IPsec Technologies
Course................................................................ cc_seci_a09_it_enus
Cisco IINS 3.0: Site-to-Site VPN
Course................................................................ cc_seci_a10_it_enus
Cisco IINS 3.0: Remote Access VPNs
Course................................................................ cc_seci_a11_it_enus
Cisco IINS 3.0: Intrusion Detection and Protection
Course............................................................ cc_seci_a12_it_enus

Implementing Cisco IP Telephony and Video, Part 1
CIPTV 1 1.0: Introduction to Cisco Unified Communications Manager
Course............................................................ cc_citv_a01_it_enus
CIPTV 1 1.0: Introduction to Single-site On-cluster Calling
Course............................................................ cc_citv_a02_it_enus
CIPTV 1 1.0: Call Routing Implementation
Course............................................................ cc_citv_a03_it_enus
CIPTV 1 1.0: Path Selection, Dial- Peers and H.323 and SIP Gateways
Course............................................................ cc_citv_a04_it_enus
CIPTV 1 1.0: Cisco Unified Border Element and Media Resources
Course............................................................ cc_citv_a05_it_enus
CIPTV 1 1.0: Cisco Audio and Video Conferencing using TelePresence
Course............................................................ cc_citv_a06_it_enus
CIPTV 1 1.0: Overview of QoS in a Packet Switched Network
Course............................................................ cc_citv_a07_it_enus

Cisco SPNGN Part 1
SPNGN 1 1.0: Networking Functions
Course............................................................ cc_bcsp_a01_it_enus
SPNGN 1 1.0: Protocol Suites and the Internet Layer of IP
Course............................................................ cc_bcsp_a02_it_enus
SPNGN 1 1.0: Managing IPv4 and IPv6 Addressing
Course............................................................ cc_bcsp_a03_it_enus
SPNGN 1 1.0: The TCP/IP Transport Layer and Internet Security Threats
Course............................................................ cc_bcsp_a04_it_enus
SPNGN 1 1.0: IPv4 Subnetting and VLSM
Course............................................................ cc_bcsp_a05_it_enus
SPNGN 1 1.0: Ethernet Fundamentals
Course............................................................ cc_bcsp_a06_it_enus
SPNGN 1 1.0: Switching Fundamentals
Course............................................................ cc_bcsp_a07_it_enus
SPNGN 1 1.0: Operating and Securing a Cisco Switch
Course............................................................ cc_bcsp_a08_it_enus
SPNGN 1 1.0: Switching Infrastructure Connectivity
Course............................................................ cc_bcsp_a09_it_enus
SPNGN 1 1.0: Switch Troubleshooting and Routing Fundamentals
Course............................................................ cc_bcsp_a10_it_enus
SPNGN 1 1.0: IOS XR Routers and Distance Vector Routing
Course............................................................ cc_bcsp_a11_it_enus
SPNGN 1 1.0: EIGRP Configuration and Router Security
Course............................................................ cc_bcsp_a12_it_enus
SPNGN 1 1.0: WAN Connectivity
Course............................................................ cc_bcsp_a13_it_enus
SPNGN 1 1.0: Service Provider Edge Technologies
Course............................................................ cc_bcsp_a14_it_enus
SPNGN 1 1.0: IP Addressing Solutions with NAT and DHCP
Course............................................................ cc_bcsp_a15_it_enus
SPNGN 1 1.0: PPP and SONET in the WAN
Course............................................................ cc_bcsp_a16_it_enus
SPNGN 1 1.0: VPN Technologies
Course............................................................ cc_bcsp_a17_it_enus
SPNGN 1 1.0: Cisco Device Management
Course............................................................ cc_bcsp_a18_it_enus
SPNGN 1 1.0: Monitoring Network Traffic, Behavior and Administration
Course............................................................ cc_bcsp_a19_it_enus

Implementing Cisco Video Network Devices, Part 1
CIVND 1 1.0: Video Conferencing and Streaming Fundamentals
Course............................................................ cc_civd_a01_it_enus
CIVND 1 1.0: Video Compression Technologies
Course............................................................ cc_civd_a02_it_enus
CIVND 1 1.0: Video Conferencing and Protocol
Course............................................................ cc_civd_a03_it_enus
IT SKILLS COURSEWARE

CIVND1 1.0: Video Endpoints Course

CIVND1 1.0: TelePresence Endpoint Environmental Requirements and Configuration Course

Implementing Cisco IP Telephony and Video, Part 2

Ciptv 2.1.0: CUCM v10 Video and Dynamic Routing Using ILS and GDPR Course

Ciptv 2.1.0: CUCM v10 MultiSite Deployment Solutions Course

Ciptv 2.1.0: CUCM v10 Globalized Call Routing and PSTN Backup Course

Ciptv 2.1.0: CUCM v10 URI Dialing, MGCP Fallback, and SRST Course

Ciptv 2.1.0: CUCM v10 Bandwidth Management Tools and MOH Solutions Course

Ciptv 2.1.0: Cisco Unified Communications Manager v10 Mobility Course

Ciptv 2.1.0: Cisco Unified Communications Manager v10 Unified Mobility and VCS Course

Ciptv 2.1.0: CUCM v10 Video and Dynamic Routing Using ILS and GDPR Course

Ciptv 2.1.0: CUCM v10 Service Advertising Framework Using Call Control Discovery Course

DESIGN: Designing for Cisco Internetwork Solutions

Design 3.0: Network Design Methodologies Course

Design 3.0: Building a Modular Network Design Course

Design 3.0: Campus Network Design Fundamentals Course

Design 3.0: Designing a Highly Available Campus Network Course

Design 3.0: Designing a Secure Network and Edge Connectivity Course

Design 3.0: Designing Wide Area Networks Course

Design 3.0: Branch Office and Datacenter Design Course

Design 3.0: Designing Routed Networks with EIGRP and OSPF Course

Design 3.0: Designing Routed Networks with IS-IS and BGP Course

Design 3.0: Supporting QoS and Wireless in a Network Design Course

Design 3.0: Designing a Network for Collaboration and Introducing IP Addressing Course

Design 3.0: Designing IPv4 and IPv6 Addressing Plans Course

Design 3.0: Managing IP Addresses and Introducing SDN Course

Understanding Cisco Cloud Fundamentals

An Introduction to Basic Cloud Concepts Course

Understanding Cisco Cloud Networking Architecture Course

Understanding Cisco Network Virtualization Solutions and SDN Course

An Introduction to Basic Cloud Storage Solutions Course

Fibre Channel Storage Area Networks Course

Cisco UCS Product Line for Cloud Computing Course

Virtualizing Servers for the Cloud Course

Converged Infrastructures, Automation, and Provisioning for the Cloud Course

Interconnecting Cisco Networking Devices Part 1 (ICND1) 3.0

ICND1 3.0: An Introduction to Networking and Cisco IOS Course

ICND1 3.0: Managing Switches and Routers with Cisco IOS Course

ICND1 3.0: Discovering Ethernet and Troubleshooting Methodologies Course
IT SKILLS COURSEWARE

ICND1 3.0: The Internet, Transport, and Application Layers Course.................................................. cc_icnd_a04_it_enus
ICND1 3.0: Mastering IPv4 Addressing and Subnetting Course.................................................. cc_icnd_a05_it_enus
ICND1 3.0: Discovering Cisco IOS Routers Course.................................................. cc_icnd_a06_it_enus
ICND1 3.0: Understanding Host-to-Host Communication and Implementing Static Routing Course.................................................. cc_icnd_a07_it_enus
ICND1 3.0: IPv4 Access Control Lists Course.................................................. cc_icnd_a08_it_enus
ICND1 3.0: IPv4 Private to Public Network Address Translation Course.................................................. cc_icnd_a09_it_enus
ICND1 3.0: VLANs, Trunking, and Inter-VLAN Routing Course.................................................. cc_icnd_a10_it_enus
ICND1 3.0: Implementing DHCP and RIPv2 Course.................................................. cc_icnd_a11_it_enus
ICND1 3.0: Securing Management Access on an IOS Device Course.................................................. cc_icnd_a12_it_enus
ICND1 3.0: Implementing Port Security and Managing the Cisco IOS Course.................................................. cc_icnd_a13_it_enus
ICND1 3.0: Introducing IPv6 Course.................................................. cc_icnd_a14_it_enus

■ Interconnecting Cisco Networking Devices Part 2 (ICND2) 3.0

ICND2 3.0: Implementing and Troubleshooting VLANs, Trunks, and Etherchannel Course.................................................. cc_icng_a01_it_enus
ICND2 3.0: Working with Spanning-Tree and First Hop Redundancy Protocols Course.................................................. cc_icng_a02_it_enus
ICND2 3.0: Troubleshooting IPv4 Networks Course.................................................. cc_icng_a03_it_enus
ICND2 3.0: Troubleshooting IPv6 Networks Course.................................................. cc_icng_a04_it_enus
ICND2 3.0: Introducing Dynamic Routing Protocols and EIGRP for IPv4 Course.................................................. cc_icng_a05_it_enus
ICND2 3.0: Configuring and Verifying OSPFv2 Course.................................................. cc_icng_a06_it_enus
ICND2 3.0: Configuring and Verifying EIGRP for IPv6 and OSPFv3 Course.................................................. cc_icng_a07_it_enus
ICND2 3.0: Troubleshooting EIGRP for IPv4/IPv6 and Troubleshooting OSPFv2/OSPFv3 Course.................................................. cc_icng_a08_it_enus
ICND2 3.0: Wide Area Networks using PPP, GRE, and eBGP Course.................................................. cc_icng_a09_it_enus
ICND2 3.0: Mitigating Threats, Introducing SDN, and Examining QoS Course.................................................. cc_icng_a10_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORK MANAGEMENT AND SECURITY

■ Software Defined Networking Essentials

Software Defined Networking Fundamentals Course.................................................. dt_sdne_a01_it_enus

■ Juniper Networks Junos Essentials

Juniper Networks Junos Essentials: Networking Fundamentals Course.................................................. dt_jnca_a01_it_enus
Juniper Networks Junos Essentials: Junos OS Fundamentals Course.................................................. dt_jnca_a02_it_enus
Juniper Networks Junos Essentials: Configuration Basics Course.................................................. dt_jnca_a03_it_enus
Juniper Networks Junos Essentials: Monitoring and Maintenance Course.................................................. dt_jnca_a04_it_enus
Juniper Networks Junos Essentials: Routing Fundamentals Course.................................................. dt_jnca_a05_it_enus
Juniper Networks Junos Essentials: Routing Policy & Firewall Filters Course.................................................. dt_jnca_a06_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CLOUD COMPUTING

■ Microsoft System Center 2012 R2: Monitoring and Operating a Private Cloud

Microsoft System Center 2012 R2 – Monitor and Operate: Private Cloud Overview Course.................................................. ws_mopc_a01_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Deploying Cloud Services Course.................................................. ws_mopc_a02_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

Microsoft System Center 2012 R2 – Monitor and Operate: Monitoring Cloud Services Course............................................................................ ws_mopc_a03_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Service Management Course............................................................................ ws_mopc_a04_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Problem Management Course............................................................................ ws_mopc_a05_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Backup and Recovery Course............................................................................ ws_mopc_a06_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Compliance Course......................................................................................... ws_mopc_a07_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: SLAs Widgets & Dashboards Course................................................................. ws_mopc_a08_it_enus

CompTIA Cloud+ CV0-001

CompTIA Cloud+ CV0-001: Cloud Fundamentals Course................................................................................................................. cl_cdps_a01_it_enus
CompTIA Cloud+ CV0-001: Virtualization Course......................................................................................................................... cl_cdps_a02_it_enus
CompTIA Cloud+ CV0-001: Data Center Infrastructure Course........................................................................................................ cl_cdps_a03_it_enus
CompTIA Cloud+ CV0-001: Cloud Management Course.................................................................................................................. cl_cdps_a04_it_enus
CompTIA Cloud+ CV0-001: Cloud Security Course......................................................................................................................... cl_cdps_a05_it_enus
CompTIA Cloud+ CV0-001: Managing Cloud Systems Course........................................................................................................ cl_cdps_a06_it_enus

Microsoft System Center 2012 R2: Configuring and Deploying a Private Cloud

Microsoft System Center 2012 R2 – Configure and Deploy: VMM Overview Course.................................................................................. ws_cdpc_a01_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Extending & Maintaining Course................................................................. ws_cdpc_a02_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Application Delivery Course............................................................................ ws_cdpc_a03_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Building Private Clouds Course................................................................. ws_cdpc_a04_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Monitoring Course..................................................................................... ws_cdpc_a05_it_enus

Managing Citrix XenDesktop 7 Solutions

Managing Citrix XenDesktop 7.6 and Hypervisor Management Course.............................................................................................. cl_ctrx_a01_it_enus
Managing XenDesktop 7.5 Desktops and Applications Course........................................................................................................ cl_ctrx_a02_it_enus
Configuring Citrix XenDesktop 7.6 Components Course.................................................................................................................... cl_ctrx_a03_it_enus
Managing a Citrix XenDesktop 7.6 Environment Course.................................................................................................................. cl_ctrx_a04_it_enus
Monitoring a Citrix XenDesktop 7.6 Environment Course................................................................................................................ cl_ctrx_a05_it_enus
Troubleshooting a Citrix XenDesktop 7.6 Environment Course......................................................................................................... cl_ctrx_a06_it_enus

OpenStack Fundamentals

Implementing OpenStack Course................................................................................................................................. cl_opst_a01_it_enus
Configuring OpenStack Course........................................................................................................................................ cl_opst_a02_it_enus

Virtualizing Enterprise Desktops and Apps

Virtualizing Enterprise Desktops and Apps: Plan App Virtualization and Use MAP Course................................................................. cl_veda_a01_it_enus
Virtualizing Enterprise Desktops and Apps: App-V Clients and App Sequencing Course................................................................. cl_veda_a02_it_enus
Virtualizing Enterprise Desktops and Apps: VM-based and Session-based RDS Course................................................................. cl_veda_a03_it_enus
Virtualizing Enterprise Desktops and Apps: RemoteApps Course..................................................................................................... cl_veda_a04_it_enus
Virtualizing Enterprise Desktops and Apps: Plan for Resilient Virtualized Apps Course...................................................................... cl_veda_a05_it_enus

Certified Cloud Security Professional (CCSP)

Cloud System Architecture – Concepts and Design Course........................................................................................................ cl_csip_a01_it_enus
IT SKILLS COURSEWARE

Cloud Data Security Course........................................ cl_awsp_a04_it_enus
Cloud System Security - Platform and Infrastructure Course........................................ cl_awsp_a03_it_enus
Cloud Application Security Course........................................ cl_awsp_a04_it_enus
Cloud Service – Operations Management Course........................................ cl_awsp_a05_it_enus
Cloud Service – Legal and Compliance Course........................................ cl_awsp_a06_it_enus

Advanced Architecting on Amazon Web Services: HA and Business Continuity Course........................................ cl_awsp_a01_it_enus
Advanced Architecting on Amazon Web Services: Costing Course........................................ cl_awsp_a02_it_enus
Advanced Architecting on Amazon Web Services: Deployment Management Course........................................ cl_awsp_a03_it_enus
Advanced Architecting on Amazon Web Services: Cloud Migration and Architecture Course........................................ cl_awsp_a04_it_enus
Advanced Architecting on Amazon Web Services: Data Storage Architecture Course........................................ cl_awsp_a05_it_enus
Advanced Architecting on Amazon Web Services: Security Architecture Course........................................ cl_awsp_a06_it_enus
Advanced Architecting on Amazon Web Services: Scalability and Elasticity Course........................................ cl_awsp_a07_it_enus

Cloud Computing Technology Fundamentals

Cloud Computing Fundamentals: Overview Course........................................ cl_cctf_a01_it_enus
Cloud Computing Fundamentals: Virtualization and Data Centers Course........................................ cl_cctf_a02_it_enus
Cloud Computing Fundamentals: Storing and Managing Cloud Data Course........................................ cl_cctf_a03_it_enus
Cloud Computing Fundamentals: Migrating to the Cloud Course........................................ cl_cctf_a04_it_enus
Cloud Computing Fundamentals: Identity, Presence, and Privacy Course........................................ cl_cctf_a05_it_enus
Cloud Computing Fundamentals: Cloud Security Course........................................ cl_cctf_a06_it_enus

Microsoft SCCM 2012: Administering and Deploying

Overview & Prerequisite Setup for System Center Configuration Manager 2012 R2 Course........................................ cl_sccm_a01_it_enus
Basic SCCM Maintenance and Managing Operating System Deployment Course........................................ cl_sccm_a02_it_enus
Deploying Applications and Software Updates Course........................................ cl_sccm_a03_it_enus
Administering System Center Configuration Manager 2012 R2 Course........................................ cl_sccm_a04_it_enus
SCCM 2012 R2 Performance and Health Monitoring Course........................................ cl_sccm_a05_it_enus
SCCM 2012 R2 Boundaries and Security Considerations Course........................................ cl_sccm_a06_it_enus
SCCM 2012 R2 Compliance Settings and Managing Clients Course........................................ cl_sccm_a07_it_enus
Managing Inventory and Reporting Course........................................ cl_sccm_a08_it_enus

Microsoft Hyper-V 2016 First Look

Microsoft Hyper-V 2016: First Look Course........................................ cl_hvts_a01_it_enus

Cloud Computing for the Business User

Cloud Computing for the Business User: Concepts and Moving to the Cloud Course........................................ cl_ccbu_a01_it_enus

Architecting on Amazon Web Services

Architecting on Amazon Web Services: IAM and Object Storage Course........................................ cl_awsc_a01_it_enus
Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Overview Course........................................ cl_awsc_a02_it_enus
Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Auto Scaling Course........................................ cl_awsc_a03_it_enus
Architecting on Amazon Web Services: Databases and Application Services Course........................................ cl_awsc_a04_it_enus
Architecting on Amazon Web Services: Networking and Best Practice Course........................................ cl_awsc_a05_it_enus

Advanced Architecting on Amazon Web Services

Advanced Architecting on Amazon Web Services: Data Centers
Course........................................ cl_awsp_a05_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

- **AWS Certified Developer - Associate**
  - Getting Started with Amazon Web Services Course.............................. cl_acda_a01_it_enus
  - Core Services on AWS Course.................................................. cl_acda_a02_it_enus
  - AWS Infrastructure Services Course........................................ cl_acda_a03_it_enus

- **Systems Operations on Amazon Web Services**
  - AWS SysOps Associate: Monitoring, Metrics, Analysis, and Deployment Course........................................ cl_acsa_a01_it_enus
  - AWS SysOps Associate: High Availability and Data Management Course........................................ cl_acsa_a02_it_enus
  - AWS SysOps Associate: Security and Networking Course........................................ cl_acsa_a03_it_enus

- **Architecting Microsoft Azure Solutions**
  - Microsoft Azure – Architecting Solutions: Infrastructure and Networking Course.............................. cl_amas_a01_it_enus
  - Microsoft Azure – Architecting Solutions: Securing Resources Course........................................ cl_amas_a02_it_enus
  - Microsoft Azure – Architecting Solutions: Designing Storage and Data Access Course.............................. cl_amas_a03_it_enus
  - Microsoft Azure – Architecting Solutions: Designing Advanced Applications Course.............................. cl_amas_a04_it_enus
  - Microsoft Azure – Architecting Solutions: Designing Web Sites Course........................................ cl_amas_a05_it_enus
  - Microsoft Azure – Architecting Solutions: Designing a Management Strategy Course.............................. cl_amas_a06_it_enus
  - Microsoft Azure – Architecting Solutions: Designing a Continuity Strategy Course.............................. cl_amas_a07_it_enus
  - Microsoft Azure – Architecting Solutions: Designing a Continuity Strategy Course.............................. cl_amas_a08_it_enus

- **Developing Microsoft Azure Solutions**
  - Configuring Azure Websites Course........................................ cl_dmas_a01_it_enus
  - Create and Manage Azure Virtual Machines (VMs) Course........................................ cl_dmas_a02_it_enus
  - Configure Azure VM Networking, Storage, Scaling, and Monitoring Course........................................ cl_dmas_a03_it_enus

- **Google Cloud SQL for Developers**
  - Google Cloud SQL for Developers: Instance Management in the Developers Console Course.............................. cl_gsql_a01_it_enus

- **Google Cloud Platform Fundamentals**
  - Google Cloud Course.................................................. cl_gcpf_a01_it_enus
  - Container, Compute, and App Engine with Networking Services Course........................................ cl_gcpf_a02_it_enus

- **Google G Suite Administrator**
  - Google G Suite Admin: User Management Course........................................ cl_gsad_a01_it_enus
  - G Suite: Group and OU Management Course........................................ cl_gsad_a02_it_enus
  - G Suite: E-mail and Calendar Management Course........................................ cl_gsad_a03_it_enus
  - G Suite: Security, Service, and Mobile Device Management Course........................................ cl_gsad_a04_it_enus

**INTERNET AND NETWORK TECHNOLOGIES**

**MENTORING ASSETS**

- **Mentoring Assets**
  - Mentoring Certified Information Systems Security Professional (CISSP) Mentoring Assets........................ mntcissp
  - Mentoring Systems Security Certified Practitioner (SSCP) Mentoring Assets........................ mntsscp2ed
  - Mentoring 312-50 Certified Ethical Hacker (CEH) Mentoring Assets........................ mnt31250v8
  - Mentoring SY0-401 CompTIA Security+ Mentoring Assets........................ mntsy0401
  - Mentoring 300-115 Implementing Cisco IP Switched Networks (SWITCH) Mentoring Assets........................ mnt300115
  - Mentoring 300-101 Implementing Cisco IP Routing (ROUTE) Mentoring Assets........................ mnt300101
IT SKILLS COURSEWARE

Mentoring 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
Mentoring Assets........................................ mnt300135
Mentoring CV0-001 CompTIA Cloud+
Mentoring Assets........................................ mntcv0001
Mentoring N10-006 CompTIA Network+
Mentoring Assets........................................ mntn10006
Mentoring CAS-002 CompTIA Advanced Security Practitioner
Mentoring Assets........................................ mntcas002
Mentoring SK0-004 CompTIA Server+
Mentoring Assets........................................ mntsk0004
Mentoring 98-367 MTA Security Fundamentals
Mentoring Assets........................................ mnt98367
Mentoring MB0-001 CompTIA Mobility+
Mentoring Assets........................................ mntmb0001
Mentoring 98-369 Cloud Fundamentals
Mentoring Assets........................................ mnt98369
Mentoring 100-105 Interconnecting Cisco Networking Devices Part 1 (ICND1)
Mentoring Assets........................................ mnt100105
Mentoring 200-105 Interconnecting Cisco Networking Devices Part 2 (ICND2)
Mentoring Assets........................................ mnt200105
Mentoring 200-125 Interconnecting Cisco Networking Devices (CCNA)
Mentoring Assets........................................ mnt200125
Mentoring CS0-001 CompTIA Cybersecurity Analyst+
Mentoring Assets........................................ mntCS0001

INTERNET AND NETWORK TECHNOLOGIES

TEST PREPS

Test Preps

TestPrep Certified Information Security Manager (CISM)
TestPrep Exams......................................... sp_cism_a01_tp_enus
TestPrep E10-001 Information Storage and Management
TestPrep Exams......................................... dt_ismu_a01_tp_enus
TestPrep 312-50 Certified Ethical Hacker (CEH)
TestPrep Exams......................................... sp_ceth_a01_tp_enus
TestPrep SY0-401 CompTIA Security+
TestPrep Exams......................................... cs_stycq_a01_tp_enus
TestPrep 300-101 Implementing Cisco IP Routing (ROUTE)
TestPrep Exams......................................... cc_rout_a01_tp_enus
TestPrep 300-115 Implementing Cisco IP Switched Networks (SWITCH)
TestPrep Exams......................................... cc_swch_a01_tp_enus
TestPrep 300-206 Implementing Cisco Edge Network Security Solutions (SENSS)
TestPrep Exams......................................... cc_sens_a01_tp_enus
TestPrep CV0-001 CompTIA Cloud+
TestPrep Exams......................................... cl_cdps_a01_tp_enus
TestPrep 70-246 Monitoring and Operating a Private Cloud, System Center 2012
TestPrep Exams......................................... ws_mopc_a01_tp_enus
TestPrep N10-006 CompTIA Network+
TestPrep Exams......................................... cs_citn_a01_tp_enus
TestPrep 70-247 Configuring and Deploying a Private Cloud, System Center 2012
TestPrep Exams......................................... ws_cdpc_a01_tp_enus
TestPrep 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
TestPrep Exams......................................... cc_trst_a01_tp_enus
TestPrep 300-208 Implementing Cisco Secure Access Solutions (SIAS)
TestPrep Exams......................................... cc_sias_a01_tp_enus
TestPrep 300-207 Implementing Cisco Threat Control Solutions (SITCS)
TestPrep Exams......................................... cc_sitc_a01_tp_enus
TestPrep CAS-002 CompTIA Advanced Security Practitioner
TestPrep Exams......................................... sp_capr_a01_tp_enus
TestPrep 300-209 Implementing Cisco Secure Mobility Solutions (SIMOS)
TestPrep Exams......................................... cc_smos_a01_tp_enus
TestPrep 640-916 Introducing Cisco Data Center Technologies (DCICT)
TestPrep Exams......................................... cc_civn_a01_tp_enus
TestPrep 640-911 Introducing Cisco Data Center Networking (DCICN)
TestPrep Exams......................................... cc_cicn_a01_tp_enus
TestPrep MB0-001 CompTIA Mobility+
TestPrep Exams......................................... cs_mobl_a01_tp_enus
TestPrep Certified Information Systems Security Professional (CISSP)
TestPrep Exams......................................... sp_cisp_a01_tp_enus
TestPrep 98-367 Microsoft Security Fundamentals
TestPrep Exams......................................... sp_mtas_a01_tp_enus
TestPrep Systems Security Certified Practitioner (SSCP)
TestPrep Exams......................................... sp_sscp_a01_tp_enus
TestPrep 98-369 Cloud Fundamentals
TestPrep Exams......................................... cl_mtcf_a01_tp_enus
TestPrep 70-694 Virtualizing Enterprise Desktops and Apps
TestPrep Exams......................................... cl_veda_a01_tp_enus
TestPrep 210-060 Implementing Cisco Collaboration Devices (CCID)
TestPrep Exams......................................... cc_cicd_a01_tp_enus
TestPrep 210-065 Implementing Cisco Video Network Devices (CCID)
TestPrep Exams......................................... cc_civn_a01_tp_enus
IT SKILLS COURSEWARE

TestPrep 210-260 Implementing Cisco Network Security (IINS)
TestPrep Exams ........................................ cc_seci_a01_tp_enus
TestPrep 200-355 Implementing Cisco Wireless Network Fundamentals (WIFUND)
TestPrep Exams ........................................ cc_uwne_a01_tp_enus
TestPrep 300-075 Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2)
TestPrep Exams ........................................ cc_cipt_a01_tp_enus
TestPrep 300-070 Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1)
TestPrep Exams ........................................ cc_cipty_a01_tp_enus
TestPrep 210-451 Understanding Cisco Cloud Fundamentals (CLDFND)
TestPrep Exams ........................................ cc_uccf_a01_tp_enus
TestPrep 200-310 Designing for Cisco Internetwork Solutions (DESGN)
TestPrep Exams ........................................ cc_desn_a01_tp_enus
TestPrep JN0-102 JNCIA-Junos
TestPrep Exams ........................................ dt_jnca_a01_tp_enus
TestPrep 70-243 Administering and Deploying System Center 2012 Configuration Manager
TestPrep Exams ........................................ cl_sccm_a01_tp_enus
TestPrep 640-875 Building Cisco Service Provider, Part 1 (SPN11)
TestPrep Exams ........................................ cc_bscp_a01_tp_enus
TestPrep 100-105 Interconnecting Cisco Networking Devices Part 1 (ICND1)
TestPrep Exams ........................................ cc_icnd_a01_tp_enus
TestPrep 200-125 Cisco Certified Network Associate (CCNA) Routing and Switching
TestPrep Exams ........................................ cc_ccna_a03_tp_enus
TestPrep 200-105 Interconnecting Cisco Networking Devices Part 2 (ICND2)
TestPrep Exams ........................................ cc_icng_a01_tp_enus

Oracle Database 12c: Managing Security
Course.................................................. od_nfad_a04_it_enus
Oracle Database 12c: High Availability and Database Management
Course.................................................. od_nfad_a05_it_enus
Oracle Database 12c: Tuning SQL and Using ADDM
Course.................................................. od_nfad_a06_it_enus
Oracle Database 12c: Resource Manager, Online Operations, and ADR
Course.................................................. od_nfad_a07_it_enus
Oracle Database 12c: Transporting Databases and Managing Data
Course.................................................. od_nfad_a08_it_enus

Oracle Database 12c: Install and Upgrade

Oracle Database 12c – Install and Upgrade: Database Architecture
Course.................................................. od_inup_a01_it_enus
Oracle Database 12c – Install and Upgrade: Installation
Course.................................................. od_inup_a02_it_enus
Oracle Database 12c – Install and Upgrade: Upgrading
Course.................................................. od_inup_a03_it_enus

Oracle Database 12c: Administration

Oracle Database 12c - Administration: Database Architecture and Management Tools
Course.................................................. od_oadm_a01_it_enus
Oracle Database 12c – Administration: Manage the Database Instance
Course.................................................. od_oadm_a02_it_enus
Oracle Database 12c – Administration: The Network Environment and User Security
Course.................................................. od_oadm_a03_it_enus
Oracle Database 12c – Administration: Storage structures and Undo Data
Course.................................................. od_oadm_a04_it_enus
Oracle Database 12c – Administration: Data Concurrency and Auditing
Course.................................................. od_oadm_a05_it_enus
Oracle Database 12c – Administration: Backup, Recover, and Move Data
Course.................................................. od_oadm_a06_it_enus
Oracle Database 12c – Administration: Maintenance and Performance Tuning
Course.................................................. od_oadm_a07_it_enus
Oracle Database 12c – Administration: Resource Manager, Scheduler, and Support
Course.................................................. od_oadm_a08_it_enus

Oracle Database 12c: New Features for Administrators

Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
Course.................................................. od_nfad_a01_it_enus
Oracle Database 12c: Managing CDB and PDB, and Data Optimization
Course.................................................. od_nfad_a02_it_enus
Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
Course.................................................. od_nfad_a03_it_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 12C

Oracle Database 12c: New Features for Administrators

Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
Course.................................................. od_nfad_a01_it_enus
Oracle Database 12c: Managing CDB and PDB, and Data Optimization
Course.................................................. od_nfad_a02_it_enus
Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
Course.................................................. od_nfad_a03_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
**IT SKILLS COURSEWARE**

**Oracle Database 12c: Backup and Recovery**

Oracle Database 12c - Backup and Recovery: Configuring for Recoverability
Course.............................................od_bkpr_a01_it_enus
Oracle Database 12c - Backup and Recovery: Performing and Managing Backups
Course.............................................od_bkpr_a02_it_enus
Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts
Course.............................................od_bkpr_a03_it_enus
Oracle Database 12c - Backup and Recovery: Perform Recovery and Secure Backup
Course.............................................od_bkpr_a04_it_enus
Oracle Database 12c - Backup and Recovery: Using Flashback Technologies
Course.............................................od_bkpr_a05_it_enus
Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR
Course.............................................od_bkpr_a06_it_enus
Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN
Course.............................................od_bkpr_a07_it_enus

**Oracle Database: 12c Administration Ed 2**

Managing an Oracle Database 12c Instance
Course.............................................od_dbre_a01_it_enus
Connectivity and Space Management in Oracle Database 12c
Course.............................................od_dbre_a02_it_enus
User Security and Auditing in Oracle Database 12c
Course.............................................od_dbre_a03_it_enus
Back Up, Recovering, Importing, and Exporting Data in Oracle Database 12c
Course.............................................od_dbre_a04_it_enus
Database Maintenance and Performance Tuning in Oracle Database 12c
Course.............................................od_dbre_a05_it_enus
SQL Tuning, Resource Management, and Job Scheduling in Oracle Database 12c
Course.............................................od_dbre_a06_it_enus

**Oracle Database 12c: Introduction to SQL**

Oracle Database 12c - Introduction to SQL: Relational Database and SQL Developer
Course.............................................od_insq_a01_it_enus
Oracle Database 12c - Introduction to SQL: SQL*Plus and SELECT Statement
Course.............................................od_insq_a02_it_enus
Oracle Database 12c - Introduction to SQL: Restrict, Sort, and Customize Output
Course.............................................od_insq_a03_it_enus
Oracle Database 12c - Introduction to SQL: Data Conversion and Aggregating Data
Course.............................................od_insq_a04_it_enus
Oracle Database 12c - Introduction to SQL: Working with Joins and Subqueries
Course.............................................od_insq_a05_it_enus
Oracle Database 12c - Introduction to SQL: Data Manipulation Language
Course.............................................od_insq_a06_it_enus
Oracle Database 12c - Introduction to SQL: Working with SET Operators and DDL
Course.............................................od_insq_a07_it_enus

**Oracle Database 12c: Performance Tuning**

Oracle 12c Performance Tuning: Introduction
Course.............................................od_pmte_a01_it_enus
Oracle 12c Performance Tuning: Automatic Workload Repository
Course.............................................od_pmte_a02_it_enus
Oracle 12c Performance Tuning: Metrics and Monitoring
Course.............................................od_pmte_a03_it_enus
Oracle 12c Performance Tuning: Application Monitoring and SQL Diagnostics
Course.............................................od_pmte_a04_it_enus
Oracle 12c Performance Tuning: Tuning Problem SQL Statements
Course.............................................od_pmte_a05_it_enus
Oracle 12c Performance Tuning: Measuring and Maintaining SQL Performance
Course.............................................od_pmte_a06_it_enus
Oracle 12c Performance Tuning: Tuning Instance Memory
Course.............................................od_pmte_a07_it_enus
Oracle 12c Performance Tuning: Performance Tuning Summary
Course.............................................od_pmte_a08_it_enus

**Oracle Database 12c: RAC Administration**

Oracle Database 12c RAC Administration: Introduction to Oracle RAC
Course.............................................od_raad_a01_it_enus
Oracle Database 12c RAC Administration: Installing, Configuring, and Patching
Course.............................................od_raad_a02_it_enus
Oracle Database 12c RAC Administration: Day-to-Day Administration
Course.............................................od_raad_a03_it_enus
IT SKILLS COURSEWARE

Oracle Database 12c RAC Administration: Backup and Recovery Course…………………………………… od_raad_a04_it_enus
Oracle Database 12c RAC Administration: Global Resource Management Course…………………………………… od_raad_a05_it_enus
Oracle Database 12c RAC Administration: Monitoring and Tuning Course…………………………………… od_raad_a06_it_enus
Oracle Database 12c RAC Administration: Client Connections and QoS Course…………………………………… od_raad_a07_it_enus
Oracle Database 12c RAC Administration: Services and Multitenant Architecture Course…………………………………… od_raad_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 11G

Oracle Database 11g: SQL Tuning

Oracle Database 11g: Architecture, SQL Tuning, and Optimization Course…………………………………… od_ortw_a01_dt_enus
Oracle Database 11g: Indexes, Access Paths, and Join Operations Course…………………………………… od_ortw_a02_dt_enus
Oracle Database 11g: Execution Plans and Star Transformations Course…………………………………… od_ortw_a03_dt_enus
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing Course…………………………………… od_ortw_a04_dt_enus
Oracle Database 11g: Application Tracing and Automatic SQL Tuning Course…………………………………… od_ortw_a05_dt_enus

Oracle Database 11g: Secure Backup

Oracle Database 11g: Configuring OSB and Security Course…………………………………… od_odsb_a01_it_enus
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup Course…………………………………… od_odsb_a02_it_enus
Oracle Database 11g: RMAN and Oracle Secure Backup Course…………………………………… od_odsb_a03_it_enus
Oracle Database 11g: Managing Backups and Infrastructure Course…………………………………… od_odsb_a04_it_enus
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning Course…………………………………… od_odsb_a05_it_enus

Oracle Database 11g: RAC Administration

Oracle Database 11g: Installation of Clusterware and RAC Course…………………………………… od_orac_a01_it_enus
Oracle Database 11g: RAC Database and Oracle Clusterware Administration Course…………………………………… od_orac_a02_it_enus
Oracle Database 11g: RAC Performance Tuning Course…………………………………… od_orac_a03_it_enus
Oracle Database 11g: Configure, Manage, and Use Services in RAC Course…………………………………… od_orac_a04_it_enus
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management Course…………………………………… od_orac_a05_it_enus
Oracle Database 11g: High Availability in RAC Course…………………………………… od_orac_a06_it_enus

Oracle Database 11g: Security

Oracle Database 11g: Introduction to Database Security and Solutions Course…………………………………… od_odsc_a01_it_enus
Oracle Database 11g: Database Security Course…………………………………… od_odsc_a02_it_enus
Oracle Database 11g: Database Auditing Course…………………………………… od_odsc_a03_it_enus
Oracle Database 11g: Basic User and Strong Authentication Course…………………………………… od_odsc_a04_it_enus
Oracle Database 11g: Enterprise User Security and Proxy Authentication Course…………………………………… od_odsc_a05_it_enus
Oracle Database 11g: Privileges, Roles, and Application Contexts Course…………………………………… od_odsc_a06_it_enus
Oracle Database 11g: Virtual Private Database Course………………………………………………………… od_odsc_a07_it_enus
Oracle Database 11g: Oracle Label Security and the Data Masking Pack Course…………………………………… od_odsc_a08_it_enus
Oracle Database 11g: Encryption Concepts Course………………………………………………………… od_odsc_a09_it_enus
Oracle Database 11g: Transparent Data Encryption Course………………………………………………………… od_odsc_a10_it_enus
Oracle Database 11g: Oracle Net Services and Listener Security Course………………………………………………………… od_odsc_a11_it_enus
Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security Course………………………………………………………… od_odsc_a12_it_enus
**Oracle Database 11g: New Features for Administrators Release 2**

- Oracle Database 11g Release 2: Installation and Oracle Restart Course...od_odas_a01_it_enus
- Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements Course...od_odas_a02_it_enus
- Oracle Database 11g Release 2: Oracle Partitioning and Security Features Course...od_odas_a03_it_enus
- Oracle Database 11g Release 2: Using Change Management Solutions Course...od_odas_a04_it_enus
- Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements Course...od_odas_a05_it_enus
- Oracle Database 11g Release 2: Diagnosability Enhancements Course...od_odas_a06_it_enus
- Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements Course...od_odas_a07_it_enus
- Oracle Database 11g Release 2: Application Performance Enhancements Course...od_odas_a08_it_enus
- Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data Course...od_odas_a09_it_enus
- Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup Course...od_odas_a10_it_enus

**Oracle Database 11g: Administration Workshop II Release 2**

- Oracle Database 11g Release 2: Database Architecture and Recovery Operations Course...od_odas_a07_it_enus
- Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups Course...od_odas_a08_it_enus
- Oracle Database 11g Release 2: Performing Restore and Recovery Tasks Course...od_odas_a03_it_enus
- Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN Course...od_odas_a04_it_enus
- Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies Course...od_odas_a05_it_enus
- Oracle Database 11g Release 2: Managing Database Memory and Performance Course...od_odas_a06_it_enus
- Oracle Database 11g Release 2: Managing Database Resources and the Scheduler Course...od_odas_a07_it_enus
- Oracle Database 11g Release 2: Managing Database Space and Duplication Course...od_odas_a08_it_enus

**Oracle SOA Suite 11g**

- Oracle SOA Suite 11g: Introduction to SOA Course...od_soas_a01_it_enus
- Oracle SOA Suite 11g: SOA Governance and Service Design Course...od_soas_a02_it_enus
- Oracle SOA Suite 11g: SOA Composite Applications Course...od_soas_a03_it_enus
- Oracle SOA Suite 11g: Mediator and BPEL Components Course...od_soas_a04_it_enus
- Oracle SOA Suite 11g: Human Task and Business Rules Components Course...od_soas_a05_it_enus
- Oracle SOA Suite 11g: SOA Security and Adoption Planning Course...od_soas_a06_it_enus

**Enterprise Database Systems**
Microsoft SQL Server 2016: First Look
Microsoft SQL Server 2016 First Look: Preview
Course.................................................. df_sqlq_a01_it_enus

Microsoft SQL Server 2016: Administering
Microsoft SQL Server 2016: Encryption
Course.................................................. df_sqla_a01_it_enus
Microsoft SQL Server 2016: Data Access and Permissions
Course.................................................. df_sqla_a02_it_enus
Microsoft SQL Server 2016: Auditing
Course.................................................. df_sqla_a03_it_enus
Microsoft SQL Server 2016: Backing Up Databases
Course.................................................. df_sqla_a04_it_enus
Microsoft SQL Server 2016: Restoring Databases
Course.................................................. df_sqla_a05_it_enus
Microsoft SQL Server 2016: Monitoring Database Activity and Queries
Course.................................................. df_sqla_a07_it_enus
Microsoft SQL Server 2016: Monitoring SQL Server Instances
Course.................................................. df_sqla_a08_it_enus

Microsoft SQL Server 2016: Querying
T-SQL Querying
Course.................................................. df_sqlq_a01_it_enus
Querying and Manipulating Data
Course.................................................. df_sqlq_a02_it_enus
Filter and Modify Data in SQL Server 2016
Course.................................................. df_sqlq_a03_it_enus
Using Functions in SQL Server 2016
Course.................................................. df_sqlq_a04_it_enus
Aggregating Data in SQL Server 2016
Course.................................................. df_sqlq_a05_it_enus
Subqueries and Predicate
Course.................................................. df_sqlq_a06_it_enus
Operators and Expressions in SQL Server 2016
Course.................................................. df_sqlq_a07_it_enus
Database Programmability Objects and Non-Relational Data
Course.................................................. df_sqlq_a08_it_enus

Microsoft SQL Server 2014: Designing Business Intelligence Solutions
Microsoft SQL Server 2014 - Designing BI Solutions: BI Infrastructure Design
Course.................................................. md_dbis_a01_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Extract, Transform, and Load
Course.................................................. md_dbis_a02_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Data Models
Course.................................................. md_dbis_a03_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Reporting Services
Course.................................................. md_dbis_a04_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: SharePoint Integration
Course.................................................. md_dbis_a05_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: MDX Queries and Performance
Course.................................................. md_dbis_a06_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Availability and Recovery
Course.................................................. md_dbis_a07_it_enus

Microsoft SQL Server 2014: Implementing Data Models and Reports
Microsoft SQL Server 2014: Design and Install Analysis Services and Tools
Course.................................................. md_idmr_a01_it_enus
Microsoft SQL Server 2014: Designing Multidimensional Models and Data Sources
Course..............................................md_idmr_a02_it_enus
Microsoft SQL Server: Implement and Configure Cubes
Course.............................................md_idmr_a03_it_enus
Microsoft SQL Server 2014: Design and Implement Dimensions
Course.............................................md_idmr_a04_it_enus
Microsoft SQL Server: Implement Partitions and Custom Logic
Course.............................................md_idmr_a05_it_enus
Microsoft SQL Server 2014: MDX Queries, Process Models, and Deploy Databases
Course.............................................md_idmr_a06_it_enus
Microsoft SQL Server 2014: Manage, Maintain, and Troubleshoot SSAS
Course.............................................md_idmr_a07_it_enus
Microsoft SQL Server 2014: Create and Manage Tabular Data Models
Course.............................................md_idmr_a08_it_enus
Microsoft SQL Server 2014: Design Reports and Create Data Sources and Datasets
Course.............................................md_idmr_a09_it_enus
Microsoft SQL Server 2014: Report Formatting and Interactivity
Course.............................................md_idmr_a10_it_enus
Microsoft SQL Server 2014: Manage Reporting Services
Course.............................................md_idmr_a11_it_enus
Microsoft SQL Server 2014: Process Report and Create Subscriptions and Schedules
Course.............................................md_idmr_a12_it_enus

ENTERPRISE DATABASE SYSTEMS

SYSTEMS AND DATABASE DESIGN

- **Generic Database Fundamentals**
  - Generic Database Fundamentals: Architecture and Normalization Concepts
    Course........................................ df_gdfu_a01_it_enus
  - Generic Database Fundamentals: Relation Algebra, SQL, and Concurrency Concepts
    Course........................................ df_gdfu_a02_it_enus

- **Generic Design and Modeling Databases**
  - Generic Design and Modeling Databases: Concepts and Conceptual Design
    Course........................................ df_gdmd_a01_it_enus
  - Generic Design and Modeling Databases: Logical and Physical Design
    Course........................................ df_gdmd_a02_it_enus

- **Microsoft SQL Server 2012: Querying**
  - Microsoft SQL Server 2012: Creating Database Objects
    Course........................................ md_mssq_a01_it_enus
  - Microsoft SQL Server 2012: Querying Basics and Modifying Data
    Course........................................ md_mssq_a02_it_enus
  - Microsoft SQL Server 2012: Manipulate Data Using Operators and Functions
    Course........................................ md_mssq_a03_it_enus
  - Microsoft SQL Server 2012: Creating Functions and Triggers
    Course........................................ md_mssq_a04_it_enus
  - Microsoft SQL Server 2012: Creating Programming Objects and Optimizing Queries
    Course........................................ md_mssq_a05_it_enus
  - Microsoft SQL Server 2012: Managing XML Data
    Course........................................ md_mssq_a06_it_enus

- **Microsoft SQL Server 2012: Database Administration**
  - Microsoft SQL Server 2012: Installation and Upgrade
    Course........................................ md_msdb_a01_it_enus
  - Microsoft SQL Server 2012: Instance Configuration and Database Creation
    Course........................................ md_msdb_a02_it_enus
  - Microsoft SQL Server 2012: Managing Databases and Automating Tasks
    Course........................................ md_msdb_a03_it_enus
  - Microsoft SQL Server 2012: Security Management
    Course........................................ md_msdb_a04_it_enus
  - Microsoft SQL Server 2012: Managing Database Data
    Course........................................ md_msdb_a05_it_enus
  - Microsoft SQL Server 2012: Managing Indexes, Full-Text Search and Partitions
    Course........................................ md_msdb_a06_it_enus
  - Microsoft SQL Server 2012: Backing Up and Restoring Databases
    Course........................................ md_msdb_a07_it_enus
  - Microsoft SQL Server 2012: Database Monitoring and Performance Tuning
    Course........................................ md_msdb_a08_it_enus
  - Microsoft SQL Server 2012: Configuring High Availability
    Course........................................ md_msdb_a09_it_enus
**IT SKILLS COURSEWARE**

- **Microsoft SQL Server: Developing Databases**
  - Microsoft SQL Server 2012 – Developing Databases: Implementing Tables and Views Course.......................... md_dsqd_a01_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Implementing Indexes Course.......................... md_dsqd_a02_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Stored Procedures Course.......................... md_dsqd_a03_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: CLR Integration Course.......................... md_dsqd_a04_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Working with Data Course.......................... md_dsqd_a05_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Working with XML Data Course.......................... md_dsqd_a06_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Tuning and Optimizing Queries Course.......................... md_dsqd_a07_it_enus
  - Microsoft SQL Server 2012 – Developing Databases: Managing and Troubleshooting Course.......................... md_dsqd_a08_it_enus
  - Microsoft SQL Server 2014 - Developing Databases: New Features Course.......................... md_dsqd_a09_it_enus

- **Microsoft SQL Server 2012: Implementing a Data Warehouse**
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: Design and Deployment Course.......................... md_dwsq_a01_it_enus
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: Create Basic Packages Course.......................... md_dwsq_a02_it_enus
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: ETL Solutions Course.......................... md_dwsq_a03_it_enus
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: Enhancing Packages Course.......................... md_dwsq_a04_it_enus
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: Custom Components Course.......................... md_dwsq_a05_it_enus
  - Microsoft SQL Server 2012 – Implementing a Data Warehouse: Installing SSIS Course.......................... md_dwsq_a06_it_enus

- **ENTERPRISE DATABASE SYSTEMS**

  **SQL**

  - **Introduction to SQL**
    - Introduction to SQL Course.......................... df_sqli_a01_it_enus
    - Introduction to SQL: Managing Table Design Course.......................... df_sqli_a02_it_enus
    - Introduction to SQL: Multiple Tables and Advanced Queries Course.......................... df_sqli_a03_it_enus
    - Introduction to SQL: Views, Transactions, and SQL Security Architecture Course.......................... df_sqli_a04_it_enus

  **MySQL**

  - **MySQL Essentials**
    - MySQL: Database Concepts, Design, and Installation Course.......................... df_mysq_a01_it_enus
    - MySQL: Querying Data Using the SELECT Statement Course.......................... df_mysq_a02_it_enus
    - MySQL: Using the Data Manipulation and Definition Statements Course.......................... df_mysq_a03_it_enus
    - MySQL: General Syntax, Advanced Queries, and Stored Programs Course.......................... df_mysq_a04_it_enus
    - MySQL: Advanced Routines, Optimization, and DCL Course.......................... df_mysq_a05_it_enus
    - MySQL: Storage Engines, Advanced Indexing, and Maintenance Course.......................... df_mysq_a06_it_enus
    - MySQL: Administration, Transactions, Optimization, Scaling, Backup, and Recovery Course.......................... df_mysq_a07_it_enus
MySQL: Performance Monitoring, Database Health and Integrity, and Security
Course……………………………………………………... df_mysq_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

BIG DATA

- Big Data Fundamentals
  The Big Data Technology Wave
  Course……………………………………………………... df_bgdt_a01_it_enus
  Big Data Opportunities and Challenges
  Course……………………………………………………... df_bgdt_a02_it_enus

- Apache Spark Fundamentals
  Programming and Deploying Apache Spark Applications
  Course……………………………………………………... df_apsf_a01_it_enus

- Apache Hadoop and MapReduce Essentials
  Apache Hadoop
  Course……………………………………………………... df_ahmr_a01_it_enus
  MapReduce Essentials
  Course……………………………………………………... df_ahmr_a02_it_enus

- Hadoop Ecosystem
  Ecosystem for Hadoop
  Course……………………………………………………... df_ahec_a01_it_enus
  Installation of Hadoop
  Course……………………………………………………... df_ahec_a02_it_enus
  Data Repository with HDFS and HBase
  Course……………………………………………………... df_ahec_a03_it_enus
  Data Repository with Flume
  Course……………………………………………………... df_ahec_a04_it_enus
  Data Repository with Sqoop
  Course……………………………………………………... df_ahec_a05_it_enus
  Data Refinery with YARN and MapReduce
  Course……………………………………………………... df_ahec_a06_it_enus
  Data Factory with Hive
  Course……………………………………………………... df_ahec_a07_it_enus
  Data Factory with Pig
  Course……………………………………………………... df_ahec_a08_it_enus
  Data Factory with Oozie and Hue
  Course……………………………………………………... df_ahec_a09_it_enus
  Data Flow for the Hadoop Ecosystem
  Course……………………………………………………... df_ahec_a10_it_enus

- Hadoop Operations
  Designing Hadoop Clusters
  Course……………………………………………………... df_ahop_a01_it_enus
  Hadoop in the Cloud
  Course……………………………………………………... df_ahop_a02_it_enus
  Deploying Hadoop Clusters
  Course……………………………………………………... df_ahop_a03_it_enus
  Hadoop Cluster Availability
  Course……………………………………………………... df_ahop_a04_it_enus
  Securing Hadoop Clusters
  Course……………………………………………………... df_ahop_a05_it_enus
  Operating Hadoop Clusters
  Course……………………………………………………... df_ahop_a06_it_enus
  Stabilizing Hadoop Clusters
  Course……………………………………………………... df_ahop_a07_it_enus
  Capacity Management for Hadoop Clusters
  Course……………………………………………………... df_ahop_a08_it_enus
  Performance Tuning of Hadoop Clusters
  Course……………………………………………………... df_ahop_a09_it_enus
  Cloudera Manager and Hadoop Clusters
  Course……………………………………………………... df_ahop_a10_it_enus

- Big Data–The Corporate Leadership Perspective
  Big Data Corporate Leadership Perspective
  Course……………………………………………………... df_bgcp_a01_it_enus

- Big Data–The Engineering Perspective
  Big Data Engineering Perspectives
  Course……………………………………………………... df_bgep_a01_it_enus

- Big Data–The Legal Perspective
  Big Data – The Legal Perspective
  Course……………………………………………………... df_bglp_a01_it_enus

- Big Data–The Marketing Perspective
  Big Data Marketing Perspective
  Course……………………………………………………... df_bgmp_a01_it_enus

- Big Data–The Strategic Planning Perspective
  Big Data Strategic Planning
  Course……………………………………………………... df_bgpp_a01_it_enus

- Big Data–The Sales Perspective
  Big Data Sales Perspective
  Course……………………………………………………... df_bgsp_a01_it_enus
IT SKILLS COURSEWARE

Apache Spark Advanced Topics
- Spark Core Course: df_apsa_a01_it_enus
- Spark Streaming Course: df_apsa_a02_it_enus
- MLlib, GraphX, and R Course: df_apsa_a03_it_enus

Apache Kafka
- Apache Kafka Operations Course: df_apka_a01_it_enus
- Apache Kafka Development Course: df_apka_a02_it_enus

Apache Storm Introduction
- Apache Storm Introduction – Architecture and Installation Course: df_apsi_a01_it_enus
- Apache Storm Introduction - API and Topology Course: df_apsi_a02_it_enus

DATA SCIENCE

Data Science Fundamentals in R
- Fundamental Methods for Data Science in R Course: df_dsfd_a01_it_enus
- Machine Learning Examples for Data Science in R Course: df_dsfd_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

MongoDB
- MongoDB: Concepts, Installation, and Querying Course: df_mgdb_a01_it_enus
- MongoDB: Indexing, Replication, and Security Course: df_mgdb_a02_it_enus

NoSQL
- NoSQL Concepts and Background Course: df_nsql_a01_it_enus
- NoSQL Models and Applications Course: df_nsql_a02_it_enus
- Programming with NoSQL Course: df_nsql_a03_it_enus
- In Depth with NoSQL Course: df_nsql_a04_it_enus

RavenDB Fundamentals
- RavenDB Overview Course: df_rvdb_a01_it_enus
- RavenDB Integration Course: df_rvdb_a02_it_enus

Apache Cassandra
- An Overview of Apache Cassandra Course: df_cass_a01_it_enus

Apache HBase Fundamentals
- Apache HBase Fundamentals: Installation, Architecture, and Data Modeling Course: df_hbas_a01_it_enus
- Apache HBase Fundamentals: Access Data through the Shell and Client API Course: df_hbas_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

Microsoft SQL Server Data Warehousing and Business Intelligence Introduction
- Microsoft SQL Server Data Warehousing and Business Intelligence Overview Course: md_dwbi_a01_it_enus

Business Intelligence with QlikView
- Business Intelligence with QlikView Course: df_biqw_a01_it_enus
- Data Modeling Course: df_biqw_a02_it_enus
- Macros and Properties Course: df_biqw_a03_it_enus
- Data Governance and Metadata Management Course: df_biqw_a04_it_enus
- Dashboards and Comparative Analysis Course: df_biqw_a05_it_enus
- Scripting and Designing Course: df_biqw_a06_it_enus

BUSINESS INTELLIGENCE
Apache HBase Fundamentals: Advanced API, Administration, and MapReduce
Course..............................................df_hbas_a03_it_enus

**Cassandra for SQL Developers**

Cassandra vs. SQL
Course..............................................df_casd_a01_it_enus
Working with Cassandra
Course..............................................df_casd_a02_it_enus

**ENTERPRISE DATABASE SYSTEMS**

**DATA VISUALIZATION**

**Data Visualization with Tableau**

Tableau Visualization
Course..............................................df_tabf_a01_it_enus
Tableau Charts, Maps, and Dashboards
Course..............................................df_tabf_a02_it_enus

**Data Visualization Essentials**

Data Visualization: Essentials
Course..............................................df_fodv_a01_it_enus

**Data Analytics with Microsoft Power BI**

Data Analytics using Power BI: Concepts
Course..............................................df_mpbi_a01_it_enus
Data Analytics Using Power BI: Data Sourcing and Preparation
Course..............................................df_mpbi_a02_it_enus
Data Analytics Using Power BI: Data Modeling and Visualization
Course..............................................df_mpbi_a03_it_enus

**ENTERPRISE DATABASE SYSTEMS**

**DATABASE FUNDAMENTALS**

**Database Fundamentals**

SQL Server Database Fundamentals: Design Principles and Data Manipulation
Course..............................................df_dbfu_a01_it_enus
SQL Server Database Fundamentals: Creating, Optimizing, and Securing Databases
Course..............................................df_dbfu_a02_it_enus

**OPERATIONAL INTELLIGENCE**

**Splunk Fundamentals**

Course..............................................df_oifs_a01_it_enus
Using Your Data with Splunk
Course..............................................df_oifs_a02_it_enus
Splunk Administration
Course..............................................df_oifs_a03_it_enus
Splunk Visualizations and Dashboards
Course..............................................df_oifs_a04_it_enus
Indexers, Clusters, and Advanced Search
Course..............................................df_oifs_a05_it_enus

**POSTGRESQL**

**PostgreSQL: Getting Started**

PostgreSQL Database Fundamentals Part #1
Course..............................................df_post_a01_it_enus
PostgreSQL Database Fundamentals Part #2
Course..............................................df_post_a02_it_enus

**TERADATA SQL**

**Teradata Basics**

Teradata Basics: Relational Database and Data Warehouse Basics
Course..............................................df_tera_a01_it_enus
Teradata Basics: Communication and Database Security
Course..............................................df_tera_a02_it_enus
Teradata Basics: Data Storage and Access Methods
Course..............................................df_tera_a03_it_enus

**Teradata SQL**

Teradata SQL: The SELECT Statement, Joins, and Subqueries
Course..............................................df_tesq_a01_it_enus
IT SKILLS COURSEWARE

Teradata SQL: Functions, Data Conversions, and Working with Time
Course..................................................df_tesq_a02_it_enus
Teradata SQL: DDL, DML, and SQL Optimization
Course..................................................df_tesq_a03_it_enus

ENTERPRISE DATABASE SYSTEMS

SAS

Base SAS 9 Programming

Base SAS 9 Programming: The SAS Environment
Course..................................................df_sapo_a01_it_enus
Base SAS 9 Programming: Introduction to Data Sets
Course..................................................df_sapo_a02_it_enus
Base SAS 9 Programming: Working with Data Sets
Course..................................................df_sapo_a03_it_enus
Base SAS 9 Programming: Creating Reports
Course..................................................df_sapo_a04_it_enus
Base SAS 9 Programming: Inputs and Outputs
Course..................................................df_sapo_a05_it_enus
Base SAS 9 Programming: Data Structures
Course..................................................df_sapo_a06_it_enus

ENTERPRISE DATABASE SYSTEMS

BLOCKCHAIN

Essentials of Blockchain

Introduction to Digital Currency
Course..................................................df_blch_a01_it_enus
The Basics of Blockchain
Course..................................................df_blch_a02_it_enus
Bitcoin Technology Fundamentals
Course..................................................df_blch_a03_it_enus
Working with Bitcoin
Course..................................................df_blch_a04_it_enus

ENTERPRISE DATABASE SYSTEMS

MENTORING ASSETS

Mentoring Assets

Mentoring 70-462 Administering Microsoft SQL Server 2012 Databases
Mentoring Assets......................................mnt70462

MENTORING ASSETS

Mentoring 98-364 Database Fundamentals
Mentoring Assets......................................mnt98364

ENTERPRISE DATABASE SYSTEMS

TEST PREPS

Test Preps

TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators
Testprep Exams.......................................TP1Z0050_ENG
TestPrep 1Z0-052 Oracle Database 11g: Administration I
Testprep Exams.......................................od_oaws_a01_tp_enus
TestPrep 1Z0-053 Oracle Database 11g: Administration II
Testprep Exams.......................................od_oawt_a01_tp_enus
TestPrep 70-462 Administering Microsoft SQL Server 2012/2014 Databases
Testprep Exams.......................................md_msdb_a01_tp_enus
TestPrep 70-461 Querying Microsoft SQL Server 2012/2014
Testprep Exams.......................................md_mssql_a01_tp_enus
TestPrep 70-463 Implementing a Data Warehouse with SQL Server 2012/2014
Testprep Exams.......................................md_dwsq_a01_tp_enus
TestPrep 70-464 Developing Microsoft SQL Server Databases
Testprep Exams.......................................md_dsqd_a01_tp_enus
TestPrep 1Z0-060 Upgrade to Oracle Database 12c
Testprep Exams.......................................od_nfad_a01_tp_enus
TestPrep 70-413 Designing and Implementing a Server Infrastructure
Testprep Exams.......................................ws_imin_a01_tp_enus
TestPrep 1Z0-062 Oracle Database 12c: Installation and Administration
Testprep Exams.......................................od_inup_a01_tp_enus
TestPrep 1Z0-047 Oracle Database SQL Expert
Testprep Exams.......................................od_odse_a01_tp_enus
TestPrep 1Z0-061 Oracle Database 12c: SQL Fundamentals
Testprep Exams.......................................od_insq_a01_tp_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP

Overview of SAP for Project Teams

Overview of SAP Solutions
Course..................................................sa_ospt_a01_it_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

Financial Accounting with SAP Course........................................... sa_ospt_a02_it_enus
SAP Logistics Modules Course......................................................... sa_ospt_a03_it_enus
SAP ERP Architecture Course......................................................... sa_ospt_a04_it_enus
SAP Administration Course......................................................... sa_ospt_a05_it_enus
SAP Project Planning and Implementation Course......................... sa_ospt_a06_it_enus
SAP NetWeaver Platform Course................................................... sa_ospt_a07_it_enus

SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP) Course..................... sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM) Course........... sa_bseu_a02_dt_enus
SAP Product Lifecycle Management Course............................... sa_bseu_a03_dt_enus
SAP Supply Chain Management Course...................................... sa_bseu_a04_dt_enus
SAP Supplier Relationship Management Course.......................... sa_bseu_a05_dt_enus

SAP Business One for End Users

SAP Business One - Introduction for End Users Course........... sa_boeu_a01_dt_enus

SAP Business Objects Business Intelligence

SAP BusinessObjects: Overview Course........................................ sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports Course............................. sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence Course.......................... sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics Course............. sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView Course......................................... sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence Course.................... sa_bobi_a06_dt_enus

Microsoft Dynamics CRM 2013: Applications

Application Skills in Microsoft Dynamics CRM 2013 Course........................................... er_dcrm_a01_it_enus
Sales Automation in Microsoft Dynamics CRM 2013 Course........................................... er_dcrm_a02_it_enus
Marketing Automation in Microsoft Dynamics CRM 2013 Course........................................... er_dcrm_a03_it_enus
Customer Service Automation in Microsoft Dynamics CRM 2013 Course........................................... er_dcrm_a04_it_enus

Microsoft Dynamics CRM 2013: Customization and Configuration

Microsoft Dynamics CRM 2013 - Customization and Configuration: Introduction Course........................................... er_dcrc_a01_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Entities Course........................................... er_dcrc_a02_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Relationships Course........................................... er_dcrc_a03_it_enus

Business Intelligence with Microsoft Dynamics CRM 2013

Microsoft Dynamics CRM 2013: Forms, Marketing, Contacts, and Processes Course........................................... er_dcrb_a01_it_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

MICROSOFT DYNAMICS

TOGAF

TOGAF 9.1

TOGAF Fundamentals - Enterprise Architecture Basics Course........................................... er_tgaf_a01_it_enus
TOGAF Fundamentals - Content Framework and Capability Basics Course........................................... er_tgaf_a02_it_enus
TOGAF Fundamentals - Security and SOA Governance Course........................................... er_tgaf_a03_it_enus
TOGAF Fundamentals - Architectural Artifacts and the Enterprise Continuum Course........................................... er_tgaf_a04_it_enus
IT SKILLS COURSEWARE

SALESFORCE

Creating Employee Apps with Force.com
Creating Apps Course.................................er_ceaf_a01_it_enus
Reporting and User Management Course.................................er_ceaf_a02_it_enus

Developing Applications in Force.com
Basic Programming in Force.com Course.................................er_bfuv_a01_it_enus
Intermediate Programming in Force.com Course.................................er_bfuv_a02_it_enus

WEB DESIGN SOLUTION AREA

ADOBE

Adobe AIR 3
Adobe AIR 3 for Flash CS5.5 Developers Course.................................at_airr_a01_it_enus

Adobe InDesign CS5
Adobe InDesign CS5: Fundamentals Course.................................at_idct_a01_it_enus

Adobe Reader X
Adobe Reader X Course.................................at_adre_a01_dt_enus

Adobe ColdFusion 10
Adobe ColdFusion 10 Fundamentals Course.................................at_cfus_a01_it_enus

Using Adobe Typekit
Getting Started with Typekit Course.................................at_usty_a01_it_enus
Using Typekit Fonts on Web Sites Course.................................at_usty_a02_it_enus

Adobe Edge Animate CC
Adobe Edge Animate CC: Exploring the Interface Course.................................at_adea_a01_it_enus
Adobe Edge Animate CC: Creating and Animating Artwork Course.................................at_adea_a02_it_enus
Adobe Edge Animate CC: Importing Artwork, Text Animation and Typeface Properties Course.................................at_adea_a03_it_enus
Adobe Edge Animate CC: Transitions, Symbols, and Synchronizing Motion Course.................................at_adea_a04_it_enus
Adobe Edge Animate CC: Interactive Compositions Course.................................at_adea_a05_it_enus
Adobe Edge Animate CC: Publishing Compositions Course.................................at_adea_a06_it_enus
Adobe Edge Animate CC: Working with Video and Audio Course.................................at_adea_a07_it_enus

Adobe Captivate 8 Fundamentals
Adobe Captivate 8: Getting Started Course.................................at_adca_a01_dt_enus
Adobe Captivate 8: Media and Interactivity Course.................................at_adca_a02_dt_enus

Adobe Dreamweaver CC
Adobe Dreamweaver CC 2015 Fundamentals Course.................................at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015 Course.................................at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface Course.................................at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML Course.................................at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design Course.................................at_adcc_a05_dt_enus

Adobe Flash Professional CC
Adobe Flash Professional CC 2015 Fundamentals Course.................................at_afpc_a01_dt_enus
Drawing with Adobe Flash Professional CC 2015 Course.................................at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools Course.................................at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations Course.................................at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming Course.................................at_afpc_a05_dt_enus
IT SKILLS COURSEWARE

- **Adobe Illustrator CC**
  
  Adobe Illustrator CC 2015 Introduction and New Features  
  Course...........................................at_aicc_a01_dt_enus
  Adobe Illustrator CC 2015 Fundamentals  
  Course...........................................at_aicc_a02_dt_enus
  Drawing in Adobe Illustrator CC 2015  
  Course...........................................at_aicc_a03_dt_enus
  Working with Text in Adobe Illustrator CC 2015  
  Course...........................................at_aicc_a04_dt_enus
  Adobe Illustrator CC 2015 Tools  
  Course...........................................at_aicc_a05_dt_enus
  Adobe Illustrator CC 2015 Working with the Pen Tools and Objects  
  Course...........................................at_aicc_a06_dt_enus
  Adobe Illustrator CC 2015 Gradients and Bitmap Images  
  Course...........................................at_aicc_a07_dt_enus
  Adobe Illustrator CC 2015 Advanced Tools and Effects  
  Course...........................................at_aicc_a08_dt_enus

- **Adobe InDesign CC**
  
  Adobe InDesign CC 2015 Fundamentals  
  Course...........................................at_aind_a01_dt_enus
  Adobe InDesign CC 2015 Basic Navigation and Tools  
  Course...........................................at_aind_a02_dt_enus
  Working with Images and Exporting Files in Adobe InDesign CC 2015  
  Course...........................................at_aind_a03_dt_enus
  Working with Objects and Editing Tools in Adobe InDesign CC 2015  
  Course...........................................at_aind_a04_dt_enus
  Working with Text in Adobe InDesign CC 2015  
  Course...........................................at_aind_a05_dt_enus
  Working with Pages in Adobe InDesign CC 2015  
  Course...........................................at_aind_a06_dt_enus

- **Adobe Premiere Elements 13**
  
  Adobe Premiere Elements 13 Essentials  
  Course...........................................at_prth_a01_dt_enus

- **Adobe Premiere Pro CC**
  
  Adobe Premiere Pro CC 2015 Fundamentals  
  Course...........................................at_prpc_a01_dt_enus
  Adobe Premiere Pro CC 2015 Panels and Effects  
  Course...........................................at_prpc_a02_dt_enus
  Adobe Premiere Pro CC 2015 Movies and Application Extensibility  
  Course...........................................at_prpc_a03_dt_enus

WEB DESIGN SOLUTION AREA

SCRIPTING AND WEB LANGUAGES

- **JavaScript - JsRender**
  
  JsRender Fundamentals  
  Course...........................................sl_jsrd_a01_it_enus
  Advanced JsRender Features  
  Course...........................................sl_jsrd_a02_it_enus

- **JavaScript Single Page Apps**
  
  JavaScript SPA: Getting Started with SPA in Visual Studio 2013  
  Course...........................................sl_jssp_a01_it_enus
  JavaScript SPA: SPA Views and Routes  
  Course...........................................sl_jssp_a02_it_enus
  JavaScript SPA: Durandal Modules and Lifecycle events  
  Course...........................................sl_jssp_a03_it_enus
  JavaScript SPA: Adding Views and Handling View Navigation in Durandal  
  Course...........................................sl_jssp_a04_it_enus
  JavaScript SPA: Connecting to and Managing Data  
  Course...........................................sl_jssp_a05_it_enus
  JavaScript SPA: Working with Rich Application Data  
  Course...........................................sl_jssp_a06_it_enus
  JavaScript SPA: Managing Application Data  
  Course...........................................sl_jssp_a07_it_enus
  JavaScript SPA: Working With Validation  
  Course...........................................sl_jssp_a08_it_enus

- **Building Apps with jQuery Mobile**
  
  jQuery Mobile – App Basics, UI Controls and Navigation  
  Course...........................................sl_jqry_a01_it_enus
  jQuery Mobile – Forms, Lists, Sets and Tables  
  Course...........................................sl_jqry_a02_it_enus
  Optimizing jQuery Mobile Apps  
  Course...........................................sl_jqry_a03_it_enus
  Integrating jQuery Mobile with PhoneGap  
  Course...........................................sl_jqry_a04_it_enus

- **Developing with Kendo UI**
  
  Kendo UI: Installation and Overview  
  Course...........................................sl_kndo_a01_it_enus
  Kendo UI: HTML Helpers for ASP.NET MVC  
  Course...........................................sl_kndo_a02_it_enus
  Kendo UI: Mobile API  
  Course...........................................sl_kndo_a03_it_enus
IT SKILLS COURSEWARE

JavaScript - Ember.js

JavaScript - Ember.js Fundamentals
Course.............................................sl_jsem_a01_it_enus

JavaScript Essentials: Input and the Mouse
Course.............................................sl_jsce_a10_it_enus

JavaScript - Knockout

Knockout Fundamentals
Course.............................................sl_jsko_a01_it_enus
Configuring Forms with Knockout
Course.............................................sl_jsko_a02_it_enus
Working with Knockout
Course.............................................sl_jsko_a03_it_enus
Advanced Knockout Techniques
Course.............................................sl_jsko_a04_it_enus

JavaScript Essentials: Date and Math Functions
Course.............................................sl_jse_a04_it_enus
JavaScript Essentials: Working with Strings
Course.............................................sl_jse_a06_it_enus
JavaScript Essentials: Working with Page Elements
Course.............................................sl_jse_a07_it_enus
JavaScript Essentials: Dynamic Content and HTML5
Course.............................................sl_jse_a08_it_enus
JavaScript Essentials: Dynamic JavaScript Code
Course.............................................sl_jse_a09_it_enus

JavaScript - Node.js

Getting Started with Node.js
Course.............................................sl_jnd_a01_it_enus
Complex Application Development with Node.js
Course.............................................sl_jnd_a02_it_enus

JavaScript Essentials: Array, Object, and Utility Functions
Course.............................................sl_jse_a05_it_enus
JavaScript Essentials: Date and Math Functions
Course.............................................sl_jse_a05_it_enus
JavaScript Essentials: Working with Strings
Course.............................................sl_jse_a06_it_enus
JavaScript Essentials: Working with Page Elements
Course.............................................sl_jse_a07_it_enus
JavaScript Essentials: Dynamic Content and HTML5
Course.............................................sl_jse_a08_it_enus
JavaScript Essentials: Dynamic JavaScript Code
Course.............................................sl_jse_a09_it_enus

JavaScript Essentials: Advanced TypeScript
Course.............................................sl_tpsc_a02_it_enus

JavaScript Sencha

JavaScript Sencha: Ext JS
Course.............................................sl_snch_a01_it_enus
JavaScript Sencha: Sencha Touch
Course.............................................sl_snch_a02_it_enus

jQuery

jQuery: Basic Setup and Features
Course.............................................sl_qery_a01_it_enus
jQuery: Using Essential Features and Functions
Course.............................................sl_qery_a02_it_enus
jQuery: Advanced Features and Functions
Course.............................................sl_qery_a03_it_enus

TypeScript Essentials

TypeScript Essentials: Advanced TypeScript
Course.............................................sl_tpsc_a02_it_enus

Underscore.js

Underscore.js: Collection Functions and Function Functions
Course.............................................sl_unjs_a01_it_enus
Underscore.js: Array, Object, and Utility Functions
Course.............................................sl_unjs_a02_it_enus

JavaScript: Backbone.js

Getting Started with Backbone.js
Course.............................................sl_bkbn_a01_it_enus
Complex Application Development with Backbone.js
Course.............................................sl_bkbn_a02_it_enus

Building Web Applications with Node.js

Node.js Fundamentals
Course.............................................sl_jnd_a01_it_enus
IT SKILLS COURSEWARE

- Node.js: Files, Data Stores, Networked, and WebSocket Applications
  Course.................................................. sl_jsnd_a02_it_enus
- Node.js: Express Applications and the MEAN Stack
  Course.................................................. sl_jsnd_a03_it_enus
- Optimizing and Securing Node.js Applications
  Course.................................................. sl_jsnd_a04_it_enus
- Node.js: Debugging, Testing, Deploying, and Maintaining Node Applications
  Course.................................................. sl_jsnd_a05_it_enus

- Application Development with Node.js and the .NET Framework
  Working with Node.js and .NET
  Course.................................................. sl_adnj_a01_it_enus
  Edge.js, Node.js, and ASP.NET MVC
  Course.................................................. sl_adnj_a02_it_enus
  Azure, Node.js, and SQL Server
  Course.................................................. sl_adnj_a03_it_enus

- Advanced AngularJS
  Working with Data in AngularJS
  Course.................................................. sl_anjt_a01_it_enus
  AngularJS Security Considerations
  Course.................................................. sl_anjt_a02_it_enus
  AngularJS and TypeScript
  Course.................................................. sl_anjt_a03_it_enus
  AngularUI Companion Frameworks
  Course.................................................. sl_anjt_a04_it_enus
  AngularUI Utilities and Modules
  Course.................................................. sl_anjt_a05_it_enus

- Automating Tasks with Grunt
  Installing and Using Grunt
  Course.................................................. wd_atwg_a01_it_enus
  Graphics, Web Hosting and Grunt Performance
  Course.................................................. wd_atwg_a02_it_enus

- AngularJS 2.0
  Creating a Basic Angular Application
  Course.................................................. wd_angt_a01_it_enus
  Angular 2 Template Syntax, Directives, and Pipes
  Course.................................................. wd_angt_a02_it_enus
  Creating and Maintaining Forms
  Course.................................................. wd_angt_a03_it_enus

- AngularJS and ASP.NET 5 MVC 6
  AngularJS and ASP.NET 5 MVC 6: Creating an SPA
  Course.................................................. wd_amwa_a01_it_enus
  AngularJS and ASP.NET 5 MVC 6: Data Persistence, Validation, and Security
  Course.................................................. wd_amwa_a02_it_enus

- AngularJS Fundamentals
  Beginning AngularJS
  Course.................................................. wd_ango_a01_it_enus
  Introduction to Directives
  Course.................................................. wd_ango_a02_it_enus
  Controllers and Directives
  Course.................................................. wd_ango_a03_it_enus
  Services and Routing
  Course.................................................. wd_ango_a04_it_enus
  Testing AngularJS
  Course.................................................. wd_ango_a05_it_enus
  Animation and Internationalization
  Course.................................................. wd_ango_a06_it_enus

- Building Apps with MEAN Stack
  Developing and Deploying Web Applications with MEAN.js
  Course.................................................. wd_mean_a01_it_enus
  Securing, Testing, and Deploying MEAN Applications
  Course.................................................. wd_mean_a02_it_enus

- Express 4.x Fundamentals
  Introduction to Express
  Course.................................................. wd_exjs_a01_it_enus
  Using Express and Express Middleware
  Course.................................................. wd_exjs_a02_it_enus

- Automating Web Development Tasks with Gulp.js
  Introducing Gulp.js to Web Development
  Course.................................................. wd gulp_a01_it_enus
  Web Building and Testing with Gulp.js
  Course.................................................. wd gulp_a02_it_enus

- Using the LoopBack Node.js Framework
  Getting Started with LoopBack
  Course.................................................. wd ulbn_a01_it_enus
  Advanced LoopBack
  Course.................................................. wd ulbn_a02_it_enus

- jQuery Essentials
  Introduction to jQuery
  Course.................................................. wd_jqes_a01_it_enus
Common Widgets and Animation Course.......................................................... wd_jqes_a03_it_enus

WEB DESIGN SOLUTION AREA

WEB DEVELOPMENT

■ HTML5

Introduction to HTML5 Course............................................................. wd_htme_a01_it_enus
HTML5 Layout Course........................................................................ wd_htme_a02_it_enus
HTML5 Forms Course.......................................................................... wd_htme_a03_it_enus
HTML5 APIs and Media Course.............................................................. wd_htme_a04_it_enus
HTML5 and CSS3 Course..................................................................... wd_htme_a05_it_enus
HTML5 Layout with CSS3 Course............................................................ wd_htme_a06_it_enus
HTML5 and Advanced CSS3 Course....................................................... wd_htme_a07_it_enus
HTML5 and JavaScript Course................................................................. wd_htme_a08_it_enus
HTML5 Graphics and Canvas Course......................................................... wd_htme_a09_it_enus
Advanced HTML5 Course.................................................................... wd_htme_a10_it_enus
Advanced Features of JavaScript, CSS3 and HTML5 Course.................. wd_htme_a11_it_enus

■ JSON Fundamentals

JSON Essentials Course......................................................................... wd_jsof_a01_it_enus

■ XML Essentials

XML Language Basics Course.............................................................. wd_xmlle_a01_it_enus
Manipulating XML with the XML DOM and Ajax Course....................... wd_xmlle_a02_it_enus
XML Transformation Using XSLT and XSL-FO Course.......................... wd_xmlle_a03_it_enus
Querying XML Data with XPath and XQuery Course............................. wd_xmlle_a04_it_enus
Web Services and XML Course............................................................. wd_xmlle_a05_it_enus

WEB DESIGN SOLUTION AREA

WEB SERVICES

■ Apache Web Services

Fundamentals of Apache Web Services Course..................................... sd_apch_a01_it_enus
Apache Web Services Advanced Course............................................. sd_apch_a02_it_enus

■ REST API

REST API: Exploring the Basic Features Course.................................... wd_rest_a01_it_enus
REST API: Exploring the Advanced Features Course.......................... wd_rest_a02_it_enus

WEB DESIGN SOLUTION AREA

WEB DESIGN

■ Responsive Web Design

Responsive Web Design: Flexible Grids, Images, and Media Queries Course.......................................................... wd_rwds_a01_it_enus
Responsive Web Design: Flexible Data and UIs, Devices, Process and Performance Course.............................................. wd_rwds_a02_it_enus

■ Web Design Essentials

Web Design Basics Course................................................................. wd_wdes_a01_it_enus
Web Design Enhancements Course..................................................... wd_wdes_a02_it_enus

■ Using Balsamiq

Introduction to Balsamiq Mockups Course............................................ wd_usba_a01_it_enus
Working with Balsamiq Versions and Plugins Course.......................... wd_usba_a02_it_enus

■ Using Justinmind

Introduction to Justinmind Course....................................................... wd_usju_a01_it_enus
The Justinmind Desktop Application Interface Course........................ wd_usju_a02_it_enus
IT SKILLS COURSEWARE

Creating and Simulating a Working Prototype Course.................................................. wd_usju_a03_it_enus

WEB DESIGN SOLUTION AREA

WEB APPLICATION FRAMEWORKS

- Creating Web Applications with Sinatra
  Sinatra Fundamentals Course.................................................. wd_cwas_a01_it_enus
  Working with Sinatra Course.................................................. wd_cwas_a02_it_enus

- Building Dynamic Web Sites with LAMP Stack
  Creating a LAMP Stack Course.................................................. wd_lamp_a01_it_enus
  Building Dynamic Web Sites with MySQL and PHP Course................ wd_lamp_a02_it_enus

- PHP Applications with the Zend Framework
  Features of the Zend Framework Course........................................ wd_phpz_a01_it_enus
  Databases and Advanced Features with the Zend 2 Framework Course wd_phpz_a02_it_enus

WEB DESIGN SOLUTION AREA

CONTENT MANAGEMENT SYSTEMS

- Drupal 8
  Drupal 8 First Look Course.................................................. wd_drup_a01_it_enus

- WordPress
  WordPress Introduction and Basic Configuration Course................ wd_wrdp_a01_it_enus
  WordPress Networking and Security Course................................ wd_wrdp_a02_it_enus
  WordPress Advanced Themes and Administration Course............... wd_wrdp_a03_it_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

IT BUSINESS


  ITIL® is a Registered Trade Mark of AXELOS Limited
  ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis Course ib_iosb_a01_it_enus
  ITIL® 2011 Edition OSA: Introduction to Event Management Course ib_iosb_a02_it_enus
  ITIL® 2011 Edition OSA: Introduction to Incident Management Course ib_iosb_a03_it_enus
  ITIL® 2011 Edition OSA: Incident Management Interactions Course ib_iosb_a04_it_enus
  ITIL® 2011 Edition OSA: Introduction to Request Fulfillment Course ib_iosb_a05_it_enus
  ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges Course ib_iosb_a06_it_enus
  ITIL® 2011 Edition OSA: Introduction to Problem Management Course ib_iosb_a07_it_enus
  ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges Course ib_iosb_a08_it_enus
  ITIL® 2011 Edition OSA: Introduction to Access Management Course ib_iosb_a09_it_enus
  ITIL® 2011 Edition OSA: Introduction to the Service Desk Course ib_iosb_a10_it_enus
  ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing Course ib_iosb_a11_it_enus
  ITIL® 2011 Edition OSA: Introduction to Functions Course ib_iosb_a12_it_enus
  ITIL® 2011 Edition OSA: Function Activities Course ib_iosb_a13_it_enus
  ITIL® 2011 Edition OSA: Technology and Implementation Considerations Course ib_iosb_a14_it_enus

- ITIL® 2011 Foundation

  Mentoring ITIL Foundation Mentoring Assets................................ mntitv3f
  Overview of the ITIL® Service Lifecycle Course................................acs_01_a01_it_enus
IT SKILLS COURSEWARE

- ITIL® Service Strategy Concepts Course
- ITIL® Service Strategy Processes Course
- ITIL® Service Design Concepts Course
- ITIL® Service Design Processes Course
- ITIL® Service Transition Concepts and Processes Course
- ITIL® Service Operation Concepts Course
- ITIL® Service Operation Processes Course
- ITIL® Continual Service Improvement Course
- TestPrep ITIL Foundation
- Testprep Exams

Customer Service Skills

- Interacting with Customers Course
- Communicating Effectively with Customers Course
- Controlling Conflict, Stress, and Time in a Customer Service Environment Course
- Dealing with Customer Service Incidents and Complaints Course
- Polishing Your Skills for Excellent Customer Service Course

Essentials of Customer Service

- Rapport Building in Customer Service Course
- Providing On-site Customer Service Course
- Providing Telephone Customer Service Course
- Providing Effective Internal Customer Service Course
- Facing Confrontation in Customer Service Course
- Designing a Customer Service Strategy Course
- Aligning Performance to Key Indicators Business Impact Series

IT Security for End Users

- IT Security for End Users: IT Security Fundamentals Course
- IT Security for End Users: Using Corporate Devices Securely Course
- IT Security for End Users: Secure Corporate Communications and Networking Course

Writing Skills for Technical Professionals

- Improving Your Technical Writing Skills Course

Project Integration (PMBOK® Guide Fifth Edition)

- Project Initiation and the Project Charter (PMBOK® Guide Fifth Edition) Course
- Managing Project Work (PMBOK® Guide Fifth Edition) Course
- Using Lessons Learned for Continuous Improvement Course
- Managing Projects for Strategic Alignment Course

Project Scope (PMBOK® Guide Fifth Edition)

- Collect Requirements and Define Scope (PMBOK® Guide Fifth Edition) Course
- Validate and Control Scope (PMBOK® Guide Fifth Edition) Course

Project Time (PMBOK® Guide Fifth Edition)

- Define and Sequence Activities (PMBOK® Guide Fifth Edition) Course
- Estimate Resources and Durations (PMBOK® Guide Fifth Edition) Course
- Develop and Control the Schedule (PMBOK® Guide Fifth Edition) Course
**IT SKILLS COURSEWARE**

- **Project Management Ethics and Values**
  - Ethics and Project Management Course........................................ apj_12_a01_bs_enus
  - Ethical Standards and PMI® Core Values Course................................. apj_12_a02_bs_enus

- **Project Cost (PMBOK® Guide Fifth Edition)**
  - Creating a Project Budget (PMBOK® Guide Fifth Edition) Course.................. apj_05_a01_bs_enus
  - Keeping Your Project on Budget (PMBOK® Guide Fifth Edition) Course............... apj_05_a02_bs_enus

- **Project Quality (PMBOK® Guide Fifth Edition)**
  - Planning Project Quality (PMBOK® Guide Fifth Edition) Course..................... apj_06_a01_bs_enus
  - Perform Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition) Course............ apj_06_a02_bs_enus
  - Quality Management and Continuous Improvement Course.......................... apj_06_a03_bs_enus

- **HR Management (PMBOK® Guide Fifth Edition)**
  - Putting Together the Team (PMBOK® Guide Fifth Edition) Course.................... apj_07_a01_bs_enus
  - Develop and Manage Your Team (PMBOK® Guide Fifth Edition) Course............... apj_07_a02_bs_enus

- **Communications (PMBOK® Guide Fifth Edition)**
  - Managing Project Communications (PMBOK® Guide Fifth Edition) Course............. apj_08_a01_bs_enus
  - Controlling Communications (PMBOK® Guide Fifth Edition) Course................ apj_08_a02_bs_enus

  - Risk Planning (PMBOK® Guide Fifth Edition) Course................................ apj_09_a01_bs_enus
  - Risk Identification (PMBOK® Guide Fifth Edition) Course............................ apj_09_a02_bs_enus
  - Risk Analysis (PMBOK® Guide Fifth Edition) Course................................ apj_09_a03_bs_enus

  - Risk Control (PMBOK® Guide Fifth Edition) Course...................................... apj_09_a04_bs_enus

- **PMI Agile Certified Practitioner (PMI-ACP)®**
  - Agile Principles and Methodologies Course........................................... apj_13_a01_it_enus
  - Agile Project Planning Course................................................................. apj_13_a02_it_enus
  - Agile Project Scheduling and Monitoring Course........................................ apj_13_a03_it_enus
  - Agile Stakeholder Engagement and Team Development Course........................ apj_13_a04_it_enus

- **Procurement (PMBOK® Guide Fifth Edition)**
  - Procurement Planning (PMBOK® Guide Fifth Edition) Course........................ apj_10_a01_bs_enus
  - Procurement Management (PMBOK® Guide Fifth Edition) Course...................... apj_10_a02_bs_enus

- **Stakeholders (PMBOK® Guide Fifth Edition)**
  - Project Stakeholders (PMBOK® Guide Fifth Edition) Course.......................... apj_11_a01_bs_enus
  - Stakeholder Engagement (PMBOK® Guide Fifth Edition) Course...................... apj_11_a02_bs_enus

- **Project Management (PMBOK® Guide Fifth Edition)**
  - Introduction to Project Management (PMBOK® Guide Fifth Edition) Course........ apj_01_a01_bs_enus
  - Project Fundamentals (PMBOK® Guide Fifth Edition) Course........................ apj_01_a02_bs_enus
  - The Process Groups (PMBOK® Guide Fifth Edition) Course............................ apj_01_a03_bs_enus

- **COBIT 5 Foundation**
  - Introduction to COBIT 5 Course............................................................... ib_cbit_a01_it_enus
  - COBIT 5 Principles and Implementation Course........................................... ib_cbit_a02_it_enus

- **CompTIA Project+ PK0-004**
  - Project Selection and Initiation Course............................................... ib_prop_a01_it_enus
  - Controlling Project Work, and Closing Course......................................... ib_prop_a05_it_enus
IT SKILLS COURSEWARE

BUSINESS SKILLS FOR THE IT PROFESSIONAL

TEST PREPS

Test Preps
TestPrep ITIL Foundation
Testprep Exams..........................ib_itlv_a01_tp_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

MENTORING

Mentoring
Mentoring ITIL Foundation
Mentoring Assets..........................mntitv3f

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

PRINCE2®: Practitioner

PRINCE2® is a Registered Trade Mark of AXELOS Limited
PRINCE2® Practitioner Exam Information
Course.................................prin_prac_a01_bs_enus

Project Integration (PMBOK® Guide Fifth Edition)

Project Initiation and the Project Charter (PMBOK® Guide Fifth Edition)
Course.................................apj_02_a01_bs_enus
Managing Project Work (PMBOK® Guide Fifth Edition)
Course.................................apj_02_a02_bs_enus
Change Control and Project Close-out (PMBOK® Guide Fifth Edition)
Course.................................apj_02_a03_bs_enus
Using Lessons Learned for Continuous Improvement
Course.................................apj_02_a04_bs_enus
Managing Projects for Strategic Alignment
Course.................................apj_02_a05_bs_enus

Project Scope (PMBOK® Guide Fifth Edition)

Collect Requirements and Define Scope (PMBOK® Guide Fifth Edition)
Course.................................apj_03_a01_bs_enus

Create Work Breakdown Structure (PMBOK® Guide Fifth Edition)
Course.................................apj_03_a02_bs_enus
Validate and Control Scope (PMBOK® Guide Fifth Edition)
Course.................................apj_03_a03_bs_enus

Project Time (PMBOK® Guide Fifth Edition)

Define and Sequence Activities (PMBOK® Guide Fifth Edition)
Course.................................apj_04_a01_bs_enus
Estimate Resources and Durations (PMBOK® Guide Fifth Edition)
Course.................................apj_04_a02_bs_enus
Develop and Control the Schedule (PMBOK® Guide Fifth Edition)
Course.................................apj_04_a03_bs_enus

Project Management Ethics and Values

Ethics and Project Management
Course.................................apj_12_a01_bs_enus
Ethical Standards and PMI® Core Values
Course.................................apj_12_a02_bs_enus

Project Cost (PMBOK® Guide Fifth Edition)

Creating a Project Budget (PMBOK® Guide Fifth Edition)
Course.................................apj_05_a01_bs_enus
Keeping Your Project on Budget (PMBOK® Guide Fifth Edition)
Course.................................apj_05_a02_bs_enus

Project Quality (PMBOK® Guide Fifth Edition)

Planning Project Quality (PMBOK® Guide Fifth Edition)
Course.................................apj_06_a01_bs_enus
Perform Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
Course.................................apj_06_a02_bs_enus
Quality Management and Continuous Improvement
Course.................................apj_06_a03_bs_enus

HR Management (PMBOK® Guide Fifth Edition)

Putting Together the Team (PMBOK® Guide Fifth Edition)
Course.................................apj_07_a01_bs_enus
Develop and Manage Your Team (PMBOK® Guide Fifth Edition)
Course.................................apj_07_a02_bs_enus
IT SKILLS COURSEWARE

PRINCE2® Foundation (2009-aligned)
PRINCE2® Project Management Overview (2009-aligned)
Course.................................................... apj_14_a01_it_enus
PRINCE2® Project Planning and Risk Management (2009-aligned)
Course.................................................... apj_14_a02_it_enus
PRINCE2® Project Quality Planning and Control (2009-aligned)
Course.................................................... apj_14_a03_it_enus
PRINCE2® Project Start Up, Initiation, and Direction (2009-aligned)
Course.................................................... apj_14_a04_it_enus
PRINCE2® Project Control, Management, and Closure (2009-aligned)
Course.................................................... apj_14_a05_it_enus
Tailoring PRINCE2® for your Project Environment (2009-aligned)
Course.................................................... apj_14_a06_it_enus

Communications (PMBOK® Guide Fifth Edition)
Managing Project Communications (PMBOK® Guide Fifth Edition)
Course.................................................... apj_08_a01_bs_enus
Controlling Communications (PMBOK® Guide Fifth Edition)
Course.................................................... apj_08_a02_bs_enus

Risk Management (PMBOK® Guide Fifth Edition)
Risk Planning (PMBOK® Guide Fifth Edition)
Course.................................................... apj_09_a01_bs_enus
Risk Identification (PMBOK® Guide Fifth Edition)
Course.................................................... apj_09_a02_bs_enus
Risk Analysis (PMBOK® Guide Fifth Edition)
Course.................................................... apj_09_a03_bs_enus
Risk Control (PMBOK® Guide Fifth Edition)
Course.................................................... apj_09_a04_bs_enus

PMI Agile Certified Practitioner (PMI-ACP®)
Agile Principles and Methodologies
Course.................................................... apj_13_a01_it_enus
Agile Project Planning
Course.................................................... apj_13_a02_it_enus
Agile Project Scheduling and Monitoring
Course.................................................... apj_13_a03_it_enus
Agile Stakeholder Engagement and Team Development
Course.................................................... apj_13_a04_it_enus

Procurement (PMBOK® Guide Fifth Edition)
Procurement Planning (PMBOK® Guide Fifth Edition)
Course.................................................... apj_10_a01_bs_enus
Procurement Management (PMBOK® Guide Fifth Edition)
Course.................................................... apj_10_a02_bs_enus

Stakeholders (PMBOK® Guide Fifth Edition)
Project Stakeholders (PMBOK® Guide Fifth Edition)
Course.................................................... apj_11_a01_bs_enus
Stakeholder Engagement (PMBOK® Guide Fifth Edition)
Course.................................................... apj_11_a02_bs_enus

Project Management (PMBOK® Guide Fifth Edition)
Introduction to Project Management (PMBOK® Guide Fifth Edition)
Course.................................................... apj_01_a01_bs_enus
Project Fundamentals (PMBOK® Guide Fifth Edition)
Course.................................................... apj_01_a02_bs_enus
Course.................................................... apj_01_a03_bs_enus

Project Management for All
Finding Your Bearings as a Project Manager
Course.................................................... apj_15_a01_bs_enus
Getting the Big Picture by Defining the Project’s Scope and Team
Course.................................................... apj_15_a02_bs_enus
Mastering the Details of a Project’s Schedule and Budget
Course.................................................... apj_15_a03_bs_enus
Managing a Project to Minimize Risk and Maximize Quality
Course.................................................... apj_15_a04_bs_enus
Navigating through Changes and Conflicts in Projects
Course.................................................... apj_15_a05_bs_enus
Taking Final Steps to Bring a Project to its Close
Course.................................................... apj_15_a06_bs_enus
Managing Projects with No Direct Authority
Business Impact Series............................. pc_bi_pmbi001
Ensuring Management Buy-in on a Project
Business Impact Series............................. pc_bi_pmbi002
Managing Conflict in Project Teams
Business Impact Series............................. pc_bi_pmbi003
Managing Scope on a Project
Business Impact Series............................. pc_bi_pmbi004
Weighing the Costs of Project Change
Business Impact Series............................. pc_bi_pmbi005
IT SKILLS COURSEWARE

Managing Vendor Relationships
Business Impact Series................................._pc_bi_pmbi006
Anticipating and Solving Problems as a Project Champion
Business Impact Series................................._pc_bi_pmbi007
Addressing Stakeholder Conflicts
Business Impact Series................................._pc_bi_pmbi008
Portfolios, Programs, and Projects: What's the Difference?
Business Impact Series................................._pc_bi_pmbi009
Controlling Project Cost
Business Impact Series................................._pc_bi_pmbi010
Project Management Essentials
Challenge Series..........................................._pc_ch_lach041
Supporting Project Managers
Challenge Series..........................................._pc_ch_lach042

- PMP Exam Prep (PMBOK® Guide Fifth Edition)

PMP Key Exam Concepts (PMBOK® Guide Fifth Edition)
Course..................................................... apj_16_a01_bs_enus
PMP Practical Exercises (PMBOK® Guide Fifth Edition)
Course..................................................... apj_16_a02_bs_enus

- Mentoring Assets

Mentoring PRINCE2: Foundation
Mentoring Assets.........................................mntprince2f
Mentoring Project Management Professional (PMP)
PMBOK Guide 5th Edition Aligned
Mentoring Assets.........................................mntpmp5ed
Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Mentoring Assets.........................................mntcapm5ed
Mentoring PRINCE2: Practitioner
Mentoring Assets.........................................mntprince2p

- Test Preps

TestPrep PRINCE2®: Foundation
Testprep Exams .............................................ib_prin_a01_tp_enus
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Testprep Exams ............................................pm_capm_a02_tp_enus
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update)
Testprep Exams ............................................pm_proj_a05_tp_enus
TestPrep PRINCE2®: Practitioner
Testprep Exams .............................................prin_prac_a01_tp_enus

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

- Optimizing Performance on a Team

Being an Effective Team Member
Course.....................................................atm_02_a01_bs_enus
Strategies for Building a Cohesive Team
Course.....................................................atm_02_a02_bs_enus
Effective Team Communication
Course.....................................................atm_02_a03_bs_enus
Establishing Team Goals and Responsibilities, and Using Feedback Effectively
Course.....................................................atm_02_a04_bs_enus
Power and Politics in Matrixed Teams
Challenge Series..........................................._pc_ch_mgch002

- Leveraging Team Leadership Skills

Building the Foundation for an Effective Team
Course.....................................................atm_01_a01_bs_enus
Developing a Successful Team
Course.....................................................atm_01_a02_bs_enus
Encouraging Team Communication and Collaboration
Course.....................................................atm_01_a03_bs_enus
Handling Team Conflict
Course.....................................................atm_01_a04_bs_enus
Leading a Cross-functional Team
Course.....................................................atm_01_a05_bs_enus
Using Conflict to an Organization's Advantage
Business Impact Series..............................._pc_bi_mgbi002
Mediating Project Team Conflict
Business Impact Series................................._pc_bi_pfbi006
Facilitating Work-related Conflict Discussions
Business Impact Series................................._pc_bi_pfbi015
Building Trust Incrementally
Business Impact Series................................._pc_bi_lsbi004
Inspiring Your Team
Business Impact Series................................._pc_bi_lsbi010
Support Your Leader
Business Impact Series................................._pc_bi_pfbi010
Managing Communications in a Virtual Team
Business Impact Series................................._pc_bi_mgbi001
Choosing the Right Team Culture
Challenge Series........................................._pc_ch_pfch006
Building and Leading Teams
Challenge Series........................................._pc_ch_lach023
Meeting Team Performance Challenges
Challenge Series........................................._pc_ch_lach010

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS
IT SKILLS COURSEWARE

■ BABOK® v3: Business Analysis Key Concepts

Introduction to Business Analysis Course................................................................. ib_cbap_a01_it_enus
Business Analysis Planning and Monitoring Course.................................................. ib_cbap_a02_it_enus
Business Analysis Elicitation and Collaboration Course.......................................... ib_cbap_a03_it_enus
Business Analysis and Requirements Life Cycle Management Course....................... ib_cbap_a04_it_enus
Business Analysis and Strategy Analysis Course..................................................... ib_cbap_a05_it_enus
Business Analysis and RADD: Requirements Definition Course.............................. ib_cbap_a06_it_enus
Business Analysis and RADD: Design Definition Course........................................ ib_cbap_a07_it_enus
Business Analysis and Solution Evaluation Course.................................................. ib_cbap_a08_it_enus

■ BABOK® v3: Business Analysis Techniques

Analytical Techniques Used for Business Analysis Course........................................ ib_cbcp_a01_it_enus
Activities and Tools Used for Business Analysis Course........................................... ib_cbcp_a02_it_enus
Documentation and Criteria Used for Business Analysis Course.............................. ib_cbcp_a03_it_enus

■ BABOK® v3: Business Analysis Competencies

Business Analysis Competencies: Personal Skills Course........................................ ib_cbbp_a01_it_enus
Business Analysis Competencies: Professional Effectiveness Course......................... ib_cbbp_a02_it_enus
Business Analysis Perspectives Course..................................................................... ib_cbbp_a03_it_enus
DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

ADOBE

- Adobe Reader X
  Adobe Reader X
  Course..................................at_adre_a01_dt_enus

- Adobe AIR 3
  Adobe Air 3 for Flash CS5.5 Developers
  Course.....................................at_airr_a01_it_enus

- Adobe InDesign CS5
  Adobe InDesign CS5: Fundamentals
  Course.....................................at_idct_a01_it_enus

- Adobe Acrobat Pro XI
  Adobe Acrobat Pro XI Fundamentals
  Course.....................................at_adat_a01_dt_enus

- Adobe Captivate 7
  Adobe Captivate 7 Fundamentals
  Course.....................................at_capt_a01_dt_enus
  Adobe Captivate 7 Editing Project Files
  Course.....................................at_capt_a02_dt_enus

- Adobe Dreamweaver CC
  Adobe Dreamweaver CC - Essentials
  Course.....................................at_dcsc_a01_dt_enus

- Adobe Flash Professional CC
  Adobe Flash Professional CC - Introduction and Basic Tools
  Course.....................................at_fscc_a01_dt_enus
  Adobe Flash Professional CC - Working with ActionScript
  Course.....................................at_fscc_a02_dt_enus
  Adobe Flash Professional CC - Additional Tools and Features
  Course.....................................at_fscc_a03_dt_enus

- Adobe CC Overview New Features
  Adobe CC Overview of New Features
  Course....................................at_nfcc_a01_dt_enus

- Adobe ColdFusion10
  Adobe ColdFusion 10 Fundamentals
  Course....................................at_cfus_a01_it_enus

- Adobe Captivate 8 Fundamentals
  Adobe Captivate 8: Getting Started
  Course....................................at_adca_a01_dt_enus
  Adobe Captivate 8: Media and Interactivity
  Course....................................at_adca_a02_dt_enus

- Adobe Acrobat DC
  Adobe Acrobat DC Fundamentals
  Course.....................................at_aadc_a01_dt_enus
  Working with Adobe Acrobat DC
  Course.....................................at_aadc_a02_dt_enus

- Adobe Dreamweaver CC
  Adobe Dreamweaver CC 2015 Fundamentals
  Course.....................................at_adcc_a01_dt_enus
  Basic Coding with Adobe Dreamweaver CC 2015
  Course.....................................at_adcc_a02_dt_enus
  The Adobe Dreamweaver CC 2015 Interface
  Course.....................................at_adcc_a03_dt_enus
  Adobe Dreamweaver CC 2015 Browsers and HTML
  Course.....................................at_adcc_a04_dt_enus
  Adobe Dreamweaver CC 2015 Web Design
  Course.....................................at_adcc_a05_dt_enus

- Adobe Flash Professional CC
  Adobe Flash Professional CC 2015 Fundamentals
  Course.....................................at_afpc_a01_dt_enus
  Drawing with Adobe Flash Professional CC 2015
  Course.....................................at_afpc_a02_dt_enus
  Adobe Flash Professional CC 2015 Tools
  Course.....................................at_afpc_a03_dt_enus
  Adobe Flash Professional CC 2015 Animations
  Course.....................................at_afpc_a04_dt_enus
  Adobe Flash Professional CC 2015 Programming
  Course.....................................at_afpc_a05_dt_enus
DESKTOP SKILLS COURSEWARE

Adobe Illustrator CC
Adobe Illustrator CC 2015 Introduction and New Features Course.............................................. at_aicc_a01_dt_enus
Adobe Illustrator CC 2015 Fundamentals Course................................................................. at_aicc_a02_dt_enus
Drawing in Adobe Illustrator CC 2015 Course........................................................................... at_aicc_a03_dt_enus
Working with Text in Adobe Illustrator CC 2015 Course......................................................... at_aicc_a04_dt_enus
Adobe Illustrator CC 2015 Tools Course...................................................................................... at_aicc_a05_dt_enus
Adobe Illustrator CC 2015 Working with the Pen Tools and Objects Course.......................... at_aicc_a06_dt_enus
Adobe Illustrator CC 2015 Gradients and Bitmap Images Course........................................... at_aicc_a07_dt_enus
Adobe Illustrator CC 2015 Advanced Tools and Effects Course............................................. at_aicc_a08_dt_enus

Adobe InDesign CC
Adobe InDesign CC 2015 Fundamentals Course........................................................................ at_aind_a01_dt_enus
Adobe InDesign CC 2015 Basic Navigation and Tools Course................................................ at_aind_a02_dt_enus
Working with Images and Exporting Files in Adobe InDesign CC 2015 Course....................... at_aind_a03_dt_enus
Working with Objects and Editing Tools in Adobe InDesign CC 2015 Course....................... at_aind_a04_dt_enus
Working with Text in Adobe InDesign CC 2015 Course............................................................ at_aind_a05_dt_enus
Working with Pages in Adobe InDesign CC 2015 Course.......................................................... at_aind_a06_dt_enus

Adobe Photoshop CC
Adobe Photoshop CC 2015 Basics Course.................................................................................... at_aphc_a01_dt_enus
Adobe Photoshop CC 2015: File Types and Color Editing Course........................................... at_aphc_a02_dt_enus
Adobe Photoshop CC 2015: Selection Tools and Techniques Course........................................ at_aphc_a03_dt_enus
Adobe Photoshop CC 2015: Layers and Type Course................................................................ at_aphc_a04_dt_enus
Adobe Photoshop CC 2015 Enhancement Tools and Techniques Course.............................. at_aphc_a05_dt_enus
Adobe Photoshop CC 2015 Cloning and Editing Course........................................................... at_aphc_a06_dt_enus
Adobe Photoshop CC 2015 Paths and Techniques Course....................................................... at_aphc_a07_dt_enus

Adobe Premiere Elements 13
Adobe Premiere Elements 13 Essentials Course........................................................................... at_prth_a01_dt_enus

Adobe Premiere Pro CC
Adobe Premiere Pro CC 2015 Fundamentals Course................................................................. at_prpc_a01_dt_enus
Adobe Premiere Pro CC 2015 Panels and Effects Course........................................................... at_prpc_a02_dt_enus
Adobe Premiere Pro CC 2015 Movies and Application Extensibility Course............................ at_prpc_a03_dt_enus

Adobe Edge Animate CC
Adobe Edge Animate CC: Exploring the Interface Course....................................................... at_adea_a01_it_enus
Adobe Edge Animate CC: Creating and Animating Artwork Course..................................... at_adea_a02_it_enus
Adobe Edge Animate CC: Importing Artwork, Text Animation and Typeface Properties Course......................................................... at_adea_a03_it_enus
Adobe Edge Animate CC: Transitions, Symbols, and Synchronizing Motion Course............. at_adea_a04_it_enus
Adobe Edge Animate CC: Interactive Compositions Course.................................................. at_adea_a05_it_enus
Adobe Edge Animate CC: Publishing Compositions Course.................................................. at_adea_a06_it_enus
Adobe Edge Animate CC: Working with Video and Audio Course........................................... at_adea_a07_it_enus

DESKTOP COMPUTER SKILLS

APPLE MAC OS X

Mac OS X Lion for End Users
Getting Started with Mac OS X Lion for End Users Course.................................................. ao_ameu_a01_it_enus
Getting Organized with Mac OS X Lion Course........................................................................... ao_ameu_a02_it_enus
Using Mac OS X Lion to Interact with the World Course......................................................... ao_ameu_a03_it_enus
Under the Hood with Mac OS X Lion Course............................................................................. ao_ameu_a04_it_enus

©2016 Skillsoft Ireland Limited – Information subject to change.
DESKTOP SKILLS COURSEWARE

- **Getting Started with Mac OS X Yosemite**
  Introducing Mac OS X Yosemite
  Course........................................ds_maco_a01_dt_enus
  Working with Mac OS X Yosemite
  Course........................................ds_maco_a02_dt_enus

- **Mac OS X Yosemite Essentials**
  Installing Mac OS X Yosemite
  Course........................................ds_macp_a01_dt_enus
  Managing and Configuring Mac OS X Yosemite
  Course........................................ds_macp_a02_dt_enus
  Enhancing the User Experience in Mac OS X Yosemite Applications
  Course........................................ds_macp_a03_dt_enus
  Collaborating and Communicating Using Mac OS X Yosemite
  Course........................................ds_macp_a04_dt_enus

- **Mac OS X El Capitan: First Look for End Users**
  Mac OS X El Capitan First Look Course
  Course........................................ds_mosx_a01_dt_enus

DESKTOP COMPUTER SKILLS

APPLE SAFARI X

- **Apple Safari for End Users**
  Getting Started with Safari
  Course........................................id_apsa_a01_dt_enus
  Up and Running with Safari 5.1
  Course........................................id_apsa_a02_dt_enus
  Sharing Content and Browsing the Web Privately and Securely using Safari
  Course........................................id_apsa_a03_dt_enus

DESKTOP COMPUTER SKILLS

BEST PRACTICES FOR DESKTOP USERS

- **IT Security for End Users**
  IT Security for End Users: IT Security Fundamentals
  Course........................................ds_sfeu_a01_dt_enus
  IT Security for End Users: Using Corporate Devices Securely
  Course........................................ds_sfeu_a02_dt_enus

IT Security for End Users: Secure Corporate Communications and Networking
Course........................................ds_sfeu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2016

- **Office 2016 First Look**
  Microsoft Office 2016: First Look Modern Productivity
  Course........................................mo_wnot_a01_dt_enus
  Microsoft Office 2016: First Look Functionality and Collaboration
  Course........................................mo_wnot_a02_dt_enus

- **Microsoft Office 2016: Beginning PowerPoint**
  Introduction to the PowerPoint 2016 Interface and Basic Tasks
  Course........................................mo_bepw_a01_dt_enus
  Modifying and Formatting Slides in PowerPoint 2016
  Course........................................mo_bepw_a02_dt_enus
  Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016
  Course........................................mo_bepw_a03_dt_enus
  Working with Graphic, Audio, and Video Content in PowerPoint 2016
  Course........................................mo_bepw_a04_dt_enus
  Constructing and Modifying Tables and Charts in PowerPoint 2016
  Course........................................mo_bepw_a05_dt_enus

- **Microsoft Office 2016: Beginning Word**
  Working with the Interface and Performing Basic Tasks in Word 2016
  Course........................................mo_bewo_a01_dt_enus
  Formatting Text in Word 2016
  Course........................................mo_bewo_a02_dt_enus
  Customizing Options and Using Document Views in Word 2016
  Course........................................mo_bewo_a03_dt_enus
  Creating and Formatting Tables in Word 2016
  Course........................................mo_bewo_a04_dt_enus
  Headers, Footers, Page Numbering, and Layout in Word 2016
  Course........................................mo_bewo_a05_dt_enus
  Using the Navigation Pane and Creating Lists in Word 2016
  Course........................................mo_bewo_a06_dt_enus
**DESKTOP SKILLS COURSEWARE**

- **Microsoft Office 2016: Intermediate PowerPoint**
  Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016
  Course.................................................. mo_inpw_a01_dt_enus
  Using Hyperlinks, Actions, and Comments in PowerPoint 2016
  Course.................................................. mo_inpw_a02_dt_enus
  Using Slide Show Presentation Tools in PowerPoint 2016
  Course.................................................. mo_inpw_a03_dt_enus
  Customizing Proofing and Default Options in PowerPoint 2016
  Course.................................................. mo_inpw_a04_dt_enus
  Sharing and Protecting Presentations in PowerPoint 2016
  Course.................................................. mo_inpw_a05_dt_enus
  Exporting Presentations and Compressing Media in PowerPoint 2016
  Course.................................................. mo_inpw_a06_dt_enus

- **Microsoft Office 2016: Intermediate Word**
  Using Illustrations, Styles, and Themes in Word 2016
  Course.................................................. mo_inwo_a01_dt_enus
  Designing and Formatting Illustrations in Word 2016
  Course.................................................. mo_inwo_a02_dt_enus
  Advanced Table Customization in Word 2016
  Course.................................................. mo_inwo_a03_dt_enus
  Maintaining, Protecting, and Reviewing Documents in Word 2016
  Course.................................................. mo_inwo_a04_dt_enus
  References, Proofing, Mail Merges, and Forms in Word 2016
  Course.................................................. mo_inwo_a05_dt_enus
  Sharing and Collaborating on Documents in Word 2016
  Course.................................................. mo_inwo_a06_dt_enus

- **Microsoft Office 2016: Intermediate Excel**
  Customizing Views, Styles, and Templates in Excel 2016
  Course.................................................. mo_inel_a01_dt_enus
  Creating Custom Visual Effects in Excel 2016
  Course.................................................. mo_inel_a02_dt_enus
  Working with Excel 2016 Data
  Course.................................................. mo_inel_a03_dt_enus
  Macros and Advanced Queries in Excel 2016
  Course.................................................. mo_inel_a04_dt_enus
  Excel 2016 PivotTables and Advanced Charts
  Course.................................................. mo_inel_a05_dt_enus
  Share, Review, and Collaborate in Excel 2016
  Course.................................................. mo_inel_a06_dt_enus

- **Microsoft Office 2016: Beginning Outlook**
  Getting to Know Outlook 2016
  Course.................................................. mo_beou_a01_dt_enus
  Managing Conversations and E-mail in Outlook 2016
  Course.................................................. mo_beou_a02_dt_enus
  Managing Attachments, and Inserting Items and Signatures in Outlook 2016
  Course.................................................. mo_beou_a03_dt_enus
  Organizing Contacts in Outlook 2016
  Course.................................................. mo_beou_a04_dt_enus
  Using the Calendar to Schedule Appointments, Events, and Tasks in Outlook 2016
  Course.................................................. mo_beou_a05_dt_enus
  Configuring and Managing Meetings and Notes in Outlook 2016
  Course.................................................. mo_beou_a06_dt_enus

- **Microsoft Office 2016: Beginning Excel**
  Creating, Editing, and Saving Excel 2016 Workbooks
  Course.................................................. mo_beel_a01_dt_enus
  Formatting Excel 2016 Data
  Course.................................................. mo_beel_a02_dt_enus
  Data Presentation Strategies Using Excel 2016
  Course.................................................. mo_beel_a03_dt_enus
  Formulas and Functions in Excel 2016
  Course.................................................. mo_beel_a04_dt_enus
  Excel 2016 Charts, Tables, and Images
  Course.................................................. mo_beel_a05_dt_enus
  Excel 2016 PivotTables and Advanced Charts
  Course.................................................. mo_beel_a06_dt_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
DESKTOP SKILLS COURSEWARE

- **Microsoft Office 2016: Advanced Excel**
  - Microsoft Excel 2016 Advanced: Apps and What-if Analysis
    - Course: mo_adve_a01_dt_enus
  - Microsoft Excel 2016 Advanced: PowerPivot, Custom Formatting, Fills, and Forms
    - Course: mo_adve_a02_dt_enus
  - Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors
    - Course: mo_adve_a03_dt_enus

- **Microsoft Office 2016: Beginning Access**
  - Introduction to the Access 2016 Interface, Database Management, and Tables
    - Course: mo_beac_a01_dt_enus
  - Creating Relationships, Queries, Forms and Reports in Access 2016
    - Course: mo_beac_a02_dt_enus

- **Microsoft Office 2016: Beginning OneNote**
  - Getting to Know Microsoft OneNote 2016
    - Course: mo_beon_a01_dt_enus
  - Working with Microsoft OneNote 2016
    - Course: mo_beon_a02_dt_enus

- **Microsoft Office 2016: Beginning Project**
  - Getting Started with Project 2016
    - Course: mo_bepr_a01_dt_enus
  - Working with Tasks, Relationships, Constraints, and Milestones in Project 2016
    - Course: mo_bepr_a02_dt_enus
  - Managing Resources and Views in Project 2016
    - Course: mo_bepr_a03_dt_enus
  - Tracking, Managing, and Sharing Projects in Project 2016
    - Course: mo_bepr_a04_dt_enus

- **Microsoft Office 2016: Beginning Visio**
  - Getting Started with Visio 2016
    - Course: mo_bevi_a01_dt_enus
  - Creating and Managing Diagrams In Visio 2016
    - Course: mo_bevi_a02_dt_enus
  - Designing and Enhancing Diagrams in Visio 2016
    - Course: mo_bevi_a03_dt_enus
    - Course: mo_bevi_a04_dt_enus

- **Microsoft Office 2016: SharePoint for End Users**
  - Navigating, Customizing, Lists and Libraries in SharePoint 2016
    - Course: mo_sheu_a01_dt_enus
  - Managing Libraries and Lists in SharePoint 2016
    - Course: mo_sheu_a02_dt_enus
  - Document Sets, Alerts, Site Pages, and Web Parts in SharePoint 2016
    - Course: mo_sheu_a03_dt_enus
  - Social Networking and Collaboration in SharePoint 2016
    - Course: mo_sheu_a04_dt_enus
  - Tags, Notes, Community Sites, and Search in SharePoint 2016
    - Course: mo_sheu_a05_dt_enus
  - Content Types, Workflows, Calendar, and Office Applications in SharePoint 2016
    - Course: mo_sheu_a06_dt_enus

- **Microsoft Office 2016: New Features**
  - New and Improved Features in Office 2016, Word and Outlook
    - Course: mo_monf_a01_dt_enus
  - Features in Office 2016, PowerPoint, Excel, Visio, Project and Access, OneNote
    - Course: mo_monf_a02_dt_enus

- **Microsoft Office 2016: PowerPoint Best Practices**
  - Designing Effective PowerPoint Presentations
    - Course: mo_bppw_a01_dt_enus
  - Using Slide Masters and Slide Elements to Optimize Impact
    - Course: mo_bppw_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2013

- **Microsoft Office 2013: Beginning Word**
  - Performing Basic Tasks in Word 2013
    - Course: mo_bgwo_a01_dt_enus
  - Editing and Formatting in Word 2013
    - Course: mo_bgwo_a02_dt_enus
  - Structuring a Document in Word 2013
    - Course: mo_bgwo_a03_dt_enus
  - Adding Lists and Objects in Word 2013
    - Course: mo_bgwo_a04_dt_enus
**DESKTOP SKILLS COURSEWARE**

Using Tables in Word 2013
Course...........................................mo_bgwo_a05_dt_enus

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Beginning Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creating and Populating a Database in Access 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgas_a01_dt_enus</td>
</tr>
<tr>
<td>Modifying Tables in Access 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgas_a02_dt_enus</td>
</tr>
<tr>
<td>Creating and Modifying Queries in Access 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgas_a03_dt_enus</td>
</tr>
<tr>
<td>Creating and Modifying Forms in Access 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgas_a04_dt_enus</td>
</tr>
<tr>
<td>Creating and Modifying Reports in Access 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgas_a05_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Project 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setting up a Project in Project 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgpj_a01_dt_enus</td>
</tr>
<tr>
<td>Task-based Scheduling in Project 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgpj_a02_dt_enus</td>
</tr>
<tr>
<td>Resource Management in Project 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgpj_a03_dt_enus</td>
</tr>
<tr>
<td>Tools for Tracking Project Performance in Project 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgpj_a04_dt_enus</td>
</tr>
<tr>
<td>Communicate and Finalize Project Information Using Project 2013</td>
</tr>
<tr>
<td>Course.......................................mo_bgpj_a05_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Advanced Outlook</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formatting E-mail and Configuring Message Options in Outlook 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adou_a01_dt_enus</td>
</tr>
<tr>
<td>Management and Customization in Outlook 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adou_a02_dt_enus</td>
</tr>
<tr>
<td>Mail Automation, Cleanup, and Storage in Outlook 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adou_a03_dt_enus</td>
</tr>
<tr>
<td>Collaboration and Customization with the Calendar, Contacts and Tasks in Outlook 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adou_a04_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Power User Excel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sharing and Linking Data, and Adding Office Apps to Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_puel_a01_dt_enus</td>
</tr>
<tr>
<td>Reviewing and Protecting Content in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_puel_a02_dt_enus</td>
</tr>
<tr>
<td>Advanced Formats and Layouts in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_puel_a03_dt_enus</td>
</tr>
</tbody>
</table>

Advanced Formulas and Functions in Excel 2013
Course.......................................mo_puel_a04_dt_enus

Using Financial Functions and What-If Analysis in Excel 2013
Course.......................................mo_puel_a05_dt_enus

Using PivotTables, PivotCharts, and Advanced Charts in Excel 2013
Course.......................................mo_puel_a06_dt_enus

<table>
<thead>
<tr>
<th>Microsoft Office 2013: SharePoint for Power Users</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configuring Pages, Sites, and Content in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a01_dt_enus</td>
</tr>
<tr>
<td>Configuring Lists, Libraries, E-mail, and Announcements in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a02_dt_enus</td>
</tr>
<tr>
<td>Managing Templates, Views, and Versioning in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a03_dt_enus</td>
</tr>
<tr>
<td>Managing Web Parts, Users, and Groups in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a04_dt_enus</td>
</tr>
<tr>
<td>Using and Configuring Search in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a05_dt_enus</td>
</tr>
<tr>
<td>Workflows, Collaboration, and Analysis in SharePoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_sppu_a06_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Advanced Excel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creating and Customizing Visual Elements in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adel_a01_dt_enus</td>
</tr>
<tr>
<td>Customizing Options and Views in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adel_a02_dt_enus</td>
</tr>
<tr>
<td>Manipulating Data in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adel_a03_dt_enus</td>
</tr>
<tr>
<td>Data Search, Data Validation, and Macros in Excel 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adel_a04_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Advanced PowerPoint</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Slide Shows Tools in PowerPoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adpw_a01_dt_enus</td>
</tr>
<tr>
<td>Sharing, Printing, Protecting and Delivery Presentations In PowerPoint 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adpw_a02_dt_enus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Microsoft Office 2013: Advanced Word</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Formatting in Word 2013</td>
</tr>
<tr>
<td>Course.......................................mo_adwo_a01_dt_enus</td>
</tr>
</tbody>
</table>
Customizing Document Layout in Excel 2013 Course…………………………………………………….mo_adwo_a02_dt_enus
Advanced Table Customization in Excel 2013 Course…………………………………………………….mo_adwo_a03_dt_enus
Inserting and Formatting Graphics in Excel 2013 Course…………………………………………………….mo_adwo_a04_dt_enus
Navigating and Reviewing Documents in Excel 2013 Course…………………………………………………….mo_adwo_a05_dt_enus
Reference Tools and Mail Merge in Excel 2013 Course…………………………………………………….mo_adwo_a06_dt_enus
Adjusting Document Views and Customizing the Appearance of Excel 2013 Course…………………………………………………….mo_adwo_a07_dt_enus
Sharing and Collaboration in Excel 2013 Course…………………………………………………….mo_adwo_a08_dt_enus

Microsoft Office 2013: Beginning Excel

Creating Workbooks, Worksheets, and Data in Excel 2013 Course…………………………………………………….mo_bgel_a01_dt_enus
Saving and Printing Data in Excel 2013 Course…………………………………………………….mo_bgel_a02_dt_enus
Formatting Cells and Worksheets in Excel 2013 Course…………………………………………………….mo_bgel_a03_dt_enus
Formatting Data in Excel 2013 Course…………………………………………………….mo_bgel_a04_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 Course…………………………………………………….mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 Course…………………………………………………….mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013 Course…………………………………………………….mo_bgel_a07_dt_enus

Microsoft Office 2013: Beginning Outlook

Working with E-mail in Outlook 2013 Course…………………………………………………….mo_bgou_a01_dt_enus
Managing E-mail in Outlook 2013 Course…………………………………………………….mo_bgou_a02_dt_enus
Working with Contacts in Outlook 2013 Course…………………………………………………….mo_bgou_a03_dt_enus
Scheduling with Appointments, Events, and Tasks in Outlook 2013 Course…………………………………………………….mo_bgou_a04_dt_enus
Working with Meetings in Outlook 2013 Course…………………………………………………….mo_bgou_a05_dt_enus

Microsoft Office 2013: Beginning PowerPoint

Creating Presentations in PowerPoint 2013 Course…………………………………………………….mo_bgpw_a01_dt_enus
Enhancing PowerPoint 2013 Presentations Course…………………………………………………….mo_bgpw_a02_dt_enus
Animations and Media in PowerPoint 2013 Course…………………………………………………….mo_bgpw_a03_dt_enus
Finalizing a PowerPoint 2013 Presentation Course…………………………………………………….mo_bgpw_a04_dt_enus

Microsoft Office 2013: SharePoint for End Users

Navigating, Lists, Libraries, Alerts, and Document Sets in SharePoint 2013 Course…………………………………………………….mo_speu_a01_dt_enus
My Site and Social Features in SharePoint 2013 Course…………………………………………………….mo_speu_a02_dt_enus
Community Sites, Search, and Office Integration in SharePoint 2013 Course…………………………………………………….mo_speu_a03_dt_enus

Microsoft OneNote 2013

The Microsoft OneNote 2013 Interface Course…………………………………………………….mo_onnt_a01_dt_enus
Getting Started with Microsoft OneNote 2013 Course…………………………………………………….mo_onnt_a02_dt_enus
Working With and Sharing Content in Microsoft OneNote 2013 Course…………………………………………………….mo_onnt_a03_dt_enus
OneNote 2013 Integration with Other Microsoft Applications Course…………………………………………………….mo_onnt_a04_dt_enus

Microsoft Lync 2013

Microsoft Lync 2013 Course…………………………………………………….mo_lynd_a01_dt_enus

Skype for Business

Skype for Business: New Features, Profile, and Contacts Course…………………………………………………….ds_skfb_a01_dt_enus
Skype for Business: Calls, IMs, and Meeting features Course…………………………………………………….ds_skfb_a02_dt_enus
Skype for Business: Sharing, Collaboration, and Video Calls Course…………………………………………………….ds_skfb_a03_dt_enus

Managing Projects with Microsoft Project 2013

Setting Up a Project in Microsoft Project 2013 Course…………………………………………………….mo_prbe_a01_dt_enus
DESKTOP SKILLS COURSEWARE

Creating a Task-Based Schedule in Microsoft Project 2013
Course........................................................................................................ mo_prbe_a02_dt_enus
Managing Resources and Assignments in Microsoft Project 2013
Course........................................................................................................ mo_prbe_a03_dt_enus
Tracking and Analyzing Projects Using Microsoft Project 2013
Course........................................................................................................ mo_prbe_a04_dt_enus
Communicating Project Information Using Microsoft Project 2013
Course........................................................................................................ mo_prbe_a05_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2010

- Microsoft Office 2010: New Features

  Office 2010 New Core Features
  Course........................................................................................................ mo_ospe_a01_dt_enus
  New Messaging and Collaboration Features in Office 2010
  Course........................................................................................................ mo_ospe_a02_dt_enus
  Office 2010 Web Apps and New Features in Publisher and Mobile
  Course........................................................................................................ mo_ospe_a03_dt_enus

- Microsoft Office 2010 New Features for Users Migrating from Office 2003

  Course........................................................................................................ mo_nspe_a01_dt_enus
  Outlook 2010 and Collaboration in Office 2010
  Course........................................................................................................ mo_nspe_a02_dt_enus
  New Features for PowerPoint, Publisher, and Access in Office 2010
  Course........................................................................................................ mo_nspe_a03_dt_enus

- Microsoft Office 2010: Beginning Word

  Getting Started with Word 2010
  Course........................................................................................................ mo_bexl_a01_dt_enus
  Formatting and Working with Text in Word 2010
  Course........................................................................................................ mo_bexl_a02_dt_enus
  Organizing and Arranging Text in Word 2010
  Course........................................................................................................ mo_bexl_a03_dt_enus
  Moving Around in Word 2010
  Course........................................................................................................ mo_bexl_a04_dt_enus
  Structuring Word 2010 Documents
  Course........................................................................................................ mo_bexl_a05_dt_enus
  Reviewing Documents in Word 2010
  Course........................................................................................................ mo_bexl_a06_dt_enus
  Saving, Sharing, and Printing in Word 2010
  Course........................................................................................................ mo_bexl_a07_dt_enus
  Customizing the Behavior and Appearance of Word 2010
  Course........................................................................................................ mo_bexl_a08_dt_enus
  Drawing and Inserting Graphics in Word 2010
  Course........................................................................................................ mo_bexl_a09_dt_enus

Microsoft SharePoint 2010: New Features for End Users

  SharePoint 2010 New Features for End Users
  Course........................................................................................................ mo_nspp_a01_dt_enus

Microsoft SharePoint 2010 for End Users

  Getting Started with SharePoint 2010
  Course........................................................................................................ mo_ospp_a01_dt_enus
  Using SharePoint 2010 with Office 2010
  Course........................................................................................................ mo_ospp_a02_dt_enus

Microsoft SharePoint 2010: New Features for Power Users

  Microsoft SharePoint 2010: New Features for Power Users
  Course........................................................................................................ mo_nspp_a03_dt_enus

Microsoft SharePoint 2010 for Power Users

  Managing SharePoint 2010 Sites, Lists, and Libraries
  Course........................................................................................................ mo_ospe_a01_dt_enus
  Managing SharePoint 2010 Pages and Components
  Course........................................................................................................ mo_ospe_a02_dt_enus
  SharePoint 2010 Security and Business Intelligence
  Course........................................................................................................ mo_ospp_a03_dt_enus

Microsoft Office 2010: Beginning Excel

  Getting Started with Excel 2010
  Course........................................................................................................ mo_bexl_a01_dt_enus
  Applying Basic Data Formatting in Excel 2010
  Course........................................................................................................ mo_bexl_a02_dt_enus
  Moving and Getting Around in Excel 2010
  Course........................................................................................................ mo_bexl_a03_dt_enus
  Moving Data and Modifying Worksheets in Excel 2010
  Course........................................................................................................ mo_bexl_a04_dt_enus
  Saving, Sending, and Printing Excel 2010 Workbooks
  Course........................................................................................................ mo_bexl_a05_dt_enus
  Using Conditional Formatting, Tables, and Sparklines in Excel 2010
  Course........................................................................................................ mo_bexl_a06_dt_enus
DESKTOP SKILLS COURSEWARE

Reviewing and Protecting Content in Word 2010
Course........................ mo_bexl_a07_dt_enus
Using Basic Formulas in Excel 2010
Course........................ mo_bexl_a08_dt_enus
Using Basic Functions with Excel 2010
Course........................ mo_bexl_a09_dt_enus
Inserting Basic Charts in Excel 2010
Course........................ mo_bexl_a10_dt_enus
Adding Visuals, Themes, and Styles to Excel 2010
Workbooks
Course........................ mo_bexl_a11_dt_enus

■ Microsoft Office 2010: Beginning Outlook

Getting Started with Outlook 2010
Course........................ mo_bout_a01_dt_enus
Managing Conversations and Organizing E-mail in Outlook 2010
Course........................ mo_bout_a02_dt_enus
Managing Attachments, Graphics, Signatures, and Autoreplies in Outlook 2010
Course........................ mo_bout_a03_dt_enus
Using the Calendar for Appointments, Events, and Meetings in Outlook 2010
Course........................ mo_bout_a04_dt_enus
Managing Meetings and Customizing the Calendar in Outlook 2010
Course........................ mo_bout_a05_dt_enus
Outlook 2010 Social Connector and Messaging
Course........................ mo_bout_a06_dt_enus
Working with Contacts in Outlook 2010
Course........................ mo_bout_a07_dt_enus
Using the Tasks, Notes, and Journal Features in Outlook 2010
Course........................ mo_bout_a08_dt_enus

■ Microsoft Office 2010: Advanced Word

Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010
Course........................ mo_awrd_a01_dt_enus
Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010
Course........................ mo_awrd_a02_dt_enus
Forms, Fields, and Mail Merge in Word 2010
Course........................ mo_awrd_a03_dt_enus
Managing, Inspecting, and Recovering Word 2010 Documents
Course........................ mo_awrd_a04_dt_enus
Creating and Formatting Tables in Word 2010
Course........................ mo_awrd_a05_dt_enus
Manipulating Tables in Word 2010
Course........................ mo_awrd_a06_dt_enus
Embedding Charts and Tables into Word 2010
Course........................ mo_awrd_a07_dt_enus

■ Microsoft Office 2010: Advanced Excel

Customizing Visual Elements in Excel 2010
Course........................ mo_aexl_a01_dt_enus
Workbook Settings, Conditional Formatting, and Number Formats in Excel 2010
Course........................ mo_aexl_a02_dt_enus
Organizing Data and Objects in Excel 2010
Course........................ mo_aexl_a03_dt_enus
Verifying Excel 2010 Data and Formulas
Course........................ mo_aexl_a04_dt_enus
Automating Excel 2010 Tasks Using Macros
Course........................ mo_aexl_a05_dt_enus
Analyzing Data with What-if Analysis in Excel 2010
Course........................ mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010
Course........................ mo_aexl_a07_dt_enus
PivotTable Filters, Calculations, and PowerPivot
Course........................ mo_aexl_a08_dt_enus

■ Microsoft Office 2010: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2010
Course........................ mo_aout_a01_dt_enus
Customizing Outlook 2010 and Managing Accounts
Course........................ mo_aout_a02_dt_enus
Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010
Course........................ mo_aout_a03_dt_enus
Working with Files and Folders and Using Search and RSS Feeds in Outlook 2010
Course........................ mo_aout_a04_dt_enus
Data Files, Archiving, and Send/Receive Groups in Outlook 2010
Course........................ mo_aout_a05_dt_enus
Implementing Security with Outlook 2010
Course........................ mo_aout_a06_dt_enus
Accessing Exchange Remotely and Using Forms in Outlook 2010
Course........................ mo_aout_a07_dt_enus

■ Microsoft Office 2010: Beginning PowerPoint

Getting Started with PowerPoint 2010
Course........................ mo_bppt_a01_dt_enus
Visually Enhancing PowerPoint 2010 Presentations
Course........................ mo_bppt_a02_dt_enus
Adding Images to Presentations in PowerPoint 2010
Course........................ mo_bppt_a03_dt_enus
## DESKTOP SKILLS COURSEWARE

Using Multimedia and Animations in PowerPoint 2010 Course ............................................. mo_bppt_a04_dt_enus

### Microsoft Office 2010: Advanced PowerPoint

Using Advanced Slide Show Tools in PowerPoint 2010 Course ............................................. mo_appt_a01_dt_enus
Collaborating and Sharing Presentations in PowerPoint 2010 Course ..................................... mo_appt_a02_dt_enus

### Microsoft Office 2010: Beginning Access

Getting Started with Access 2010 Course ........................................................................ mo_bacc_a01_dt_enus
Creating Basic Tables in Access 2010 Course ....................................................................... mo_bacc_a02_dt_enus
Data Manipulation and Simple Relationships in Access 2010 Course ............................... mo_bacc_a03_dt_enus
Introduction to Forms in Access 2010 Course ....................................................................... mo_bacc_a04_dt_enus
Modifying Basic Forms in Access 2010 Course ..................................................................... mo_bacc_a05_dt_enus
Introduction to Queries in Access 2010 Course ..................................................................... mo_bacc_a06_dt_enus
Introduction to Reports in Access 2010 Course ..................................................................... mo_bacc_a07_dt_enus

### Microsoft Office 2010: Beginning Project

Introduction to Project Management using Project 2010 Course ...................................... mo_bprj_a01_dt_enus
Introduction to Project 2010 Course ......................................................................................... mo_bprj_a02_dt_enus
Initializing a Project with Project 2010 Course ................................................................. mo_bprj_a03_dt_enus
Defining Project Properties in Project 2010 Course .......................................................... mo_bprj_a04_dt_enus
Building a Schedule with Project 2010 Course ................................................................. mo_bprj_a05_dt_enus
Creating Resources in Project 2010 Course ......................................................................... mo_bprj_a06_dt_enus
Managing Resource Assignments with Project 2010 Course .............................................. mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010 Course ............................................ mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010 Course ........................................ mo_bprj_a09_dt_enus

### Microsoft Office 2010: Advanced Access

Advanced Importing and Exporting with Access 2010 Course ........................................ mo_aacc_a01_dt_enus
PivotTables and PivotCharts in Access 2010 Course ............................................................... mo_aacc_a02_dt_enus
Retrieving, Validating, and Attaching Data in Access 2010 Course .................................. mo_aacc_a03_dt_enus
Subforms, Subreports, and Conditional Formatting in Access 2010 Course .................. mo_aacc_a04_dt_enus
Optimizing, Securing, and Sharing Access 2010 Databases Course ................................ mo_aacc_a06_dt_enus
Access 2010 Macros and VBA Course ................................................................................. mo_aacc_a07_dt_enus

### Microsoft Office 2010: Power User Excel

Sharing Excel 2010 Workbooks Online and on a Network Course ................................ mo_pexl_a01_dt_enus
Using Excel 2010 to Collaborate Online and with Other Office Applications Course .......... mo_pexl_a02_dt_enus
Manipulating Formulas and Using Forms in Excel 2010 Course .................................... mo_pexl_a03_dt_enus
Using Excel 2010 Data Connections: Web Queries, XML, and Databases Course .......... mo_pexl_a04_dt_enus

### Microsoft Office 2010: Advanced Project

Advanced Customizing with Project 2010 Course ............................................................... mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with Project 2010 Course ................ mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010 Course .............................................. mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010 Course ........................................ mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 Course .............................. mo_aprj_a05_dt_enus
DESKTOP SKILLS COURSEWARE

- **Microsoft Office 2010: Beginning Visio**
  - Getting Started with Visio 2010
  - Working with Diagrams in Visio 2010
  - Collaboration, Evaluation and Printing in Visio 2010

- **Microsoft OneNote 2010 for End Users**
  - Microsoft Office 2010: Managing Information with OneNote
  - Microsoft Office 2010: Sharing Information with OneNote

- **Microsoft Office 2010: Lync for End Users**
  - Microsoft Office 2010: Getting Started with Lync
  - Microsoft Office 2010: Lync Meetings, Calls, Sharing and Collaboration

- **Microsoft Office: Beginning Excel for Mac 2011**
  - Microsoft Excel for Mac 2011: Getting Started
  - Microsoft Excel for Mac 2011: Applying Basic Data Formatting
  - Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks

- **Microsoft Office: Beginning Outlook for Mac 2011**
  - Microsoft Outlook for Mac 2011: Getting Started
  - Microsoft Outlook for Mac 2011: Managing Conversations and E-mail
  - Microsoft Outlook for Mac 2011: Mastering E-mail

- **Microsoft Office: Beginning PowerPoint for Mac 2011**
  - Microsoft PowerPoint for Mac 2011: Using Media Files
  - Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE FOR MAC 2011

- **Microsoft Office: Beginning Word for Mac 2011**
  - Microsoft Word for Mac 2011: Getting Started
  - Microsoft Word for Mac 2011: Formatting and Working with Text
  - Microsoft Word for Mac 2011: Structuring and Organizing Documents
  - Microsoft Word for Mac 2011: Moving Around a Document
  - Microsoft Word for Mac 2011: Adding and Formatting Images
  - Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking
DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2007

Microsoft Office 2007: Beginning Word
- Getting Started with Word 2007
- Working with Text and Paragraphs in Word 2007
- Structuring, Editing, Saving, and Opening Documents in Word 2007
- Printing, Help, and Automated Formatting in Word 2007

Microsoft Office 2007: Beginning Outlook
- Getting Started with Outlook 2007
- Formatting and Managing E-mail in Outlook 2007
- Using the Calendar in Outlook 2007
- Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007

Microsoft Office 2007: Advanced Word
- Advanced Formatting in Word 2007
- Using Tables, Charts, and Graphics in Word 2007

Microsoft Office 2007: Advanced Outlook
- Customizing Outlook 2007 and Using the Journal

Microsoft Office 2007: Beginning Excel
- Getting Started with Excel 2007
- Manipulating and Formatting Data and Worksheets in Excel 2007
- Reviewing and Printing in Excel 2007
- Excel 2007 Formulas and Functions
- Excel 2007 Charts, Pictures, Themes, and Styles

Microsoft Office 2007: Advanced Excel
- Advanced Formatting in Excel 2007
- Advanced Data Management in Excel 2007
- Advanced Customization in Excel 2007

Microsoft Office 2007: Word for the Power User
- Advanced Data Manipulation Features in Word 2007
- Advanced Document Features in Word 2007
- Collaborative Features in Word 2007

Microsoft Office 2007: Beginning PowerPoint
- Getting Started with PowerPoint 2007
- Adding Graphics to Presentations in PowerPoint 2007
- Adding Multimedia and Animations to Presentations in PowerPoint 2007

Microsoft Office 2007: Advanced PowerPoint
- Advanced Formatting in PowerPoint 2007
- Using Tables, Charts, and Graphics in PowerPoint 2007

Microsoft Office 2007: Advanced Outlook
- Customizing Outlook 2007 and Using the Journal
DESKTOP SKILLS COURSEWARE

- **Microsoft Office 2007: Excel for the Power User**
  - Analyzing Data in Excel 2007
    - Course: mo_expu_a01_dt_enus
  - Protecting and Sharing Excel 2007 Workbooks
    - Course: mo_expu_a02_dt_enus
  - Exchanging Data with Excel 2007
    - Course: mo_expu_a03_dt_enus

- **Microsoft Office 2007: Advanced PowerPoint**
  - Creating Custom Slide Shows in PowerPoint 2007
    - Course: mo_adpp_a01_dt_enus
  - Distributing Presentations in PowerPoint 2007
    - Course: mo_adpp_a02_dt_enus

- **Microsoft Office 2007: Beginning Access**
  - Getting Started with Access 2007
    - Course: mo_bgac_a01_dt_enus
  - Basic Access 2007 Tables
    - Course: mo_bgac_a02_dt_enus
  - Basic Access 2007 Forms
    - Course: mo_bgac_a03_dt_enus
  - Queries and Reports in Access 2007
    - Course: mo_bgac_a04_dt_enus

- **Microsoft Office 2007: Beginning Project**
  - Creating and Designing a Project with Project 2007
    - Course: mo_bgpr_a01_dt_enus
  - Specifying and Assigning Resources in Project 2007
    - Course: mo_bgpr_a02_dt_enus
  - Tracking and Reporting Progress with Project 2007
    - Course: mo_bgpr_a03_dt_enus

- **Microsoft Office 2007: Advanced Project**
  - Advanced Customization with MS Project 2007
    - Course: mo_adpr_a01_dt_enus
  - Project Data Management and Performance with MS Project 2007
    - Course: mo_adpr_a02_dt_enus

- **Microsoft Office 2007: Collaborating, Communicating, and Sharing Information**
  - Microsoft Office 2007: Collaborating with Groove and Communicator
    - Course: mo_ncmg_a01_dt_enus

- **Microsoft Office 2007: Advanced Access**
  - Importing and Exporting Data and Data Presentation in Access 2007
    - Course: mo_adax_a01_dt_enus
  - Advanced Data Management in Access 2007
    - Course: mo_adax_a02_dt_enus

- **Microsoft Office 2007: Publisher**
  - Creating Customized Publications with Publisher 2007
    - Course: mo_pblr_a01_dt_enus
  - Extending Publisher 2007 Beyond Publications
    - Course: mo_pblr_a02_dt_enus

- **Microsoft Office 2007: Outlook for the Power User**
  - Data Security, Archiving, and Working Offline in Outlook 2007
    - Course: mo_olpu_a01_dt_enus
  - Instant, Text, and Unified Messaging in Outlook 2007
    - Course: mo_olpu_a02_dt_enus
  - Business Contact Manager with Outlook 2007
    - Course: mo_olpu_a03_dt_enus

- **Microsoft Office 2007: Access for the Power User**
  - Programmability and Administration in Access 2007
    - Course: mo_acpu_a01_dt_enus
  - Database Administration in Access 2007
    - Course: mo_acpu_a02_dt_enus

- **Microsoft Office 2007: Beginning Visio**
  - Creating Visio 2007 Diagrams
    - Course: mo_bgvs_a01_dt_enus
  - Enhancing and Customizing Diagrams in Visio 2007
    - Course: mo_bgvs_a02_dt_enus
  - Collaborating and Using Visio 2007 With Other Programs
    - Course: mo_bgvs_a03_dt_enus

- **Microsoft Office 2007: Outlook Web Access**
  - Using Outlook Web Access 2007
    - Course: mo_otwa_a01_dt_enus
  - Outlook Web Access 2007 Advanced Features
    - Course: mo_otwa_a02_dt_enus
DESKTOP SKILLS COURSEWARE

Microsoft Office Live Meeting 2007 for End Users
- Attending a Microsoft Office 2007 Live Meeting Course: mo_lmeu_a01_dt_enus
- Hosting a Microsoft Office 2007 Live Meeting Course: mo_lmeu_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 365

Microsoft Office Online and Office 365
- Introducing Microsoft Office Online for Personal Use Course: mo_oone_a01_dt_enus
- Introducing Microsoft Office 365 Applications Course: mo_oone_a03_dt_enus

Microsoft Office 365
- Microsoft Office 365: Applications Course: mo_oonf_a01_dt_enus
- Microsoft Office 365: Document Management Course: mo_oonf_a02_dt_enus

Microsoft Office 365 for Advanced Business Users
- Microsoft Office 365 for Advanced Business Users: Portal Enhancements Course: mo_oong_a01_dt_enus
- Microsoft Office 365 for Advanced Business Users: Clutter and Compliance Course: mo_oong_a02_dt_enus
- Microsoft Office 365 for Advanced Business Users: IT Management Controls Course: mo_oong_a03_dt_enus

DESIGN SKILLS

MICROSOFT WINDOWS 10

Microsoft Windows 10 End User
- Microsoft Windows 10 End User: Signing In and First View Course: mw_wdeu_a01_dt_enus
- Microsoft Windows 10 End User: Hardware, Software, and Security Settings Course: mw_wdeu_a02_dt_enus
- Microsoft Windows 10 End User: Customizing Windows 10 Course: mw_wdeu_a03_dt_enus
- Microsoft Windows 10 End User: New Features Course: mw_wdeu_a04_dt_enus
- Microsoft Windows 10 End User: Browsing with Edge Course: mw_wdeu_a05_dt_enus
- Microsoft Windows 10 End User: Cortana Course: mw_wdeu_a06_dt_enus

Microsoft Windows 8

Microsoft Windows 8: End User
- Windows 8: New Features and Common Tasks Course: mw_eteu_a01_dt_enus
- Files and Connectivity in Windows 8 Course: mw_eteu_a02_dt_enus
- Personalizing Windows 8 Course: mw_eteu_a03_dt_enus
- Working with Apps in Windows 8 Course: mw_eteu_a04_dt_enus
- Internet Explorer 10, File Sharing, and Recovery in Windows 8 Course: mw_eteu_a05_dt_enus
- Managing Hardware and Advanced Options in Windows 8 Course: mw_etev_a06_dt_enus

Microsoft Windows 8.1: End User
- New Features and Common Tasks in Windows 8.1 Course: mw_etev_a01_dt_enus
- Organizing Files and Searching for Items in Windows 8.1 Course: mw_etev_a02_dt_enus
- Getting Online, Sharing, and Using SkyDrive in Windows 8.1 Course: mw_etev_a03_dt_enus
- Personalizing Windows 8.1 Course: mw_etev_a04_dt_enus
- Working with Apps in Windows 8.1 Course: mw_etev_a05_dt_enus
- Managing Hardware and Advanced Options in Windows 8.1 Course: mw_etev_a06_dt_enus
DESKTOP SKILLS COURSEWARE

- Microsoft Windows 8.1 Update 1: End User
  Windows 8.1 Update 1: Navigating the UI Course................................................. mw_etew_a01_dt_enus
  Windows 8.1 Update 1: Working with Files and Apps Course........................................ mw_etew_a02_dt_enus
  Windows 8.1 Update 1: Windows Management and Customization Features Course.................. mw_etew_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 7

- Microsoft Windows 7: First Look for End Users
  Microsoft Windows 7: First Look for End Users Course........................................ mw_mwfe_a01_dt_enus

- Microsoft Windows 7: End User
  Getting Started with Windows 7 Course................................................................. mw_mweu_a01_dt_enus
  Setting up and Securing Windows 7 Course......................................................... mw_mweu_a02_dt_enus
  Customizing Windows 7 Course............................................................................... mw_mweu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 9

- Microsoft Internet Explorer 9: End User
  Microsoft Internet Explorer 9: Browsing and Managing Web Pages Course........................ id_mcin_a01_dt_enus
  Microsoft Internet Explorer 9: Searching and Subscribing to Web Content Course................ id_mcin_a02_dt_enus
  Microsoft Internet Explorer 9: Customization and Security Course.............................. id_mcin_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 8

- Microsoft Internet Explorer 8: End User
  Internet Explorer 8: Basic Features Course............................................................. id_mcie_a01_dt_enus
  Internet Explorer 8: Advanced Features Course...................................................... id_mcie_a02_dt_enus

DESKTOP COMPUTER SKILLS

GOOGLE

- Google Apps Fundamentals
  Google Apps: Google Drive Course............................................................................. ds_goap_a01_dt_enus
  Google Apps: Gmail and Calendar Course..................................................................... ds_goap_a02_dt_enus
  Google Apps: Docs and Sheets Course......................................................................... ds_goap_a03_dt_enus
  Google Apps: Slides, Sites, and Google+ Course......................................................... ds_goap_a04_dt_enus

- Google Analytics
  Google Analytics Fundamentals and Data Collection Course....................................... ds_goan_a01_dt_enus
  Google Analytics Reports Course................................................................................. ds_goan_a02_dt_enus
  Google Conversions and Tags Course............................................................................ ds_goan_a03_dt_enus
DESKTOP SKILLS COURSEWARE

Analytics APIs and Tools Course.................................................ds_goan_a04_dt_enus

DESKTOP COMPUTER SKILLS

SOCIAL NETWORKING

■ Yammer for Business Users
Yammer for Business Users: Using Yammer Course.......................... ds_yfbu_a01_dt_enus

■ Getting the Most from Social Networking
Social Networking Fundamentals Course......................................ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management Course.............ds_gmsn_a02_dt_enus

DESKTOP COMPUTER SKILLS

MOBILE DEVICES

■ Getting Started with iOS 8 for iPad
Introducing iOS 8 for iPad Course..............................................ds_ipae_a01_dt_enus

■ Getting Started with iOS 8 for iPhone
Introducing iOS 8 for iPhone Course..........................................ds_iphn_a01_dt_enus

DESKTOP COMPUTER SKILLS

SAP

■ Overview of SAP for Project Teams
Overview of SAP Solutions Course.................................................sa_ospt_a01_it_enus
Financial Accounting with SAP Course...........................................sa_ospt_a02_it_enus
SAP Logistics Modules Course..................................................sa_ospt_a03_it_enus
SAP ERP Architecture Course.....................................................sa_ospt_a04_it_enus
SAP Administration Course.......................................................sa_ospt_a05_it_enus
SAP Project Planning and Implementation Course................................sa_ospt_a06_it_enus
SAP NetWeaver Platform Course..................................................sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users
SAP Enterprise Resource Planning (ERP) Course.............................sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM) Course.........................sa_bseu_a02_dt_enus
SAP Product Lifecycle Management Course....................................sa_bseu_a03_dt_enus
SAP Supply Chain Management Course........................................sa_bseu_a04_dt_enus
SAP Supplier Relationship Management Course...............................sa_bseu_a05_dt_enus

■ SAP Business One for End Users
SAP Business One - Introduction for End Users Course.......................sa_boeu_a01_dt_enus

■ SAP Business Objects Business Intelligence
SAP BusinessObjects: Overview Course............................................sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports Course..................................sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence Course................................sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics Course......................sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView Course...........................................sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence Course..........................sa_bobi_a06_dt_enus

■ Fundamentals of Crystal Reports 2011
Getting Started with Crystal Reports 2011 Course............................cr_crre_a01_dt_enus

DESKTOP COMPUTER SKILLS

SEAGATE CRYSTAL REPORTS

MENTORING ASSETS
DESKTOP SKILLS COURSEWARE

Mentoring Assets
Mentoring 77-881 Word 2010
Mentoring Assets ........................................ mnt77881
Mentoring 77-882 Excel 2010
Mentoring Assets ........................................ mnt77882
Mentoring Using Word 2007
Mentoring Assets ........................................ mntwd2007
Mentoring Using Excel 2007
Mentoring Assets ........................................ mntex2007
Mentoring 77-888 Excel 2010 Expert
Mentoring Assets ........................................ mnt77888
Mentoring 77-418 Word 2013
Mentoring Assets ........................................ mnt77418
Mentoring 77-420 Excel 2013
Mentoring Assets ........................................ mnt77420
Mentoring 77-427 Excel 2013 Expert Part One
Mentoring Assets ........................................ mnt77427
Mentoring 77-428 Excel 2013 Expert Part Two
Mentoring Assets ........................................ mnt77428

DESKTOP COMPUTER SKILLS

TEST PREPS

Test Preps
TestPrep 77-881 Word 2010
Testprep Exams ....................................... mo_bwrd_a01_tp_enus
TestPrep 77-882 Excel 2010
Testprep Exams ....................................... mo_bexl_a01_tp_enus
TestPrep 77-883 PowerPoint 2010
Testprep Exams ....................................... mo_bppt_a01_tp_enus
TestPrep 77-885 Access 2010
Testprep Exams ....................................... mo_bacc_a01_tp_enus
TestPrep 77-884 Outlook 2010
Testprep Exams ....................................... mo_bout_a01_tp_enus
TestPrep 77-888 Excel 2010 Expert
Testprep Exams ....................................... mo_aexl_a01_tp_enus
TestPrep 70-178 Microsoft Project 2010, Managing Projects
Testprep Exams ....................................... mo_bprj_a01_tp_enus
### BUSINESS SKILLS COURSEWARE

#### BUSINESS STRATEGY AND OPERATIONS

**OPERATIONS CURRICULUM**

**The Foundations of Six Sigma**

- Are You Listening to Your Customers?  
  *Business Impact Series*  
  oper_25_a01_bs_enus
- Quick Wins in Six Sigma Implementation  
  *Business Impact Series*  
  oper_25_a02_bs_enus
- Six Sigma Versus TQM  
  *Business Impact Series*  
  oper_25_a03_bs_enus
- Lean Inbound Transportation  
  *Business Impact Series*  
  oper_25_a04_bs_enus
- A Critical-to-quality Tree - What's That?  
  *Business Impact Series*  
  oper_25_a05_bs_enus
- Basic Measurement Concepts in Six Sigma  
  *Business Impact Series*  
  oper_25_a06_bs_enus
- Does Your Business Really Need Six Sigma?  
  Challenge Series  
  _pc_ch_ssch001
- Identifying Candidates for Key Six Sigma Roles  
  Challenge Series  
  _pc_ch_ssch002

**Six Sigma Green Belt: Six Sigma and the Organization**

- Six Sigma and Organizational Goals  
  Course  
  oper_24_a01_bs_enus
- Lean Principles and Six Sigma Projects  
  Course  
  oper_24_a02_bs_enus
- Design for Six Sigma and FMEA  
  Course  
  oper_24_a03_bs_enus

**Six Sigma Green Belt: Define**

- Six Sigma Project Identification  
  Course  
  oper_25_a01_bs_enus
- Voice of the Customer in Six Sigma  
  Course  
  oper_25_a02_bs_enus
- Basics of Six Sigma Project Management  
  Course  
  oper_25_a03_bs_enus
- Six Sigma Management and Planning Tools  
  Course  
  oper_25_a04_bs_enus
- Performance Metrics for Six Sigma  
  Course  
  oper_25_a05_bs_enus
- Six Sigma Project Team Dynamics and Performance  
  Course  
  oper_25_a06_bs_enus

**Six Sigma Green Belt: Measure**

- Process Documentation and Analysis in Six Sigma  
  Course  
  oper_26_a01_bs_enus
- Basic Probability and Statistical Distributions in Six Sigma  
  Course  
  oper_26_a02_bs_enus
- Data Classification, Sampling, and Collection in Six Sigma  
  Course  
  oper_26_a03_bs_enus
- Statistics and Graphical Presentation in Six Sigma  
  Course  
  oper_26_a04_bs_enus
- Measurement System Analysis in Six Sigma  
  Course  
  oper_26_a05_bs_enus
- Process and Performance Capability Measurement in Six Sigma  
  Course  
  oper_26_a06_bs_enus

**Six Sigma Green Belt: Analyze**

- Multi-vari Studies, Correlation, and Linear Regression in Six Sigma  
  Course  
  oper_27_a01_bs_enus
- Introduction to Hypothesis Testing and Tests for Means in Six Sigma  
  Course  
  oper_27_a02_bs_enus
- Hypothesis Tests for Variances and Proportions in Six Sigma  
  Course  
  oper_27_a03_bs_enus

**Six Sigma Green Belt: Improve**

- Design of Experiments in Six Sigma  
  Course  
  oper_28_a01_bs_enus
- Root Cause Analysis and Waste Elimination in Six Sigma  
  Course  
  oper_28_a02_bs_enus
- Cycle Time Reduction and Kaizen in Six Sigma  
  Course  
  oper_28_a03_bs_enus

**Six Sigma Green Belt: Control**

- Statistical Process Control and Control Plans in Six Sigma  
  Course  
  oper_29_a01_bs_enus
- Creating and Using Control Charts in Six Sigma  
  Course  
  oper_29_a02_bs_enus
- Lean Tools for Process Control in Six Sigma  
  Course  
  oper_29_a03_bs_enus

**Six Sigma Yellow Belt: Six Sigma Fundamentals**

- Six Sigma and Lean Foundations and Principles  
  Course  
  oper_30_a01_bs_enus

---

87  
www.skillsoft.com  
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Six Sigma Team Basics, Roles, and Responsibilities Course........................................ oper_30_a02_bs_enus
Six Sigma Quality Tools Course................................................ oper_30_a03_bs_enus
Six Sigma Metrics Course.................................................. oper_30_a04_bs_enus

■ Six Sigma Yellow Belt: Define
Identifying Six Sigma Projects Course........................................... oper_31_a01_bs_enus
Six Sigma Project Management Basics Course........................................ oper_31_a02_bs_enus

■ Six Sigma Yellow Belt: Measure
Basic Statistics for Six Sigma Course........................................ oper_32_a01_bs_enus
Data Types and Data Collection in Six Sigma Course........................................ oper_32_a02_bs_enus
Six Sigma and Measurement System Analysis Course........................................ oper_32_a03_bs_enus

■ Six Sigma Yellow Belt: Analyze
Lean Tools and FMEA in Six Sigma Course........................................ oper_33_a01_bs_enus
Six Sigma Data Analysis and Root Cause Analysis Course........................................ oper_33_a02_bs_enus
Basics of Correlation, Regression, and Hypothesis Testing for Six Sigma Course........................................ oper_33_a03_bs_enus

■ Six Sigma Yellow Belt: Improve and Control
Six Sigma Improvement Techniques Course........................................ oper_34_a01_bs_enus
Control Tools and Documentation in Six Sigma Course........................................ oper_34_a02_bs_enus

■ Leading Sustainable Process Improvement
Spearheading a Process Improvement Challenge Series ........................................ _pc_ch_opch001

■ Six Sigma Black Belt (2015 BOK): Organization-wide Planning and Deployment
Fundamentals of Lean and Six Sigma and their Applications Course........................................ oper_36_a01_bs_enus
Six Sigma Project Selection, Roles, and Responsibilities Course........................................ oper_36_a02_bs_enus
Six Sigma Strategic Planning and Deployment Course........................................ oper_36_a03_bs_enus

Impact on Stakeholders and Benchmarking for Six Sigma Course........................................ oper_37_a01_bs_enus
Using Business and Financial Measures in Six Sigma Course........................................ oper_37_a02_bs_enus

■ Six Sigma Black Belt (2015 BOK): Team Management
Six Sigma Team Dynamics, Roles, and Success Factors Course........................................ oper_38_a01_bs_enus
Six Sigma Team Facilitation and Leadership Course........................................ oper_38_a02_bs_enus
Six Sigma Team Dynamics and Training Course........................................ oper_38_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Define
Determining Requirements by Listening to the Voice of the Customer in Six Sigma Course........................................ oper_39_a01_bs_enus
Six Sigma Business Case, Project Charter, and Tools Course........................................ oper_39_a02_bs_enus

■ Six Sigma Black Belt (2015 BOK): Measure
Process Flow Metrics and Analysis Tools for Six Sigma Course........................................ oper_40_a01_bs_enus
Data Types, Sampling, Collection, and Measurement in Six Sigma Course........................................ oper_40_a02_bs_enus
Six Sigma Measurement Systems and Metrology Course........................................ oper_40_a03_bs_enus
Using Basic Statistics and Graphical Methods in Six Sigma Course........................................ oper_40_a04_bs_enus
Probability and Probability Distributions in Six Sigma Course........................................ oper_40_a05_bs_enus
Determining Process Performance and Capability in Six Sigma Course........................................ oper_40_a06_bs_enus

■ Six Sigma Black Belt (2015 BOK): Analyze
Measuring and Modeling Relationships between Variables in Six Sigma Course........................................ oper_41_a01_bs_enus
Basics of Hypothesis Testing and Tests for Means in Six Sigma
Course........................................ oper_41_a02_bs_enus

Tests for Variances and Proportions, ANOVA, and Goodness-of-fit in Six Sigma
Course........................................ oper_41_a03_bs_enus

Multivariate Tools and Nonparametric Tests in Six Sigma
Course........................................ oper_41_a04_bs_enus
FMEA and Other Nonstatistical Analysis Methods in Six Sigma
Course........................................ oper_41_a05_bs_enus

Six Sigma Black Belt (2015 BOK): Improve
Understanding DOE and Planning Experiments in Six Sigma
Course........................................ oper_42_a01_bs_enus
Designing, Conducting, and Analyzing Experiments in Six Sigma
Course........................................ oper_42_a02_bs_enus
Lean Improvement Methods and Implementation Planning in Six Sigma
Course........................................ oper_42_a03_bs_enus

Six Sigma Black Belt (2015 BOK): Control
Statistical Process Control (SPC) and Control Charts in Six Sigma
Course........................................ oper_43_a01_bs_enus
Using Lean Control Tools and Maintaining Controls in Six Sigma
Course........................................ oper_43_a02_bs_enus
Sustaining Six Sigma Improvements
Course........................................ oper_43_a03_bs_enus

Six Sigma Black Belt (2015 BOK): Design for Six Sigma (DFSS)
Common DFSS Methodologies, Design for X, and Robust Designs
Course........................................ oper_44_a01_bs_enus

Operations Management: Efficiency of Production
Operations Management Functions and Strategies
Course........................................ oper_45_a01_bs_enus
Strategic Product and Service Management
Course........................................ oper_45_a02_bs_enus
Supply Chain Management Basics: Cutting Costs and Optimizing Delivery
Course........................................ oper_45_a03_bs_enus
Inventory Management: Aligning Inventory with Production and Demand
Course........................................ oper_45_a04_bs_enus
Optimizing Operations Using Demand Forecasting and Capacity Management
Course........................................ oper_45_a05_bs_enus

Understanding Lean Production
Using Lean to Perfect Organizational Processes
Course........................................ oper_46_a01_bs_enus
Using Lean to Improve Flow and Pull
Course........................................ oper_46_a02_bs_enus
Using Lean to Reduce Waste and Streamline Value Flow
Course........................................ oper_46_a03_bs_enus
Applying Value Stream Mapping in Lean Business
Course........................................ oper_46_a04_bs_enus
Five Steps to Perfection: Implementing Lean Business Impact Series............... pc_bi_ssbio09
Value Stream Maps for Non-manufacturing Processes
Business Impact Series............... pc_bi_ssbio10

Mentoring Asset
Mentoring Six Sigma Green Belt (SSGB)
Mentoring Assets.......................... mntcssgb
Mentoring Six Sigma Yellow Belt (SSYB)
Mentoring Assets.......................... mntcssyb

Test Preps
TestPrep Six Sigma Green Belt (SSGB)
Testprep Exams......................... oper_ssgb_a02_tp_enus
TestPrep Six Sigma Yellow Belt (SSYB)
Testprep Exams......................... oper_30_a01_tp_enus

BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

Moving From an Operational Manager to a Strategic Thinker
Effective Critical Analysis of Business Reports
Business Impact Series.......................... pc_bi_pfbi004
Leading Outside the Organization
Business Impact Series.......................... pc_bi_lsbi005
Returning to Core Competencies
Business Impact Series.......................... pc_bi_lsbi014
Competitive Awareness and Strategy Challenge Series ....................... pc_ch_lach022
BUSINESS SKILLS COURSEWARE

- **The Fundamentals of Globalization**
  - Managing Expatriates' Career Development
  - Business Impact Series
  - The Etiquette of Cross-cultural Gift Giving
  - Business Impact Series
  - Evaluating Globalization Opportunities
  - Challenge Series

- **Fundamentals of Business Planning**
  - Preparing and Implementing a Business Plan
  - Course

- **Thinking Strategically and Managing Risk**
  - Thinking Strategically as a Manager
  - Course
  - Using Strategic Thinking to Consider the Big Picture
  - Course
  - Identifying Risks in Your Organization
  - Course
  - Assessing Your Organization’s Risks
  - Course
  - Responding Effectively to Risks
  - Course
  - Effective Critical Analysis of Business Reports
  - Business Impact Series
  - Returning to Core Competencies
  - Business Impact Series
  - Competitive Awareness and Strategy
  - Challenge Series

- **Big Data Basics**
  - Big Data Fundamentals
  - Course
  - Big Data Interpretation
  - Course

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

- **Digital Marketing**
  - Digital Marketing: Getting to the Customer
  - Course
  - Search Engine Marketing: Getting Discovered by the Customer
  - Course

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

- **Accounting for Non-Financial Professionals**
  - Basic Accounting Concepts for Non-financial Professionals
  - Course
  - Basic Budgeting for Non-financial Professionals
  - Course
Comprehending Financials: A Guide to Financial Statements
Course.................................................fini_08_a03_bs_enus
Financial Statement Analysis for Non-financial Professionals
Course.................................................fini_08_a04 bs_enus
Increasing Cash Flow in Times of Need
Business Impact Series........................._pc_bi_fabi013
Attracting New Investors - Keeping Presentations Focused
Business Impact Series........................._pc_bi_fabi014
What's Your Gross Profit Margin Really Saying?
Business Impact Series........................._pc_bi_fabi016
Recognizing The Value of Intangible Assets
Business Impact Series........................._pc_bi_fabi007
Recession: How it Affects Business
Business Impact Series........................._pc_bi_fabi008
Assessing Nonrecurring Items in Income Statements
Business Impact Series........................._pc_bi_fabi009
The Time Value of Money: Possible Pitfalls
Business Impact Series........................._pc_bi_fabi011
Using Financial Analysis for Credit Decisions
Challenge Series................................._pc_ch_lach012

Accounting Basics
Key Accounting Concepts and Principles
Course.................................................fini_09_a01_bs_enus
Recording, Posting, and Balancing the Books
Course.................................................fini_09_a02 bs_enus
Preparing Financial Statements and Closing Accounts
Course.................................................fini_09_a03 bs_enus
Accounting for Stock Transactions
Course.................................................fini_09_a04 bs_enus
Outsourcing Financial Activities
Business Impact Series........................._pc_bi_fabi001
Deconstructing the Balance Sheet
Business Impact Series........................._pc_bi_fabi010

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

Bank Branch Operations Management
Bank Branch Management: Mortgage and Auto Loans
Course.................................................fini_01_a01 bs_enus
Bank Branch Management: Payment and Settlement Systems
Course.................................................fini_01_a02 bs_enus
Bank Branch Management: Teller Roles and Credit Card Operations
Course.................................................fini_01_a03 bs_enus
Bank Branch Management: Dealing with Operational and Credit Risks
Course.................................................fini_01_a04 bs_enus
Bank Branch Management: Internal Controls and Banking Technology
Course.................................................fini_01_a05 bs_enus
Bank Branch Management: Branch Security and Fraud
Course.................................................fini_01_a06 bs_enus

Commodity and Energy Markets, Futures, and Forwards

Commodity and Energy Markets and Derivatives
Futures Fundamentals: Commodity, Equity, and Currency Futures
Course.................................................fini_02_a01 bs_enus
Course.................................................fini_02_a02 bs_enus
Course.................................................fini_02_a03 bs_enus

Insurance Concepts, Types, and Annuities

Insurance Basics, Underwriting, and Actuarial Practices
Life, Health, and General Insurance
Special Insurance Arrangements: Group Insurance, Reinsurance, and Annuities
Course.................................................fini_03_a01 bs_enus
Course.................................................fini_03_a02 bs_enus
Course.................................................fini_03_a03 bs_enus

Mutual Fund Concepts, Portfolio Management, and Regulations

Mutual Funds: Basic Concepts, Structure, and Types
Mutual Funds: Portfolio Management and Accounting
Mutual Funds: Performance Evaluation and Regulations
Course.................................................fini_04_a01 bs_enus
Course.................................................fini_04_a02 bs_enus
Course.................................................fini_04_a03 bs_enus

Global Banking Supervision and Anti-Money Laundering Regulations

Banking Supervision and Corporate Governance
Internal Control and Audits in Banks
Special Banking Risks and their Management
Anti-money Laundering and Global Initiatives
Course.................................................fini_05_a01 bs_enus
Course.................................................fini_05_a02 bs_enus
Course.................................................fini_05_a03 bs_enus
Course.................................................fini_05_a04 bs_enus
BUSINESS SKILLS COURSEWARE

Anti-money Laundering and Regulatory Framework Course......................... fini_05_a05_bs_enus

Bank Risks and Capital Adequacy Planning

Basel Regulations and Capital Adequacy Requirements Course........................ fini_06_a01_bs_enus
Capital Adequacy Planning Approaches Course............................................ fini_06_a02_bs_enus

Basel Regulations and Bank Risk Management

Basel II and Basel III: An Overview Course............................................... fini_07_a01_bs_enus
IRB Framework and Risk-rating System Course........................................... fini_07_a02_bs_enus
IRB Approach for Corporate and Retail Exposures Course............................ fini_07_a03_bs_enus
Quantification of IRB Systems Course......................................................... fini_07_a04_bs_enus
Data Maintenance and Oversight for IRB Systems Course............................ fini_07_a05_bs_enus
Basel Regulations and Operational Risk Management Course........................ fini_07_a06_bs_enus
Operational Risk and Advanced Measurement Approach Course..................... fini_07_a07_bs_enus
Operational Risk Identification, Assessment, and Quantification Course............. fini_07_a08_bs_enus
Operational Risk Management Framework, Process, and Applications Course........ fini_07_a09_bs_enus

Basel III and Liquidity Risk Management

Management and Supervision of Liquidity Risk Course.................................... fini_08_a01_bs_enus
Liquidity Risk Measurement, Monitoring, and Application of Standards Course........ fini_08_a02_bs_enus

Counterparty Credit Risk and Credit Rating

Derivative Contracts: Futures, Forwards, Swaps, and Options Course................ fini_09_a01_bs_enus
Measuring Credit Risk of Derivative Contracts Course.................................... fini_09_a02_bs_enus
Mitigating Credit Risk Course........................................................................ fini_09_a03_bs_enus
Credit Rating Systems and Capital Reserves Course...................................... fini_09_a04_bs_enus

Credit Risk Analysis

Credit Analysis and Loan Pricing and Regulations Course.............................. fini_10_a01_bs_enus
Financial Analysis for Credit Risk Determination Course............................... fini_10_a02_bs_enus
Nonfinancial Credit and Asset Analysis Course.............................................. fini_10_a03_bs_enus
Problem Loans and Risk Analysis for Common Loans Course.......................... fini_10_a04_bs_enus
Risk Analysis for Specialized Loans Course.................................................. fini_10_a05_bs_enus

Credit Derivative Instruments

Credit Derivatives and Credit Risk Course..................................................... fini_11_a01_bs_enus
Classical Credit Derivatives and Total Return Swaps Course............................ fini_11_a02_bs_enus
Securitization and Asset-backed Securities Course.......................................... fini_11_a03_bs_enus
Credit-linked and Repackaged Notes Course................................................. fini_11_a04_bs_enus
Credit Default Swaps and Credit Spread Options Course................................ fini_11_a05_bs_enus
Credit Derivatives Applications Course........................................................ fini_11_a06_bs_enus
Credit Derivatives: Pricing and Operational Issues Course............................. fini_11_a07_bs_enus
Credit Derivatives: Regulatory, Legal, and Taxation Issues Course.................... fini_11_a08_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Human Resources Core Knowledge: Skills, Concepts, and Tools Course.............. hr_09_a01_bs_enus
Human Resources Core Knowledge: Functions and Activities Course............... hr_09_a02_bs_enus
Final Exam: Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned) Final Exams ........................................... hr_09_a01_fe_enus
BUSINESS SKILLS COURSEWARE

- **Business Management and Strategy (HRCI: PHR/SPHR-aligned)**
  - Business Management and Strategy: The HR Function and Business Environment
    Course..........................hr_10_a01_bs_enus
  - Business Management and Strategy: HR and the Strategic Planning Process
    Course..........................hr_10_a02_bs_enus
  - Business Management and Strategy: HR Functions and Roles
    Course..........................hr_10_a03_bs_enus
  - Final Exam: Business Management and Strategy (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_10_a01_fe_enus

- **Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)**
  - Workforce Planning and Employment: Employment Legislation
    Course..........................hr_11_a01_bs_enus
  - Workforce Planning and Employment: Recruitment Strategies
    Course..........................hr_11_a02_bs_enus
  - Workforce Planning and Employment: Sourcing and Selecting Candidates
    Course..........................hr_11_a03_bs_enus
  - Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies
    Course..........................hr_11_a04_bs_enus
  - Final Exam: Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_11_a01_fe_enus

- **Human Resource Development (HRCI: PHR/SPHR-aligned)**
  - Human Resource Development: Regulations and Organizational Development
    Course..........................hr_12_a01_bs_enus
  - Human Resource Development: Employee Training
    Course..........................hr_12_a02_bs_enus
    Course..........................hr_12_a03_bs_enus
  - Final Exam: Human Resource Development (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_12_a01_fe_enus

- **Compensation and Benefits (HRCI: PHR/SPHR-aligned)**
  - Compensation and Benefits: Regulations, Strategies, and Needs Assessment
    Course..........................hr_13_a01_bs_enus
  - Compensation and Benefits: Managing Policies, Programs, and Activities
    Course..........................hr_13_a02_bs_enus
  - Compensation and Benefits: Organizational Responsibilities
    Course..........................hr_13_a03_bs_enus
  - Final Exam: Compensation and Benefits (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_13_a01_fe_enus

- **Employee and Labor Relations (HRCI: PHR/SPHR-aligned)**
  - Employee and Labor Relations: Employment Regulations and Organizational Programs
    Course..........................hr_14_a01_bs_enus
  - Employee and Labor Relations: Behavioral and Disciplinary Issues and Resolution
    Course..........................hr_14_a02_bs_enus
  - Employee and Labor Relations: Unions and Collective Bargaining
    Course..........................hr_14_a03_bs_enus
  - Final Exam: Employee and Labor Relations (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_14_a01_fe_enus

- **Risk Management (HRCI: PHR/SPHR-aligned)**
  - Risk Management: Organizational Risk and Safety and Health Legislation
    Course..........................hr_15_a01_bs_enus
  - Risk Management: Workplace Safety, Security, and Privacy
    Course..........................hr_15_a02_bs_enus
  - Final Exam: Risk Management (HRCI: PHR/SPHR-aligned)
    Final Exams ...................... hr_15_a01_fe_enus

- **Strategic Human Resource Management (HRCI: PHR-aligned)**
  - Strategic HR for SPHR Exam Candidates Part I
    Course..........................hr_16_a01_bs_enus
  - Strategic HR for SPHR Exam Candidates Part II
    Course..........................hr_16_a02_bs_enus
BUSINESS SKILLS COURSEWARE

Final Exam: Strategic Human Resource Management
(HRCI: SPHR-aligned)
Final Exams ............................................................. hr_16_a01_fe_enus

- **SHRM-CP/SCP: HR Competencies**
  HR Competencies: Leadership and Ethical Practice
  Course ............................................................. hr_17_a01_bs_enus
  HR Competencies: Business Acumen and Relationship Management
  Course ............................................................. hr_17_a02_bs_enus
  HR Competencies: Consultation and Critical Evaluation
  Course ............................................................. hr_17_a03_bs_enus
  HR Competencies: Global and Cultural Effectiveness and Communication
  Course ............................................................. hr_17_a04_bs_enus

- **SHRM-CP/SCP: Management of People**
  Management of People: Talent Acquisition and Retention
  Course ............................................................. hr_18_a01_bs_enus
  Management of People: Employee Engagement
  Course ............................................................. hr_18_a02_bs_enus
  Management of People: Learning and Development
  Course ............................................................. hr_18_a03_bs_enus
  Management of People: Total Rewards
  Course ............................................................. hr_18_a04_bs_enus

- **SHRM-CP/SCP: Organization and the HR Function**
  Organization and HR: Structure of the HR Function
  Course ............................................................. hr_19_a01_bs_enus
  Organization and HR: Organizational Effectiveness and Development
  Course ............................................................. hr_19_a02_bs_enus
  Organization and HR: Workforce Management and Using Technology and Data
  Course ............................................................. hr_19_a03_bs_enus
  Organization and HR: Employee Relations
  Course ............................................................. hr_19_a04_bs_enus

- **SHRM-CP/SCP: Workplace Management and HR**
  Workplace Management: Global HR, Diversity, and Inclusion
  Course ............................................................. hr_20_a01_bs_enus
  Workplace Management: Risk Management
  Course ............................................................. hr_20_a02_bs_enus
  Workplace Management: Corporate Social Responsibility
  Course ............................................................. hr_20_a03_bs_enus
  Workplace Management: Employment Laws and Regulations
  Course ............................................................. hr_20_a04_bs_enus

- **SHRM-CP/SCP: HR Strategy Management**
  Human Resource Strategy Management: Strategic Planning
  Course ............................................................. hr_21_a01_bs_enus
  Human Resource Strategy Management: Business and HR Strategy
  Course ............................................................. hr_21_a02_bs_enus

- **SHRM-SCP: HRM for Senior HR Professionals**
  Advanced HR Management: Competencies for Senior HR Professionals Part I
  Course ............................................................. hr_22_a01_bs_enus
  Advanced HR Management: Competencies for Senior HR Professionals Part II
  Course ............................................................. hr_22_a02_bs_enus
  Advanced Human Resources Management: People and Organization
  Course ............................................................. hr_22_a03_bs_enus
  Advanced Human Resources Management: Workplace and HR Strategy
  Course ............................................................. hr_22_a04_bs_enus

- **Recruiting, Screening, and Onboarding Effectively**
  Hitting the Recruitment Bull's-eye
  Course ............................................................. ahr_01_a01_bs_enus
  Applicant Screening: The First Step in Hiring the Best
  Course ............................................................. ahr_01_a02_bs_enus
  Ensuring Onboarding Success
  Course ............................................................. ahr_01_a03_bs_enus
  Guarding Against Interviewing Biases
  Business Impact Series ........................................ pc_bi_hrbi003
  Conducting Interviews: Asking the Right Questions
  Business Impact Series ........................................ pc_bi_hrbi014
  Creating a Compelling Job Description
  Business Impact Series ........................................ pc_bi_hrbi015
  Hiring Strategic Thinkers
  Challenge Series ................................................ pc_ch_lach011
  Hiring a New Employee
  Challenge Series ................................................ pc_ch_lach028
  Fringe Benefits: Maintaining a Competitive Hiring Advantage
  Business Impact Series ........................................ pc_bi_hrbi004
  Aligning Recruitment to Job Requirements
  Business Impact Series ........................................ pc_bi_hrbi001

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Preventing High Turnover Rates: How to Keep The Best Business Impact Series .................................................. _pc_bi_mgbi008
Disciplines of Organizational Learning: Personal Mastery Business Impact Series ............................................. _pc_bi_pfbi011
Surviving the Talent Crunch Challenge Series .................................................. _pc_ch_lsch007

Transformational HR and Talent Management

Planning for Skills Needs and Managing Performance Course................................................................. ahr_02_a01_bs_enus
Building Career Development Programs and Succession Planning Course.................................................. ahr_02_a02_bs_enus
Implementing Transformational HR Course................................................................. ahr_02_a03_bs_enus
Individual Behavior in Organizations Course............................................................... ahr_02_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

Administrative Support: Secrets to Success

Administrative Support: Developing Your Essential Skills Course.................................................. aad_01_a01_bs_enus
Administrative Support: Working in Partnership with Your Boss Course.................................................. aad_01_a02_bs_enus
Administrative Support: Interacting Effectively with Colleagues Course.................................................. aad_01_a03_bs_enus
Administrative Support: Projecting a Positive Professional Image Course.................................................. aad_01_a04_bs_enus

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

Business Execution

Fostering a Business Execution Culture Business Impact Series .................................................. _pc_bi_lsbio18
Performance Dashboard or Scorecard? Business Impact Series .................................................. _pc_bi_mgbi012

Coaching for Results

Beginning Your Coaching Engagement Course................................................................. mgmt_38_a01_bs_enus
Coaching Techniques that Drive Change Course................................................................. mgmt_38_a02_bs_enus
Coaching to Drive Performance Course................................................................. mgmt_38_a03_bs_enus
The Art of Effective Coaching Business Impact Series .................................................. _pc_bi_lsbio18
Coaching Challenge Series .................................................. _pc_ch_lach024
Coaching to Shift Perceptions Challenge Series .................................................. _pc_ch_mgch007

Effective Delegation

Achieve Your Objectives through Effective Delegation Course.................................................. mgmt_39_a01_bs_enus
The Delegation Process Course................................................................. mgmt_39_a02_bs_enus
Successful Delegation: Supervise and Encourage Course.................................................. mgmt_39_a03_bs_enus
Use Delegation to Develop Your Team Course................................................................. mgmt_39_a04_bs_enus
Delegating Appropriate Tasks Business Impact Series .................................................. _pc_bi_mgbi007
Developing Employees through Delegation Challenge Series .................................................. _pc_ch_lach017

First Time Manager Essentials

The Reality of Being a First-time Manager Course................................................................. amg_01_a01_bs_enus
Facing Challenges as a First-time Manager Course................................................................. amg_01_a02_bs_enus
Managing Fairly Business Impact Series .................................................. _pc_bi_mgbi016
Acting Decisively Challenge Series .................................................. _pc_ch_lach034
Employee Dismissal Challenge Series .................................................. _pc_ch_lach038
Making the Move Into Management Challenge Series .................................................. _pc_ch_lach029

Managing Employee Performance

Keeping Top Performers Challenged Course................................................................. amg_03_a01_bs_enus
Planning an Effective Performance Appraisal Course.................................................. amg_03_a02_bs_enus
Creating a Plan for Performance Management Course.................................................. amg_03_a03_bs_enus
BUSINESS SKILLS COURSEWARE

Detecting and Dealing with Performance Problems Course.................................................. amg_03_a04_bs_enus
Preparing for Your Performance Appraisal Business Impact Series................................. _pc_pfbi017
Underperforming Employee – Now What? Business Impact Series................................. _pc_hrbi010
Managing Performance Challenge Series .......................................................... _pc_ch_lach002

- Advanced Management Techniques
  Gauging Your Organization's High-performing Potential Course................................. amg_04_a01_bs_enus
  Managing for Cross-functionality Course................................................................ amg_04_a02_bs_enus
  Managing Your Company's Talent Course................................................................ amg_04_a03_bs_enus
  Managing the Unique Needs of Experts Course......................................................... amg_04_a04_bs_enus
  Fostering Mentoring Relationships Course.............................................................. amg_04_a05_bs_enus
  Attracting and Retaining Talent Challenge Series ...................................................... _pc_ch_lach021
  Managing Top Performers Is Always Easy...Right? Business Impact Series...................... _pc_hrbi013
  Recognizing Natural Leaders Challenge Series ......................................................... _pc_ch_lsch001
  Developing Adaptable Managers Business Impact Series ........................................... _pc_mgbi013
  Employee Engagement Challenge Series ................................................................. _pc_mgch006
  Delivering Bad News Effectively Challenge Series .................................................... _pc_ch_lach033
  Building Upward Relationships Challenge Series ..................................................... _pc_ch_lach039

- Leveraging Key Management Techniques
  Effectively Directing and Delegating as a Manager Course....................................... amg_02_a01_bs_enus
  Managing Employee Development Course................................................................ amg_02_a02_bs_enus
  Facing the Management Challenges of Difficult Behavior and Diverse Teams Course................................................................ amg_02_a03_bs_enus
  Being a Fair and Caring Manager Course................................................................ amg_02_a04_bs_enus

- Managing a Multigenerational Workforce
  Maintaining a Cohesive Multigenerational Workforce Course................................... amg_05_a01_bs_enus
  Managing Multigenerational Employees Course......................................................... amg_05_a02_bs_enus
  Managing an Aging Workforce Business Impact Series ........................................... _pc_mgbi005
  Developing the Next Generation Business Impact Series ........................................ _pc_lsbi007
  Understanding the Motives of Millennials Business Impact Series .......................... _pc_mgbi014

Managing in Difficult Times

- Being an Effective Manager When Times Are Tough Course....................................... amg_06_a01_bs_enus
  Managing Motivation during Organizational Change Course....................................... amg_06_a02_bs_enus
  How to Manage Difficult Conversations Course....................................................... amg_06_a03_bs_enus
  Demonstrating Accountability in a Crisis Situation Challenge Series........................ _pc_ch_lach007
  Perseverance and Flexibility in Times of Crisis Challenge Series .............................. _pc_ch_lach026

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

- Effective Succession Planning
  Succession Planning Business Impact Series ............................................................. _pc_lsbi002
  Succession Planning and Management Programs Challenge Series ........................ _pc_ch_lsch004

- Setting and Managing Organizational Priorities
  Do You Share Your Organization's Values? Business Impact Series ........................... _pc_pabi006

- Leading Organizational Change
  The Keys to Sustainable Change Course................................................................ pe_02_a01_bs_enus
  Planning for Change Course..................................................................................... pe_02_a02_bs_enus
  Implementing and Sustaining Change Course................................................................ pe_02_a03_bs_enus
  Communicating Properly during Layoffs Business Impact Series .............................. _pc_hrbi005
  Involving Employees in Corporate Change Business Impact Series ............................. _pc_lsbi011
BUSINESS SKILLS COURSEWARE

Communicating Organizational Change
Business Impact Series ........................................... pc_bi_mgbi015
Beyond Change: Working with Agility
Business Impact Series ........................................... pc_bi_pabi009
Developing People
Challenge Series .................................................. pc_ch_lach013
Instituting a Quality Improvement Program
Challenge Series .................................................. pc_ch_pech002

■ Developing Leadership Skills

Motivating Your Employees
Course ................................................................. ald_01_a01_bs_enus
Communicating Vision to Your Employees
Course ................................................................. ald_01_a02_bs_enus
Leading through Positive Influence
Course ................................................................. ald_01_a03_bs_enus
Leveraging Emotional Intelligence
Course ................................................................. ald_01_a04_bs_enus
The Emotionally Intelligent Leader
Challenge Series .................................................. pc_ch_lach014
Crafting an Organizational Vision
Challenge Series .................................................. pc_ch_lach040
Motivating Human Behavior
Challenge Series .................................................. pc_ch_lsch002
Communicating a Shared Vision
Business Impact Series .......................................... pc_bi_lsbio01
Leading Outside the Organization
Business Impact Series .......................................... pc_bi_lsbio05
Leader as Motivator
Challenge Series .................................................. pc_ch_lach008
Returning to Core Competencies
Business Impact Series .......................................... pc_bi_lsbio14
Competitive Awareness and Strategy
Challenge Series .................................................. pc_ch_lach022

■ Leveraging Leadership Techniques

Key Elements of Business Execution
Course ................................................................. ald_02_a01_bs_enus
Building Innovation Cultures and Leaders
Course ................................................................. ald_02_a02_bs_enus
Leading Your Team through Change
Course ................................................................. ald_02_a03_bs_enus
Building a Leadership Development Plan
Course ................................................................. ald_02_a04_bs_enus
Aligning Unit Goals and Imperatives
Course ................................................................. ald_02_a05_bs_enus
Leading Teams through Change
Business Impact Series .......................................... pc_bi_lsbio03
Knowing When to Take Leadership Risks
Business Impact Series .......................................... pc_bi_lsbio06

Wanted - Innovation Leaders
Business Impact Series .......................................... pc_bi_lsbio13
Developing a Business Execution Culture
Challenge Series .................................................. pc_ch_lach001
Leading Change
Challenge Series .................................................. pc_ch_lach004
Leading Innovation
Challenge Series .................................................. pc_ch_lach010

■ Creating a Positive Atmosphere

Positive Atmosphere: Establishing an Engaged Workforce
Course ................................................................. ald_03_a01_bs_enus
Positive Atmosphere: Establishing a Positive Work Environment
Course ................................................................. ald_03_a02_bs_enus
Positive Atmosphere: How Organizational Learning Drives Positive Change
Course ................................................................. ald_03_a03_bs_enus

■ Improving Leadership Skills

Becoming an Inspirational Leader
Course ................................................................. ald_04_a01_bs_enus
Assessing Your Own Leadership Performance
Course ................................................................. ald_04_a02_bs_enus

■ Women In Leadership

Gender and Leadership
Course ................................................................. ald_05_a01_bs_enus
Choosing to Lead as a Woman
Course ................................................................. ald_05_a02_bs_enus
Career and Family Challenges for Women Leaders
Course ................................................................. ald_05_a03_bs_enus

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

■ Workplace Conflict

Preventing Unhealthy Workplace Conflict
Course ................................................................. comm_39_a01_bs_enus
Working Out and Through Conflict
Course ................................................................. comm_39_a02_bs_enus
Adapting Your Conflict Style
Course ................................................................. comm_39_a03_bs_enus
Confrontation: What's the Best Approach
Business Impact Series .......................................... pc_bi_mgbi009
BUSINESS SKILLS COURSEWARE

Personal Conflict Styles
Business Impact Series ..........................................._pc_bi_pabi002
Coping with Accusations in the Workplace
Challenge Series .................................................._pc_ch_lsch003
Managing Conflict
Challenge Series .................................................._pc_ch_lach009
Conflict: Avoid, Confront, or Delay?
Challenge Series .................................................._pc_ch_pach004
Meeting the Challenge of Workplace Conflict
Challenge Series .................................................._pc_ch_coch001

Issue-focused Negotiation

Issue-focused Negotiation: Are You Ready? Course..........................................................comm_40_a01_bs_enus
You and Your Negotiating Counterpart
Course ..................................................................comm_40_a02_bs_enus
Reaching a Negotiated Agreement
Course .................................................................comm_40_a03_bs_enus
Effective Body Language in Negotiations
Business Impact Series ........................................._pc_bi_pfbio13
Vendor Negotiations: Choosing the Best Approach
Challenge Series .................................................._pc_ch_lach032
Tailoring Your Negotiating Approach
Challenge Series .................................................._pc_ch_coch002

Developing Your Emotional Intelligence

Emotional Intelligence: Owning Your Emotions
Course .................................................................comm_41_a01_bs_enus
Emotional Intelligence: Building Self-Management Skills
Course .................................................................comm_41_a02_bs_enus
Emotional Intelligence: Being Aware of the Emotions of Others
Course .................................................................comm_41_a03_bs_enus
Emotional Intelligence: Applying Emot at Work
Course .................................................................comm_41_a04_bs_enus
How High Is Your EQ?
Business Impact Series ........................................._pc_bi_pfbi009
Emotional Intelligence at Work
Challenge Series .................................................._pc_ch_pach014

Getting Results through Personal Power

Personal Power and Credibility
Course .................................................................comm_42_a01_bs_enus
Building Personal Power through Influence
Course .................................................................comm_42_a02_bs_enus
Influence Others with Political Savvy
Course .................................................................comm_42_a03_bs_enus
Influencing Key Decision Makers
Business Impact Series ........................................._pc_bi_lsbio15

Influence and Persuasion
Challenge Series .................................................._pc_ch_lach016

How to Succeed in Listening

Be a Better Listener
Course .................................................................comm_43_a01_bs_enus
Roadblocks to Excellent Listening
Course .................................................................comm_43_a02_bs_enus
Active Listening Skills for Professionals
Course .................................................................comm_43_a03_bs_enus
Mastering Active Listening in the Workplace
Course .................................................................comm_43_a04_bs_enus
Listening to Improve Conversation
Business Impact Series ........................................._pc_bi_pabi001
Effective Listening
Challenge Series .................................................._pc_ch_lach030
Listening with Skill
Challenge Series .................................................._pc_ch_pach002

Constructive Feedback

Feedback and Its Vital Role in the Workplace
Course .................................................................comm_44_a01_bs_enus
Delivering Feedback
Course .................................................................comm_44_a02_bs_enus
Receiving Feedback
Course .................................................................comm_44_a03_bs_enus
Making Feedback a Regular Occurrence
Course .................................................................comm_44_a04_bs_enus
Criticism in Context
Business Impact Series ........................................._pc_bi_pfbi016
Giving Appropriate Feedback
Challenge Series .................................................._pc_ch_lach006
Giving Feedback to Coworkers
Challenge Series .................................................._pc_ch_pach006

Engaging Others with Tact and Diplomacy

Diplomacy and Tact for Every Day
Course .................................................................comm_45_a01_bs_enus
Diplomacy and Tact in Challenging Situations
Course .................................................................comm_45_a02_bs_enus
Connecting with Others through Diplomacy and Tact
Course .................................................................comm_45_a03_bs_enus
Using Humor with Diplomacy and Tact
Course .................................................................comm_45_a04_bs_enus

Working with Difficult People

Difficult People: Why They Act That Way and How to Deal with Them
Course .................................................................comm_46_a01_bs_enus
BUSINESS SKILLS COURSEWARE

Difficult People: Can’t Change Them, so Change Yourself
Course..................................................comm_46_a02_bs_enus

Difficult People: Strategies to Keep Everyone Working Together
Course..................................................comm_46_a03_bs_enus

Coping with Aggressive Behavior in the Workplace
Business Impact Series..........................pc_bi_pabi008

Blame Backfires—Conquer Negative Thinking
Business Impact Series..........................pc_bi_pfbi003

Reacting to Co-workers Who Try Taking Advantage
Challenge Series.................................pc_ch_pfch003

Managing and Controlling Anger

The Essentials for Anger Management
Course..................................................comm_47_a01_bs_enus

Cross-Cultural Communication

How Culture Impacts Communication
Course..................................................comm_48_a01_bs_enus

Using Communication Strategies to Bridge Cultural Divides
Course..................................................comm_48_a02_bs_enus

Communicating with a Cross-cultural Audience
Business Impact Series..........................pc_bi_pfbi020

Dispute Resolution in International Contracts
Challenge Series.................................pc_ch_lsch005

Communicating with Senior Executives

Capturing the Attention of Senior Executives
Course..................................................comm_49_a01_bs_enus

Effective Business Meetings

Planning Meetings Fit for Purpose
Course..................................................comm_50_a01_bs_enus

Running Meetings in Better Directions
Course..................................................comm_50_a02_bs_enus

When Too Many Meetings Are Just Too Much
Business Impact Series..........................pc_bi_pfbi008

Making Meetings Work
Business Impact Series..........................pc_bi_pfbi018

Managing Meetings for Productivity and Effectiveness
Challenge Series.................................pc_ch_lach031

Effective Business Writing

Audience and Purpose in Business Writing
Course..................................................comm_51_a01_bs_enus

Clarity and Conciseness in Business Writing
Course..................................................comm_51_a02_bs_enus

Editing and Proofreading Business Documents
Course..................................................comm_51_a03_bs_enus

Writing for Business
Business Impact Series..........................pc_bi_pabi012

Written Communication
Challenge Series.................................pc_ch_pach015

Writing a Business Case

Developing an Effective Business Case
Course..................................................acm_01_a01_bs_enus

Using E-mail Effectively in the Workplace

Writing Effective E-mails and Instant Messages
Course..................................................acm_02_a01_bs_enus

Sending E-mails to the Right People
Course..................................................acm_02_a02_bs_enus

Organizing Your E-mail
Course..................................................acm_02_a03_bs_enus

Essential Skills for Professional Telephone Calls

Keeping Business Calls Professional
Course..................................................acm_03_a01_bs_enus

Practical Grammar for Business Writing

Using the Parts of Speech
Course..................................................acm_04_a01_bs_enus

Getting the Details Right: Spelling Basics
Course..................................................acm_04_a02_bs_enus

Abbreviating, Capitalizing, and Using Numbers
Course..................................................acm_04_a03_bs_enus

Using Punctuation Marks
Course..................................................acm_04_a04_bs_enus

Creating Well-Constructed Sentences
Course..................................................acm_04_a05_bs_enus

Troublesome Words and Phrases: Common Usage Mistakes in Writing
Course..................................................acm_04_a06_bs_enus

Making the Most of Your Presentations

Planning an Effective Presentation
Course..................................................acm_05_a01_bs_enus

Building Your Presentation
Course..................................................acm_05_a02_bs_enus

Ensuring Successful Presentation Delivery
Course..................................................acm_05_a03_bs_enus

Handling Difficult Questions as a Presenter
Business Impact Series..........................pc_bi_pabi007
BUSINESS SKILLS COURSEWARE

Skills for Communication Success
The Art and Science of Communication Course.............................................acm_07_a01_bs_enus
Making an Impact with Non-verbal Communication Course...............................acm_07_a02_bs_enus
Trust Building through Effective Communication Course...............................acm_07_a03_bs_enus
Choosing the Right Interpersonal Communication Method to Make Your Point Course.............................................acm_07_a04_bs_enus
Become a Great Listener Course.................................................................acm_07_a05_bs_enus
Do We Have A Failure to Communicate? Course.............................................acm_07_a06_bs_enus
Making Yourself Approachable Business Impact Series ............................._pc_bi_pabi011
Asserting Yourself in the Workplace Challenge Series ...................................._pc_ch_pach016

Writing Skills for Technical Professionals
Improving Your Technical Writing Skills Course.............................................acm_06_a01_it_enus

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

Problem Solving and Decision Making
Solving Problems: Framing the Problem Course.............................................pd_29_a01_bs_enus
Solving Problems: Generating and Evaluating Alternatives Course.........................pd_29_a02_bs_enus
Making and Carrying Out Tough Decisions Course.............................................pd_29_a03_bs_enus
Playing the Devil’s Advocate in Decision Making Business Impact Series .............._pc_bi_pabi005
Turning Problems Around with Reverse Brainstorming Business Impact Series .........._pc_bi_lsbio17
Uncovering the Root Problem Challenge Series .............................................._pc_ch_lach003
Problem Solving: Process, Tools, and Techniques Challenge Series ......................._pc_ch_pach003
Decisions: Making the Right Move Challenge Series ........................................_pc_ch_pech001

Thinking Critically
Thinking Critically: Coming to Terms with Assumptions Course.............................pe_01_a01_bs_enus
Thinking Critically: Getting Your Arms around Arguments Course.........................pe_01_a02_bs_enus
Thinking Critically: Drawing Conclusions with Confidence Course......................pe_01_a03_bs_enus
Critical Thinking Challenge Series ....................................................._pc_ch_lach025
Applying Your Best Thinking Challenge Series ................................................_pc_ch_pech003

Perseverance at Work
Forging Ahead with Perseverance and Resilience Course.................................pe_03_a01_bs_enus
Reaching Goals Using Perseverance and Resilience Course...............................pe_03_a02_bs_enus
Perseverance: Flexibility in Action Business Impact Series ............................._pc_bi_pabi004
Persevering through Setbacks Challenge Series ............................................._pc_ch_pach011

Building, Rebuilding and Sustaining Trust
The Building Blocks of Building Trust Course..................................................pe_04_a01_bs_enus
Rebuilding Trust Business Impact Series ....................................................._pc_bi_pabi005
The Fruits of Integrity: Building Trust at Work Challenge Series ........................._pc_ch_pach012

Improving Your Work/Life Balance
Taking Stock of Your Work/Life Balance Course.............................................pd_30_a01_bs_enus
Staying Balanced in a Shifting World Course..................................................pd_30_a02_bs_enus
Take a Deep Breath and Manage Your Stress Course........................................pd_30_a03_bs_enus
Employee Exhaustion: Managing a Well-balanced Workload Business Impact Series ........_pc_bi_mgbio10
Managing Workplace Stress Business Impact Series ......................................_pc_bi_hrbi006
Creating Work/Life Balance Challenge Series ............................................._pc_ch_lach036

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

■ Navigating through Organizational Change
  Organizations Change So Get Ready Course........................................... pd_31_a01_bs_enus
  Redefining Yourself after Organizational Change Course........................................... pd_31_a02_bs_enus
  Managing the Stress of Organizational Change Business Impact Series ................... pc_bi_mgbi004
  The Importance of Flexibility in the Workplace Business Impact Series ................... pc_bi_pfbi007
  Developing Organizational Agility Challenge Series ........................................... pc_ch_pach024

■ Improving Your Personal Productivity
  Organize Your Physical and Digital Workspace Course........................................... pd_32_a01_bs_enus
  Avoid Procrastination by Getting Organized Instead Course........................................... pd_32_a02_bs_enus
  Maximize Your Productivity by Managing Time and Tasks Course........................................... pd_32_a03_bs_enus
  Achieve Productivity in Your Personal Life Course........................................... pd_32_a04_bs_enus

■ Polishing Your Professional Edge
  Becoming an Accountable Professional Business Impact Series ................... pe_05_a01_bs_enus
  Becoming Your Own Best Boss Course.............................................................. pe_05_a02_bs_enus
  Becoming More Professional through Business Etiquette Course........................................... pe_05_a03_bs_enus
  Developing a Personal Accountability Framework Course........................................... pe_05_a04_bs_enus
  Disciplines of Organizational Learning: Personal Mastery Business Impact Series ................... pc_bi_pfbi011
  Safe Small Talk Business Impact Series ............................................................. pc_bi_pfbi012
  Broadening Your Learning Horizons Business Impact Series ................................ pc_bi_pabi013
  Reframing Negative Situations Business Impact Series ........................................ pc_bi_hrbi008
  Managing Goals Challenge Series ................................................................. pc_ch_lach027
  Targeting Personal Learning Challenge Series ................................................ pc_ch_pach022

■ 360 Degree Relationships
  Cultivating Relationships with Your Peers Course........................................... apd_04_a02_bs_enus

■ Diversity on the Job
  Bridging the Diversity Gap Course................................................................. apd_01_a01_bs_enus
  Your Role in Workplace Diversity Understanding Workplace Diversity Business Impact Series ................... pc_bi_hrbi002
  Managing Diversity Challenge Series ......................................................... pc_ch_pach019

■ Performing Under Pressure
  Managing Pressure and Stress to Optimize Your Performance Course........................ apd_07_a01_bs_enus

■ Managing Your Career
  Developing a Plan to Further Your Career Course........................................... apd_03_a01_bs_enus
  Getting Your Career on the Right Track Course........................................... apd_03_a02_bs_enus
  Using Performance Appraisals to Advance Your Career Course................................ apd_03_a03_bs_enus
  Conquering Career Stagnation Business Impact Series ...................................... pc_bi_pfbi019
  Developing Your Career Challenge Series ......................................................... pc_ch_lach037
  Building and Managing Upward Relationships Challenge Series ......................... pc_ch_pach008
  Planning Your Career Challenge Series .......................................................... pc_ch_pach013
  Exploring Self-development Challenge Series ................................................ pc_ch_pach023

■ Business Ethics Essentials
  Developing Your Business Ethics Course........................................................ apd_05_a01_bs_enus
  Do You Share Your Organization's Values? Business Impact Series ..................... pc_bi_pabi006

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
**BUSINESS SKILLS COURSEWARE**

- Office Politics – What Will You Do?
  Challenge Series ........................................ _pc_ch_pfch004
- Ethics, Integrity, and Trust
  Challenge Series ........................................... _pc_ch_lach005
- The Ethics Enigma
  Challenge Series ......................................... _pc_ch_pach020

**Public Speaking Strategies**

- Writing and Preparing an Effective Speech
  Course....................................................... apd_06_a01_bs_enus
- Conquering the Challenges of Public Speaking
  Course....................................................... apd_06_a02_bs_enus

**Creativity in the Workplace**

- Unleashing Personal and Team Creativity
  Course....................................................... apd_02_a01_bs_enus
- Verifying and Building on Creative Ideas
  Course....................................................... apd_02_a02_bs_enus
- Executing Innovation
  Business Impact Series ................................ _pc_bi_lsbio16
- Getting Ready to Present
  Challenge Series ......................................... _pc_ch_pach018
- Creativity: Developing and Communicating Ideas
  Challenge Series ......................................... _pc_ch_pach025
- Promoting Creative Thinking
  Challenge Series ......................................... _pc_ch_lach035

**Time Management**

- Aligning Goals and Priorities To Manage Time
  Course....................................................... apd_08_a01_bs_enus
- Make The Time You Need: Get Organized
  Course....................................................... apd_08_a02_bs_enus
- The Art of Staying Focused
  Course....................................................... apd_08_a03_bs_enus
- Coping with Information Overload
  Business Impact Series ................................. _pc_bi_pfi002
- Prioritizing Personal and Professional Responsibilities
  Business Impact Series ................................. _pc_bi_mgbi003
- Planning for Interruptions Helps with Procrastination
  Business Impact Series ................................. _pc_bi_pfi014
- Setting and Managing Priorities
  Challenge Series ......................................... _pc_ch_lach018
- Coping with Conflicting Priorities
  Challenge Series ......................................... _pc_ch_pach005
- Setting Goals
  Challenge Series ......................................... _pc_ch_pach007
- Getting Time under Control
  Challenge Series ......................................... _pc_ch_pach021
- The Dangers of Multitasking
  Business Impact Series ................................. _pc_bi_pabi003

**Discovering Your Strengths**

- Uncovering and Utilizing Your Talents and Skills
  Course...................................................... apd_10_a01_bs_enus
- Self-improvement for Lifelong Success
  Course...................................................... apd_10_a02_bs_enus
- Establishing Self-confidence for Life
  Course...................................................... apd_10_a03_bs_enus

**Overcoming Procrastination**

- Procrastination: Admitting it is the First Step
  Course...................................................... apd_11_a01_bs_enus
- Beating Procrastination by Boosting Your Creativity and Drive
  Course...................................................... apd_11_a02_bs_enus

**Improving Your Memory**

- Improving Your Memory Skills
  Course...................................................... apd_12_a01_bs_enus

**Improving Your Reading Speed**

- Improving Your Reading Speed and Comprehension
  Course...................................................... apd_13_a01_bs_enus

**Unconscious Bias**

- Understanding Unconscious Bias
  Course...................................................... apd_14_a01_bs_enus
- Overcoming Your Own Unconscious Biases
  Course...................................................... apd_14_a02_bs_enus
- Overcoming Unconscious Bias in the Workplace
  Course...................................................... apd_14_a03_bs_enus

**PROJECT EFFECTIVENESS**

**PROJECT MANAGEMENT CURRICULUM**

- **PRINCE2®: Practitioner**
  PRINCE2® Practitioner Exam Information
  Course...................................................... prin_prac_a01_bs_enus

- **Project Integration (PMBOK® Guide Fifth Edition)**
  Project Initiation and the Project Charter (PMBOK® Guide Fifth Edition)
  Course...................................................... apj_02_a01_bs_enus
  Managing Project Work (PMBOK® Guide Fifth Edition)
  Course...................................................... apj_02_a02_bs_enus
BUSINESS SKILLS COURSEWARE

Change Control and Project Close-out (PMBOK® Guide Fifth Edition)
Course.................................................. apj_02_a03_bs_enus
Using Lessons Learned for Continuous Improvement
Course.................................................. apj_02_a04_bs_enus
Managing Projects for Strategic Alignment
Course.................................................. apj_02_a05_bs_enus

Project Scope (PMBOK® Guide Fifth Edition)
Collect Requirements and Define Scope (PMBOK® Guide Fifth Edition)
Course.................................................. apj_03_a01_bs_enus
Create Work Breakdown Structure (PMBOK® Guide Fifth Edition)
Course.................................................. apj_03_a02_bs_enus
Validate and Control Scope (PMBOK® Guide Fifth Edition)
Course.................................................. apj_03_a03_bs_enus

Project Time (PMBOK® Guide Fifth Edition)
Define and Sequence Activities (PMBOK® Guide Fifth Edition)
Course.................................................. apj_04_a01_bs_enus
Estimate Resources and Durations (PMBOK® Guide Fifth Edition)
Course.................................................. apj_04_a02_bs_enus
Develop and Control the Schedule (PMBOK® Guide Fifth Edition)
Course.................................................. apj_04_a03_bs_enus

Project Management Ethics and Values
Ethics and Project Management
Course.................................................. apj_12_a01_bs_enus
Ethical Standards and PMI® Core Values
Course.................................................. apj_12_a02_bs_enus

Project Cost (PMBOK® Guide Fifth Edition)
Creating a Project Budget (PMBOK® Guide Fifth Edition)
Course.................................................. apj_05_a01_bs_enus
Keeping Your Project on Budget (PMBOK® Guide Fifth Edition)
Course.................................................. apj_05_a02_bs_enus

Project Quality (PMBOK® Guide Fifth Edition)
Planning Project Quality (PMBOK® Guide Fifth Edition)
Course.................................................. apj_06_a01_bs_enus
Perform Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
Course.................................................. apj_06_a02_bs_enus

Quality Management and Continuous Improvement
Course.................................................. apj_06_a03_bs_enus

HR Management (PMBOK® Guide Fifth Edition)
Putting Together the Team (PMBOK® Guide Fifth Edition)
Course.................................................. apj_07_a01_bs_enus
Develop and Manage Your Team (PMBOK® Guide Fifth Edition)
Course.................................................. apj_07_a02_bs_enus

PRINCE2® Foundation (2009-aligned)
PRINCE2® Project Management Overview (2009-aligned)
Course.................................................. apj_14_a01_it_enus
PRINCE2® Project Planning and Risk Management (2009-aligned)
Course.................................................. apj_14_a02_it_enus
PRINCE2® Project Quality Planning and Control (2009-aligned)
Course.................................................. apj_14_a03_it_enus
PRINCE2® Project Start Up, Initiation, and Direction (2009-aligned)
Course.................................................. apj_14_a04_it_enus
PRINCE2® Project Control, Management, and Closure (2009-aligned)
Course.................................................. apj_14_a05_it_enus
Tailoring PRINCE2® for your Project Environment (2009-aligned)
Course.................................................. apj_14_a06_it_enus

Communications (PMBOK® Guide Fifth Edition)
Managing Project Communications (PMBOK® Guide Fifth Edition)
Course.................................................. apj_08_a01_bs_enus
Controlling Communications (PMBOK® Guide Fifth Edition)
Course.................................................. apj_08_a02_bs_enus

Risk Management (PMBOK® Guide Fifth Edition)
Risk Planning (PMBOK® Guide Fifth Edition)
Course.................................................. apj_09_a01_bs_enus
Risk Identification (PMBOK® Guide Fifth Edition)
Course.................................................. apj_09_a02_bs_enus
Risk Analysis (PMBOK® Guide Fifth Edition)
Course.................................................. apj_09_a03_bs_enus
Risk Control (PMBOK® Guide Fifth Edition)
Course.................................................. apj_09_a04_bs_enus
BUSINESS SKILLS COURSEWARE

- **PMI Agile Certified Practitioner (PMI-ACP)®**
  - Agile Principles and Methodologies
    Course.................................................. apj_13_a01_it_enus
  - Agile Project Planning
    Course.................................................. apj_13_a02_it_enus
  - Agile Project Scheduling and Monitoring
    Course.................................................. apj_13_a03_it_enus
  - Agile Stakeholder Engagement and Team Development
    Course.................................................. apj_13_a04_it_enus

- **Procurement (PMBOK® Guide Fifth Edition)**
  - Procurement Planning (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_10_a01_bs_enus
  - Procurement Management (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_10_a02_bs_enus

- **Stakeholders (PMBOK® Guide Fifth Edition)**
  - Project Stakeholders (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_11_a01_bs_enus
  - Stakeholder Engagement (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_11_a02_bs_enus

- **Project Management (PMBOK® Guide Fifth Edition)**
  - Introduction to Project Management (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_01_a01_bs_enus
  - Project Fundamentals (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_01_a02_bs_enus
    Course.................................................. apj_01_a03_bs_enus

- **Project Management for All**
  - Finding Your Bearings as a Project Manager
    Course.................................................. apj_15_a01_bs_enus
  - Getting the Big Picture by Defining the Project's Scope and Team
    Course.................................................. apj_15_a02_bs_enus
  - Mastering the Details of a Project's Schedule and Budget
    Course.................................................. apj_15_a03_bs_enus
  - Managing a Project to Minimize Risk and Maximize Quality
    Course.................................................. apj_15_a04_bs_enus
  - Navigating through Changes and Conflicts in Projects
    Course.................................................. apj_15_a05_bs_enus
  - Taking Final Steps to Bring a Project to its Close
    Course.................................................. apj_15_a06_bs_enus
  - Managing Projects with No Direct Authority
  - Ensuring Management Buy-in on a Project
  - Business Impact Series ................................................. pc_bi_pmbi001
  - Managing Conflict in Project Teams
  - Business Impact Series ................................................. pc_bi_pmbi002
  - Managing Scope on a Project
  - Business Impact Series ................................................. pc_bi_pmbi003
  - Weighing the Costs of Project Change
  - Business Impact Series ................................................. pc_bi_pmbi004
  - Managing Vendor Relationships
  - Business Impact Series ................................................. pc_bi_pmbi005
  - Anticipating and Solving Problems as a Project Champion
  - Business Impact Series ................................................. pc_bi_pmbi006
  - Addressing Stakeholder Conflicts
  - Business Impact Series ................................................. pc_bi_pmbi007

- **PMP Exam Prep (PMBOK® Guide Fifth Edition)**
    Course.................................................. apj_16_a01_bs_enus
  - PMP Practical Exercises (PMBOK® Guide Fifth Edition)
    Course.................................................. apj_16_a02_bs_enus

- **Mentoring Assets**
  - Mentoring PRINCE2: Foundation
  - Mentoring Assets................................. mntprince2f
  - Mentoring Project Management Professional (PMP)
    PMBOK Guide 5th Edition Aligned
    Mentoring Assets................................. mntpmp5ed
  - Mentoring Certified Associate in Project Management
    (CAPM) PMBOK Guide 5th Ed.
    Mentoring Assets................................. mntcapm5ed
  - Mentoring PRINCE2: Practitioner
  - Mentoring Assets................................. mntprince2p

- **Test Preps**
  - TestPrep PRINCE2®: Foundation
  - Testprep Exams .......................... ib_prin_a01_tp_enus

©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Testprep Exams.................................................................pm_capm_a02_tp_enus
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update)
Testprep Exams.................................................................pm_proj_a05_tp_enus
TestPrep PRINCE2®: Practitioner
Testprep Exams.................................................................prin_prac_a01_tp_enus

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

- Optimizing Performance on a Team
  Being an Effective Team Member
  Course.................................................................atm_02_a01_bs_enus
  Strategies for Building a Cohesive Team
  Course.................................................................atm_02_a02_bs_enus
  Effective Team Communication
  Course.................................................................atm_02_a03_bs_enus
  Establishing Team Goals and Responsibilities, and
  Using Feedback Effectively
  Course.................................................................atm_02_a04_bs_enus
  Power and Politics in Matrixed Teams
  Challenge Series ......................................................_pc_ch_mgch002

- Leveraging Team Leadership Skills
  Building the Foundation for an Effective Team
  Course.................................................................atm_01_a01_bs_enus
  Developing a Successful Team
  Course.................................................................atm_01_a02_bs_enus
  Encouraging Team Communication and Collaboration
  Course.................................................................atm_01_a03_bs_enus
  Handling Team Conflict
  Course.................................................................atm_01_a04_bs_enus
  Leading a Cross-functional Team
  Course.................................................................atm_01_a05_bs_enus
  Using Conflict to an Organization’s Advantage
  Business Impact Series ............................................_pc_bi_mgbi002
  Mediating Project Team Conflict
  Business Impact Series ............................................_pc_bi_pfbi006
  Facilitating Work-related Conflict Discussions
  Business Impact Series ............................................_pc_bi_pfbi015
  Building Trust Incrementally
  Business Impact Series ............................................_pc_bi_lsi004
  Inspiring Your Team
  Business Impact Series ............................................_pc_bi_lsi010
  Support Your Leader
  Business Impact Series ............................................_pc_bi_pfbi010
  Managing Communications in a Virtual Team
  Business Impact Series ............................................_pc_bi_mgbi001

Choosing the Right Team Culture
Challenge Series ........................................................._pc_ch_pfch006
Building and Leading Teams
Challenge Series ........................................................._pc_ch_lach023
Meeting Team Performance Challenges
Challenge Series ........................................................._pc_ch_pach010

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

- BABOK® v3: Business Analysis Key Concepts
  Introduction to Business Analysis
  Course.................................................................ib_cbap_a01_it_enus
  Business Analysis Planning and Monitoring
  Course.................................................................ib_cbap_a02_it_enus
  Business Analysis Elicitation and Collaboration
  Course.................................................................ib_cbap_a03_it_enus
  Business Analysis and Requirements Life Cycle Management
  Course.................................................................ib_cbap_a04_it_enus
  Business Analysis and Strategy Analysis
  Course.................................................................ib_cbap_a05_it_enus
  Business Analysis and RADD: Requirements Definition
  Course.................................................................ib_cbap_a06_it_enus
  Business Analysis and RADD: Design Definition
  Course.................................................................ib_cbap_a07_it_enus
  Business Analysis and Solution Evaluation
  Course.................................................................ib_cbap_a08_it_enus

- BABOK® v3: Business Analysis Techniques
  Analytical Techniques Used for Business Analysis
  Course.................................................................ib_cbcp_a01_it_enus
  Activities and Tools Used for Business Analysis
  Course.................................................................ib_cbcp_a02_it_enus
  Documentation and Criteria Used for Business Analysis
  Course.................................................................ib_cbcp_a03_it_enus

- BABOK® v3: Business Analysis Competencies
  Business Analysis Competencies: Personal Skills
  Course.................................................................ib_cbbp_a01_it_enus
  Business Analysis Competencies: Professional Effectiveness
  Course.................................................................ib_cbbp_a02_it_enus
  Business Analysis Perspectives
  Course.................................................................ib_cbbp_a03_it_enus
SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

Sales Foundations
Educating and Collaborating with Customers
Business Impact Series .................................. _pc_bi_sabi006

Solution Selling
Turning Potential Customers into Allies
Challenge Series ........................................... _pc_ch_sach008
Preparing to Implement Solutions
Challenge Series ........................................... _pc_ch_sach010
Managing Implementation Problems
Business Impact Series ................................. _pc_bi_sabi010
Connecting Customers and Solutions
Business Impact Series ................................... _pc_bi_sabi008

Strategic Account Sales Skills
Selling to Key Players
Business Impact Series ................................. _pc_bi_spbi001
Planning for Effective Selling
Business Impact Series ................................ _pc_bi_spbi004
Building Profitable Customer Relationships
Business Impact Series ................................. _pc_bi_spbi017
Crafting Sales Strategies
Challenge Series ........................................... _pc_ch_spch002
Performance Payout Plans
Challenge Series ........................................... _pc_ch_spch004
Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series ................................ _pc_bi_spbi011
Connecting the Dots: Insightful Account Management
Business Impact Series ................................. _pc_bi_sabi016
Succeeding in Account Management
Challenge Series ........................................... _pc_ch_sach015

Sales Management
Storming: Developing and Leading Your Sales Team
Business Impact Series ................................. _pc_bi_spbi003
Sales Support Roles for Better Customer Interaction
Business Impact Series ................................ _pc_bi_spbi007
Succeeding in Account Management
Challenge Series ........................................... _pc_ch_sach015
Gaining Access through Cold Calls
Challenge Series ........................................... _pc_ch_sach019
Overcoming Resistance to Coaching
Business Impact Series ................................... _pc_bi_sabi021

Sales Foundations
Prospecting: Panning for Sales Gold
Course ............................................................. _asl_01_a01_bs_enus
The Discovery Meeting: Starting Off on the Right Foot
Course ............................................................. _asl_01_a02_bs_enus
The Value Proposition: Getting Your Pitch Right
Course ............................................................. _asl_01_a03_bs_enus
Turning Objection into Opportunity during a Sales Call
Course ............................................................. _asl_01_a04_bs_enus
Negotiating Well and Going for the Close
Course ............................................................. _asl_01_a05_bs_enus
Don't Only Go for the Big Fish
Business Impact Series ................................ _pc_bi_sabi009
The Ethics of Gift Giving
Business Impact Series ................................ _pc_bi_spbi014
Using Persuasion Techniques to Boost Sales
Business Impact Series ................................ _pc_bi_spbi018
Get it Together: Organizing Your Sales Approach
Business Impact Series ................................ _pc_bi_sabi002
Presentations That Get People Talking
Business Impact Series ................................ _pc_bi_sabi003
Building Momentum in Discovery Meetings
Business Impact Series ................................ _pc_bi_sabi011
Appealing to Prospects
Business Impact Series ................................ _pc_bi_sabi012
Getting Your Head around Pipeline Management
Business Impact Series ................................ _pc_bi_sabi013
Initiating Discovery Meetings
Challenge Series ........................................... _pc_ch_sach001
The Proof Is in the Proposal
Challenge Series ........................................... _pc_ch_sach003
Educating and Collaborating with Customers
Business Impact Series ................................ _pc_bi_sabi006
Using Customer Knowledge to Advance Sales
Challenge Series ........................................... _pc_ch_sach006
Prospecting Strategically
Challenge Series ........................................... _pc_ch_sach011
Responding to News of a Lost Sale
Challenge Series ........................................... _pc_ch_sach017
Talking Value with Your Customers
Business Impact Series ................................ _pc_bi_sabi004
Dealing with Questions, Objections, and Resistance
Business Impact Series ................................ _pc_bi_sabi005
Dealing with Negotiation Challenges
Business Impact Series ................................ _pc_bi_sabi009
Negotiating Contract Terms
Challenge Series ........................................... _pc_ch_pach001
Communicating Your Company's Value
Challenge Series ........................................... _pc_ch_sach004
Turning Obstacles into Opportunities
Challenge Series ........................................... _pc_ch_sach005
BUSINESS SKILLS COURSEWARE

Negotiating with Your Customer
Challenge Series .................................._pc_ch_sach009
Turning Potential Customers into Allies
Challenge Series .................................._pc_ch_sach008
Connecting Customers and Solutions
Business Impact Series ............................_pc_bi_sabi008
Managing Implementation Problems
Business Impact Series ............................_pc_bi_sabi010
Preparing to Implement Solutions
Challenge Series .................................._pc_ch_sach010
Effective Cold Calling
Business Impact Series ............................_pc_bi_sabi007
Prompting Action through Focused Communication
Business Impact Series ............................_pc_bi_sabi014
Regaining Your Customer’s Trust
Business Impact Series ............................_pc_bi_sabi015
Talking about the Competition
Business Impact Series ............................_pc_bi_sabi017
Responding to Bad News
Business Impact Series ............................_pc_bi_sabi018
Communicating a High-impact Business Case
Business Impact Series ............................_pc_bi_sabi019
Making the Cold Call
Business Impact Series ............................_pc_bi_sabi020
Getting Organized to Meet Your Sales Goals
Challenge Series .................................._pc_ch_sach002
Making Contact: Access Strategies
Challenge Series .................................._pc_ch_sach007
Managing a Sales Pipeline
Challenge Series .................................._pc_ch_sach012
Demonstrating Business Acumen
Challenge Series .................................._pc_ch_sach013
Selling with Trust
Challenge Series .................................._pc_ch_sach014
Using Competitive Selling Skills
Challenge Series .................................._pc_ch_sach016
Aligning Your Business Case to Customer Priorities
Challenge Series .................................._pc_ch_sach018
Effective Sales Coaching
Challenge Series .................................._pc_ch_sach020
Aligning Agent Behaviors with Caller Types
Business Impact Series ............................_pc_bi_ctbi010

Inbound Call Center Management

Converting a Call Center to a Profit Center
Business Impact Series ............................_pc_bi_ctbi001
Managing Your Call Center More Efficiently
Business Impact Series ............................_pc_bi_ctbi002
Customer Service Training - The Interview and Beyond
Business Impact Series ............................_pc_bi_ctbi004
Disaster Recovery - Keeping the Lines Open
Business Impact Series ............................_pc_bi_ctbi005
Preventing Agent Absenteeism through Better Working Conditions
Business Impact Series ............................_pc_bi_ctbi006
Prioritizing Rewards and Recognition in Call Centers
Business Impact Series ............................_pc_bi_ctbi011

Customer Focus

Listening to Your Customers
Business Impact Series ............................_pc_bi_spbi002
Creating a Customer-focused Organization
Challenge Series .................................._pc_ch_lach020
Developing Your Customer Focus
Challenge Series .................................._pc_ch_pach009

ITIL® 2011 Edition Intermediate Level:
Operational Support & Analysis (OSA)

ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
Course .............................................ib_iosb_a01_it_enus
Course .............................................ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Introduction to Incident Management
Course .............................................ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Incident Management Interactions
Course .............................................ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request Fulfillment
Course .............................................ib_iosb_a05_it_enus
ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges
Course .............................................ib_iosb_a06_it_enus
ITIL® 2011 Edition OSA: Introduction to Problem Management
Course .............................................ib_iosb_a07_it_enus

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

Frontline Call Center Skills

The Importance of Call Tracking and Ticketing
Business Impact Series ............................_pc_bi_ctbi003
Creating an Effective On-hold Message
Business Impact Series ............................_pc_bi_ctbi008

Challenge Series .................................._pc_ch_sach009
Challenge Series .................................._pc_ch_sach008
Challenge Series .................................._pc_ch_sach010
Challenge Series .................................._pc_ch_sach007
Challenge Series .................................._pc_ch_sach014
Challenge Series .................................._pc_ch_sach002
Challenge Series .................................._pc_ch_sach007
Challenge Series .................................._pc_ch_sach012
Challenge Series .................................._pc_ch_sach013
Challenge Series .................................._pc_ch_sach014
Challenge Series .................................._pc_ch_sach016
Challenge Series .................................._pc_ch_sach018
Challenge Series .................................._pc_ch_sach020

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Course....................................................ib_iosb_a08_it_enus
Course....................................................ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk
Course....................................................ib_iosb_a10_it_enus
ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing
Course....................................................ib_iosb_a11_it_enus
ITIL® 2011 Edition OSA: Introduction to Functions
Course....................................................ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities
Course....................................................ib_iosb_a13_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation Considerations
Course....................................................ib_iosb_a14_it_enus

Customer Service Skills

Interacting with Customers
Course....................................................acs_02_a01_bs_enus
Communicating Effectively with Customers
Course....................................................acs_02_a02_bs_enus
Controlling Conflict, Stress, and Time in a Customer Service Environment
Course....................................................acs_02_a03_bs_enus
Dealing with Customer Service Incidents and Complaints
Course....................................................acs_02_a04_bs_enus
Polishing Your Skills for Excellent Customer Service
Course....................................................acs_02_a05_bs_enus

Essentials of Customer Service

Rapport Building in Customer Service
Course....................................................acs_03_a01_bs_enus
Providing On-site Customer Service
Course....................................................acs_03_a02_bs_enus
Providing Telephone Customer Service
Course....................................................acs_03_a03_bs_enus
Providing Effective Internal Customer Service
Course....................................................acs_03_a04_bs_enus
Facing Confrontation in Customer Service
Course....................................................acs_03_a05_bs_enus
Designing a Customer Service Strategy
Course....................................................acs_03_a06_bs_enus
Aligning Performance to Key Indicators
Business Impact Series.................._pc_bi_ctbi007
The Angry Caller: What’s Your Plan?
Business Impact Series.................._pc_bi_spbi016

ITIL® 2011 Foundation

Mentoring ITIL Foundation
Mentoring Assets...........................................mntitv3f
Overview of the ITIL® Service Lifecycle
Course....................................................acs_01_a01_it_enus
ITIL® Service Strategy Concepts
Course....................................................acs_01_a02_it_enus
ITIL® Service Strategy Processes
Course....................................................acs_01_a03_it_enus
ITIL® Service Design Concepts
Course....................................................acs_01_a04_it_enus
ITIL® Service Design Processes
Course....................................................acs_01_a05_it_enus
ITIL® Service Transition Concepts and Processes
Course....................................................acs_01_a06_it_enus
ITIL® Service Operation Concepts
Course....................................................acs_01_a07_it_enus
ITIL® Service Operation Processes
Course....................................................acs_01_a08_it_enus
ITIL® Continual Service Improvement
Course....................................................acs_01_a09_it_enus
TestPrep ITIL Foundation
Testprep Exams.................................ib_itlv_a01_tp_enus

SALES AND CUSTOMER FACING SKILLS

INDUSTRY FOUNDATIONS

Industry Overviews

The Telecommunications Industry Overview: Version 4
Course....................................................indo_01_a11_bs_enus
The Health Care Industry Overview: Version 4
Course....................................................indo_01_a12_bs_enus
The Insurance Industry Overview: Version 4
Course....................................................indo_01_a13_bs_enus
The Banking Industry Overview: Version 4
Course....................................................indo_01_a14_bs_enus
The Oil and Gas Industry Overview: Version 4
Course....................................................indo_01_a15_bs_enus
The Retail Industry Overview: Version 4
Course....................................................indo_01_a16_bs_enus
The Manufacturing Industry Overview: Version 3
Course....................................................indo_01_a17_bs_enus
The Pharmaceutical Industry Overview: Version 5
Course....................................................indo_01_a18_bs_enus
The Information Technology Industry Overview: Version 4
Course....................................................indo_01_a19_bs_enus
The Federal Government Industry Overview: Version 4
Course....................................................indo_01_a20_bs_enus
The Education Industry Overview: Version 2
Course.................................................................indo_01_a21_bs_enus

The Utilities Industry Overview: Version 2
Course.................................................................indo_01_a22_bs_enus

The Chemicals Industry Overview: Version 2
Course.................................................................indo_01_a23_bs_enus

The Broadcasting & Entertainment Industry Overview:
Version 2
Course.................................................................indo_01_a24_bs_enus

The Capital Markets Industry Overview: Version 2
Course.................................................................indo_01_a25_bs_enus

The Consumer Electronics Industry Overview: Version 2
Course.................................................................indo_01_a26_bs_enus

The Aerospace & Defense Industry Overview: Version 2
Course.................................................................indo_01_a27_bs_enus

The Biotechnology Industry Overview: Version 2
Course.................................................................indo_01_a28_bs_enus

The Automotive Industry Overview: Version 3
Course.................................................................indo_01_a29_bs_enus

The Food and Beverage Industry Overview: Version 4
Course.................................................................indo_01_a30_bs_enus

The Agriculture Industry Overview: Version 4
Course.................................................................indo_01_a31_bs_enus

SALES AND CUSTOMER FACING SKILLS

TESTPREPS

TestPreps

TestPrep ITIL Foundation
Testprep Exams....................................................ib_itlv_a01_tp_enus

SALES AND CUSTOMER FACING SKILLS

MENTORING ASSETS

Mentoring Assets

Mentoring ITIL Foundation
Mentoring Assets.................................................mntitv3f
Workplace Health and Safety

Access to Employee Medical and Exposure Records Course
Course .................................................  
Accident Investigation and Reporting Course
Course ..................................................  
Aerial Work Platforms Course
Course ..................................................  
Ammonia Safety Course
Course ..................................................  
Asbestos Course
Course ..................................................  
Back Safety and Injury Prevention Course
Course ..................................................  
Behavior-based Safety for Supervisors Course
Course ..................................................  
Benzene Awareness Course
Course ..................................................  
Bloodborne Pathogen Awareness Course
Course ..................................................  
Carcinogen Safety Course
Course ..................................................  
Chemical Process Safety Course
Course ..................................................  
Chemical Process Safety Management Course
Course ..................................................  
Chlorine Safety Course
Course ..................................................  
Cold Stress Course
Course ..................................................  
Combustible Dust Course
Course ..................................................  
Compressed Gas Safety Course
Course ..................................................  
Computer Ergonomics Course
Course ..................................................  
Confined Spaces Course
Course ..................................................  
Confined Spaces in Construction Course
Course ..................................................  
Construction Safety Orientation Course
Course ..................................................  
Contractor Safety Course
Course ..................................................  
Crane Signaling and Communications Course
Course ..................................................  
Cryogenic Safety Course
Course ..................................................  
Disaster Site Workers Course
Course ..................................................  
Electrical Safety Course
Course ..................................................  
Electrostatic Discharge Safety Training Course
Course ..................................................  
Emergency and Disaster Preparedness Course
Course ..................................................  
Emergency Response in the Workplace Course
Course ..................................................  
Ergonomics in the Workplace Course
Course ..................................................  
Fall Protection Course
Course ..................................................  
Fire Safety and Prevention Course
Course ..................................................  
First Aid: Automated External Defibrillator Course
Course ..................................................  
First Aid: Basic Course
Course ..................................................  
First Aid: CPR Course
Course ..................................................  
First Aid: CPR (Compression-only) Course
Course ..................................................  
First Aid: Medical Emergencies Course
Course ..................................................  
Flammable Liquids Course
Course ..................................................  
Foodservice Worker Safety Course
Course ..................................................  
Food Allergen Safety Course
Course ..................................................  
Food Safety and Handling Course
Course ..................................................  
Forklift Operation 1: Safety Inspection and Maintenance Course
Course ..................................................  
Forklift Operation 2: Stability and Capacity Course
Course ..................................................  
Forklift Operation 3: Load Handling Course
Course ..................................................  
Forklift Operation 4: Traveling and Maneuvering Course
Course ..................................................  
Forklift Safety Awareness Course
Course ..................................................  
Y & HEALTH AND TRANSPORTATION COURSEWARE

©2016 Skillsoft Ireland Limited – Information subject to change.
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Globally Harmonized System of Classification and Labelling of Chemicals (GHS)
Course........................................esh_sah_a56_sh_enus
Hand and Power Tool Safety
Course........................................esh_sah_b33_sh_enus
Hazard Communication: An Employee's Right to Know
Course........................................esh_sah_b23_sh_enus
Hazardous Material Handling and Storage
Course........................................esh_sah_a20_sh_enus
Hazardous Materials in the Workplace
Course........................................esh_sah_a36_sh_enus
Hazards to Outdoor Workers
Course........................................esh_sah_b47_sh_enus
Hearing Conservation
Course........................................esh_sah_b24_sh_enus
Heat Stress Recognition and Prevention
Course........................................esh_sah_a39_sh_enus
Hexavalent Chromium
Course........................................esh_sah_a41_sh_enus
Hot Work Permits
Course........................................esh_sah_a51_sh_enus
Hydrogen Sulfide
Course........................................esh_sah_a86_sh_enus
Indoor Hoisting and Rigging
Course........................................esh_sah_a60_sh_enus
Industrial Ergonomics
Course........................................esh_sah_b30_sh_enus
Infectious Diseases
Course........................................esh_sah_a82_sh_enus
Injury and Illness Prevention Program (I2P2)
Course........................................esh_sah_b50_sh_enus
Introduction to Industrial Hygiene
Course........................................esh_sah_a15_sh_enus
Introduction to OSHA
Course........................................esh_sah_a54_sh_enus
Isocyanates
Course........................................esh_sah_b89_sh_enus
Job Hazard Analysis
Course........................................esh_sah_b29_sh_enus
Laboratory Safety
Course........................................esh_sah_a85_sh_enus
Ladder Safety
Course........................................esh_sah_b31_sh_enus
Laser Safety Training
Course........................................esh_sah_a87_sh_enus
Lead and Cadmium
Course........................................esh_sah_a02_sh_enus
Lead Awareness in Construction
Course........................................esh_sah_b93_sh_enus
Lead Awareness in General Industry
Course........................................esh_sah_b88_sh_enus
Liquefied Petroleum Gas (LPG) Safety
Course........................................esh_sah_a89_sh_enus
Lockout/Tagout
Course........................................esh_sah_b17_sh_enus
Lockout/Tagout for Authorized Persons
Course........................................esh_sah_a08_sh_enus
Machine Guarding
Course........................................esh_sah_b16_sh_enus
Mobile Crane Operator Safety
Course........................................esh_sah_b68_sh_enus
Mold Awareness
Course........................................esh_sah_a01_sh_enus
NFPA 70E Electrical Safety in the Workplace 2015 Edition
Course........................................esh_sah_a01_sh_enus
Non-Ionizing Radiation Safety
Course........................................esh_sah_a09_sh_enus
Nuisance Dust
Course........................................esh_sah_a61_sh_enus
Office Ergonomics
Course........................................esh_sah_a64_sh_enus
Office Safety
Course........................................esh_sah_b83_sh_enus
OSHA 300 Recordkeeping
Course........................................esh_sah_a83_sh_enus
Pandemic Flu Awareness
Course........................................esh_sah_a10_sh_enus
Personal Protective Equipment: Body Protection
Course........................................esh_sah_a66_sh_enus
Portable Fire Extinguishers
Course........................................esh_sah_a42_sh_enus
Powered Industrial Truck Safety
Course........................................esh_sah_b84_sh_enus
PPE: Eye and Face Protection
Course........................................esh_sah_a68_sh_enus
PPE: Foot and Leg Protection
Course........................................esh_sah_a67_sh_enus
PPE: Hand Protection
Course........................................esh_sah_a70_sh_enus
PPE: Head Protection
Course........................................esh_sah_a69_sh_enus
PPE: Personal Protective Equipment
Course........................................esh_sah_a69_sh_enus
Radiation Safety
Course........................................esh_sah_a90_sh_enus
Radio Frequency Safety for Communications Workers
Course........................................esh_sah_b49_sh_enus
Regulatory Information
Course........................................esh_sah_a91_sh_enus
Respiratory Protection
Course........................................esh_sah_b26_sh_enus
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Retail Safety Course........................................ ehs_hsf_a04_sh_enus
Rigging Equipment and Inspection Course........................................ ehs_sah_b82_sh_enus
Safe Work Practices Course........................................ esh_sah_a52_sh_enus
Safety at Work: A Systematic Approach Course........................................ esh_sah_a32_sh_enus
Safety Data Sheets Course........................................ esh_sah_a77_sh_enus
Scaffolding and Ladder Safety Course........................................ esh_sah_a32_sh_enus
Scissor Lifts Course........................................ esh_sah_b65_sh_enus
Signs and Tags Course........................................ esh_sah_a45_sh_enus
Silica Course........................................ esh_sah_b80_sh_enus
Slips, Trips, and Falls Course........................................ esh_sah_b32_sh_enus
Sprains and Strains Course........................................ esh_sah_a11_sh_enus
Stop Work Authority Course........................................ ehs_hsf_a55_sh_enus
Trenching and Excavation Safety Course........................................ esh_sah_a54_sh_enus
Tuberculosis: Prevention and Control Course........................................ esh_sah_a92_sh_enus
Warehouse Safety Course........................................ esh_sah_b81_sh_enus
Welding, Cutting, and Brazing Course........................................ esh_sah_a61_sh_enus
Working Alone – Safety Awareness Course........................................ ehs_hsf_a70_sh_enus
Workplace Inspections Course........................................ esh_sah_a40_sh_enus
Workplace Safety Orientation Course........................................ esh_sah_a65_sh_enus

Cal/OSHA Workplace Health and Safety

Accident Investigation - Cal/OSHA Course........................................ ehs_cal_a14_sh_enus
Asbestos – Cal/OSHA Course........................................ ehs_cal_a01_sh_enus
Bloodborne Pathogens Awareness – Cal/OSHA Course........................................ ehs_cal_a03_sh_enus
Confined Spaces – Cal/OSHA Course........................................ ehs_cal_a10_sh_enus
Electrical Safety – Cal/OSHA Course........................................ ehs_cal_a02_sh_enus
Emergency and Disaster Preparedness - Cal/OSHA Course........................................ ehs_cal_a15_sh_enus
Ergonomics – Cal/OSHA Course........................................ ehs_cal_a08_sh_enus
Fall Protection - Cal/OSHA Course........................................ ehs_cal_a13_sh_enus
Flaggers - Cal/OSHA Course........................................ ehs_cal_a16_sh_enus
Forklift Safety Awareness - Cal/OSHA Course........................................ ehs_cal_a19_sh_enus
Hazard Communication – Cal/OSHA Course........................................ ehs_cal_a06_sh_enus
Hearing Conservation – Cal/OSHA Course........................................ ehs_cal_a05_sh_enus
Heat Illness Prevention – Cal/OSHA Course........................................ ehs_cal_a07_sh_enus
Injury and Illness Prevention Program – Cal/OSHA Course........................................ ehs_cal_a09_sh_enus
Laboratory Safety - Cal/OSHA Course........................................ ehs_cal_a20_sh_enus
Lockout/Tagout - Cal/OSHA Course........................................ ehs_cal_a17_sh_enus
Office Safety – Cal/OSHA Course........................................ ehs_cal_a18_sh_enus
PPE: Personal Protective Equipment – Cal/OSHA Course........................................ ehs_cal_a11_sh_enus
Slips, Trips, and Falls – Cal/OSHA Course........................................ ehs_cal_a11_sh_enus
Trenching and Excavation Safety – Cal/OSHA Course........................................ ehs_cal_a12_sh_enus

Hazardous Waste Operations and Emergency Response Annual 8-hour Refresher Module

Decontamination (HAZWOPER) Course........................................ ehs_sah_b06_sh_enus
Emergency Response and Spill Control (HAZWOPER) Course........................................ ehs_cal_b07_sh_enus
Fire and Explosion Hazards (HAZWOPER) Course........................................ ehs_cal_b08_sh_enus
Hazard Communication (HAZWOPER) Course........................................ ehs_cal_b08_sh_enus
Heat and Cold Exposure Management (HAZWOPER) Course........................................ ehs_cal_b09_sh_enus
Personal Protective Equipment (HAZWOPER) Course........................................ ehs_cal_b14_sh_enus
Regulatory Overview (HAZWOPER) Course........................................ ehs_sah_b10_sh_enus
Environmental, Safety & Health and Transportation Courseware

**Environmental**

- Site Control (HAZWOPER) Course.......................... 113
- Site Safety and Health Plan Procedures (HAZWOPER) Course.......................... 113
- Toxicology (HAZWOPER) Course.......................... 113

- **Biosafety**
  - Hazardous Waste Handling and Disposal Course.......................... 113
  - Environmental Management Systems (EMS) Course.......................... 113
  - Environmental Regulations Overview Course.......................... 113
  - Hazardous Waste Generator (RCRA) Course.......................... 113
  - Ozone-depleting Chemicals Course.......................... 113
  - Spill Prevention and Control Course.......................... 113
  - Spill Prevention, Control, and Countermeasure Plan Course.......................... 113
  - Storm Water Pollution Prevention Course.......................... 113
  - Toxic Substances Control Act (TSCA) Course.......................... 113
  - Universal Waste Rule Training Course.......................... 113
  - Used Oil Management Course.......................... 113
  - Waste Minimization and Pollution Prevention for Employees Course.......................... 113

- **Transportation - Safe Driving**
  - Accident Procedures Involving Large Vehicles Course.......................... 113
  - Collision Avoidance Course.......................... 113
  - Defensive Driving Course.......................... 113
  - Defensive Driving Fundamentals Course.......................... 113
  - Defensive Driving: Truck Safety Course.......................... 113
  - Distracted Driving Course.......................... 113
  - Emergency Situations While Driving Course.......................... 113
  - Ergonomics and Injury Prevention for Commercial Vehicle Operators Course.......................... 113
  - Flagging Safety Course.......................... 113
  - Flatbed Cargo Securement Course.......................... 113
  - Packaging Small Quantities Course.......................... 113
  - Hazardous Materials: Shipping Lithium Batteries under DOT Exemptions Course.......................... 113
  - Hazardous Weather Driving for Commercial Vehicle Operators Course.......................... 113
  - Infectious Materials Transportation Course.......................... 113
  - Loading Dock Safety Course.......................... 113
  - Negotiating Hazards for Commercial Vehicles Course.......................... 113
  - Safe Vehicle Backing Course.......................... 113
  - Trailer Coupling and Uncoupling Course.......................... 113
  - Urban Driving Course.......................... 113

**Federal Motor Carrier Safety**

- DOT: Air Brakes Course.......................... 113
- DOT: Cross-border Requirements (US and Canada) Course.......................... 113
- DOT: CSA Fundamentals Course.......................... 113
- DOT: Drug and Alcohol Awareness Course.......................... 113
- DOT: Hours of Service Course.......................... 113
- DOT: Inspections Course.......................... 113

**Hazardous Materials Transportation by Road**

- DOT: Security for Shipment of Hazardous Materials Course.......................... 113
- DOT 1: Introduction, Classification, and the Hazardous Materials Table Course.......................... 113
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

DOT 3: Shipping Papers
Course........................................ esh_sah_b43_sh_enus
DOT 4: Loading and Storage
Course........................................ esh_sah_b44_sh_enus

■ Hazardous Materials Transportation by Air

IATA 1: Hazard Class Identification/Classification
Course........................................ esh_sah_a94_sh_enus
IATA 2: Marking and Labeling
Course........................................ esh_sah_a95_sh_enus
IATA 3: Packaging
Course........................................ esh_sah_a96_sh_enus
IATA 4: Documentation
Course........................................ esh_sah_a97_sh_enus
IATA 5: Limitations and Shipment Review
Course........................................ esh_sah_a98_sh_enus

■ Dangerous Goods Shipment by Sea

IMDG 1: Introduction, General Provisions, and Classifications
Course........................................ esh_sah_a57_sh_enus
IMDG 2: Dangerous Goods List, Special Provisions and Exceptions
Course........................................ esh_sah_a58_sh_enus
IMDG 3: Packaging, Marking, Labeling, Placarding, and Documentation
Course........................................ esh_sah_a59_sh_enus
IMDG 4: Loading, Unloading, and Offering Dangerous Goods
Course........................................ esh_sah_a79_sh_enus

■ Security

Active Shooter
Course........................................ esh_sah_b92_sh_enus
NFPA 1600 Disaster/Emergency Management
Course........................................ esh_sec_a01_sh_enus
Campus Safety
Course........................................ ehs_sec_a01_sh_enus
NFPA 1600 Business Continuity Programs
Course........................................ esh_sec_a02_sh_enus
Business Travel Safety and Security
Course........................................ ehs_sec_a02_sh_enus
Workplace Security Awareness
Course........................................ esh_sah_a93_sh_enus
Active Shooter – Campus
Course........................................ ehs_sec_a03_sh_enus
Security Personnel: Responding to Potential Threats
Course........................................ ehs_sec_a04_sh_enus

■ Global Safety Principles

Global Safety Principles: Back Safety and Injury Prevention
Course........................................ ehs_ged_a01_sh_enus
Global Safety Principles: Bloodborne Pathogen Awareness
Course........................................ ehs_ged_a02_sh_enus
Global Safety Principles: Fire Safety and Prevention
Course........................................ ehs_ged_a03_sh_enus
Global Safety Principles: Hazard Communication: An Employee's Right to Know
Course........................................ ehs_ged_a04_sh_enus
Global Safety Principles: Hearing Conservation
Course........................................ ehs_ged_a05_sh_enus
Global Safety Principles: Indoor Hoisting and Rigging
Course........................................ ehs_ged_a06_sh_enus
Global Safety Principles: Industrial Ergonomics
Course........................................ ehs_ged_a07_sh_enus
Global Safety Principles: Lockout/Tagout
Course........................................ ehs_ged_a08_sh_enus
Global Safety Principles: Office Ergonomics
Course........................................ ehs_ged_a09_sh_enus
Global Safety Principles: PPE: Personal Protective Equipment
Course........................................ ehs_ged_a10_sh_enus
Global Safety Principles: Respiratory Protection
Course........................................ ehs_ged_a11_sh_enus

■ Compliance Impact Series

Bloodborne Pathogens Impact: Controls That Reduce or Eliminate Transmission
Business Impact Series.......................... pc_bi_shbi152
Bloodborne Pathogens Impact: Decontamination Procedures
Business Impact Series.......................... pc_bi_shbi154
Bloodborne Pathogens Impact: Measures to Take for Skin or Eye Exposures
Business Impact Series.......................... pc_bi_shbi155
Bloodborne Pathogens Impact: Modes of Transmission
Business Impact Series.......................... pc_bi_shbi151
Bloodborne Pathogens Impact: Procedures to Follow if an Exposure Occurs
Business Impact Series.......................... pc_bi_shbi156
Bloodborne Pathogens Impact: Proper Use and Handling of PPE
Business Impact Series.......................... pc_bi_shbi153
Cold Stress Impact: Precautions and Safe Work Practices
Business Impact Series.......................... pc_bi_shbi084
Cold Stress Impact: Symptoms
Business Impact Series.......................... pc_bi_shbi082
Hazard Communication Impact: Reducing and Eliminating Contact with Chemicals
Business Impact Series ........................................ pc_bi_shbi026
Hazard Communication Impact: Routes of Chemical Entry
Business Impact Series ........................................ pc_bi_shbi021
Hazard Communication Impact: Safety Data Sheets
Business Impact Series ........................................ _pc_bi_shbi025
Hazard Communication Impact: Warning Labels
Business Impact Series ........................................ _pc_bi_shbi024
Hazardous Material Handling and Storage Impact:
Drum and Container Hazards
Business Impact Series ........................................ _pc_bi_shbi121
Hazardous Material Handling and Storage Impact:
Handling Drums and Containers
Business Impact Series ........................................ _pc_bi_shbi122
Hazardous Material Handling and Storage Impact:
Handling Gas Cylinders
Business Impact Series ........................................ _pc_bi_shbi123
Hazardous Material Handling and Storage Impact:
Lifting Techniques
Business Impact Series ........................................ _pc_bi_shbi120
Hazardous Material Handling and Storage Impact:
Routine Maintenance
Business Impact Series ........................................ _pc_bi_shbi126
Hazardous Material Handling and Storage Impact:
Transporting Gas Cylinders
Business Impact Series ........................................ _pc_bi_shbi124
Heat Stress Impact: Precautions and Safe Work Practices
Business Impact Series ........................................ _pc_bi_shbi087
Heat Stress Impact: Symptoms
Business Impact Series ........................................ _pc_bi_shbi085
Heat Stress Impact: Treatment
Business Impact Series ........................................ _pc_bi_shbi086
Hearing Conservation Impact: Effects of Noise on Hearing
Business Impact Series ........................................ _pc_bi_shbi027
Hearing Conservation Impact: Engineering and Administrative Controls
Business Impact Series ........................................ _pc_bi_shbi032
Hearing Conservation Impact: Monitoring, Testing, and Training
Business Impact Series ........................................ _pc_bi_shbi028
Hearing Conservation Impact: Precautions When Using Hearing Protection
Business Impact Series ........................................ _pc_bi_shbi031
Hearing Conservation Impact: Selection, Use, and Care
Business Impact Series ........................................ _pc_bi_shbi029
Hearing Conservation Impact: Types of Hearing Protection
Business Impact Series ........................................ _pc_bi_shbi030
Indoor Hoisting and Rigging Impact: Crane and Hoist Inspections
Business Impact Series ........................................ _pc_bi_shbi116
Indoor Hoisting and Rigging Impact: Indoor Crane Hazards
Business Impact Series ........................................ _pc_bi_shbi114
Indoor Hoisting and Rigging Impact: Load Handling
Business Impact Series ........................................ _pc_bi_shbi117
Indoor Hoisting and Rigging Impact: Safe Crane Operation
Business Impact Series ........................................ _pc_bi_shbi115
Indoor Hoisting and Rigging Impact: Sling Types and Inspections
Business Impact Series ........................................ _pc_bi_shbi118
Indoor Hoisting and Rigging Impact: Standard Practices for Signalers
Business Impact Series ........................................ _pc_bi_shbi119
Infectious Disease Impact: An Overview of Infectious Diseases
Business Impact Series ........................................ _pc_bi_shbi145
Infectious Disease Impact: Ebola and Smallpox
Business Impact Series ........................................ _pc_bi_shbi147
Infectious Diseases Impact: Legionnaires' and Anthrax
Business Impact Series ........................................ _pc_bi_shbi149
Infectious Disease Impact: Measles and Norovirus
Business Impact Series ........................................ _pc_bi_shbi146
Infectious Disease Impact: MRSA and Meningococcal Disease
Business Impact Series ........................................ _pc_bi_shbi148
Infectious Disease Impact: Zika Virus
Business Impact Series ........................................ _pc_bi_shbi150
Laboratory Safety Impact: Emergency Guidelines and Procedures
Business Impact Series ........................................ _pc_bi_shbi142
Laboratory Safety Impact: Hazardous Waste Accumulation and Disposal
Business Impact Series ........................................ _pc_bi_shbi140
Laboratory Safety Impact: Laboratory Safety Requirements
Business Impact Series ........................................ _pc_bi_shbi139
Laboratory Safety Impact: Preventing Fire and Burn Hazards
Business Impact Series ........................................ _pc_bi_shbi143
Laboratory Safety Impact: Safety Data Sheets and Chemical Storage
Business Impact Series ........................................ _pc_bi_shbi144
Laboratory Safety Impact: Safety Guidelines and Procedures
Business Impact Series ........................................ _pc_bi_shbi141
Ladder Safety Impact: Care and Maintenance
Business Impact Series ........................................ _pc_bi_shbi063
Ladder Safety Impact: Fixed Ladder Use, Capacity, and Safety
Business Impact Series ........................................ _pc_bi_shbi061
Ladder Safety Impact: Ladder Setup and The 4:1 Rule
Business Impact Series.......................... _pc_bi_shbi060
Ladder Safety Impact: Ladder Selection
Business Impact Series.......................... _pc_bi_shbi059
Ladder Safety Impact: Safe Work Practices
Business Impact Series.......................... _pc_bi_shbi058
Ladder Safety Impact: Transportation and Storage
Business Impact Series.......................... _pc_bi_shbi062
Lockout/Tagout Impact: Company Procedures
Business Impact Series.......................... _pc_bi_shbi099
Lockout/Tagout Impact: Individual and Group
Applications
Business Impact Series.......................... _pc_bi_shbi097
Lockout/Tagout Impact: Program Overview
Business Impact Series.......................... _pc_bi_shbi095
Lockout/Tagout Impact: Properties of Devices
Business Impact Series.......................... _pc_bi_shbi096
Lockout/Tagout Impact: Removing Devices
Business Impact Series.......................... _pc_bi_shbi098
Lockout/Tagout Impact: Terminology
Business Impact Series.......................... _pc_bi_shbi094
Machine Guarding Impact: Actions That Can Result in
Injury
Business Impact Series.......................... _pc_bi_shbi102
Machine Guarding Impact: Advantages of Guard
Construction
Business Impact Series.......................... _pc_bi_shbi104
Machine Guarding Impact: Areas Where Mechanical
Hazards Exist
Business Impact Series.......................... _pc_bi_shbi100
Machine Guarding Impact: Definitions and General
Requirements
Business Impact Series.......................... _pc_bi_shbi106
Machine Guarding Impact: Inspections
Business Impact Series.......................... _pc_bi_shbi105
Machine Guarding Impact: Minimum Requirements of
Safeguards
Business Impact Series.......................... _pc_bi_shbi103
Machine Guarding Impact: Where Accidents are Most
Likely to Occur
Business Impact Series.......................... _pc_bi_shbi101
OSHA Recordkeeping Impact: Non-recordable Cases
Business Impact Series.......................... _pc_bi_shbi014
OSHA Recordkeeping Impact: OSHA's Form 300
Business Impact Series.......................... _pc_bi_shbi010
OSHA Recordkeeping Impact: OSHA's Form 300A
Business Impact Series.......................... _pc_bi_shbi011
OSHA Recordkeeping Impact: OSHA's Form 301
Business Impact Series.......................... _pc_bi_shbi012
OSHA Recordkeeping Impact: Privacy Cases
Business Impact Series.......................... _pc_bi_shbi013
OSHA Recordkeeping Impact: Recordable Cases
Business Impact Series.......................... _pc_bi_shbi009
OSHA Recordkeeping Impact: Required Reporting
Business Impact Series.......................... _pc_bi_shbi008
Personal Protective Equipment Impact: Donning and
Doffing PPE
Business Impact Series.......................... _pc_bi_shbi000
Personal Protective Equipment Impact: Inspecting PPE
Business Impact Series.......................... _pc_bi_shbi001
Personal Protective Equipment Impact: Limitations of
PPE
Business Impact Series.......................... _pc_bi_shbi002
Personal Protective Equipment Impact: Maintenance
and Storage
Business Impact Series.......................... _pc_bi_shbi003
Personal Protective Equipment Impact: Responsibilities
Business Impact Series.......................... _pc_bi_shbi007
Respiratory Protection Impact: Donning and Doffing
Business Impact Series.......................... _pc_bi_shbi008
Respiratory Protection Impact: Respirator Selection
Business Impact Series.......................... _pc_bi_shbi009
Respiratory Protection Impact: Limitations of
Respirators
Business Impact Series.......................... _pc_bi_shbi035
Respiratory Protection Impact: Types of Respirators
Business Impact Series.......................... _pc_bi_shbi034
Respiratory Protection Impact: Inspections
Business Impact Series.......................... _pc_bi_shbi037
Respiratory Protection Impact: Maintenance and
Storage
Business Impact Series.......................... _pc_bi_shbi038
Safety Principles Impact: Accident Factors
Business Impact Series.......................... _pc_bi_shbi001
Safety Principles Impact: Accident Investigation
Business Impact Series.......................... _pc_bi_shbi005
Safety Principles Impact: Near Misses
Business Impact Series.......................... _pc_bi_shbi006
Safety Principles Impact: Reporting an Accident
Business Impact Series.......................... _pc_bi_shbi004
Safety Principles Impact: Safety Awareness
Business Impact Series.......................... _pc_bi_shbi003
Safety Principles Impact: Safe Work Habits and
Behaviors
Business Impact Series.......................... _pc_bi_shbi002
Safety Principles Impact: Stop Work Authority
Business Impact Series.......................... _pc_bi_shbi007
Slips, Trips, and Falls Impact: Fall Prevention
Techniques and Methods
Business Impact Series.......................... _pc_bi_shbi112
Slips, Trips, and Falls Impact: Identifying Fall Hazards
Business Impact Series.......................... _pc_bi_shbi107
Slips, Trips, and Falls Impact: Minimizing Walking and Working Surface Hazards
Business Impact Series .................................... _pc_bi_shbi109
Slips, Trips, and Falls Impact: Preventing Injuries on Ladders
Business Impact Series .................................... _pc_bi_shbi108
Slips, Trips, and Falls Impact: Stairs
Business Impact Series .................................... _pc_bi_shbi111
Slips, Trips, and Falls Impact: Specific Applications
Business Impact Series .................................... _pc_bi_shbi110
Spill Response and Control Impact: Boundaries When Hazards Are Present
Business Impact Series .................................... _pc_bi_shbi073
Spill Response and Control Impact: Defining Hazardous Materials
Business Impact Series .................................... _pc_bi_shbi070
Spill Response and Control Impact: Hazardous Spill Sizes
Business Impact Series .................................... _pc_bi_shbi074
Spill Response and Control Impact: Responding to a Spill
Business Impact Series .................................... _pc_bi_shbi072
Spill Response and Control Impact: Responsibilities During a Spill
Business Impact Series .................................... _pc_bi_shbi075
Spill Response and Control Impact: Work Practices to Prevent Spills
Business Impact Series .................................... _pc_bi_shbi071
Welding Impact: Fire Prevention Techniques
Business Impact Series .................................... _pc_bi_shbi040
Welding Impact: Handling and Storing Gas Cylinders
Business Impact Series .................................... _pc_bi_shbi045
Welding Impact: Health Hazards
Business Impact Series .................................... _pc_bi_shbi042
Welding Impact: Oxy-Acetylene Torch Safety
Business Impact Series .................................... _pc_bi_shbi041
Welding Impact: PPE Requirements
Business Impact Series .................................... _pc_bi_shbi043
Welding Impact: Safety Considerations
Business Impact Series .................................... _pc_bi_shbi044
Back Safety and Injury Prevention – Canada
Course.............................................................. ehs_hsf_a43_sh_enus
Bloodborne Pathogen Awareness – Canada
Course.............................................................. ehs_hsf_a44_sh_enus
Confined Space Entry – Canada
Course.............................................................. ehs_hsf_a35_sh_enus
Electrical Safety – Canada
Course.............................................................. ehs_hsf_a48_sh_enus
Emergency and Disaster Preparedness – Canada
Course.............................................................. ehs_hsf_a42_sh_enus
Ergonomics in the Workplace - Canada
Course.............................................................. ehs_hsf_a19_sh_enus
Fall Prevention Awareness - Canada
Course.............................................................. ehs_hsf_a38_sh_enus
Fire Safety and Prevention – Canada
Course.............................................................. ehs_hsf_a41_sh_enus
First Aid: Basic – Canada
Course.............................................................. ehs_hsf_a23_sh_enus
Forklift Safety Awareness – Canada
Course.............................................................. ehs_hsf_a24_sh_enus
Hand and Power Tool Safety – Canada
Course.............................................................. ehs_hsf_a20_sh_enus
Hazardous Materials in the Workplace – Canada
Course.............................................................. ehs_hsf_a45_sh_enus
Hearing Conservation - Canada
Course.............................................................. ehs_hsf_a37_sh_enus
Hot Work Permits – Canada
Course.............................................................. ehs_hsf_a40_sh_enus
Indoor Hoisting and Rigging – Canada
Course.............................................................. ehs_hsf_a47_sh_enus
Industrial Ergonomics – Canada
Course.............................................................. ehs_hsf_a46_sh_enus
Infectious Diseases – Canada
Course.............................................................. ehs_hsf_a49_sh_enus
Job Hazard Analysis – Canada
Course.............................................................. ehs_hsf_a25_sh_enus
Laboratory Safety – Canada
Course.............................................................. ehs_hsf_a38_sh_enus
Ladder and Scaffolding Safety - Canada
Course.............................................................. ehs_hsf_a40_sh_enus
Ladder Safety – Canada
Course.............................................................. ehs_hsf_a18_sh_enus
Lockout/Tagout – Canada
Course.............................................................. ehs_hsf_a36_sh_enus
Machine Guarding – Canada
Course.............................................................. ehs_hsf_a26_sh_enus
Occupational Health and Safety Awareness: Ontario Reg. 297/13 – Canada
Course.............................................................. Esh_sah_b90_sh_enus
Office Ergonomics – Canada
Course.............................................................. ehs_hsf_a27_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

CANADIAN ENVIRONMENTAL, SAFETY AND HEALTH, AND TRANSPORTATION

Safety and Health

Accident Investigation – Canada
Course.............................................................. ehs_hsf_a36_sh_enus

PORTATION COURSEWARE

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
**Office Safety – Canada**
Course.............................................. ehs_hsf_a41_sh_enus

**Portable Fire Extinguishers – Canada**
Course.............................................. ehs_hsf_a28_sh_enus

**PPE: Personal Protective Equipment – Canada**
Course.............................................. ehs_hsf_a17_sh_enus

**Respiratory Protection - Canada**
Course.............................................. ehs_hsf_a35_sh_enus

**Rigging Equipment and Inspection – Canada**
Course.............................................. ehs_hsf_a21_sh_enus

**Slips, Trips, and Falls – Canada**
Course.............................................. ehs_hsf_a39_sh_enus

**Workplace Hazardous Materials Information System - Canada**
Course.............................................. ehs_hsf_a21_sh_enus

**Workplace Hazardous Materials Information System (WHMIS) 2015 – Canada**
Course.............................................. ehs_hsf_a37_sh_enus

**Transport**

**Defensive Driving Fundamentals – Canada**
Course.............................................. ehs_hsf_a86_sh_enus

**Transport Canada TDG: Documents, Markings, and Containers**
Course.............................................. ehs_hsf_a62_sh_enus

**Transport Canada TDG: Introduction and Responsibilities**
Course.............................................. ehs_hsf_a61_sh_enus

**Transport Canada TDG: Related Regulations and Standards**
Course.............................................. ehs_hsf_a64_sh_enus

**Transport Canada TDG: Special Situations and Emergency Actions**
Course.............................................. ehs_hsf_a63_sh_enus
LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

GLOBAL COMPLIANCE

Global Content

Global Anti-bribery
Course........................................ lchr_01_a48_lc_enus
Global Antitrust
Course........................................ lchr_01_a50_lc_enus
Global Business Ethics
Course........................................ lchr_01_b01_lc_enus
Global Conflicts of Interest
Course........................................ lchr_01_a58_lc_enus
Global Diversity
Course........................................ lchr_01_a96_lc_enus
Global Export Compliance
Course........................................ lchr_01_a87_lc_enus
Global Fraud
Course........................................ lchr_01_a99_lc_enus
Global Import Compliance
Course........................................ lchr_01_a98_lc_enus
Global Insider Dealing
Course........................................ lchr_01_a57_lc_enus
Global IT Security Basics
Course........................................ lchr_01_a89_lc_enus
Global Privacy and Information Security
Course........................................ lchr_01_a51_lc_enus
Preventing Harassment in the Global Workplace – Employee Edition
Course........................................ lchr_01_a18_lc_enus
Preventing Harassment in the Global Workplace – Manager Edition
Course........................................ lchr_01_a19_lc_enus
The Internet, Social Media, and Electronic Communication
Course........................................ lchr_01_a63 lc_enus

EU Content

EU Antitrust
Course........................................ lchr_01_a60_lc_enus
EU Privacy and Information Security
Course........................................ lchr_01_a49_lc_enus

Ethics & Code of Conduct

Business Ethics
Course........................................ lchr_01_a68_lc_enus

Code of Conduct Awareness
Course........................................ lchr_01_a38_lc_enus
Financial Integrity
Course........................................ lchr_01_a86_lc_enus
Integrity in the Workplace
Course........................................ lchr_01_a16_lc_enus
Preventing Fraud and Abuse
Course........................................ lchr_01_b08_lc_enus

Workplace Compliance Essentials

Affirmative Action for Federal Contractors
Course........................................ lchr_01_b13_lc_enus
A Manager's Guide to Discipline and Documentation
Course........................................ lchr_01_a53_lc_enus
A Manager's Guide to Diversity, Inclusion, and Accommodation
Course........................................ lchr_01_a52_lc_enus
Anti-Money Laundering: An Overview
Course........................................ lchr_01_a56_lc_enus
Bullying and Hazing on Campus
Course........................................ lchr_01_b09_lc_enus
Bullying and Violence in the Workplace
Course........................................ lchr_01_a55_lc_enus
Conflict Minerals
Course........................................ lchr_01_b06_lc_enus
EEO and Discrimination for Managers
Course........................................ lchr_01_a70_lc_enus
FMLA Leave and More: An Overview of Legally Protected Leave
Course........................................ lchr_01_a73 lc_enus
Foreign Corrupt Practices Act
Course........................................ lchr_01_a27 lc_enus
Human Trafficking Awareness for Employees of Federal Contractors
Course........................................ lchr_01_b16_lc_enus
Course........................................ lchr_01_a20 lc_enus
Independent Contractors and Temporary Employees
Course........................................ lchr_01_a31 lc_enus
Insider Trading
Course........................................ lchr_01_a32 lc_enus
Intellectual Property Overview
Course........................................ lchr_01_a29 lc_enus
Interviewing: Doing it Right
Course........................................ lchr_01_a65 lc_enus
PCI Compliance
Course........................................ lchr_01_a95 lc_enus
Preventing Identity Theft
Course........................................ lchr_01_b18 lc_enus
Privacy and Information Security
Course........................................ lchr_01_b15 lc_enus
LEGAL COMPLIANCE COURSEWARE

Procurement Integrity Course
Promoting a Substance-free Workplace Course
Record Retention Course
Rightful Employment Termination Course
Sarbanes-Oxley: What You Need to Know Course
Security Awareness for End Users Course
Supply Chain Transparency Course
Union Awareness Course
US Antitrust Course
US Export Controls Course
Wage and Hour Awareness for Managers Course
Wage and Hour for Employees Course
Workplace Security Course

Harassment

Sexual Harassment Prevention for Employees Course
Workplace Harassment Prevention for Employees Course
Workplace Harassment Prevention for Employees, version 2.0 Course
Workplace Harassment Prevention for Frontline Supervisors Course
Workplace Harassment Prevention for Managers Course
Workplace Harassment Prevention for Managers - Multi-State Edition Course
Workplace Harassment Prevention for Managers - Multi-State Edition, version 2.0 Course
Workplace Harassment Prevention for Workers Course

Health Insurance Portability and Accountability Act

HIPAA Privacy Essentials Course
HIPAA - Privacy Rule for Business Associates Course
HIPAA - Privacy Rule for Covered Entities Course
HIPAA - Security Rule for Business Associates Course
HIPAA - Security Rule for Covered Entities Course
HIPAA for Non-Medical Employers Course

Gaming Compliance

Title 31: Introduction Course
Title 31: Identifying Suspicious Activity Course
Title 31: Filling Out CTRCs Course

State/Local Government and Higher Education

Campus Security Obligations Under Federal Law Course
Code of Conduct Awareness - Higher Education Edition Course
FERPA for Higher Education Course
Harassment Prevention for Employees - State and Local Government Edition Course
Harassment Prevention for Managers - Higher Education Edition Course
Harassment Prevention for Employees - Higher Education Edition Course
Harassment Prevention for Managers - State and Local Government Sector Edition Course
Student Rights Overview Course
Title IX for Higher Education Course
Improper Business Practices in Government Contracting Course
**Canadian Compliance**

Canadian Antitrust  
Course: lchr_01_a78_lc_enus  
Canadian Anti-Spam Act  
Course: lchr_01_a97_lc_enus  
Preventing Harassment and Violence in the Canadian Workplace  
Course: lchr_01_a21_lc_enus  
The AODA: Customer Service and Accessibility Standard  
Course: lchr_01_a67_lc_enus  
The AODA: Integrated Accessibility Standards  
Course: lchr_01_a90_lc_enus

**German Compliance**

AGG (GETA) – Information for Employees  
Course: lchr_01_a39_lc_enus  
AGG (GETA) - Information for Management  
Course: lchr_01_a42_lc_enus

**Compliance Impact Series**

COMPLIANCE IMPACT: Information Security – The Break-In  
Business Impact Series: pc_bi_lcbi003  
COMPLIANCE IMPACT: Respectful Workplace – Reuben's Story  
Business Impact Series: pc_bi_lcbi001  
COMPLIANCE IMPACT: Antitrust – Rigging the Bid  
Business Impact Series: pc_bi_lcbi002  
COMPLIANCE IMPACT: Insider Dealing – The Tipping Point  
Business Impact Series: pc_bi_lcbi004  
COMPLIANCE IMPACT: Conflict of Interest – Just Helping a Friend  
Business Impact Series: pc_bi_lcbi005  
COMPLIANCE IMPACT: Reasonable Accommodation – The Ask  
Business Impact Series: pc_bi_lcbi006  
COMPLIANCE IMPACT: Bribery – The Shipment  
Business Impact Series: pc_bi_lcbi011  
COMPLIANCE IMPACT: Using the Internet – Beware the Share  
Business Impact Series: pc_bi_lcbi007  
COMPLIANCE IMPACT: Business Ethics – Adjusting the Figures  
Business Impact Series: pc_bi_lcbi008  
COMPLIANCE IMPACT: PCI – Verifying the Transaction  
Business Impact Series: pc_bi_lcbi009  
COMPLIANCE IMPACT: Workplace Violence – The Warning Signs  
Business Impact Series: pc_bi_lcbi010  
COMPLIANCE IMPACT: Antitrust – Trade Association Meeting  
Business Impact Series: pc_bi_lcbi012  
COMPLIANCE IMPACT: Bribery – The High Commission Red Flag  
Business Impact Series: pc_bi_lcbi013  
COMPLIANCE IMPACT: Insider Dealing - The Memo  
Business Impact Series: pc_bi_lcbi014  
COMPLIANCE IMPACT: Social Media - Blogger Gone Bad  
Business Impact Series: pc_bi_lcbi015  
COMPLIANCE IMPACT: Harassment - It's No Joke  
Business Impact Series: pc_bi_lcbi016  
COMPLIANCE IMPACT: Harassment - Handling the Complaint  
Business Impact Series: pc_bi_lcbi017  
COMPLIANCE IMPACT: Respectful Workplace – One Bad Apple  
Business Impact Series: pc_bi_lcbi018  
COMPLIANCE IMPACT: Reporting Misconduct – Trust Your Instincts  
Business Impact Series: pc_bi_lcbi019  
COMPLIANCE IMPACT: Political Activities – Keep It Personal  
Business Impact Series: pc_bi_lcbi020  
COMPLIANCE IMPACT: Respectful Workplace – The Bully  
Business Impact Series: pc_bi_lcbi021  
COMPLIANCE IMPACT: Wage and Hour - Working Off the Clock  
Business Impact Series: pc_bi_lcbi022

**Compliance Expert Series**

COMPLIANCE EXPERT: Privacy & Information Security: The Basics  
Business Impact Series: pc_bi_lcbi023  
COMPLIANCE EXPERT: Privacy & Information Security: Some Examples from the Trenches  
Business Impact Series: pc_bi_lcbi024  
COMPLIANCE EXPERT: Export Compliance - The Decision Tree  
Business Impact Series: pc_bi_lcbi025  
COMPLIANCE EXPERT: Harassment and Retaliation for Managers  
Business Impact Series: pc_bi_lcbi029  
COMPLIANCE EXPERT: Harassment: A Case Study for Managers  
Business Impact Series: pc_bi_lcbi030  
COMPLIANCE EXPERT: IT Security: What You Need to Know About Phishing  
Business Impact Series: pc_bi_lcbi031  
COMPLIANCE EXPERT: IT Security: Safeguarding Your Mobile Devices  
Business Impact Series: pc_bi_lcbi032
Compliance Short Series

Compliance Short: Anti-bribery
Course........................................ lchr_01_b23_lc_enus
Compliance Short: Anti-bribery 2
Course........................................ lchr_01_b27_lc_enus
Compliance Short: Antitrust
Course........................................ lchr_01_b28_lc_enus
Compliance Short: Antitrust 2
Course........................................ lchr_01_b29_lc_enus
Compliance Short: Privacy and Information Security
Course........................................ lchr_01_b30_lc_enus
Compliance Short: Privacy and Information Security 2
Course........................................ lchr_01_b31_lc_enus
Compliance Short: Insider Trading
Course........................................ lchr_01_b32_lc_enus
Compliance Short: Avoiding Conflicts of Interest
Course........................................ lchr_01_b33_lc_enus
Compliance Short: Preventing Harassment and Promoting Respect
Course........................................ lchr_01_b34_lc_enus
Compliance Short: Preventing Harassment and Promoting Respect 2
Course........................................ lchr_01_b35_lc_enus
Compliance Short: Social Media and Electronic Communications
Course........................................ lchr_01_b36_lc_enus
Compliance Short: Social Media and Electronic Communications 2
Course........................................ lchr_01_b37_lc_enus
Compliance Short: Promoting Diversity and Avoiding Discrimination
Course........................................ lchr_01_b43_lc_enus
Compliance Short: Anti-money Laundering
Course........................................ lchr_01_b44_lc_enus
Compliance Short: Government Contracting
Course........................................ lchr_01_b45_lc_enus
Compliance Short: Cybersecurity
Course........................................ lchr_01_b47_lc_enus
Compliance Short: Promoting Safety and Security at Work
Course........................................ lchr_01_b48_lc_enus
Compliance Short: Accounting and Financial Integrity
Course........................................ lchr_01_b49_lc_enus
Compliance Short: Protection of Company Information
Course........................................ lchr_01_b38_lc_enus
Compliance Short: Business Ethics
Course........................................ lchr_01_b39_lc_enus
Compliance Short: Records Management
Course........................................ lchr_01_b40_lc_enus
Compliance Short: Promoting the Reporting of Misconduct
Course........................................ lchr_01_b41_lc_enus
Compliance Short: Gifts, Gratuities, and Entertainment
Course........................................ lchr_01_b42_lc_enus
Compliance Short: International Trade Compliance
Course........................................ lchr_01_b46_lc_enus
Federal Government Legal Compliance

- The US Constitution
- Sexual Harassment Prevention for Federal Employees
- Accessibility and Section 508 Awareness
- Workplace Safety
- Government Ethics
- Proper Use of Government Charge Cards
- Federal HR Flexibilities
- Information Security Awareness
- Privacy Awareness
- Pre-retirement Planning for FERS
- Telework for Government Employees
- Sexual Harassment Prevention for Federal Managers
- The Plain Writing Act
- Reasonable Accommodation for the Federal Workplace
- USERRA: An Overview
- The No FEAR Act
- EEO and Preventing Discrimination in the Federal Workplace
- Hatch Act Overview
- Domestic Violence Awareness for Federal Employees
- Freedom of Information Act
- Federal Merit System Overview
LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS
CISCO SYSTEMS

Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0084
Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0085
Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0093
Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0094
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0095
Interconnecting Cisco Networking Devices, Part 2 (ICND2) 3.0 Expert Live with Encore
Live Learning Course...........................................LLCS0110

Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore
Live Learning Course...........................................LLCS0082
Implementing Cisco Edge Network Security Solutions (SENSS) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore
Live Learning Course...........................................LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore
Live Learning Course...........................................LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore
Live Learning Course...........................................LLCS0092

Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0108

Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore
Live Learning Course...........................................LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore
Live Learning Course...........................................LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore
Live Learning Course...........................................LLCS0107

Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore
Live Learning Course...........................................LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore
Live Learning Course...........................................LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore
Live Learning Course...........................................LLCS0096
Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore
Live Learning Course...........................................LLCS0097

Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0098
Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0099
Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0100
Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0105
Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore
Live Learning Course...........................................LLCS0102
LIVE LEARNING ALL ACCESS BUNDLES

Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore
Live Learning Course..................................LLCS0101
Implementing Cisco Collaboration Application (CAPPS) 1.0 Expert Live with Encore
Live Learning Course..................................LLCS0104
Troubleshooting Cisco IP Telephony & Video (CTCOLLAB) 1.0 Expert Live with Encore
Live Learning Course..................................LLCS0103
Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore
Live Learning Course..................................LLCS0109

Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore
Live Learning Course..................................LLCS0106

LIVE LEARNING ALL ACCESS
MICROSOFT TECHNICAL

Microsoft SharePoint Server 2013
Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Live Learning Course..................................LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course..................................LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore
Live Learning Course..................................LLMS0063

Microsoft Windows Server 2012
Installing and Configuring Microsoft Windows Server 2012 Expert Encore
Live Learning Course..................................LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore
Live Learning Course..................................LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore
Live Learning Course..................................LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course..................................LLMS0052

Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course..................................LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore
Live Learning Course..................................LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert Live with Encore
Live Learning Course..................................LLMS0055
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore
Live Learning Course..................................LLMS0056
Windows Powershell 101 Expert Live with Encore
Live Learning Course..................................LLMS0062

Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with Encore
Live Learning Course..................................LLMS0048

Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Live Learning Course..................................LLMS0057

SharePoint Server 2010
Microsoft SharePoint 2010 Administration Expert Live with Encore
Live Learning Course..................................LLMS0043
Configuring Microsoft SharePoint 2010 Expert Live with Encore
Live Learning Course..................................LLMS0045
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course..................................LLMS0059

Microsoft SQL Server 2012
Administering Microsoft SQL Server 2012 Databases Live Learning Course..................................LLMS0058

Microsoft Windows 10
Configuring Microsoft Windows 10 Expert Live with Encore
Live Learning Course..................................LLMS0064

Microsoft System Center
Administering and Deploying System Center 2012 Configuration Manager Expert Live with Encore
Live Learning Course..................................LLMS0065
LIVE LEARNING ALL ACCESS BUNDLES

- **Microsoft Exchange Server 2016**
  - Designing and Deploying Microsoft Exchange Server 2016 Expert Live with Encore
  - Live Learning Course..........................LLMS0066
  - Installation, Storage and Compute with Windows Server 2016 Expert Live with Encore
  - Live Learning Course..........................LLMS0068

- **Microsoft SharePoint Server 2016**
  - Managing Microsoft SharePoint Server 2016 Expert Live with Encore
  - Live Learning Course..........................LLMS0067

- **Microsoft Windows Server 2016**
  - Networking with Windows Server 2016 Expert Live with Encore
  - Live Learning Course..........................LLMS0069

LIVE LEARNING ALL ACCESS

- **COMPTIA**
  - Network+
    - CompTIA Network+ N10-006 Expert Live with Encore
    - Live Learning Course..........................LLCT0019

- **Desktop Support**
  - CompTIA A+ 220-801 Expert Encore
    - Live Learning Course..........................LLCT0016
  - CompTIA A+ 220-802 Expert Encore
    - Live Learning Course..........................LLCT0018
  - CompTIA A+ 220-901 Expert Encore
    - Live Learning Course..........................LLCT0020
  - CompTIA A+ 220-902 Expert Encore
    - Live Learning Course..........................LLCT0021

- **Security**
  - CompTIA Security+ Expert Encore
    - Live Learning Course..........................LLCT0017

LIVE LEARNING ALL ACCESS

VMWARE

- **vSphere**
  - Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore
    - Live Learning Course..........................LLVM0003
  - vSphere 6.0 ICM Part One Expert Live with Encore
    - Live Learning Course..........................LLVM0009
  - vSphere 6.0 ICM Part Two Expert Live with Encore
    - Live Learning Course..........................LLVM0010

LIVE LEARNING ALL ACCESS

PROJECT MANAGEMENT

- **PMP Certification**
  - Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
    - Live Learning Course..........................LLPM0006

- **CAPM Certification**
  - Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
    - Live Learning Course..........................LLPM0006

- **Project Management Skills**
    - Live Learning Course..........................LLCT0010

- **Skillsoft Courses**
  - Analyzing Data with What-if Analysis in Excel 2010
    - Course........................................mo_aexl_a06_dt_enus
  - PivotTables and PivotCharts in Excel 2010
    - Course........................................mo_aexl_a07_dt_enus
  - Managing Resource Assignments with Project 2010
    - Course........................................mo_bprj_a07_dt_enus
  - Monitoring Schedule Performance with Project 2010
    - Course........................................mo_bprj_a08_dt_enus
  - Communicating Project Information with Project 2010
    - Course........................................mo_bprj_a09_dt_enus
  - Advanced Customizing with Project 2010
    - Course........................................mo_aprj_a01_dt_enus
  - Advanced Tools for Managing Multiple Projects with Project 2010
    - Course........................................mo_aprj_a02_dt_enus
  - Advanced Resource Management with Project 2010
    - Course........................................mo_aprj_a03_dt_enus
LIVE LEARNING ALL ACCESS BUNDLES

Advanced Scheduling Management with Project 2010 Course........................................mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 Course........................................mo_aprj_a05_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 Course..........................mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 Course........................................mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013 Course........................................mo_bgel_a07_dt_enus
Manipulating Data in Excel 2013 Course..........................................................mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013 Course........................................mo_adel_a04_dt_enus

LIVE LEARNING ALL ACCESS APPLICATION DEVELOPMENT

JavaScript
Javascript Development Live Learning Course.........................................................LLJS0001

LIVE LEARNING ALL ACCESS CISCO

CISCO SYSTEMS

Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0084
Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0085
Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0093
Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0094
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0095

Interconnecting Cisco Networking Devices, Part 2 (ICND2) 3.0 Expert Live with Encore Live Learning Course........................................LLCS0110

Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0082
Implementing Cisco Edge Network Security Solutions (SESS) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0092

Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0108

Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Live with Encore Live Learning Course........................................LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Live with Encore Live Learning Course........................................LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Live with Encore Live Learning Course........................................LLCS0107

Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Live with Encore Live Learning Course........................................LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Live with Encore Live Learning Course........................................LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Live with Encore Live Learning Course........................................LLCS0096

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
## LIVE LEARNING ALL ACCESS BUNDLES

<table>
<thead>
<tr>
<th>Course Description</th>
<th>Course Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore</td>
<td>LLCS0097</td>
</tr>
<tr>
<td>Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore</td>
<td>LLCS0098</td>
</tr>
<tr>
<td>Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore</td>
<td>LLCS0099</td>
</tr>
<tr>
<td>Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore</td>
<td>LLCS0100</td>
</tr>
<tr>
<td>Implementing Cisco IP Telephony &amp; Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore</td>
<td>LLCS0101</td>
</tr>
<tr>
<td>Implementing Cisco Collaboration Application (CAPPSS) 1.0 Expert Live with Encore</td>
<td>LLCS0102</td>
</tr>
<tr>
<td>Troubleshooting Cisco IP Telephony &amp; Video (CTCQLAB) 1.0 Expert Live with Encore</td>
<td>LLCS0103</td>
</tr>
<tr>
<td>Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore</td>
<td>LLCS0104</td>
</tr>
<tr>
<td>Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore</td>
<td>LLCS0106</td>
</tr>
<tr>
<td>Networking CompTIA Network+ N10-006 Expert Live with Encore Live Learning Course</td>
<td>LLCT0019</td>
</tr>
<tr>
<td>Collaboration Live Learning Course</td>
<td></td>
</tr>
<tr>
<td>APPLICATION DEVELOPMENT</td>
<td></td>
</tr>
<tr>
<td>JavaScript Javascript Development Live Learning Course</td>
<td>LLJS0001</td>
</tr>
<tr>
<td>LIVE LEARNING ALL ACCESS CISCO</td>
<td></td>
</tr>
<tr>
<td>MICROSOFT TECHNICAL</td>
<td></td>
</tr>
<tr>
<td>Microsoft SharePoint Server 2013 Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore Live Learning Course</td>
<td>LLMS0060</td>
</tr>
<tr>
<td>Microsoft SharePoint Server 2013 Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore Live Learning Course</td>
<td>LLMS0061</td>
</tr>
<tr>
<td>Microsoft Windows Server 2012 Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course</td>
<td>LLMS0052</td>
</tr>
</tbody>
</table>
LIVE LEARNING ALL ACCESS BUNDLES

- Administering Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course...........................................LLMS0055
- Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore Live Learning Course...........................................LLMS0056
- Windows Powershell 101 Expert Live with Encore Live Learning Course.................................................................LLMS0062

Client Operating Systems

- Configuring Microsoft Windows 8.1 Expert Live with Encore Live Learning Course.......................................................LLMS0048

Microsoft Back Office

- Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore Live Learning Course...............................................LLMS0057

SharePoint Server 2010

- Microsoft SharePoint 2010 Administration Expert Encore Live Learning Course............................................................LLMS0043
- Configuring Microsoft SharePoint 2010 Expert Encore Live Learning Course.................................................................LLMS0045
- Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore Live Learning Course...............................................LLMS0059

Microsoft SQL Server 2012

- Administering Microsoft SQL Server 2012 Databases Live Learning Course.................................................................LLMS0058

Microsoft Windows 10

- Configuring Microsoft Windows 10 Expert Live with Encore Live Learning Course.............................................................LLMS0064

Microsoft System Center

- Administering and Deploying System Center 2012 Configuration Manager Expert Live with Encore Live Learning Course.......................................LLMS0065

Microsoft Exchange Server 2016

- Designing and Deploying Microsoft Exchange Server 2016 Expert Live with Encore Live Learning Course.........................................LLMS0066
- Installation, Storage and Compute with Windows Server 2016 Expert Live with Encore Live Learning Course..............................................LLMS0068

Microsoft SharePoint Server 2016

- Managing Microsoft SharePoint Server 2016 Expert Live with Encore Live Learning Course..................................................LLMS0067

Microsoft Windows Server 2016

- Networking with Windows Server 2016 Expert Live with Encore Live Learning Course.............................................................LLMS0069

LIVE LEARNING ALL ACCESS MICROSOFT

COMPTIA

- Networking

  - CompTIA Network+ N10-006 Expert Live with Encore Live Learning Course...............................................................LLCT0019

Desktop Support

- CompTIA A+ 220-801 Expert Encore Live Learning Course.................................................................LLCT0016
- CompTIA A+ 220-802 Expert Encore Live Learning Course.................................................................LLCT0018
- CompTIA A+ 220-901 Expert Encore Live Learning Course.................................................................LLCT0020
- CompTIA A+ 220-902 Expert Encore Live Learning Course.................................................................LLCT0021

Security

- CompTIA Security+ Expert Encore Live Learning Course.................................................................LLCT0017

LIVE LEARNING ALL ACCESS MICROSOFT

APPLICATION DEVELOPMENT

JavaScript

- Javascript Development Live Learning Course.................................................................LLJS0001
LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

PROJECT MANAGEMENT

PMP Certification
Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore Live Learning Course.............................................. LLPM0006

CAPM Certification
Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore Live Learning Course.............................................. LLPM0006

Project Management Skills

Skillssoft Courses
Analyzing Data with What-if Analysis in Excel 2010 Course........................................ mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010 Course........................................ mo_aexl_a07_dt_enus
Managing Resource Assignments with Project 2010 Course........................................ mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010 Course........................................ mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010 Course........................................ mo_bprj_a09_dt_enus
Advanced Customizing with Project 2010 Course........................................ mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with Project 2010 Course........................................ mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010 Course........................................ mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010 Course........................................ mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 Course........................................ mo_aprj_a05_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 Course........................................ mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 Course........................................ mo_bgel_a06_dt_enus

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

COMPTIA

Project Management

LIVE LEARNING ALL ACCESS VIRTUALIZATION

VMWARE

vSphere
Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore Live Learning Course.......................... LLVM0003
vSphere 6.0 ICM Part One Expert Live with Encore Live Learning Course.......................... LLVM0009
vSphere 6.0 ICM Part Two Expert Live with Encore Live Learning Course.......................... LLVM0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

PMP COURSE

PMP Certification
Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore Live Learning Course.............................................. LLPM0006

LIVE LEARNING ALL ACCESS VIRTUALIZATION

COMPTIA

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
LIVE LEARNING ALL ACCESS BUNDLES

Networking

CompTIA Network+ N10-006 Expert Live with Encore Live Learning Course.................................LLCT0019

LIVE LEARNING ALL ACCESS VIRTUALIZATION

CISCO SYSTEMS FOR AA VIRTUALIZATION

Routing and Switching for AA Virtualization

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore Live Learning Course........................................LLCS0084

LIVE LEARNING ALL ACCESS VIRTUALIZATION

APPLICATION DEVELOPMENT

JavaScript

Javascript Development Live Learning Course.................................LLJS0001